

United States Equal Employment Opportunity Commission

OFFICE OF FEDERAL OPERATIONS



**Annual Report on the Federal Work Force Part I
EEO Complaints Processing**

Fiscal Year 2014



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PREFACE

The United States Equal Employment Opportunity Commission (EEOC or Commission) was established by *Title VII of the Civil Rights Act of 1964 (Title VII)*, as amended, with the original mission of eradicating discrimination in employment on the bases of race, color, religion, sex, and national origin. Since 1964, EEOC's role has expanded beyond Title VII. In the federal sector, the agency currently has responsibilities under the following nondiscrimination laws as well:

- the *Equal Pay Act of 1963 (EPA)*, as amended, which prohibits employment discrimination on the basis of gender in compensation for substantially similar work performed under similar conditions;
- the *Age Discrimination in Employment Act of 1967 (ADEA)*, as amended, which prohibits employment discrimination on the basis of age (40 years of age and older);
- the *Rehabilitation Act of 1973 (Rehabilitation Act)*, as amended, which prohibits employment discrimination against federal employees and applicants with disabilities, and requires that reasonable accommodations be provided; and
- the *Genetic Information Nondiscrimination Act of 2008 (GINA)*, which prohibits employment discrimination on the basis of genetic information.

EEOC's Office of Federal Operations (OFO) adjudicates discrimination complaint appeals in the federal sector and monitors federal agency compliance with equal employment opportunity (EEO) laws and procedures. OFO also reviews and assesses the effect of federal agencies' compliance with requirements to maintain continuing affirmative employment programs to promote equal employment opportunity and to identify and eliminate barriers to equality of employment opportunity.

Equal Employment Opportunity Management Directive 715 (MD-715), issued October 1, 2003, established standards for ensuring that agencies develop and maintain model EEO programs. These standards are used to measure and report on the status of the federal government's efforts to become a model employer. As detailed in *MD-715*, the six elements of a model EEO program are:

- Demonstrated commitment from agency leadership,
- Integration of EEO into the agency's strategic mission,
- Management and program accountability,
- Proactive prevention of unlawful discrimination,
- Efficiency, and
- Responsiveness and legal compliance.

Part I of the report covers the period from October 1, 2013, through September 30, 2014, and contains selected measures of agencies' progress toward achieving the following elements of

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model EEO programs: the integration of EEO into the agency's strategic mission, efficiency, and responsiveness and legal compliance.¹

Part II of the report will be published at a later date and will contain selected measures of progress made by agencies in FY 2013 and 2014 toward the demonstrated commitment from agency leadership, integration of EEO into the agency's strategic mission, management and program accountability, proactive prevention of unlawful discrimination, and responsiveness and legal compliance elements of model EEO programs.² Working within our mission to provide oversight and guidance, EEOC strives to create partnerships within the federal community.

The fiscal year (FY) 2014 *Annual Report on the Federal Work Force Part I*, submitted to the President and Congress, presents a summary of selected EEO program activities of 69 federal agencies. The report provides valuable information to all agencies as they strive to become model employers.

In preparing this report, EEOC relied on the following: 1) EEO complaint processing data submitted and certified as accurate by 311 federal agencies and subcomponents in their FY 2014 Federal Equal Employment Opportunity Statistical Report of Discrimination Complaints (EEO Form 462 reports) - note the African Development Foundation, Armed Forces Retirement Home, Chemical Safety and Hazard Investigation Board, Election Assistance Commission, Federal Communications Commission, Harry S. Truman Scholarship Foundation, National Council on Disability, Occupational Safety and Health Review Commission and the Selective Service System did not file a FY 2014 EEO Form 462 report; and 2) hearings and appeals data obtained from EEOC's internal databases.³

The Commission would like to extend its thanks to those agencies that submitted accurate and verifiable EEO complaint processing data in a timely manner. EEOC encourages Agencies to submit all reports to the Commission in a timely and accurate manner to ensure that the state of EEO in the federal work force is reflected correctly.

As in the past, agencies were provided an opportunity to review the draft of this report. The Commission thanks those agencies that responded with useful comments and suggestions.

¹ All measures under EEOC's regulations and management directives are equally important, and the inclusion of particular measures in this Report does not indicate a higher degree of importance.

² *Id.*

³ Certain agencies do not provide total work force numbers for national security reasons.

EXECUTIVE SUMMARY

STATE OF EEO COMPLAINT PROCESSING IN THE FEDERAL GOVERNMENT

- ❑ In FY 2014, 69.3 percent of agencies (with 100 or more employees) required to file a FY 2014 Form 462 reported compliance with MD-715's requirement that the EEO Director reports directly to the Head of the agency.
- ❑ One hundred percent of agencies (with 100 or more employees) required to file a FY 2014 Form 462 reported they provided some of their EEO staff with the required training in FY 2014.
- ❑ Pre-complaint EEO counseling and alternative dispute resolution (ADR) programs addressed many employee concerns before they resulted in formal EEO complaints. Of the 33,210 instances of counseling in FY 2014, 54.8 percent did not result in a formal complaint, due either to settlement by the parties or withdrawal from the EEO process.
- ❑ In FY 2014, 14,343 individuals filed 15,013 complaints alleging employment discrimination against the federal government.
- ❑ The number of complaints filed decreased by 1.4 percent compared to the previous year and there was a 0.7 percent decrease in the number of individuals who filed complaints over the same period. In FY 2014, 4.5 percent of the complaints were filed by individuals who had filed at least one other complaint during the year, less than the 5.1 percent in FY 2013.
- ❑ Government-wide, a total of 11,281 investigations were completed in an average of 196 days in FY 2014. Seventy-three percent of the investigations were completed in a timely manner, up from 67.2 percent the previous year. Without the United States Postal Service's (USPS) investigations, the government-wide average was 64.7 percent, which is an increase from the 55.7 percent average in FY 2013.
- ❑ Agencies issued 3,858 merit decisions without a decision by an EEOC Administrative Judge, and 52.2 percent of the merit decisions were issued in a timely manner, up from 50.1 percent issued in a timely manner in FY 2013. Without the USPS' merit decisions, the government-wide average dropped to 31.4 percent.
- ❑ EEOC's hearing receipts increased from 7,077 in FY 2013 to 8,086 in FY 2014, up by 14.3 percent. The average processing time for a hearing was 419 days, a 9.4 percent increase from FY 2013's average of 383 days.

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- ❑ EEOC's appeal receipts decreased from 4,244 in FY 2013 to 4,003 in FY 2014, down by 5.7 percent. The average processing time for appeals in FY 2014 was 418 days, a 14.8 percent increase from the 364 days in FY 2013.
- ❑ As a result of final agency decisions, settlement agreements, and final agency actions fully implementing EEOC Administrative Judges' decisions, agencies paid monetary benefits to EEO complainants totaling \$44.8 million in FY 2014, down 20 percent from the \$56 million paid in FY 2013. An additional \$8.3 million was paid out in response to appellate decisions, a 25.9 percent decrease from the \$11.2 million paid out in FY 2013.
- ❑ In FY 2014, EEOC's training and outreach program reached 1,584 federal employees through 49 sessions.
- ❑ In FY 2014, EEOC Form 462 reports were timely filed by 73.9 percent of the agencies (with 100 or more employees) that were required to submit an EEOC Form 462 report (65 of 88).

I. Summary of EEO Statistics in the Federal Government

Section A - Integration of EEO Into Agencies' Strategic Mission

In order to achieve its strategic mission, an agency must integrate equality of opportunity into attracting, hiring, developing, and retaining the most qualified work force. The success of an agency's EEO program ultimately depends upon decisions made by individual agency managers. Therefore, agency managers constitute an integral part of the agency's EEO program. The EEO office serves as a resource to these managers by providing direction, guidance, and monitoring of key activities to achieve a diverse workplace free of barriers to equal opportunity.

As part of integrating EEO into the strategic mission, Section II(B) of MD-715 instructs agencies to ensure that: (1) the EEO Director has access to the agency head; (2) the EEO office coordinates with Human Resources; (3) sufficient resources are allocated to the EEO program; (4) the EEO office retains a competent staff; (5) all managers receive management training; (6) all managers and employees are involved in implementing the EEO program; and (7) all employees are informed of the EEO program. Two aspects of this Section are highlighted below.

1. 69.3 percent of Agency EEO Directors Report to Agency Head

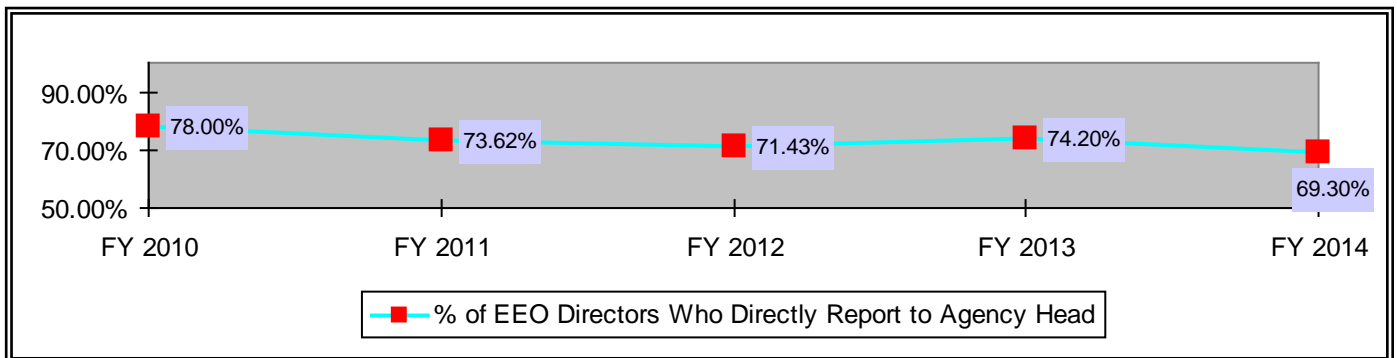
EEOC's regulations governing agency programs to promote equal employment opportunity require each agency to "maintain a continuing affirmative program to promote equal opportunity and to identify and eliminate discriminatory practices and policies." 29 C.F.R. §1614.102(a). To implement its program, each agency must designate a Director of Equal Employment Opportunity who shall be under the immediate supervision of the agency head. 29 C.F.R. §1614.102(b)(4).

When the EEO Director is under the authority of others within the agency, the agency creates a potential conflict of interest where the person to whom the EEO Director reports is involved in or would be affected by the actions of the EEO Director. By placing the EEO Director in a direct reporting relationship to the agency head, the agency underscores the importance of EEO to the agency's mission and ensures that the EEO Director is able to act with the greatest degree of independence.

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Of the 88 agencies with 100 or more employees that were required to submit an EEOC Form 462 report in FY 2014, 69.3 percent (61) indicated that their EEO Director reports to the agency head, down from the 74.2 percent reported in FY 2013 and 11.2 percent less than the percentage as reported in FY 2010. Figure 1 below shows a five-year trend. See [Appendix III](#) for a detailed list of agencies' status.

**Figure 1 - Percentage of EEO Directors Who Report Directly to the Agency Head
FY 2010 - FY 2014**



2. 100 percent of Agencies Provided Some of Their EEO Staff with Required Training

Section II(B) of MD-715 requires that agencies attract, develop, and retain EEO staff with the strategic competencies necessary to accomplish the agency's EEO mission. In order to ensure staff competency within its EEO complaint program, agencies must comply with the mandatory training requirements for EEO counselors and investigators as set forth in Management Directive 110 for 29 C.F.R. Part 1614, as revised November 9, 1999 (MD-110). Agencies using contract staff to perform these functions must also ensure that these requirements are met.

Chapter 2, Section II of MD-110 requires that new EEO counselors receive 32 hours of EEO counselor training and thereafter eight hours of training each year. Likewise, new EEO investigators are required to have 32 hours of EEO investigator training and thereafter eight hours of training each year as set forth in Chapter 6, Section II of MD-110.

Of the 88 agencies with 100 or more employees that were required to file an EEOC Form 462 report in FY 2014, 100 ensured that some of their EEO staff received the required regulatory training, slightly higher than the 96.6 percent that reported in FY 2013. See [Appendix III](#) for a detailed list of agencies' status. Agencies ensured or provided the 32 hours of required training for 784 new EEO counselors and 110 new EEO investigators. Agencies also ensured or provided the required eight hour annual refresher training to 2,798 experienced EEO counselors and 1,943 experienced EEO

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investigators. Additionally, agencies reported ensuring or providing 24 EEO counselor/investigators with 32 hours of training and 265 with eight hours of training.

Section B - Efficiency in the Federal EEO Process

EEOC's regulations provide that each agency shall ensure that individual complaints are fairly and thoroughly investigated and that final action is taken in a timely manner. 29 C.F.R. §1614.102(c)(5). Section II(E) of MD-715 establishes that a model EEO program must have an efficient and fair dispute resolution process and effective systems for evaluating the impact and effectiveness of its EEO programs. In this regard, Section II(E) recommends that agencies "benchmark against EEOC regulations at 29 C.F.R. Part 1614 and other federal agencies of similar size which are ranked in EEOC's Annual Report on the federal sector complaints process."

1. Federal Agency EEO Programs: Complaints Decrease and Processing Times Continue to Exceed Regulatory Deadlines

Agencies process EEO complaints from applicants for federal employment and federal employees under EEOC's regulations at 29 C.F.R. Part 1614. Individuals unable to resolve their concerns through counseling can file a complaint with their agency.⁴ The agency will either dismiss⁵ or accept the complaint. If the complaint is accepted, the agency must conduct an investigation and, in most instances, issue the investigative report within 180 days from the date the complaint was filed.⁶

After the employee receives the investigative report, s/he may: (1) request a hearing before an EEOC Administrative Judge, who issues a decision that the employee or the agency may appeal to OFO; or (2) forgo a hearing and request a final agency decision. An employee who is dissatisfied with a final agency decision or the agency's decision to dismiss the complaint may appeal to OFO. The complainant or agency may also request reconsideration of a decision on the appeal. At various points in the process, the complainant has the right to file a civil action in a federal court.

⁴ Matters involving both claims of discrimination and agency actions appealable to the U. S. Merit Systems Protection Board follow one of the processes set forth at 29 C.F.R. §1614.302.

⁵ There are several reasons an agency may dismiss a complaint, including the complainant's failure to state a claim, untimely contact with an EEO counselor, or that alleges a preliminary step to taking a personnel action is discriminatory. See 29 C.F.R. §1614.107(a).

⁶ The 180-day period may be extended by 90 days if both parties agree. See 29 C.F.R. §1614.108(e). The regulations also extend the 180-day time limit for consolidated and amended complaints to the earlier of 180 days from the date of the most recent consolidated or amended complaint, or 360 days from the date of the earliest pending complaint. See 29 C.F.R. § 1614.108(f).

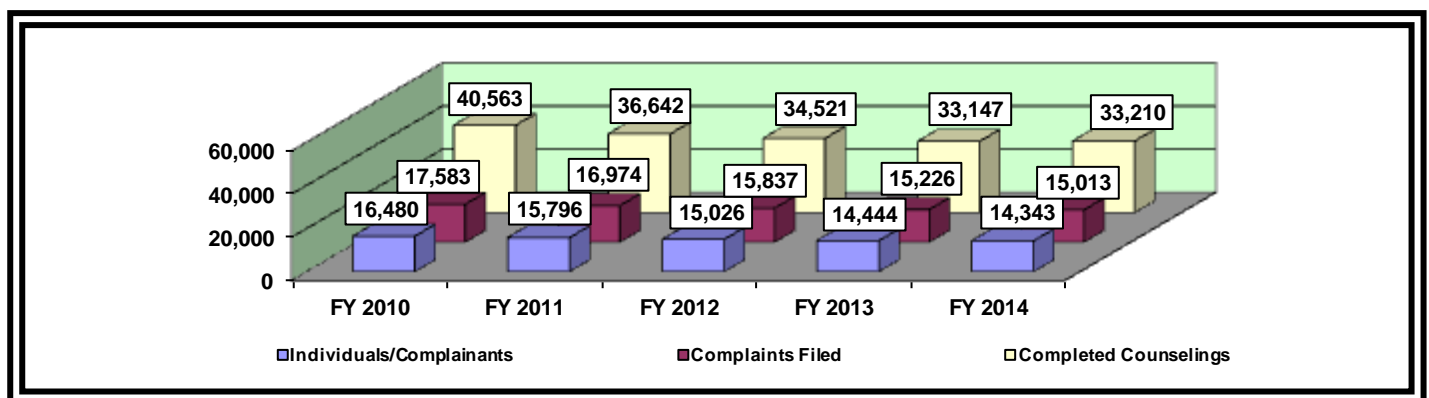
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As the EEO complaint process has become increasingly more adversarial, and lengthy, EEOC has encouraged agencies to promote and expand the use of alternative dispute resolution (ADR) as a means of avoiding the formal adjudicatory processes. Used properly, ADR can provide fast and cost-effective results while improving workplace communication and morale.⁷

a. Pre-Complaint Counselings Flat and Complaints Decrease

From FY 2013 to FY 2014, the number of completed counselings increased by almost 0.2 percent and decreased by over 18.1 percent since FY 2010. Formal complaints decreased by almost 1.4 percent from FY 2013 to FY 2014 and by 14.6 percent since FY 2010. Among the 33,210 completed counselings, 14,343 individuals filed 15,013 formal complaints in FY 2014.⁸ The number of formal complaints filed represents 45.2 percent of all pre-complaint counseling activities in FY 2014. As Figure 2 shows, over the past five fiscal years, the number of pre-complaint counseling activities decreased from 40,563 in FY 2010 to 33,210 in FY 2014; and the number of complaints filed by individuals has declined over the past four-year period. During the same five-year period, the number of formal complaints filed continued to represent less than 50 percent of all pre-complaint counseling activities. See Figure 2. Significantly, while the United States Postal Service constituted 21.1 percent of the work force⁹, it accounted for 38.5 percent of all EEO counselings, 27.2 percent of all complaints filed, 27.0 percent of all completed investigations and 31.2 percent of all complaints closed in FY 2014. See Tables [B-1](#), [B-9](#) and [B-10](#) in Appendix IV at <http://www.eeoc.gov/>.

**Figure 2 – Completed Counseling to Formal Complaints Filed/Complainants
FY 2010 - FY 2014**



⁷ See Marc Van Nuys, [Return on Investment From Use of Alternative Dispute Resolution in Workplace Disputes](#), 1-14 (Army ADR Program).

⁸ Counseling may be provided via EEO Counselor or ADR Intake Officer.

⁹ Work force numbers as reported by the agency in its FY 2014 Form 462 report.

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Table 1 below shows that among the cabinet/large (15,000 or more employees) agencies in FY 2014, the U.S. Postal Service again reported the highest percentage (1.9 percent) of its work force that completed counseling, while the government-wide average was 1.1 percent. Among the medium sized agencies (1,000 to 14,999 employees), Federal Reserve Board of Governors reported the highest percentage (3.9 percent) of its work force completed counseling. Agencies that had fewer than 25 completed/ended counselings were not included in the ranking. Small and Micro agencies (1-999 employees) typically have fewer than 25 completed/ended counselings and, therefore, are not ranked. Table [B-1](#) in Appendix IV lists this information for all agencies and is located at <http://www.eeoc.gov/>.

Table 1 – Agencies with the Highest Counseling Rate in FY 2014

Agency	Total Work Force*	Percentage of Individuals Who Completed Counseling
<i>Cabinet or Large (15,000 or more employees)</i>		
U.S. Postal Service	614,472	1.9 %
Defense Logistics Agency	20,577	1.3%
Social Security Administration	65,974	1.3%
<i>Medium Agencies (1,000 to 14,999 employees)</i>		
Federal Reserve Board of Governors	2,556	3.9%
Consumer Financial Protection Bureau	1,428	3.0%
Government Printing Office	1,833	2.6%

* Work force numbers as reported by the agency in its FY 2014 462 report.

As shown in Table 2 below, in FY 2014, among the cabinet/large agencies (15,000 or more employees), the Department of Labor reported the highest complainant rate of .74 percent, while the government-wide average was 0.5 percent. Among the medium sized agencies (1,000 to 14,999 employees), the Consumer Financial Protection Bureau reported the highest complainant rate of 1.7 percent. Agencies that had fewer than 25 complaints filed were not included in the ranking. Table [B-1](#) in Appendix IV contains this information for all agencies and is located at <http://www.eeoc.gov/>.

Table 2 - Agencies with the Highest Complainant Rate in FY 2014

Agency	Total Work Force*	Complainants as % of Total Work Force
Cabinet or Large (15,000 or more employees)		
Department of Labor	15,984	0.74%
Department of Justice	114,378	0.72%
Social Security Administration	65,974	0.66%
Medium Agencies (1,000 to 14,999 employees)		
Consumer Financial Protection Bureau	1,428	1.68%
Defense Commissary Agency	13,550	1.01%
Department of Housing and Urban Development	8,530	0.93%

* Work force numbers as reported by the agency in its FY 2014 462 report.

b. Pre-Complaint ADR Usage – Rates Rise in Two Major Categories

Beginning in FY 2006, ADR offer and participation rates were measured in completed/ended counselings at the end of the fiscal year to ensure greater uniformity, consistency, and quality in the reporting and utilization of ADR data. Therefore, comparison of FY 2006 through FY 2014 data with prior years' data is not possible.

In FY 2014, the government-wide offer rate was 87.8 percent based upon 29,158 ADR offers made in 33,210 completed/ended counselings, up from the 86.8 percent reported in FY 2013. The participation rate was almost 53 percent, based upon the 17,588 counselings accepted into agencies' ADR programs of the total completed/ended counselings, up from the 51.2 percent reported in FY 2013.

The U.S. Postal Service Again Had the Highest ADR Participation Rate

In FY 2014, the U.S. Postal Service again reported the highest ADR participation rate in the pre-complaint process (73.6 percent) among the cabinet/large agencies, while the government-wide average was almost 53 percent. Among the medium sized agencies, the General Services Administration reported the highest pre-complaint ADR participation rate (60 percent). The government-wide average falls below 40.1 percent without the U.S. Postal Service. See Table 3. Agencies that had fewer than 25 completed/ended counseling were not included in the ranking. See Tables [B-1](#) and [B-4](#) in Appendix IV for information on all agencies, which is located at <http://www.eeoc.gov/>.

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Table 3 - Highest ADR Participation Rate in the Pre-Complaint Process FY 2014

Agency	Total Work Force*	Completed/ Ended Counselings	Participation in ADR	Participation Rate
<i>Cabinet or Large (15,000 or more employees)</i>				
U.S. Postal Services	614,472	12,774	9,402	73.60%
Defense Logistics Agency	20,577	284	187	65.85%
Department of Homeland Security	191,975	2,067	1,170	56.6%
<i>Medium Agencies (1,000 to 14,999 employees)</i>				
General Services Administration	11,504	130	78	60.00%
Defense Commissary Agency	13,550	201	118	58.71%
Defense Contract Management Agency	11,584	82	47	57.32%

* Work force numbers as reported by the agency in its FY 2014 462 report.

c. Agencies Meet Counseling Deadlines in 93.5 percent of Cases

On average in FY 2014, agencies met timeliness requirements for EEO counseling in 93.5 percent of all completed/ended counselings, which was an increase from 92.3 percent in FY 2013 and from the 91.5 percent in FY 2010. Agencies are required to complete counseling in 30 days except when there is a 60-day extension due to an ADR election or the complainant agrees in writing to an extension.

d. Agencies Pre-Complaint Resolution Rate Up Slightly in FY 2014

During counseling and ADR in the pre-complaint stage, EEO disputes can be resolved by either a settlement or a decision not to file a formal complaint. In FY 2014, the government-wide resolution rate average was 54.4 percent, marginally exceeding the 53.5 percent in FY 2013.

The Federal Reserve Board of Governors Again Holds the Highest Pre-Complaint Resolution Rate

In FY 2014, the Federal Reserve System-Board of Governors, a medium sized agency, reported the highest pre-complaint resolution rate (90 percent) among all agencies with more than 25 completed/ended counselings. Among cabinet/large agencies, Defense National Guard Bureau reported the highest pre-complaint resolution rate (75.6 percent). See Table 4. Agencies that had fewer than 25 completed/ended counselings were not included in the ranking. However, four agencies, American Battle Monuments Commission, Federal Election Commission, Federal Trade Commission, and Postal

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Regulatory Commission, in this category had 100 percent resolution rates. Table [B-3](#) in Appendix IV contains this information for all agencies and is located at <http://www.eeoc.gov/>.

Table 4 – Highest Pre-Complaint Resolution Rates FY 2014

Agency	Total Work Force*	Completed Counselings	Total Resolved	Resolution Rate
<i>Cabinet or Large (15,000 or more employees)</i>				
Defense National Guard Bureau	64,913	45	34	75.6%
Defense Army and Air Force Exchange Service	29,246	247	172	69.6%
U.S. Postal Service	614,472	12,774	8,640	67.6%
<i>Medium Agencies (1,000 to 14,999 employees)</i>				
Federal Reserve System-Board of Governors	2,556	100	90	90.0%
Broadcasting Board of Governors	1,574	28	19	67.9%
Government Printing Office	1,833	58	39	67.2%

* Work force numbers as reported by the agency in its FY 2014 462 report.

The Department of the Navy Had the Highest ADR Resolution Rate in FY 2014

In FY 2014, the Department of the Navy reported the highest ADR resolution rate in the pre-complaint process (79.5 percent) among those agencies with 25 or more ADR closures, whereas the government-wide average was 64.8 percent. See Table 5. The government-wide ADR resolution rate fell to 51.5 percent for FY 2014, when the U.S. Postal Service resolution rate (76.3 percent) is excluded from the government-wide average, which was up from the 52.6 percent in FY 2013. Agencies that had fewer than 25 ADR closures were not included in the ranking. Table [B-5](#) in Appendix IV contains this information for all agencies and is located at www.eeoc.gov/.

Table 5 – Highest Pre-Complaint ADR Resolution Rates FY 2014

Agency	Total Work Force*	ADR Closures	ADR Resolutions	ADR Resolution Rate
<i>Cabinet or Large (15,000 or more employees)</i>				
Department of the Navy	243,060	707	562	79.5%
U.S. Postal Service	614,472	9,402	7,174	76.3%
Defense Army & Air Force Exchange Service	29,246	115	86	74.8%
<i>Medium Agencies (1,000 to 14,999 employees)</i>				
Defense Finance and Accounting Services	11,038	53	34	64.2%
General Services Administration	11,504	78	39	50.0%
Defense Contract Management Agency	11,584	47	21	44.7%

* Work force numbers as reported by the agency in its FY 2014 462 report.

e. Average Monetary Benefits in Pre-Complaint Phase Rise

Monetary benefit amounts awarded in settlements during the pre-complaint phase, shown in Table 6, rose in FY 2014 from the FY 2010 amounts as did the number of settlements with monetary benefits. The data showed an increase in the average amount of monetary benefits from \$3,928 in FY 2013 to \$5,086 in FY 2014.

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Table 6 – Monetary Benefits Awarded in Settlements During the Pre-Complaint Stage of the EEO Process FY 2010 – FY 2014

FY	Completed Counselings	Total Resolutions		Total Settlements		Total Settlements with Monetary Benefits		Settlement Monetary Benefits	Average Award per Resolution with Monetary Benefits
		#	%	#	%	#	%		
2010	40,563	22,094	54.5	6,332	15.6	577	9.1	\$3,148,563	\$5,457
2011	36,642	19,460	53.1	5,799	15.8	627	10.8	\$3,042,646	\$4,853
2012	34,521	18,449	53.4	5,353	15.5	740	13.8	\$3,442,719	\$4,652
2013	33,147	17,743	53.5	4,829	14.6	744	15.4	\$2,922,056	\$3,928
2014	33,210	18,064	54.4	4,860	14.6	742	15.3	\$3,773,943	\$5,086

f. The Most Frequently Alleged Basis and Issue Remain Unchanged

Of the 15,013 complaints filed in FY 2014, the basis most frequently alleged was reprisal/retaliation (7,018) and the issue most frequently alleged was non-sexual harassment (6,102). As shown in Tables 7 and 8, this has remained unchanged for the past five fiscal years. In FY 2014, the number of complaints filed with allegations of disability (physical) once again exceeded those complaints filed with allegations of race (Black/African American).

An agency may not take an adverse action or otherwise “retaliate” against applicants or employees because they engaged in a protected activity. See EEOC’s [Facts About Retaliation](#) for examples of adverse actions, protected activities and other guidance on retaliation.

Table 7 – Top 3 Bases in Complaint Allegations Filed for FY 2010 – FY 2014

<i>Basis</i>	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
Reprisal/Retaliation	7,712	7,553	7,457	7,339	7,018
Age	5,314	5,105	4,915	4,803	4,697
Race – Black/African American	4,232	4,389	4,042	3,838	
Disability (Physical)					3,817

In FY 2014, allegations of race discrimination were made in 37.5 percent of all complaints, down from the 37.7 percent of all complaints filed in FY 2013. In FY 2014, there was a 14.6 percent decrease in the number of complaints filed since FY 2010, and the percentage of complaints alleging discrimination based on race also decreased by almost 10 percent. During that same period, the percentage of complaints filed

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alleging discrimination based on color increased 4.2 percent, from 1,817 in FY 2010 to 1,894 in FY 2014.¹⁰

Table 8 – Top 3 Issues in Complaint Allegations Filed for FY 2010 – FY 2014

<i>Issue</i>	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
Harassment – Non-Sexual	5,907	5,863	5,991	6,127	6,102
Terms/Conditions	2,546	2,492	2,506	2,734	2,445
Promotion/Non-Selection	2,530	2,683	2,250	2,221	2,227

In April 2006, EEOC issued Section 15 of the new Compliance Manual on “Race and Color Discrimination.” It includes numerous examples and guidance in proactive prevention and “best practices.” This Manual Section is located at [Compliance Manual Section 15: Race and Color Discrimination](#).

g. The Number of Timely Investigations Rises and Agencies Continue to Exceed Time Limits for Issuing Final Agency Decisions

Investigations

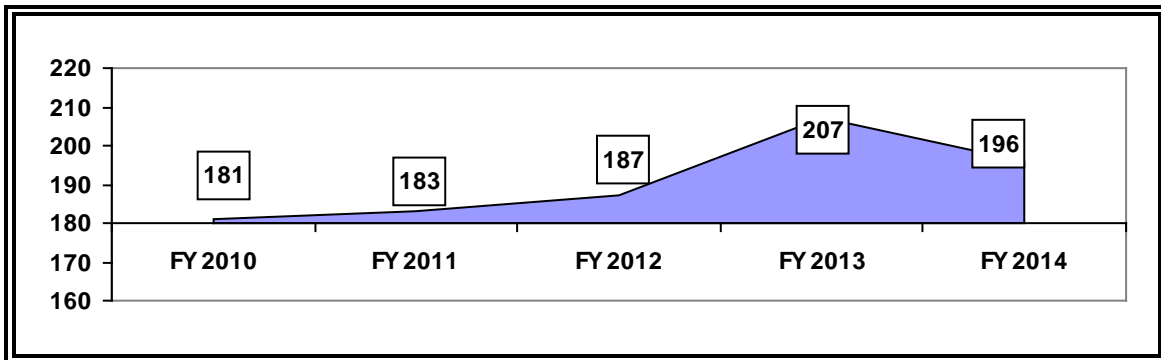
Investigations into claims of discrimination are a key component of the formal EEO complaint process. Delays may impede the primary goal of gathering sufficient evidence to permit a determination as to whether discrimination occurred. EEOC regulation 29 C.F.R. §1614.106(e)(2) requires agencies to conduct an investigation and issue a report to the complainant within 180 days of the filing of a complaint unless: 1) the parties agreed to an extension of no more than 90 days (may not exceed 270 days); or 2) the complaint was amended or consolidated, which can add another 180 days to the period but may not exceed a total of 360 days.

In FY 2014, agencies completed investigations in a timely manner 73 percent of the time, up from 67.2 percent in FY 2013 (including written agreements to extend the investigation and consolidated or amended complaints). When the U.S. Postal Service is not included, the percentage of investigations completed in a timely manner also increased to 64.7 percent government-wide from the 55.7 percent completed in a timely manner in FY 2013. Agencies’ average time to complete investigations decreased from 207 days in FY 2013 to 196 days in FY 2014, leaving the FY 2010 reported average of 181 days as the best time for the previous twenty-two years.¹¹ See Figure 3 below.

¹⁰ Complaints may contain multiple bases and issues.

¹¹ In 1993, agencies reported an average of 171 days to complete investigations.

Figure 3 – Average Processing Days for Investigations for FY 2010 – FY 2014



Of those investigations required to be completed within the 180-day time limit, agency in-house investigators averaged 215 days to complete the investigation in FY 2014, while contract investigators averaged 188 days. Several years ago, in a review of the investigatory practices of selected agencies, EEOC identified several reasons for untimely investigations: poorly staffed EEO offices, unnecessary and time-consuming procedures,¹² delays in obtaining affidavits, and inadequate tracking and monitoring systems. For more information, see EEOC’s *Federal Sector Investigations – Time and Cost*, issued June 2004 and *Attaining a Model Agency Program: Efficiency*.

Four Agencies Timely Completed 100 percent of Investigations¹³

Among the agencies that completed 25 or more investigations in FY 2014, four agencies completed 100 percent of their investigations in a timely manner. See Table 9 below. Among cabinet or large agencies, the Department of Commerce timely completed 100 percent of its 156 investigations in FY 2014. Agencies that had completed fewer than 25 investigations were not included in the ranking. Table B-9 in Appendix IV contains this information for all agencies and is located at <http://www.eeoc.gov/>.

¹² To include lengthy approval of investigative plans, or cumbersome procurement processes.

¹³ An additional 13 agencies which completed less than 25 investigations, timely completed 100% of their investigations.

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Table 9 – Highest Percentage of Timely Completed Investigations for FY 2014

Agencies	Total Work Force*	# Completed Investigations	# Timely Completed	% Timely
<i>Cabinet or Large (15,000 or more employees)</i>				
Department of Commerce	46,893	156	156	100.0%
Defense Logistics Agency	20,577	58	57	98.3%
Department of Transportation	54,800	219	212	96.8%
<i>Medium Agencies (1,000 to 14,999 employees)</i>				
Federal Deposit Insurance Corporation	6,965	41	41	100.0%
Tennessee Valley Authority	11,530	41	41	100.0%
Office of Personnel Management	5,403	31	31	100.0%

* Work force numbers as reported by the agency in its FY 2014 462 report.

In FY 2014, the government-wide average cost for contracting out complaint investigations was calculated at \$3,089.51, a 1.1 percent decrease from the FY 2013 average cost of \$3,122.99. Similarly, the FY 2014 average cost of agency (in-house) investigations (\$6,772.12) decreased almost 1.2 percent from the FY 2013 average cost of \$6,852.39. Average costs to contract out investigations in FY 2014 were approximately 74.7 percent less than the average costs of agency (in-house) investigations, which represent a decrease from 54.4 percent in FY 2013.

Final Agency Actions

EEOC regulations require an agency to take a final action on each formal complaint filed. Table 10 below provides a breakdown, with processing times, for all final agency actions. Agencies may issue a decision dismissing a complaint on procedural grounds such as untimely EEO counselor contact or failure to state a claim. In FY 2014, the government-wide average processing time for issuing a decision dismissing a complaint on procedural grounds was 94.4 days, an increase from FY 2013's 83.1 days. EEOC maintains that, in general, acceptance letters/dismissal decisions should be issued well in advance of the 180 day time limit for completing an investigation and has suggested a more practical time would be within 60 days of the filing of the formal complaint.

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Table 10 – EEO Complaint Closures by Type with Government-Wide Average Processing Times in Days (APD) in FY 2010 – FY 2014

FY	Complaint Closures		Merit Final Agency Actions With AJ Decisions		Merit Final Agency Decisions Without AJ Decisions				Procedural Dismissals With & Without AJ Decisions		Settlements		Withdrawals	
	Total	APD	Total	APD from Comp. Filed	Total	APD	APD from Date Required	% Timely	Total	APD	Total	APD	Total	APD
2010	17,124	361	2,771	685	4,282	481	201	51.5%	5,091	100	3,623	388	1,357	220
2011	17,436	346	2,998	673	4,428	429	128	56.5%	4,853	73	3,785	382	1,372	234
2012	15,706	388	2,640	713	4,118	462	144	48.6%	3,515	92	4,076	409	1,357	232
2013	14,716	420	2,536	851	4,205	451	127	50.1%	3,101	83	3,637	420	1,237	276
2014	13,375	418	2,382	834	3,858	439	121	50.1%	2,792	94	3,103	418	1,240	277

An agency may also issue a decision after an investigation, either finding discrimination or finding no discrimination. In FY 2014, agencies issued 52.2 percent of their final agency merit decisions in a timely manner, an increase from the 50.1 percent completed in FY 2013 in a timely manner. Commission regulations require agencies to issue final decisions within 60 days of a complainant’s request for such a decision or Administrative Judge’s remand for a final agency decision. In addition, regulations require agencies to issue a final agency decision within 90 days after completion of an investigation if the complainant has not requested either a final decision or an EEOC hearing. In FY 2014, agencies issued merit final agency decisions without an Administrative Judge’s decision in an average of 121 days, down from 127 days in FY 2013.

The U.S. Postal Service Issued the Highest Percentage of Timely Merit Decisions Without an Administrative Judge Decision

In FY 2014, the U.S. Postal Service reported it had issued 98.1 percent of its merit decisions without an EEOC Administrative Judge decision in a timely manner. The FY 2014 government-wide average for merit decisions issued in a timely manner percentage was 52.2 percent with the U.S. Postal Service and dropped to 33.4 percent without the U.S. Postal Service. See Table 11 below.¹⁴ Agencies that issued fewer than 25 merit decisions without a hearing were not included in the ranking. For information on all agencies, see Table [B-14](#) in Appendix IV located at <http://www.eeoc.gov/>.

¹⁴ We note that twelve other agencies issued 100.0% of their merit decisions in a timely fashion but issued fewer than 25 total merit decisions.

Table 11 – Agencies with the Highest Percentage of Timely Issued Merit Decisions (Without an Administrative Judge Decision) in FY 2014

Agencies	Total Work Force*	Merit Decisions without an AJ Decision		
		#	Timely	%
<i>Cabinet or Large (15,000 or more employees)</i>				
U.S. Postal Service	614,472	1,203	1,180	98.1%
Department of the Treasury	105,466	122	109	89.3%
Department of Homeland Security	191,975	301	161	53.5%
Defense Army and Air Force Exchange Service	29,246	31	30	96.8%
Department of Commerce	46,893	77	63	81.8%
Department of Labor	15,984	46	32	69.6%

* Work force numbers as reported by the agency in its FY 2014 462 report.

Finally, when an EEOC Administrative Judge has issued a decision, the agency must issue a final order either implementing the Administrative Judge’s decision or not implementing the decision and simultaneously appealing to EEOC. In FY 2014, agencies issued 2,454 final orders implementing and 38 orders not implementing the Administrative Judges’ procedural and merit decisions. Commission regulations require agencies to issue an order within 40 calendar days of receiving the Administrative Judge’s decision or the decision becomes the agency’s final decision. In FY 2014, agencies issued orders on Administrative Judge merit decisions in an average of 837 days after the complaint was filed, down from the 851 days in FY 2013 and up from the 680 days in FY 2010.

h. Percentage of Findings of Discrimination and Average Monetary Benefits Decrease

In FY 2014, the percentage of findings of discrimination dropped to 2.6 percent from the 2.7 percent in FY 2013. Table 12 also shows that the total number of merit decisions decreased as did the number of settlements in FY 2014.

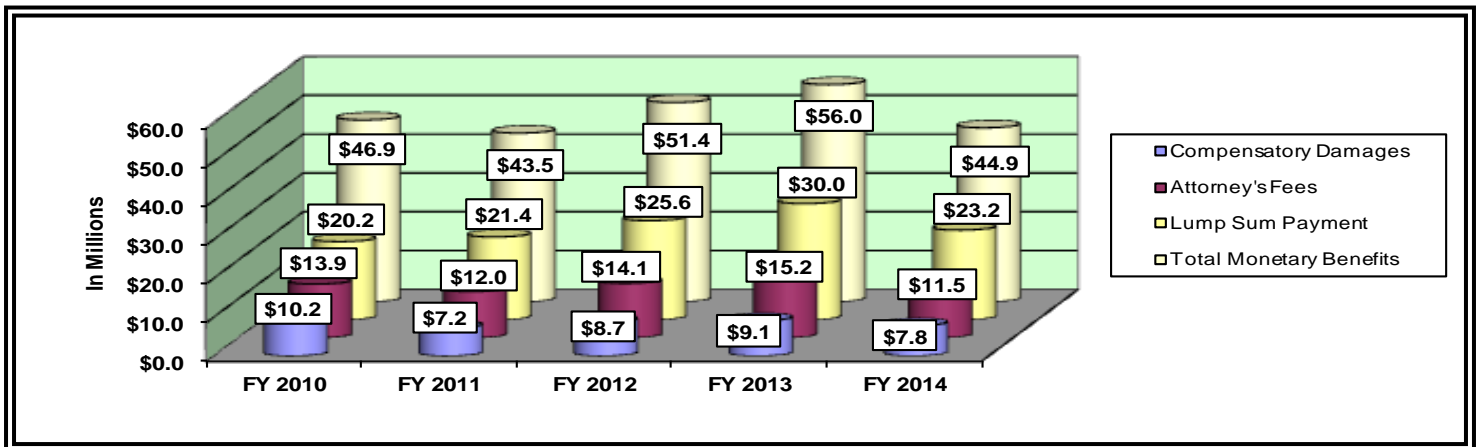
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Table 12 – Amounts Awarded in Resolution of Formal EEO Complaints Before Appeals FY 2010 – FY 2014

Total Complaint Closures			Findings of Discrimination		Settlements		Monetary Benefits			
FY	#	Total Merit Decisions	#	% of Merits Decisions	#	% of Total Closures	# Total Complaint Closures with Benefits	% of Total Complaint Closures with Benefits	Total (in millions)	Per Capita
2010	17,124	7,053	233	3.3%	3,623	21.2%	3,803	22.2%	\$46.9	\$12,335
2011	17,436	7,426	212	2.9%	3,785	21.7%	3,953	22.7%	\$43.5	\$11,000
2012	15,706	6,758	214	3.1%	4,076	25.9%	4,257	27.1%	\$51.4	\$12,084
2013	14,716	6,741	184	2.7%	3,637	24.7%	3,795	25.8%	\$56.0	\$14,763
2014	13,375	6,240	162	2.6%	3,103	23.2%	3,240	24.2%	\$44.8	\$13,852

Average monetary benefits awarded in resolution of formal EEO complaints decreased by 6.2 percent between FY 2013 and FY 2014, and increased by 12.3 percent since FY 2010. Table 12 above shows the total monetary benefits awarded during the formal complaint process for the past five fiscal years, while Figure 4 below indicates the portion of these benefits awarded for compensatory damages, attorney’s fees, and lump sum payments, respectively.

Figure 4 – Monetary Benefits Awarded in the Formal Complaint Stage FY 2010 – FY 2014



i. Affirmation Rate of Final Agency Decisions on Appeal Rises

As demonstrated by Table 13 below, 70.7 percent of final agency decisions (FADs), excluding those in which an Administrative Judge issued a decision, were affirmed on appeal in FY 2014. This represents a 3.8 percent increase from the FY 2013 affirmation rate and a 2.2 percent increase from the FY 2010 affirmation rate.

***Table 13 – Affirmation Rate of Final Agency Decisions on Appeal
FY 2010 – FY2014***

Fiscal Year	FADs Decided on Appeal	FADs Affirmed on Appeal	Percentage of FADs Affirmed on Appeal
FY 2010	2,543	1,759	69.2%
FY 2011	2,274	1,624	71.4%
FY 2012	2,471	1,578	63.9%
FY 2013	2,102	1,431	68.1%
FY 2014	1,924	1,361	70.7%

In FY 2012, some of the totals were corrected from totals reported in previous Annual Reports.

2. EEOC Hearings and Appeals: Processing Times Increase for Hearings and Appeals

By federal regulation, EEOC becomes involved in the handling of an EEO complaint from an applicant for federal employment or a federal employee after the case initially has been processed by the employing agency and a hearing has been requested before an EEOC Administrative Judge or an appeal from a final agency action has been filed.

If a complainant requests a hearing, an EEOC Administrative Judge may oversee discovery between the parties and hold a hearing or issue a decision on the record. If a hearing is held, the Administrative Judge will hear the testimony of witnesses, review relevant evidence, and make findings of fact and conclusions of law in a decision issued to the parties. In appropriate cases, an Administrative Judge may, in lieu of holding a hearing, procedurally dismiss a case or issue a decision by summary judgment.

EEOC is also responsible for adjudicating appeals from final actions issued by federal agencies on complaints of employment discrimination. These final actions may involve an agency's decision to dismiss procedurally a complaint, a final decision on the merits of a complaint when the complainant has not requested a hearing, or a decision on whether or not to implement fully the decision of an EEOC Administrative Judge. Once appellate decisions are issued, EEOC monitors agency compliance with all orders and takes appropriate action to enforce them. EEOC's adjudicatory responsibilities also include resolving allegations of a breach of a settlement agreement involving a federal sector EEO complaint, as well as deciding petitions for review of decisions made by the Merit Systems Protection Board involving claims of discrimination and petitions for review of final grievance decisions when claims of discrimination are permitted to be raised in the grievance procedure.

In addition to, and equally important to its adjudicatory role, is EEOC's engagement in assisting federal agencies in the proactive prevention of discrimination. EEOC's Office of Federal Operations (OFO) provides outreach, technical assistance, and oversight to federal agencies, which includes conducting program reviews throughout the federal government to evaluate agencies' efforts to develop and maintain model EEO programs. OFO also monitors and evaluates agencies' activities to identify and correct barriers to equal opportunity, reasonable accommodation procedures for individuals with disabilities, and ADR programs. OFO also gathers and analyzes data provided by federal agencies on employment trends and EEO complaint processing; issues periodic reports, which are publicly available; and works with individual agencies to identify both positive and negative trends in their EEO programs. In addition, through EEOC's Revolving Fund, OFO develops training and, with staff from various EEOC offices

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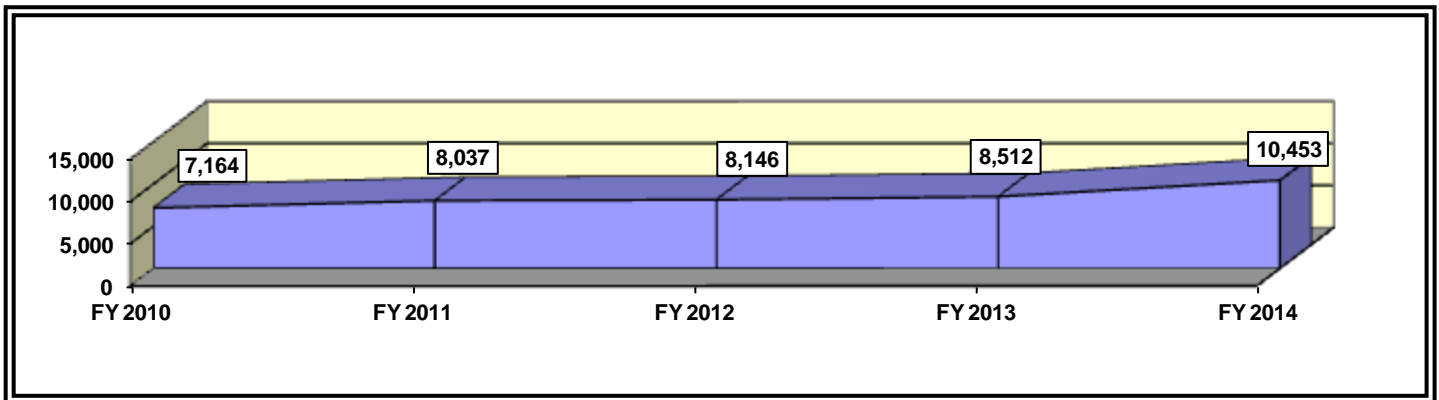
throughout the country, delivers these courses to federal agencies and other interested parties on a wide variety of federal-sector EEO topics.

a. HEARINGS

i. Hearings Inventory Continues to Rise

The year-end hearings inventory grew from 8,512 in FY 2013 to 10,453 in FY 2014, which represents an increase of 22.8 percent. Since FY 2010, the hearings inventory has increased 45.9 percent.

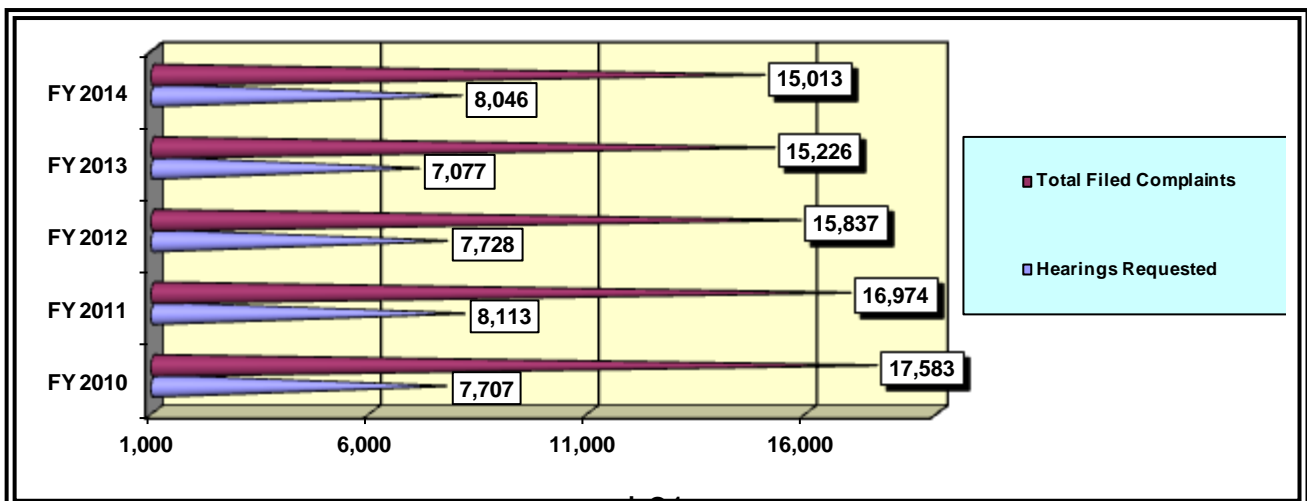
Figure 5 – Hearings Inventory FY 2010 – FY 2014



ii. Hearing Requests Increase

Hearing requests increased by 14.3 percent from 7,077 in FY 2013 to 8,086 in FY 2014, and increased by 4.9 percent since FY 2010. For comparison purposes, the 8,086 hearings requested comprised 53.9 percent of the total complaints filed in FY 2014.

Figure 6 – Comparison of Requests for EEOC Hearings to Complaints Filed FY 2010 – FY 2014



iii. Hearing Closures

During FY 2014, EEOC’s Hearings Program resolved 6,347 cases (including 27 class actions), which represents a 6.5 percent decrease from the 6,789 cases resolved in FY 2013 and a 12 percent decrease from the 7,213 cases closed in FY 2010. Excluding the class actions, the 6,320 individual cases in FY 2013 were closed in the following manner: 8.3 percent were by decisions following a hearing; 29.1 percent were by decisions on the record; 31.3 percent were by settlements; 12.8 percent were by procedural dismissals; and 18.6 percent were withdrawals. See Table 14 for a comparison of FY 2010 – FY 2014.

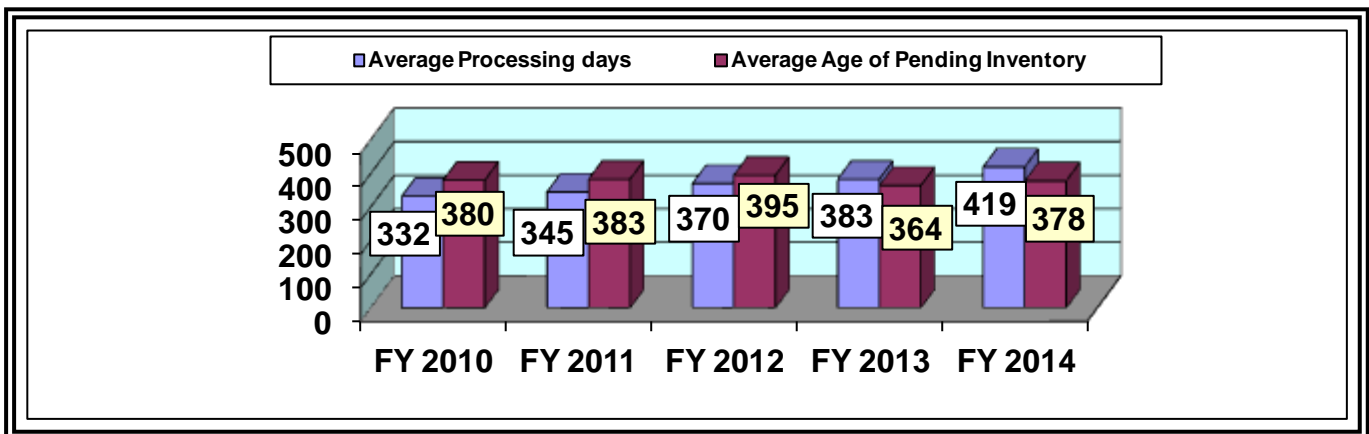
Table 14 – Hearings Program Individual Case Closures: FY 2010 – FY 2014

Closure Type	FY 2010		FY 2011		FY 2012		FY 2013		FY 2014	
	#	%	#	%	#	%	#	%	#	%
Decisions Following a Hearing	806	11.2	822	12.2	806	11.2	561	8.3	522	8.3
Decisions On the Record	2,102	29.3	1,919	28.6	2,102	29.3	1,905	28.3	1,839	29.1
Settlements	2,120	29.6	1,892	28.2	2,120	29.6	2,199	32.6	1,977	31.3
Procedural Dismissals	924	12.9	859	12.8	924	12.9	847	12.6	806	12.8
Withdrawals	1,217	16.9	1,220	18.2	1,217	16.9	1,231	18.3	1,176	18.6
Total Individual Case Closures	7,169		6,712		7,169		6,743		6,320	

iv. Average Processing Time for Hearings

The average processing time for hearing closures increased from 383 days in FY 2013 to 419 days in FY 2014 and represents an increase from the 332 days in FY 2010. The average age of the pending inventory increased to 378 days in FY 2014 from 364 days in FY 2013, down from the 380 days in FY 2010.

**Figure 7 - Average Processing Days for Hearings
FY 2010 - FY 2014**



v. Agencies Challenge Findings of Discrimination

In FY 2014, EEOC Administrative Judges issued 126 decisions finding discrimination, which was 5.3 percent of all decisions on the merits of complaints. In comparison to the 122 decisions in FY 2013, the 126 decisions finding discrimination that Administrative Judges issued in FY 2014, represents a 3.3 percent increase. Agencies may either fully implement the Administrative Judge's decision or not fully implement and simultaneously appeal the Administrative Judge's decision to the OFO. In FY 2014, agencies appealed only 1.5 percent of all Administrative Judge decisions. However, they appealed 26 percent of the cases where an Administrative Judge found discrimination.

Table 15 - Agency Actions on Administrative Judge Decisions FY 2010 - FY 2014

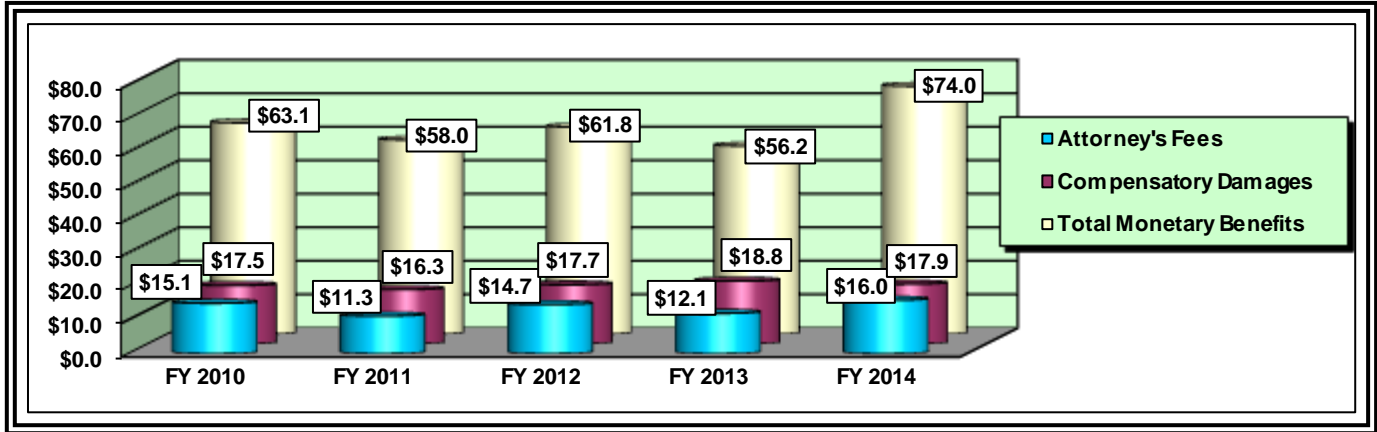
FY	Finding Discrimination ¹⁵				Finding No Discrimination				Totals			
	Implemented # %		Appealed # %		Implemented # %		Appealed # %		Implemented # %		Appealed # %	
2010	119	69.2%	53	30.8%	2,596	99.9%	3	0.12%	2,715	98.0%	56	2.0%
2011	116	72.5%	44	27.5%	2,833	94.7%	5	0.18%	2,954	98.5%	49	1.6%
2012	124	80.0%	31	20.0%	2,481	99.8%	4	0.16%	2,605	98.7%	35	1.3%
2013	82	75.9%	26	24.1%	2,419	99.6%	9	0.37%	2,501	98.6%	35	1.4%
2014	74	74.0%	26	26.0%	2,272	99.6%	10	0.43%	2,346	98.5%	36	1.5%

vi. Monetary Benefits Increase at Hearings

In FY 2014, Administrative Judges' decisions and settlements at the hearings stage awarded \$74 million in benefits, as compared to the \$56.2 million in FY 2013 and the \$63.1 million awarded in FY 2010. Note that benefits awarded by decisions of Administrative Judges at the hearings stage are preliminary, pending a decision on implementation by the agency or on appeal.

¹⁵ These numbers do not parallel Administrative Judge findings of discrimination because agencies may not take final action in the same fiscal year as the decision is issued. Also, agencies may settle a complaint where the Administrative Judge has found discrimination.

Figure 8 - Monetary Benefits Awarded from Hearings (In Millions of Dollars)
FY 2010 - FY 2014



vii. Affirmation Rate of AJ Decisions on Appeal Drops Slightly

As demonstrated by the table below, 93.6 percent of Administrative Judges' decisions were affirmed on appeal in FY 2014.¹⁶ The number of appealed Administrative Judges' decisions decreased by almost 13 percent over the five year period between FY 2010 to FY 2014; the affirmation rate fell by 0.6 percent during this time period.

Table 16 – Affirmation Rate of AJ Decisions on Appeal
FY 2010 - FY 2014

Fiscal Year	AJ Decisions Appealed			AJ Decisions Affirmed on Appeal			% of AJ Decisions Affirmed on Appeal		
	Total	Appeal By Agency ¹⁷	Appeal By Appellant	Total	Appeal By Agency	Appeal By Appellant	Total	Appeal By Agency	Appeal By Appellant
2010	972	55	917	916	47	869	94.2%	85.5%	94.7%
2011	1,065	39	1,026	989	34	955	92.9%	87.2%	93.1%
2012	830	46	784	741	33	708	89.3%	71.7%	90.3%
2013	1,019	29	990	939	25	914	92.1%	86.2%	92.3%
2014	846	331	815	792	26	766	93.6%	83.8%	93.9%

¹⁶ Administrative Judge's decisions reported here do not include Petitions for Enforcement or procedural cases.

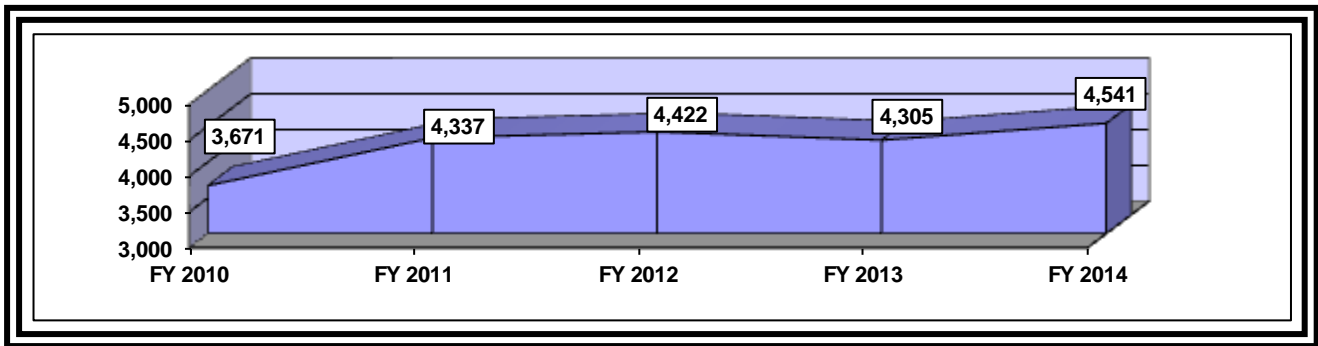
¹⁷ "Appeal By Agency" occurs when the agency does not fully implement the Administrative Judge's decision.

b. APPEALS

i. Appeals Inventory Increases

OFO's appellate inventory, at the close of FY 2014, rose to 4,541, which represents a 5.5 percent increase from the 4,305 case inventory at the close of FY 2013 and a 23.7 percent increase from the 3,671 case inventory at the close of FY 2010.

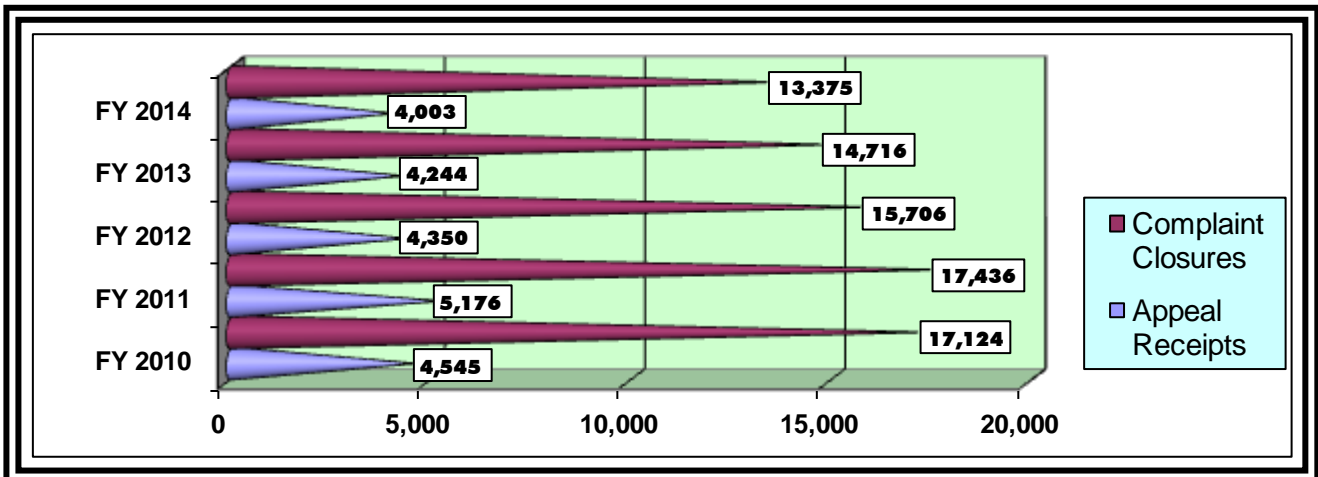
Figure 9 - Appellate Inventory FY 2010 - FY 2014



ii. Appeal Receipts on the Decline

OFO received 4,003 appeals in FY 2014, representing a 5.7 percent decrease from the 4,244 appeals filed in FY 2013. FY 2014 appeal receipts represented an almost 12 percent decrease from the 4,545 appeals received in FY 2010. In FY 2014, 29.9 percent of closed complaints were appealed, which was more than the 26.5 percent in FY 2010.

**Figure 10 – Comparison of Appeals Receipts to Complaint Closures
FY 2010 - FY 2014**



iii. Appeal Closures Down

OFO closed a total of 3,767 appellate cases in FY 2014, down from the 4,361 appellate cases closed in FY 2013. Of the FY 2014 closed cases, 2,415 (64.1 percent) alleged violations of Title VII; 895 (23.8 percent) involved the Rehabilitation Act; 963 (25.6 percent) alleged violations of the ADEA; 11 (0.3 percent) involved the Equal Pay Act of 1963; and five or (0.1 percent) involved the Genetic Information Nondiscrimination Act of 2008 (GINA). In FY 2013, OFO closed a total of 4,361 appellate cases, of which 2,721 (62.4 percent) were Title VII cases; 1,077 (24.7 percent) involved the Rehabilitation Act; 1,037 (23.8 percent) alleged violations of the ADEA; 14 (0.3 percent) involved the Equal Pay Act of 1963; and five (1 percent) involved the Genetic Information Nondiscrimination Act 2008 (GINA).¹⁸ See Figure 11 for the appeal closures from FY 2010 to FY 2014.

Figure 11 - Appeal Closures FY 2010 - FY 2014

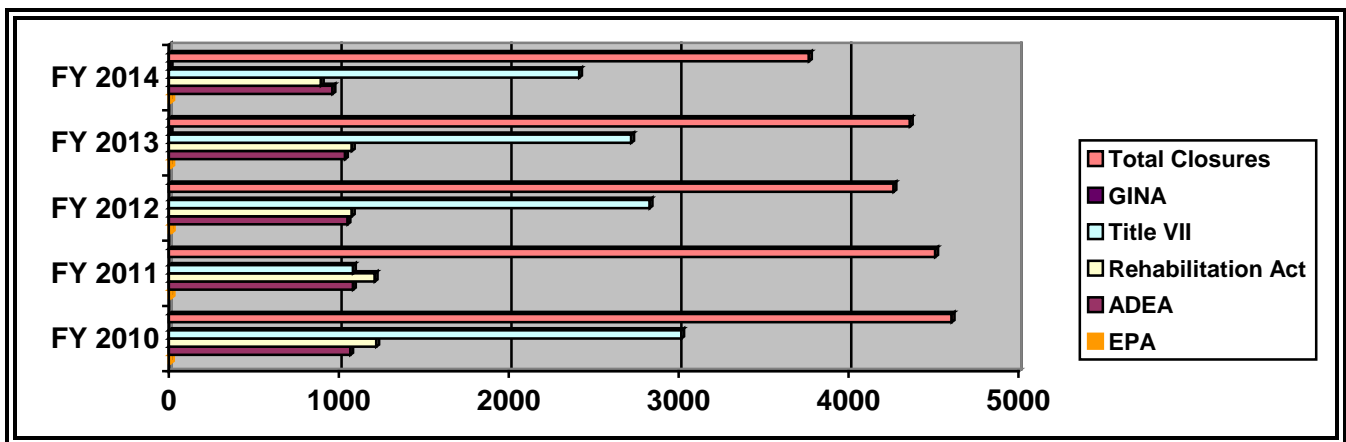


Table 17 below provides a breakdown by appeal type of all FY 2014 appellate receipts and closures.

Table 17 - Types of Receipts and Appeals FY 2014

Types of Appeals	Receipts		Closures	
	#	% of Total	#	% of Total
Total	4,003		3,767	
Initial Appeals from Complainants	3,273	81.8	3,115	82.7
Initial Appeals from Agencies	39	0.9	37	0.9
Petitions to Review MSPB Decisions	83	2.1	55	1.5
Appeals from a Grievance/Arbitration of FLRA Decisions	16	0.4	11	0.3
Petitions for Enforcement	22	0.5	25	0.7
Requests for Reconsiderations	570	14.2	524	13.9

¹⁸ The number and percentage of resolutions by statute is greater than the number of cases closed, because one or more statutory bases may be alleged in each appeal.

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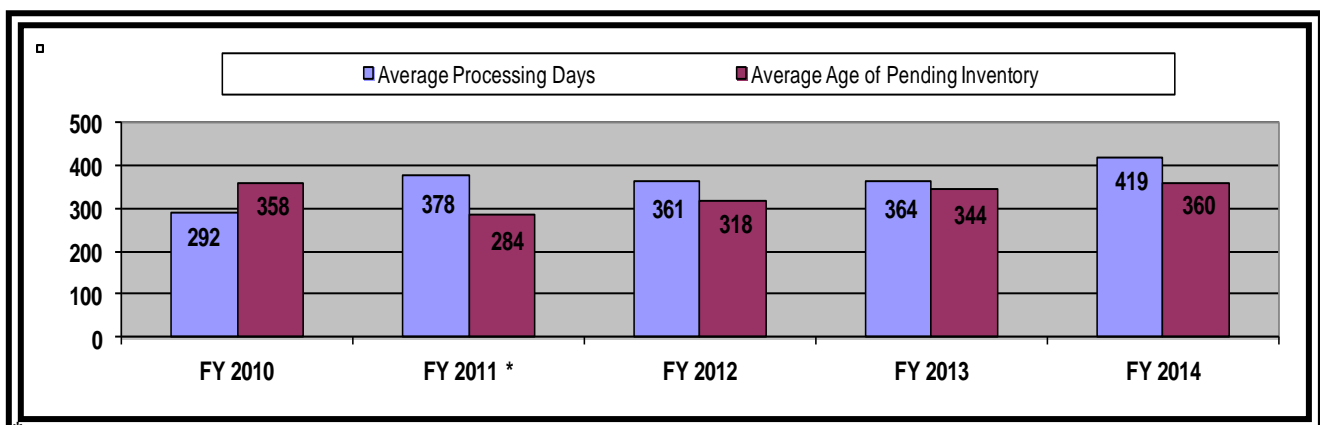
In FY 2014, OFO closed 1,592 appeals addressing the merits of the underlying discrimination claims and made a total of 86 findings of discrimination, which represents 5.4 percent of the total. By comparison, in FY 2013, OFO closed 1,864 appeals addressing the merits of the underlying discrimination claims and made a total of 76 findings of discrimination, which represented almost 4.1 percent of the total. In FY 2014, OFO reversed 23.6 percent of the 1,831 appeals of procedural dismissals.

iv. Average Processing Time of Appeal Closures

The average processing time for appeal closures rose to 418 days in FY 2014, representing a 14.8 percent increase from 364 days in FY 2013 and a 43.2 percent increase from 292 days in FY 2010.

OFO resolved 1,621 (43 percent) of the 3,767 appeals closed in FY 2014 within 180 days. The average age of the pending inventory at the end of FY 2014 was 360 days, a 4.7 percent increase from the 344-day average age at the end of FY 2013 and a 0.6 percent increase from the 358-day average age of the open inventory at the end of FY 2010.

***Figure 12 - Average Processing Days on Appeal
FY 2010 - FY 2014***



During FY 2011 OFO closed substantially more aged appeals than in recent fiscal years, resulting in the increase to average processing time and a corresponding decrease in the average age of the pending inventory.

v. Three Most Prevalent Bases and Issues on Appeal

Since FY 2007, reprisal has been the top basis of discrimination alleged in closed appeals. In FY 2014, race was the second most alleged basis, with age as the third most prevalent basis of discrimination alleged in closed appeals. Harassment, removal,

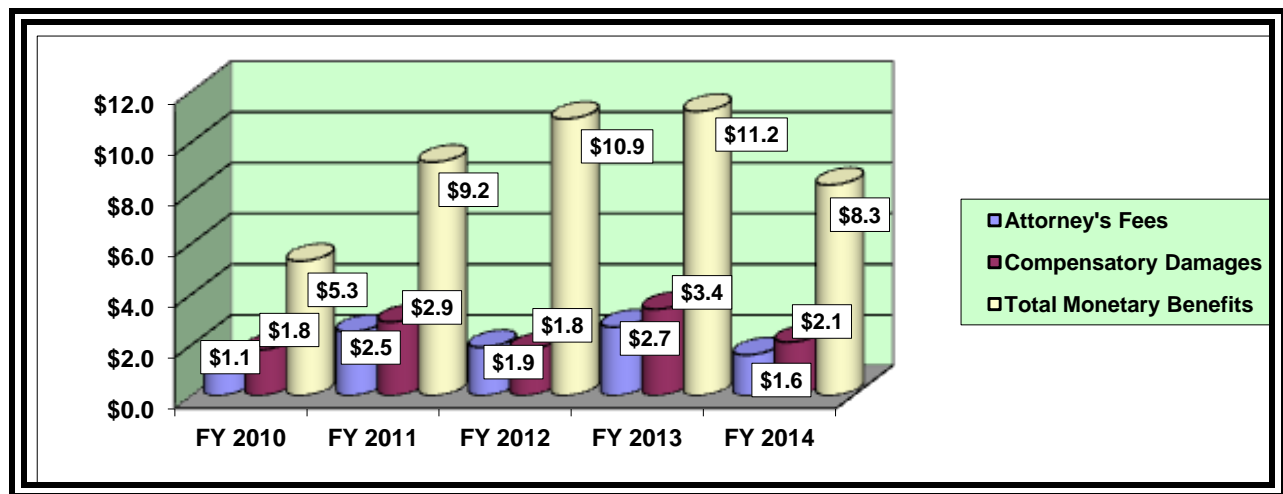
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and promotion were again the three most prevalent issues of discrimination alleged in closed appeals.

vi. \$8.3 Million Awarded on Appeal

In FY 2014, the \$8.3 million in monetary benefits awarded in compliance with appellate decisions (including settlement agreements resolving appeals) represented a 25.9 percent decrease from the \$11.2 million awarded in FY 2013 and a 56.6 percent increase from the \$5.3 million awarded in FY 2010.

**Figure 13 - Monetary Benefits Awarded from Appeals¹⁹
FY 2010 - FY 2014 (In Millions of Dollars)**



vii. Training and Outreach Conducted By EEOC

In FY 2014, EEOC staff members informed a large number of federal employees of their rights and responsibilities under the EEO process, affirmative employment programs, and laws that the Commission enforces. EEOC's proactive prevention activities targeted multiple agencies, and provided agency managers and supervisors with a better understanding of how to prevent employment discrimination within their workplace. OFO staff members, as well as staff from various EEOC offices throughout the country, provided these training sessions.

Specifically, staff members conducted 49 training sessions reaching 1,584 federal employees, including 63 new EEO counselors, 126 new EEO investigators, and 111 EEO professionals in affirmative employment programs.

¹⁹ It should be noted that Hearings Benefits should not be added to Appeals Benefits for a grand total, as Hearings Benefits are only preliminary.

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In an ongoing effort to provide the federal sector EEO community and stakeholders with timely and accurate information, OFO staff members responded to more than 3,848 calls concerning the federal sector EEO complaint process.

The Commission's training and outreach information can be found at <http://www.eeoc.gov/federal/training/index.cfm>.

Section C - Responsiveness and Legal Compliance

The sixth MD-715 element, “Responsiveness and Legal Compliance,” encompasses agencies’ timely filing of required reports with EEOC and timely compliance with EEOC’s issued orders.

1. 74 percent of Submitted EEOC Form 462 Reports Were Timely

EEOC regulation 29 C.F.R. § 1614.602(a) requires agencies to report to the EEOC information concerning pre-complaint counseling, ADR, and the status, processing, and disposition of complaints at such times and in such manner as the Commission prescribes.

The requirement to file an EEOC Form 462 Report applies to all federal agencies and departments covered by 29 C.F.R. Part 1614, as defined in 29 C.F.R. § 1614.103(b). This includes Executive agencies as defined in 5 U.S.C. 105, military departments as defined in 5 U.S.C. 102, the Government Printing Office, the Postal Regulatory Commission, the Smithsonian Institution, the Tennessee Valley Authority, the United States Postal Service, and those units of the judicial branch of the federal government having positions in the competitive service. All covered agencies must file Form 462 Reports with the Commission. EEOC Form 462 Reports are due on or before October 31st of each year.

In FY 2014, 65 or 73.9 percent of the 88 agencies (with 100 or more employees) submitted in a timely manner the EEOC Form 462 Report, an increase from the 69.7 percent submitted in a timely manner in FY 2013. In FY 2008 EEOC made the report submission paperless for agencies by assigning a unique personal identification number (PIN) to agency EEO Directors for use as their signatures. The PIN needed to be entered on the secure web site by the deadline to be considered timely. In FY 2013, the EEOC opened its new electronic submissions portal, FedSEP to agencies for 462 report submission. In this system, EEOC must accept the agency’s report prior to the November 3rd deadline to be considered timely.²⁰ See [Appendix III](#) for the list of agencies’ FY 2014 report submission times.

²⁰ The deadline set by the Commission is October 31st, however due to a system failure at 8 pm on October 31st, the deadline was extended until November 3rd, 2014.

II. Profiles for Selected Federal Agencies

What follows are individual profiles of federal agencies with a total work force of 500 or more employees. These profiles of selected indicators were created from data submitted by agencies in annual EEOC Form 462 reports.

The profiles contain a number of measures related to the agencies' EEO complaint activities, including the number of complaints filed, complainants, closed complaints, merit decisions, findings of discrimination, and settlements. Also included are timeliness measures for various stages of EEO complaint processing and some of the costs associated with the process. EEOC relies on each agency to provide accurate and reliable data for its complaint processing program. Although the EEOC reviews and analyzes the data submitted, each agency remains ultimately responsible for the accuracy of its own data.

Finally, each profile offers data concerning an agency's success in implementing ADR activities at the pre-complaint and formal complaint stages of the discrimination complaint process. EEOC is firmly committed to using ADR to resolve workplace disputes. Used properly and in appropriate circumstances, ADR can provide faster and less expensive results while at the same time improving workplace communication and morale.

List of Agencies Included in the Agency Profile Section

In addition to the government-wide profile, the following agencies have profiles listed alphabetically in this part:

Government-Wide ([II-3](#))
Agency for International Development ([II-4](#))
Agriculture, Department of ([II-5](#))
Air Force, Department of the ([II-6](#))
Army, Department of the ([II-7](#))
Army and Air Force Exchange Service ([II-8](#))
Broadcasting Board of Governors ([II-9](#))
Commerce, Department of ([II-10](#))
Commodity Futures Trading Commission ([II-11](#))
Consumer Financial Protection Bureau ([II-12](#))
Consumer Product Safety Commission ([II-13](#))
Corporation for National & Community Service ([II-14](#))
Court Services and Offender Supervision Agency ([II-15](#))
Defense Commissary Agency ([II-16](#))
Defense Contract Audit Agency ([II-17](#))
Defense Contract Management Agency ([II-18](#))
Defense Education Activity, Department of ([II-19](#))
Defense Finance and Accounting Service ([II-20](#))
Defense Health Agency ([II-21](#))
Defense Human Resources Activity ([II-22](#))
Defense Information Systems Agency ([II-23](#))
Defense Inspector General, Office of the ([II-24](#))
Defense Logistics Agency ([II-25](#))
Defense Media Activity ([II-26](#))
Defense Missile Defense Agency ([II-27](#))
Defense National Guard Bureau ([II-28](#))
Office of the Secretary/Wash. Hqtrs. Services Office ([II-29](#))
Defense Security Service ([II-30](#))
Defense Threat Reduction Agency ([II-31](#))
Defense Uniformed Services University ([II-32](#))
Education, Department of ([II-33](#))
Energy, Department of ([II-34](#))
Environmental Protection Agency ([II-35](#))
Equal Employment Opportunity Commission ([II-36](#))
Federal Deposit Insurance Corporation ([II-37](#))
Federal Energy Regulatory Commission ([II-38](#))
Federal Housing Finance Agency ([II-39](#))
Federal Reserve System - Board of Governors ([II-40](#))
Federal Trade Commission ([II-41](#))
General Services Administration ([II-42](#))
Government Printing Office ([II-43](#))
Health and Human Services, Department of ([II-44](#))
Homeland Security, Department of ([II-45](#))
Housing and Urban Development, Department of ([II-46](#))
Interior, Department of the ([II-47](#))
John F. Kennedy Center for the Performing Arts ([II-48](#))
Justice, Department of ([II-49](#))
Labor, Department of ([II-50](#))
National Aeronautics and Space Administration ([II-51](#))
National Archives and Records Administration ([II-52](#))
National Credit Union Administration ([II-53](#))
National Gallery of Art ([II-54](#))
National Labor Relations Board ([II-55](#))
National Science Foundation ([II-56](#))
Navy, Department of the ([II-57](#))
Nuclear Regulatory Commission ([II-58](#))
Office of Personnel Management ([II-59](#))
Peace Corps ([II-60](#))
Pension Benefit Guaranty Corporation ([II-61](#))
Railroad Retirement Board ([II-62](#))
Securities and Exchange Commission ([II-63](#))
Small Business Administration ([II-64](#))
Smithsonian Institution ([II-65](#))
Social Security Administration ([II-66](#))
State, Department of ([II-67](#))
Tennessee Valley Authority ([II-68](#))
Transportation, Department of ([II-69](#))
Treasury, Department of ([II-70](#))
U.S. Postal Service ([II-71](#))
Veterans' Affairs, Department of ([II-72](#))

Government-Wide (The Government) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	15,622		17,588		33,210	
Settlements	407	2.6%	4,453	25.3%	4,860	14.6%
Withdrawals or No Complaints Filed	6,266	40.1%	6,938	39.5%	13,204	39.8%
Complaints Filed*					14,352	43.2%
Decision to File Complaint Pending at End of FY					794	2.4%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	33,210	87.8%	53%
Complaint Closures	13,375	22.1%	9.3%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	33,202	31,048	93.5%				
All Investigations	11,281	8,236	73%	207	197	-4.8%	197
All Complaint Closures	13,375			420	419	-0.5%	419
Merit Decisions (no AJ)	3,858	2,013	52.2%	451	439	-2.7%	439
Dismissal Decisions (no AJ)	2,682			67	66	-1.5%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	15,013							
Total Closures	13,375							
Settlements	3,103	23.2%						
Withdrawals	1,240	9.3%						
Total Final Agency Actions	9,032	67.5%	6,540	72.4%	2,454	27.2%	38	0.4%
Dismissals	2,792	30.9%	2,682	96.1%	108	3.9%	2	0.1%
Merit Decisions	6,240	69.1%	3,858	61.8%	2,346	37.6%	36	0.6%
Finding Discrimination	162	2.6%	62	38.3%	74	45.7%	26	16%
Finding No Discrimination	6,078	97.4%	3,796	62.5%	2,272	37.4%	10	0.2%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	742	\$3,773,942	\$5,086
ADR Settlements w/ Monetary Benefits	676	\$3,321,839	\$4,913
Investigation Costs	11,281	\$47,730,517	\$4,231
Complaint Closures with Monetary Benefits	2,095	\$44,880,084	\$21,422
ADR Settlements w/ Monetary Benefits	412	\$4,572,222	\$11,097

Agency for International Development (AID) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	37		6		43	
Settlements	1	2.7%	0	0%	1	2.3%
Withdrawals or No Complaints Filed	20	54.1%	0	0%	20	46.5%
Complaints Filed*					21	48.8%
Decision to File Complaint Pending at End of FY					1	2.3%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	43	55.8%	14%
Complaint Closures	9	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	43	27	62.8%				
All Investigations	7	1	14.3%	317	361	13.9%	197
All Complaint Closures	9			597	350	-41.4%	419
Merit Decisions (no AJ)	1	0	0%	544	1,096	101.5%	439
Dismissal Decisions (no AJ)	1			80	44	-45%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	21							
Total Closures	9							
Settlements	2	22.2%						
Withdrawals	3	33.3%						
Total Final Agency Actions	4	44.4%	2	50%	2	50%	0	0%
Dismissals	1	25%	1	100%	0	0%	0	0%
Merit Decisions	3	75%	1	33.3%	2	66.7%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	3	100%	1	33.3%	2	66.7%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	7	\$24,972	\$3,567
Complaint Closures with Monetary Benefits	1	\$7,731	\$7,731
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Agriculture (USDA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	568		336		904	
Settlements	20	3.5%	51	15.2%	71	7.9%
Withdrawals or No Complaints Filed	233	41%	115	34.2%	348	38.5%
Complaints Filed*					458	50.7%
Decision to File Complaint Pending at End of FY					27	3%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	904	93.5%	37.2%
Complaint Closures	530	46.4%	20.4%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	904	756	83.6%				
All Investigations	420	245	58.3%	235	205	-12.8%	197
All Complaint Closures	530			591	568	-3.9%	419
Merit Decisions (no AJ)	173	43	24.9%	609	535	-12.2%	439
Dismissal Decisions (no AJ)	61			103	182	76.7%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	476							
Total Closures	530							
Settlements	147	27.7%						
Withdrawals	27	5.1%						
Total Final Agency Actions	356	67.2%	234	65.7%	119	33.4%	3	0.8%
Dismissals	61	17.1%	61	100%	0	0%	0	0%
Merit Decisions	295	82.9%	173	58.6%	119	40.3%	3	1%
Finding Discrimination	19	6.4%	12	63.2%	7	36.8%	0	0%
Finding No Discrimination	276	93.6%	161	58.3%	112	40.6%	3	1.1%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	16	\$231,845	\$14,490
ADR Settlements w/ Monetary Benefits	11	\$74,667	\$6,787
Investigation Costs	420	\$1,276,466	\$3,039
Complaint Closures with Monetary Benefits	111	\$2,347,927	\$21,152
ADR Settlements w/ Monetary Benefits	21	\$288,786	\$13,751

Department of the Air Force (USAF) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	456		345		801	
Settlements	15	3.3%	99	28.7%	114	14.2%
Withdrawals or No Complaints Filed	221	48.5%	48	13.9%	269	33.6%
Complaints Filed*					407	50.8%
Decision to File Complaint Pending at End of FY					11	1.4%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	801	73.8%	43.1%
Complaint Closures	294	40.1%	13.3%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	800	704	88%				
All Investigations	219	92	42%	260	222	-14.6%	197
All Complaint Closures	294			504	479	-5%	419
Merit Decisions (no AJ)	52	6	11.5%	752	782	4%	439
Dismissal Decisions (no AJ)	59			41	130	217.1%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	423							
Total Closures	294							
Settlements	79	26.9%						
Withdrawals	46	15.7%						
Total Final Agency Actions	169	57.5%	111	65.7%	53	31.4%	5	3%
Dismissals	73	43.2%	59	80.8%	12	16.4%	2	2.7%
Merit Decisions	96	56.8%	52	54.2%	41	42.7%	3	3.1%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	96	100%	52	54.2%	41	42.7%	3	3.1%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	11	\$114,282	\$10,389
ADR Settlements w/ Monetary Benefits	8	\$110,184	\$13,773
Investigation Costs	219	\$1,223,366	\$5,586
Complaint Closures with Monetary Benefits	26	\$324,559	\$12,483
ADR Settlements w/ Monetary Benefits	12	\$65,484	\$5,457

Department of the Army (ARMY) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	1,707		471		2,178	
Settlements	55	3.2%	177	37.6%	232	10.7%
Withdrawals or No Complaints Filed	532	31.2%	106	22.5%	638	29.3%
Complaints Filed*					1,227	56.3%
Decision to File Complaint Pending at End of FY					81	3.7%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	2,178	40.5%	21.6%
Complaint Closures	1,122	22%	15.9%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	SEX (FEMALE)	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	2,178	1,918	88.1%				
All Investigations	701	398	56.8%	280	213	-23.9%	197
All Complaint Closures	1,122			337	360	6.8%	419
Merit Decisions (no AJ)	207	26	12.6%	554	624	12.6%	439
Dismissal Decisions (no AJ)	224			48	37	-22.9%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	1,267							
Total Closures	1,122							
Settlements	433	38.6%						
Withdrawals	111	9.9%						
Total Final Agency Actions	578	51.5%	431	74.6%	144	24.9%	3	0.5%
Dismissals	235	40.7%	224	95.3%	11	4.7%	0	0%
Merit Decisions	343	59.3%	207	60.3%	133	38.8%	3	0.9%
Finding Discrimination	14	4.1%	5	35.7%	6	42.9%	3	21.4%
Finding No Discrimination	329	95.9%	202	61.4%	127	38.6%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	22	\$190,320	\$8,650
ADR Settlements w/ Monetary Benefits	20	\$185,927	\$9,296
Investigation Costs	701	\$4,423,297	\$6,309
Complaint Closures with Monetary Benefits	215	\$5,891,318	\$27,401
ADR Settlements w/ Monetary Benefits	50	\$1,262,526	\$25,250

Defense Army and Air Force Exchange Service (AAFES) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	132		115		247	
Settlements	11	8.3%	48	41.7%	59	23.9%
Withdrawals or No Complaints Filed	75	56.8%	38	33%	113	45.8%
Complaints Filed*					69	27.9%
Decision to File Complaint Pending at End of FY					6	2.4%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	247	100%	46.6%
Complaint Closures	100	84%	19%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	RACE (BLACK OR AFRICAN AMERICAN)	REPRISAL	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	247	215	87%				
All Investigations	47	22	46.8%	365	235	-35.6%	197
All Complaint Closures	100			257	324	-26.1%	419
Merit Decisions (no AJ)	31	30	96.8%	350	337	-3.7%	439
Dismissal Decisions (no AJ)	12			74	48	-35.1%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	69							
Total Closures	100							
Settlements	37	37%						
Withdrawals	10	10%						
Total Final Agency Actions	53	53%	43	81.1%	10	18.9%	0	0%
Dismissals	12	22.6%	12	100%	0	0%	0	0%
Merit Decisions	41	77.4%	31	75.6%	10	24.4%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	41	100%	31	75.6%	10	24.4%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	4	\$22,258	\$5,564
ADR Settlements w/ Monetary Benefits	4	\$22,258	\$5,564
Investigation Costs	47	\$438,566	\$9,331
Complaint Closures with Monetary Benefits	18	\$315,842	\$17,546
ADR Settlements w/ Monetary Benefits	5	\$85,242	\$17,048

Broadcasting Board of Governors (BBG) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	25		3		28	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	18	72%	1	33.3%	19	67.9%
Complaints Filed*					9	32.1%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	28	100%	10.7%
Complaint Closures	12	91.7%	41.7%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	NATIONAL ORIGIN (OTHER)	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	28	22	78.6%				
All Investigations	6	5	83.3%	210	243	15.7%	197
All Complaint Closures	12			816	555	-32%	419
Merit Decisions (no AJ)	2	2	100%	687	805	17.2%	439
Dismissal Decisions (no AJ)	7			0	404	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	9							
Total Closures	12							
Settlements	0	0%						
Withdrawals	2	16.7%						
Total Final Agency Actions	10	83.3%	9	90%	1	10%	0	0%
Dismissals	7	70%	7	100%	0	0%	0	0%
Merit Decisions	3	30%	2	66.7%	1	33.3%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	3	100%	2	66.7%	1	33.3%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	6	\$20,000	\$3,333
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Commerce (DOC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	247		42		289	
Settlements	3	1.2%	4	9.5%	7	2.4%
Withdrawals or No Complaints Filed	94	38.1%	12	28.6%	106	36.7%
Complaints Filed*					175	60.6%
Decision to File Complaint Pending at End of FY					1	0.4%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	289	25.6%	14.5%
Complaint Closures	192	28.1%	1.6%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	289	256	88.6%				
All Investigations	156	156	100%	182	177	-2.7%	197
All Complaint Closures	192			542	255	-53%	419
Merit Decisions (no AJ)	77	63	81.8%	632	300	-52.5%	439
Dismissal Decisions (no AJ)	27			29	29	0%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	177							
Total Closures	192							
Settlements	39	20.3%						
Withdrawals	25	13%						
Total Final Agency Actions	128	66.7%	104	81.3%	24	18.8%	0	0%
Dismissals	30	23.4%	27	90%	3	10%	0	0%
Merit Decisions	98	76.6%	77	78.6%	21	21.4%	0	0%
Finding Discrimination	1	1%	1	100%	0	0%	0	0%
Finding No Discrimination	97	99%	76	78.4%	21	21.6%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$1,500	\$1,500
ADR Settlements w/ Monetary Benefits	1	\$1,500	\$1,500
Investigation Costs	156	\$659,200	\$4,225
Complaint Closures with Monetary Benefits	21	\$430,740	\$20,511
ADR Settlements w/ Monetary Benefits	1	\$1,000	\$1,000

Commodity Futures Trading Commission (CFTC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	1		2		3	
Settlements	0	0%	1	50%	1	33.3%
Withdrawals or No Complaints Filed	1	100%	0	0%	1	33.3%
Complaints Filed*					1	33.3%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	3	100%	66.7%
Complaint Closures	0	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	RACE (ASIAN)	DISABILITY (MENTAL)	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	3	3	100%				
All Investigations	0	0	NA%	178	0	-100%	197
All Complaint Closures	0			178	0	-100%	419
Merit Decisions (no AJ)	0	0	0%	178	0	-100%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	1							
Total Closures	0							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	0	0%	0	NA%	0	NA%	0	NA%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	0	NA%	0	NA%	0	NA%	0	NA%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	0	NA%	0	NA%	0	NA%	0	NA%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	0	\$0	\$0
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Consumer Financial Protection Bureau (CFPB) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	28		17		45	
Settlements	0	0%	2	11.8%	2	4.4%
Withdrawals or No Complaints Filed	12	42.9%	5	29.4%	17	37.8%
Complaints Filed*					25	55.6%
Decision to File Complaint Pending at End of FY					1	2.2%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	45	100%	37.8%
Complaint Closures	12	83.3%	41.7%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	SEX (MALE)	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	45	45	100%				
All Investigations	5	5	100%	183	192	4.9%	197
All Complaint Closures	12			197	321	62.9%	419
Merit Decisions (no AJ)	1	0	0%	354	314	-11.3%	439
Dismissal Decisions (no AJ)	2			27	271	903.7%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	25							
Total Closures	12							
Settlements	9	75%						
Withdrawals	0	0%						
Total Final Agency Actions	3	25%	3	100%	0	0%	0	0%
Dismissals	2	66.7%	2	100%	0	0%	0	0%
Merit Decisions	1	33.3%	1	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	1	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	2	\$29,500	\$14,750
ADR Settlements w/ Monetary Benefits	2	\$29,500	\$14,750
Investigation Costs	5	\$50,000	\$10,000
Complaint Closures with Monetary Benefits	8	\$100,000	\$12,500
ADR Settlements w/ Monetary Benefits	5	\$67,000	\$13,400

Consumer Product Safety Commission (CPSC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	4		2		6	
Settlements	0	0%	1	50%	1	16.7%
Withdrawals or No Complaints Filed	2	50%	0	0%	2	33.3%
Complaints Filed*					3	50%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	6	83.3%	33.3%
Complaint Closures	2	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	AGE	DISABILITY (PHYSICAL)	REPRISAL

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	6	6	100%				
All Investigations	2	2	100%	141	146	3.5%	197
All Complaint Closures	2			513	576	12.3%	419
Merit Decisions (no AJ)	1	1	100%	108	531	391.7%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	3							
Total Closures	2							
Settlements	1	50%						
Withdrawals	0	0%						
Total Final Agency Actions	1	50%	1	100%	0	0%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	1	100%	1	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	1	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	2	\$5,000	\$2,500
Complaint Closures with Monetary Benefits	1	\$75,000	\$75,000
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Corporation for National and Community Service (CNCS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	5		0		5	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	3	60%	0	0%	3	60%
Complaints Filed*					2	40%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	5	0%	0%
Complaint Closures	9	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	AGE	SEX (FEMALE)	RELIGION

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	5	1	20%				
All Investigations	5	5	100%	94	123	30.9%	197
All Complaint Closures	9			308	265	-14%	419
Merit Decisions (no AJ)	8	4	50%	209	249	19.1%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	2							
Total Closures	9							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	9	100%	8	88.9%	1	11.1%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	9	100%	8	88.9%	1	11.1%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	9	100%	8	88.9%	1	11.1%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	5	\$18,882	\$3,776
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

**Court Services and Offender Supervision Agency for the District of Columbia (CSOSA) FY 2014 EEO
Complaint Processing Statistics**

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	13		6		19	
Settlements	1	7.7%	2	33.3%	3	15.8%
Withdrawals or No Complaints Filed	3	23.1%	1	16.7%	4	21.1%
Complaints Filed*					12	63.2%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	19	63.2%	31.6%
Complaint Closures	9	44.4%	11.1%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	19	18	94.7%				
All Investigations	7	7	100%	208	167	-19.7%	197
All Complaint Closures	9			579	440	-24%	419
Merit Decisions (no AJ)	1	1	100%	0	253	NA%	439
Dismissal Decisions (no AJ)	2			106	92	-13.2%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	12							
Total Closures	9							
Settlements	5	55.6%						
Withdrawals	1	11.1%						
Total Final Agency Actions	3	33.3%	3	100%	0	0%	0	0%
Dismissals	2	66.7%	2	100%	0	0%	0	0%
Merit Decisions	1	33.3%	1	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	1	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	7	\$52,687	\$7,526
Complaint Closures with Monetary Benefits	4	\$32,384	\$8,096
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Commissary Agency (DECA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	83		118		201	
Settlements	1	1.2%	3	2.5%	4	2%
Withdrawals or No Complaints Filed	42	50.6%	22	18.6%	64	31.8%
Complaints Filed*					127	63.2%
Decision to File Complaint Pending at End of FY					6	3%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	201	92%	58.7%
Complaint Closures	116	7.8%	7.8%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	SEX (FEMALE)	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	201	163	81.1%				
All Investigations	87	52	59.8%	252	182	-27.8%	197
All Complaint Closures	116			324	357	10.2%	419
Merit Decisions (no AJ)	35	7	20%	392	398	1.5%	439
Dismissal Decisions (no AJ)	27			28	35	25%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	137							
Total Closures	116							
Settlements	19	16.4%						
Withdrawals	22	19%						
Total Final Agency Actions	75	64.7%	62	82.7%	13	17.3%	0	0%
Dismissals	27	36%	27	100%	0	0%	0	0%
Merit Decisions	48	64%	35	72.9%	13	27.1%	0	0%
Finding Discrimination	2	4.2%	1	50%	1	50%	0	0%
Finding No Discrimination	46	95.8%	34	73.9%	12	26.1%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	87	\$485,995	\$5,586
Complaint Closures with Monetary Benefits	12	\$469,195	\$39,099
ADR Settlements w/ Monetary Benefits	3	\$18,201	\$6,067

Defense Contract Audit Agency (DCAA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	44		24		68	
Settlements	2	4.5%	5	20.8%	7	10.3%
Withdrawals or No Complaints Filed	17	38.6%	6	25%	23	33.8%
Complaints Filed*					36	52.9%
Decision to File Complaint Pending at End of FY					2	2.9%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	68	76.5%	35.3%
Complaint Closures	23	21.7%	21.7%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	68	48	70.6%				
All Investigations	15	2	13.3%	289	310	7.3%	197
All Complaint Closures	23			227	367	61.7%	419
Merit Decisions (no AJ)	4	0	0%	251	451	79.7%	439
Dismissal Decisions (no AJ)	2			41	185	351.2%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	36							
Total Closures	23							
Settlements	9	39.1%						
Withdrawals	6	26.1%						
Total Final Agency Actions	8	34.8%	6	75%	2	25%	0	0%
Dismissals	2	25%	2	100%	0	0%	0	0%
Merit Decisions	6	75%	4	66.7%	2	33.3%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	6	100%	4	66.7%	2	33.3%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	15	\$83,792	\$5,586
Complaint Closures with Monetary Benefits	5	\$31,879	\$6,375
ADR Settlements w/ Monetary Benefits	1	\$1,000	\$1,000

Defense Contract Management Agency (DCMA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	35		47		82	
Settlements	1	2.9%	12	25.5%	13	15.9%
Withdrawals or No Complaints Filed	15	42.9%	9	19.2%	24	29.3%
Complaints Filed*					43	52.4%
Decision to File Complaint Pending at End of FY					2	2.4%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	82	65.9%	57.3%
Complaint Closures	40	25%	7.5%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	AGE	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	82	79	96.3%				
All Investigations	27	20	74.1%	307	184	-40.1%	197
All Complaint Closures	40			371	310	-16.4%	419
Merit Decisions (no AJ)	13	11	84.6%	518	318	-38.6%	439
Dismissal Decisions (no AJ)	10			100	10	-90%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	44							
Total Closures	40							
Settlements	7	17.5%						
Withdrawals	6	15%						
Total Final Agency Actions	27	67.5%	23	85.2%	4	14.8%	0	0%
Dismissals	10	37%	10	100%	0	0%	0	0%
Merit Decisions	17	63%	13	76.5%	4	23.5%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	17	100%	13	76.5%	4	23.5%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	27	\$150,826	\$5,586
Complaint Closures with Monetary Benefits	6	\$18,850	\$3,141
ADR Settlements w/ Monetary Benefits	1	\$3,900	\$3,900

Department of Defense Education Activity (DoDEA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	119		27		146	
Settlements	5	4.2%	8	29.6%	13	8.9%
Withdrawals or No Complaints Filed	34	28.6%	3	11.1%	37	25.3%
Complaints Filed*					90	61.6%
Decision to File Complaint Pending at End of FY					6	4.1%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	146	29.5%	18.5%
Complaint Closures	59	6.8%	5.1%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	146	146	100%				
All Investigations	74	57	77%	174	202	16.1%	197
All Complaint Closures	59			339	402	18.6%	419
Merit Decisions (no AJ)	16	5	31.3%	393	315	-19.8%	439
Dismissal Decisions (no AJ)	9			32	70	118.8%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	93							
Total Closures	59							
Settlements	17	28.8%						
Withdrawals	9	15.3%						
Total Final Agency Actions	33	55.9%	25	75.8%	8	24.2%	0	0%
Dismissals	9	27.3%	9	100%	0	0%	0	0%
Merit Decisions	24	72.7%	16	66.7%	8	33.3%	0	0%
Finding Discrimination	1	4.2%	1	100%	0	0%	0	0%
Finding No Discrimination	23	95.8%	15	65.2%	8	34.8%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	2	\$3,500	\$1,750
ADR Settlements w/ Monetary Benefits	2	\$3,500	\$1,750
Investigation Costs	74	\$302,267	\$4,084
Complaint Closures with Monetary Benefits	12	\$634,833	\$52,902
ADR Settlements w/ Monetary Benefits	1	\$10,000	\$10,000

Defense Finance and Accounting Service (DFAS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	40		53		93	
Settlements	1	2.5%	18	34%	19	20.4%
Withdrawals or No Complaints Filed	17	42.5%	16	30.2%	33	35.5%
Complaints Filed*					40	43%
Decision to File Complaint Pending at End of FY					1	1.1%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	93	77.4%	57%
Complaint Closures	44	2.3%	2.3%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	93	93	100%				
All Investigations	38	21	55.3%	247	199	-19.4%	197
All Complaint Closures	44			384	347	-9.6%	419
Merit Decisions (no AJ)	22	19	86.4%	342	287	-16.1%	439
Dismissal Decisions (no AJ)	7			19	87	357.9%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	41							
Total Closures	44							
Settlements	8	18.2%						
Withdrawals	1	2.3%						
Total Final Agency Actions	35	79.6%	29	82.9%	6	17.1%	0	0%
Dismissals	7	20%	7	100%	0	0%	0	0%
Merit Decisions	28	80%	22	78.6%	6	21.4%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	28	100%	22	78.6%	6	21.4%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	2	\$8,847	\$4,423
ADR Settlements w/ Monetary Benefits	2	\$8,847	\$4,423
Investigation Costs	38	\$212,273	\$5,586
Complaint Closures with Monetary Benefits	5	\$56,000	\$11,200
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Health Agency (DHA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	22		4		26	
Settlements	0	0%	2	50%	2	7.7%
Withdrawals or No Complaints Filed	13	59.1%	0	0%	13	50%
Complaints Filed*					11	42.3%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	26	100%	15.4%
Complaint Closures	11	54.6%	54.6%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	SEX (MALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	26	18	69.2%				
All Investigations	4	4	100%	272	66	-75.7%	197
All Complaint Closures	11			372	376	1.1%	419
Merit Decisions (no AJ)	2	0	0%	414	374	-9.7%	439
Dismissal Decisions (no AJ)	3			0	70	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	11							
Total Closures	11							
Settlements	6	54.6%						
Withdrawals	0	0%						
Total Final Agency Actions	5	45.5%	5	100%	0	0%	0	0%
Dismissals	3	60%	3	100%	0	0%	0	0%
Merit Decisions	2	40%	2	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	2	100%	2	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	4	\$23,444	\$5,861
Complaint Closures with Monetary Benefits	4	\$19,540	\$4,885
ADR Settlements w/ Monetary Benefits	3	\$19,540	\$6,513

Defense Human Resources Activity (DHRA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	7		6		13	
Settlements	0	0%	2	33.3%	2	15.4%
Withdrawals or No Complaints Filed	1	14.3%	1	16.7%	2	15.4%
Complaints Filed*					8	61.5%
Decision to File Complaint Pending at End of FY					1	7.7%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	13	84.6%	46.2%
Complaint Closures	9	88.9%	66.7%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	SEX (MALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	13	13	100%				
All Investigations	3	0	0%	331	269	-18.7%	197
All Complaint Closures	9			435	292	-32.9%	419
Merit Decisions (no AJ)	1	0	0%	633	315	-50.2%	439
Dismissal Decisions (no AJ)	3			36	20	-44.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	8							
Total Closures	9							
Settlements	4	44.4%						
Withdrawals	0	0%						
Total Final Agency Actions	5	55.6%	4	80%	1	20%	0	0%
Dismissals	3	60%	3	100%	0	0%	0	0%
Merit Decisions	2	40%	1	50%	1	50%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	2	100%	1	50%	1	50%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	2	\$55,000	\$27,500
ADR Settlements w/ Monetary Benefits	2	\$55,000	\$27,500
Investigation Costs	3	\$13,672	\$4,557
Complaint Closures with Monetary Benefits	3	\$55,000	\$18,333
ADR Settlements w/ Monetary Benefits	3	\$55,000	\$18,333

Defense Information Systems Agency (DISA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	36		0		36	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	11	30.6%	0	0%	11	30.6%
Complaints Filed*					25	69.4%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	36	100%	0%
Complaint Closures	28	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	DISABILITY (PHYSICAL)	RACE (BLACK OR AFRICAN AMERICAN)	PDA

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	36	36	100%				
All Investigations	10	9	90%	0	218	NA%	197
All Complaint Closures	28			584	713	22.1%	419
Merit Decisions (no AJ)	8	0	0%	0	1,000	NA%	439
Dismissal Decisions (no AJ)	6			19	26	36.8%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	25							
Total Closures	28							
Settlements	8	28.6%						
Withdrawals	3	10.7%						
Total Final Agency Actions	17	60.7%	14	82.4%	3	17.6%	0	0%
Dismissals	6	35.3%	6	100%	0	0%	0	0%
Merit Decisions	11	64.7%	8	72.7%	3	27.3%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	11	100%	8	72.7%	3	27.3%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	10	\$59,275	\$5,927
Complaint Closures with Monetary Benefits	3	\$49,889	\$16,629
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Office of Inspector General (DOIG) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	3		0		3	
Settlements	1	33.3%	0	0%	1	33.3%
Withdrawals or No Complaints Filed	0	0%	0	0%	0	0%
Complaints Filed*					2	66.7%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	3	100%	0%
Complaint Closures	2	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	RACE (BLACK OR AFRICAN AMERICAN)	COLOR	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	3	3	100%				
All Investigations	0	0	NA%	198	0	-100%	197
All Complaint Closures	2			519	278	-46.4%	419
Merit Decisions (no AJ)	0	0	0%	183	0	-100%	439
Dismissal Decisions (no AJ)	1			0	28	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	2							
Total Closures	2							
Settlements	1	50%						
Withdrawals	0	0%						
Total Final Agency Actions	1	50%	1	100%	0	0%	0	0%
Dismissals	1	100%	1	100%	0	0%	0	0%
Merit Decisions	0	NA%	0	NA%	0	NA%	0	NA%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	0	NA%	0	NA%	0	NA%	0	NA%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	0	\$0	\$0
Complaint Closures with Monetary Benefits	1	\$7,000	\$7,000
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Logistics Agency (DLA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	97		187		284	
Settlements	4	4.1%	53	28.3%	57	20.1%
Withdrawals or No Complaints Filed	46	47.4%	84	44.9%	130	45.8%
Complaints Filed*					87	30.6%
Decision to File Complaint Pending at End of FY					10	3.5%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	284	95.4%	65.9%
Complaint Closures	116	15.5%	11.2%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	284	275	96.8%				
All Investigations	56	55	98.2%	211	134	-36.5%	197
All Complaint Closures	116			356	394	10.7%	419
Merit Decisions (no AJ)	27	2	7.4%	416	438	5.3%	439
Dismissal Decisions (no AJ)	21			50	53	6%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	89							
Total Closures	116							
Settlements	27	23.3%						
Withdrawals	11	9.5%						
Total Final Agency Actions	78	67.2%	48	61.5%	30	38.5%	0	0%
Dismissals	21	26.9%	21	100%	0	0%	0	0%
Merit Decisions	57	73.1%	27	47.4%	30	52.6%	0	0%
Finding Discrimination	1	1.8%	0	0%	1	100%	0	0%
Finding No Discrimination	56	98.3%	27	48.2%	29	51.8%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	8	\$178,944	\$22,368
ADR Settlements w/ Monetary Benefits	7	\$176,444	\$25,206
Investigation Costs	56	\$385,957	\$6,892
Complaint Closures with Monetary Benefits	16	\$307,507	\$19,219
ADR Settlements w/ Monetary Benefits	3	\$75,748	\$25,249

Defense Media Activity (DMA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	4		0		4	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	1	25%	0	0%	1	25%
Complaints Filed*					3	75%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	4	100%	0%
Complaint Closures	3	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	4	1	25%				
All Investigations	5	2	40%	282	232	-17.7%	197
All Complaint Closures	3			0	367	NA%	419
Merit Decisions (no AJ)	1	0	0%	0	254	NA%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	3							
Total Closures	3							
Settlements	2	66.7%						
Withdrawals	0	0%						
Total Final Agency Actions	1	33.3%	1	100%	0	0%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	1	100%	1	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	1	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	5	\$26,313	\$5,262
Complaint Closures with Monetary Benefits	2	\$27,348	\$13,674
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Missile Defense Agency (DMDA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	6		1		7	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	4	66.7%	1	100%	5	71.4%
Complaints Filed*					2	28.6%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	7	100%	14.3%
Complaint Closures	7	28.6%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	SEX (FEMALE)	DISABILITY (MENTAL)	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	7	7	100%				
All Investigations	2	0	0%	297	875	194.6%	197
All Complaint Closures	7			228	701	207.5%	419
Merit Decisions (no AJ)	1	0	0%	0	586	NA%	439
Dismissal Decisions (no AJ)	2			60	286	376.7%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	2							
Total Closures	7							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	7	100%	3	42.9%	4	57.1%	0	0%
Dismissals	2	28.6%	2	100%	0	0%	0	0%
Merit Decisions	5	71.4%	1	20%	4	80%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	5	100%	1	20%	4	80%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	2	\$15,039	\$7,519
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense National Guard Bureau (DNGB) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	36		9		45	
Settlements	1	2.8%	2	22.2%	3	6.7%
Withdrawals or No Complaints Filed	27	75%	4	44.4%	31	68.9%
Complaints Filed*					11	24.4%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	45	91.1%	20%
Complaint Closures	12	41.7%	8.3%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	SEX (FEMALE)	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	45	42	93.3%				
All Investigations	0	0	NA%	145	0	-100%	197
All Complaint Closures	12			449	356	-20.7%	419
Merit Decisions (no AJ)	2	1	50%	1,181	152	-87.1%	439
Dismissal Decisions (no AJ)	5			221	667	201.8%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	11							
Total Closures	12							
Settlements	1	8.3%						
Withdrawals	4	33.3%						
Total Final Agency Actions	7	58.3%	7	100%	0	0%	0	0%
Dismissals	5	71.4%	5	100%	0	0%	0	0%
Merit Decisions	2	28.6%	2	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	2	100%	2	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$20,000	\$20,000
ADR Settlements w/ Monetary Benefits	1	\$20,000	\$20,000
Investigation Costs	0	\$0	\$0
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

**Defense Office of the Secretary/Washington Headquarters Services (OSD) FY 2014 EEO
Complaint Processing Statistics**

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	39		7		46	
Settlements	1	2.6%	1	14.3%	2	4.4%
Withdrawals or No Complaints Filed	11	28.2%	1	14.3%	12	26.1%
Complaints Filed*					28	60.9%
Decision to File Complaint Pending at End of FY					4	8.7%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	46	17.4%	15.2%
Complaint Closures	30	6.7%	3.3%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	RACE (BLACK OR AFRICAN AMERICAN)	SEX (FEMALE)	REPRISAL

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	46	45	97.8%				
All Investigations	23	17	73.9%	320	209	-34.7%	197
All Complaint Closures	30			533	533	0%	419
Merit Decisions (no AJ)	5	0	0%	629	405	-35.6%	439
Dismissal Decisions (no AJ)	3			49	84	71.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	28							
Total Closures	30							
Settlements	7	23.3%						
Withdrawals	11	36.7%						
Total Final Agency Actions	12	40%	8	66.7%	4	33.3%	0	0%
Dismissals	3	25%	3	100%	0	0%	0	0%
Merit Decisions	9	75%	5	55.6%	4	44.4%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	9	100%	5	55.6%	4	44.4%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	23	\$246,983	\$10,738
Complaint Closures with Monetary Benefits	6	\$254,785	\$42,464
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Security Service (DSS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	10		1		11	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	1	10%	0	0%	1	9.1%
Complaints Filed*					10	90.9%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	11	36.4%	9.1%
Complaint Closures	10	20%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	SEX (FEMALE)	SEX (MALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	11	11	100%				
All Investigations	8	1	12.5%	64	207	223.4%	197
All Complaint Closures	10			121	613	406.6%	419
Merit Decisions (no AJ)	3	0	0%	80	350	337.5%	439
Dismissal Decisions (no AJ)	1			80	110	37.5%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	10							
Total Closures	10							
Settlements	0	0%						
Withdrawals	1	10%						
Total Final Agency Actions	9	90%	4	44.4%	5	55.6%	0	0%
Dismissals	3	33.3%	1	33.3%	2	66.7%	0	0%
Merit Decisions	6	66.7%	3	50%	3	50%	0	0%
Finding Discrimination	2	33.3%	0	0%	2	100%	0	0%
Finding No Discrimination	4	66.7%	3	75%	1	25%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	8	\$44,689	\$5,586
Complaint Closures with Monetary Benefits	2	\$34,737	\$17,368
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Threat Reduction Agency (DTRA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	14		2		16	
Settlements	0	0%	1	50%	1	6.3%
Withdrawals or No Complaints Filed	3	21.4%	0	0%	3	18.8%
Complaints Filed*					12	75%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	16	100%	12.5%
Complaint Closures	4	100%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	AGE	REPRISAL	NATIONAL ORIGIN (HISPANIC or LATINO)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	16	16	100%				
All Investigations	12	11	91.7%	0	127	NA%	197
All Complaint Closures	4			330	755	128.8%	419
Merit Decisions (no AJ)	1	1	100%	322	275	-14.6%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	12							
Total Closures	4							
Settlements	2	50%						
Withdrawals	0	0%						
Total Final Agency Actions	2	50%	1	50%	1	50%	0	0%
Dismissals	1	50%	0	0%	1	100%	0	0%
Merit Decisions	1	50%	1	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	1	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	12	\$24,162	\$2,013
Complaint Closures with Monetary Benefits	2	\$57,365	\$28,682
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Defense Uniformed Services University of the Health Sciences (DUSUS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	2		0		2	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	0	0%	0	0%	0	0%
Complaints Filed*					2	100%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	2	100%	0%
Complaint Closures	0	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	DISABILITY (PHYSICAL)	RACE (WHITE)	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	2	2	100%				
All Investigations	0	0	NA%	0	0	NA%	197
All Complaint Closures	0			1,127	0	-100%	419
Merit Decisions (no AJ)	0	0	0%	0	0	NA%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	2							
Total Closures	0							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	0	0%	0	NA%	0	NA%	0	NA%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	0	NA%	0	NA%	0	NA%	0	NA%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	0	NA%	0	NA%	0	NA%	0	NA%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	0	\$0	\$0
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Education (ED) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	16		10		26	
Settlements	0	0%	1	10%	1	3.9%
Withdrawals or No Complaints Filed	3	18.8%	2	20%	5	19.2%
Complaints Filed*					20	76.9%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	26	96.2%	38.5%
Complaint Closures	24	58.3%	8.3%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	AGE	RACE (BLACK OR AFRICAN AMERICAN)	REPRISAL

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	26	26	100%				
All Investigations	16	13	81.3%	230	230	0%	197
All Complaint Closures	24			342	692	102.3%	419
Merit Decisions (no AJ)	5	5	100%	369	222	-39.8%	439
Dismissal Decisions (no AJ)	2			19	42	121.1%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	20							
Total Closures	24							
Settlements	11	45.8%						
Withdrawals	1	4.2%						
Total Final Agency Actions	12	50%	7	58.3%	5	41.7%	0	0%
Dismissals	2	16.7%	2	100%	0	0%	0	0%
Merit Decisions	10	83.3%	5	50%	5	50%	0	0%
Finding Discrimination	1	10%	0	0%	1	100%	0	0%
Finding No Discrimination	9	90%	5	55.6%	4	44.4%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	16	\$61,539	\$3,846
Complaint Closures with Monetary Benefits	10	\$62,498	\$6,249
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Energy (DOE) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	94		24		118	
Settlements	7	7.4%	5	20.8%	12	10.2%
Withdrawals or No Complaints Filed	26	27.7%	1	4.2%	27	22.9%
Complaints Filed*					74	62.7%
Decision to File Complaint Pending at End of FY					5	4.2%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	118	61.9%	20.3%
Complaint Closures	60	20%	15%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	118	81	68.6%				
All Investigations	52	42	80.8%	211	235	11.4%	197
All Complaint Closures	60			360	448	24.4%	419
Merit Decisions (no AJ)	17	5	29.4%	401	383	-4.5%	439
Dismissal Decisions (no AJ)	6			375	413	10.1%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	74							
Total Closures	60							
Settlements	14	23.3%						
Withdrawals	14	23.3%						
Total Final Agency Actions	32	53.3%	23	71.9%	8	25%	1	3.1%
Dismissals	9	28.1%	6	66.7%	3	33.3%	0	0%
Merit Decisions	23	71.9%	17	73.9%	5	21.7%	1	4.3%
Finding Discrimination	1	4.4%	0	0%	0	0%	1	100%
Finding No Discrimination	22	95.7%	17	77.3%	5	22.7%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	3	\$28,708	\$9,569
ADR Settlements w/ Monetary Benefits	1	\$3,708	\$3,708
Investigation Costs	52	\$229,419	\$4,411
Complaint Closures with Monetary Benefits	9	\$390,000	\$43,333
ADR Settlements w/ Monetary Benefits	2	\$33,500	\$16,750

Environmental Protection Agency (EPA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	58		22		80	
Settlements	1	1.7%	5	22.7%	6	7.5%
Withdrawals or No Complaints Filed	24	41.4%	4	18.2%	28	35%
Complaints Filed*					44	55%
Decision to File Complaint Pending at End of FY					2	2.5%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	80	72.5%	27.5%
Complaint Closures	61	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	80	69	86.3%				
All Investigations	57	28	49.1%	329	227	-31%	197
All Complaint Closures	61			526	726	38%	419
Merit Decisions (no AJ)	16	1	6.3%	526	749	42.4%	439
Dismissal Decisions (no AJ)	10			123	240	95.1%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	48							
Total Closures	61							
Settlements	17	27.9%						
Withdrawals	3	4.9%						
Total Final Agency Actions	41	67.2%	26	63.4%	15	36.6%	0	0%
Dismissals	10	24.4%	10	100%	0	0%	0	0%
Merit Decisions	31	75.6%	16	51.6%	15	48.4%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	31	100%	16	51.6%	15	48.4%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	2	\$873	\$436
ADR Settlements w/ Monetary Benefits	1	\$600	\$600
Investigation Costs	57	\$175,674	\$3,082
Complaint Closures with Monetary Benefits	15	\$2,124,727	\$141,648
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Equal Employment Opportunity Commission (EEOC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	19		22		41	
Settlements	0	0%	2	9.1%	2	4.9%
Withdrawals or No Complaints Filed	9	47.4%	5	22.7%	14	34.2%
Complaints Filed*					23	56.1%
Decision to File Complaint Pending at End of FY					2	4.9%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	41	95.1%	53.7%
Complaint Closures	22	22.7%	22.7%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	DISABILITY (PHYSICAL)	DISABILITY (MENTAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	41	39	95.1%				
All Investigations	16	9	56.3%	225	237	5.3%	197
All Complaint Closures	22			363	453	24.8%	419
Merit Decisions (no AJ)	9	2	22.2%	426	643	50.9%	439
Dismissal Decisions (no AJ)	2			102	117	14.7%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	24							
Total Closures	22							
Settlements	9	40.9%						
Withdrawals	1	4.6%						
Total Final Agency Actions	12	54.6%	11	91.7%	0	0%	1	8.3%
Dismissals	2	16.7%	2	100%	0	0%	0	0%
Merit Decisions	10	83.3%	9	90%	0	0%	1	10%
Finding Discrimination	1	10%	0	0%	0	0%	1	100%
Finding No Discrimination	9	90%	9	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	16	\$146,000	\$9,125
Complaint Closures with Monetary Benefits	8	\$135,803	\$16,975
ADR Settlements w/ Monetary Benefits	3	\$117,803	\$39,267

Federal Deposit Insurance Corporation (FDIC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	39		26		65	
Settlements	0	0%	1	3.9%	1	1.5%
Withdrawals or No Complaints Filed	12	30.8%	6	23.1%	18	27.7%
Complaints Filed*					44	67.7%
Decision to File Complaint Pending at End of FY					2	3.1%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	65	81.5%	40%
Complaint Closures	43	55.8%	32.6%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	SEX (MALE)	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	65	63	96.9%				
All Investigations	41	41	100%	219	220	0.5%	197
All Complaint Closures	43			378	452	19.6%	419
Merit Decisions (no AJ)	6	3	50%	505	333	-34.1%	439
Dismissal Decisions (no AJ)	8			65	75	15.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	47							
Total Closures	43							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	24	55.8%	14	58.3%	10	41.7%	0	0%
Dismissals	8	33.3%	8	100%	0	0%	0	0%
Merit Decisions	16	66.7%	6	37.5%	10	62.5%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	16	100%	6	37.5%	10	62.5%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	41	\$198,811	\$4,849
Complaint Closures with Monetary Benefits	13	\$80,533	\$6,194
ADR Settlements w/ Monetary Benefits	3	\$48,000	\$16,000

Federal Energy Regulatory Commission (FERC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	16		0		16	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	8	50%	0	0%	8	50%
Complaints Filed*					7	43.8%
Decision to File Complaint Pending at End of FY					1	6.3%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	16	6.3%	0%
Complaint Closures	8	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	AGE	REPRISAL	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	16	16	100%				
All Investigations	0	0	NA%	180	0	-100%	197
All Complaint Closures	8			376	90	-76.1%	419
Merit Decisions (no AJ)	0	0	0%	431	0	-100%	439
Dismissal Decisions (no AJ)	8			180	90	-50%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	7							
Total Closures	8							
Settlements	4	40%						
Withdrawals	1	10%						
Total Final Agency Actions	8	100%	8	100%	0	0%	0	0%
Dismissals	8	100%	8	100%	0	0%	0	0%
Merit Decisions	0	NA%	0	NA%	0	NA%	0	NA%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	0	NA%	0	NA%	0	NA%	0	NA%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	0	\$0	\$0
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Federal Housing Finance Agency (FHFA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	13		3		16	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	3	23.1%	1	33.3%	4	25%
Complaints Filed*					12	75%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	16	93.8%	18.8%
Complaint Closures	10	10%	10%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	SEX (FEMALE)	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	16	15	93.8%				
All Investigations	9	6	66.7%	249	324	30.1%	197
All Complaint Closures	10			573	420	-26.7%	419
Merit Decisions (no AJ)	3	2	66.7%	306	501	63.7%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	13							
Total Closures	10							
Settlements	3	60%						
Withdrawals	1	20%						
Total Final Agency Actions	5	50%	3	60%	2	40%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	5	100%	3	60%	2	40%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	5	100%	3	60%	2	40%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	9	\$30,930	\$3,436
Complaint Closures with Monetary Benefits	4	\$173,717	\$43,429
ADR Settlements w/ Monetary Benefits	1	\$20,000	\$20,000

Federal Reserve System Board of Governors (FRSBG) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	100		0		100	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	90	90%	0	0%	90	90%
Complaints Filed*					10	10%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	100	91%	0%
Complaint Closures	5	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	DISABILITY (PHYSICAL)	NATIONAL ORIGIN (OTHER)	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	100	100	100%				
All Investigations	5	5	100%	182	90	-50.5%	197
All Complaint Closures	5			391	870	122.5%	419
Merit Decisions (no AJ)	0	0	0%	357	0	-100%	439
Dismissal Decisions (no AJ)	0			27	0	-100%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	10							
Total Closures	5							
Settlements	1	100%						
Withdrawals	0	0%						
Total Final Agency Actions	1	20%	0	0%	1	100%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	1	100%	0	0%	1	100%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	0	0%	1	100%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	5	\$27,753	\$5,550
Complaint Closures with Monetary Benefits	3	\$70,613	\$23,537
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Federal Trade Commission (FTC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	10		0		10	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	10	100%	0	0%	10	100%
Complaints Filed*					0	0%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	10	100%	0%
Complaint Closures	1	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	RACE (ASIAN)	RACE (BLACK OR AFRICAN AMERICAN)	RACE (NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	10	10	100%				
All Investigations	0	0	NA%	234	0	-100%	197
All Complaint Closures	1			322	234	-27.3%	419
Merit Decisions (no AJ)	0	0	0%	322	0	-100%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	0							
Total Closures	1							
Settlements	30	31.9%						
Withdrawals	5	5.3%						
Total Final Agency Actions	0	0%	0	NA%	0	NA%	0	NA%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	0	NA%	0	NA%	0	NA%	0	NA%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	0	NA%	0	NA%	0	NA%	0	NA%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	0	\$0	\$0
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

General Services Administration (GSA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	52		78		130	
Settlements	1	1.9%	23	29.5%	24	18.5%
Withdrawals or No Complaints Filed	14	26.9%	16	20.5%	30	23.1%
Complaints Filed*					75	57.7%
Decision to File Complaint Pending at End of FY					1	0.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	130	99.2%	60%
Complaint Closures	94	6.4%	6.4%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	130	130	100%				
All Investigations	70	62	88.6%	269	214	-20.4%	197
All Complaint Closures	94			453	521	15%	419
Merit Decisions (no AJ)	17	16	94.1%	399	501	25.6%	439
Dismissal Decisions (no AJ)	18			41	31	-24.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	79							
Total Closures	94							
Settlements	5	17.2%						
Withdrawals	0	0%						
Total Final Agency Actions	59	62.8%	35	59.3%	24	40.7%	0	0%
Dismissals	18	30.5%	18	100%	0	0%	0	0%
Merit Decisions	41	69.5%	17	41.5%	24	58.5%	0	0%
Finding Discrimination	2	4.9%	1	50%	1	50%	0	0%
Finding No Discrimination	39	95.1%	16	41%	23	59%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	7	\$43,375	\$6,196
ADR Settlements w/ Monetary Benefits	6	\$38,375	\$6,395
Investigation Costs	70	\$264,815	\$3,783
Complaint Closures with Monetary Benefits	20	\$585,396	\$29,269
ADR Settlements w/ Monetary Benefits	3	\$15,600	\$5,200

Government Printing Office (GPO) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	55		3		58	
Settlements	0	0%	2	66.7%	2	3.5%
Withdrawals or No Complaints Filed	37	67.3%	0	0%	37	63.8%
Complaints Filed*					17	29.3%
Decision to File Complaint Pending at End of FY					2	3.5%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	58	100%	5.2%
Complaint Closures	29	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	COLOR

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	58	53	91.4%				
All Investigations	25	1	4%	287	281	-2.1%	197
All Complaint Closures	29			752	834	10.9%	419
Merit Decisions (no AJ)	5	0	0%	698	513	-26.5%	439
Dismissal Decisions (no AJ)	7			69	178	158%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	17							
Total Closures	29							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	24	82.8%	12	50%	12	50%	0	0%
Dismissals	7	29.2%	7	100%	0	0%	0	0%
Merit Decisions	17	70.8%	5	29.4%	12	70.6%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	17	100%	5	29.4%	12	70.6%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	25	\$60,358	\$2,414
Complaint Closures with Monetary Benefits	3	\$35,250	\$11,750
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Health and Human Services (HHS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	443		269		712	
Settlements	13	2.9%	24	8.9%	37	5.2%
Withdrawals or No Complaints Filed	197	44.5%	78	29%	275	38.6%
Complaints Filed*					380	53.4%
Decision to File Complaint Pending at End of FY					20	2.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	712	87.8%	37.8%
Complaint Closures	249	38.2%	14.5%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	712	583	81.9%				
All Investigations	257	169	65.8%	162	210	29.6%	197
All Complaint Closures	249			353	434	22.9%	419
Merit Decisions (no AJ)	47	8	17%	374	465	24.3%	439
Dismissal Decisions (no AJ)	28			38	50	31.6%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	389							
Total Closures	249							
Settlements	104	41.8%						
Withdrawals	32	12.9%						
Total Final Agency Actions	113	45.4%	75	66.4%	38	33.6%	0	0%
Dismissals	35	31%	28	80%	7	20%	0	0%
Merit Decisions	78	69%	47	60.3%	31	39.7%	0	0%
Finding Discrimination	3	3.9%	2	66.7%	1	33.3%	0	0%
Finding No Discrimination	75	96.2%	45	60%	30	40%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	17	\$671,469	\$39,498
ADR Settlements w/ Monetary Benefits	13	\$632,834	\$48,679
Investigation Costs	257	\$929,735	\$3,617
Complaint Closures with Monetary Benefits	79	\$1,942,768	\$24,592
ADR Settlements w/ Monetary Benefits	7	\$125,400	\$17,914

Department of Homeland Security (DHS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	897		1,170		2,067	
Settlements	17	1.9%	91	7.8%	108	5.2%
Withdrawals or No Complaints Filed	317	35.3%	440	37.6%	757	36.6%
Complaints Filed*					1,137	55%
Decision to File Complaint Pending at End of FY					65	3.1%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	2,067	89.7%	56.6%
Complaint Closures	980	24.6%	7.4%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	2,067	1,761	85.2%				
All Investigations	940	658	70%	227	246	8.4%	197
All Complaint Closures	980			704	557	-20.9%	419
Merit Decisions (no AJ)	301	161	53.5%	543	496	-8.7%	439
Dismissal Decisions (no AJ)	125			104	136	30.8%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	1,213							
Total Closures	980							
Settlements	202	20.6%						
Withdrawals	100	10.2%						
Total Final Agency Actions	678	69.2%	426	62.8%	243	35.8%	9	1.3%
Dismissals	135	19.9%	125	92.6%	10	7.4%	0	0%
Merit Decisions	543	80.1%	301	55.4%	233	42.9%	9	1.7%
Finding Discrimination	30	5.5%	17	56.7%	5	16.7%	8	26.7%
Finding No Discrimination	513	94.5%	284	55.4%	228	44.4%	1	0.2%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	11	\$82,882	\$7,534
ADR Settlements w/ Monetary Benefits	11	\$82,882	\$7,534
Investigation Costs	940	\$2,702,034	\$2,874
Complaint Closures with Monetary Benefits	140	\$3,668,710	\$26,205
ADR Settlements w/ Monetary Benefits	16	\$359,021	\$22,438

Department of Housing and Urban Development (HUD) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	57		50		107	
Settlements	0	0%	2	4%	2	1.9%
Withdrawals or No Complaints Filed	9	15.8%	20	40%	29	27.1%
Complaints Filed*					73	68.2%
Decision to File Complaint Pending at End of FY					3	2.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	107	46.7%	46.7%
Complaint Closures	69	14.5%	14.5%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	107	105	98.1%				
All Investigations	55	8	14.5%	278	294	5.8%	197
All Complaint Closures	69			562	771	37.2%	419
Merit Decisions (no AJ)	19	1	5.3%	619	781	26.2%	439
Dismissal Decisions (no AJ)	4			163	422	158.9%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	79							
Total Closures	69							
Settlements	21	30.4%						
Withdrawals	9	13%						
Total Final Agency Actions	39	56.5%	23	59%	15	38.5%	1	2.6%
Dismissals	8	20.5%	4	50%	4	50%	0	0%
Merit Decisions	31	79.5%	19	61.3%	11	35.5%	1	3.2%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	31	100%	19	61.3%	11	35.5%	1	3.2%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	55	\$128,239	\$2,331
Complaint Closures with Monetary Benefits	12	\$201,065	\$16,755
ADR Settlements w/ Monetary Benefits	1	\$2,500	\$2,500

Department of the Interior (DOI) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	338		145		483	
Settlements	18	5.3%	35	24.1%	53	11%
Withdrawals or No Complaints Filed	102	30.2%	36	24.8%	138	28.6%
Complaints Filed*					275	56.9%
Decision to File Complaint Pending at End of FY					17	3.5%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	483	89.4%	30%
Complaint Closures	323	84.5%	13.3%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	482	400	83%				
All Investigations	242	162	66.9%	268	223	-16.8%	197
All Complaint Closures	323			554	626	13%	419
Merit Decisions (no AJ)	111	3	2.7%	667	674	1%	439
Dismissal Decisions (no AJ)	26			232	175	-24.6%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	293							
Total Closures	323							
Settlements	98	30.3%						
Withdrawals	24	7.4%						
Total Final Agency Actions	201	62.2%	137	68.2%	62	30.8%	2	1%
Dismissals	39	19.4%	26	66.7%	13	33.3%	0	0%
Merit Decisions	162	80.6%	111	68.5%	49	30.2%	2	1.2%
Finding Discrimination	1	0.6%	0	0%	0	0%	1	100%
Finding No Discrimination	161	99.4%	111	68.9%	49	30.4%	1	0.6%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	16	\$178,923	\$11,182
ADR Settlements w/ Monetary Benefits	11	\$135,370	\$12,306
Investigation Costs	242	\$727,935	\$3,008
Complaint Closures with Monetary Benefits	73	\$1,548,706	\$21,215
ADR Settlements w/ Monetary Benefits	13	\$154,600	\$11,892

John F. Kennedy Center for the Performing Arts (JFKCPA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	2		0		2	
Settlements	1	50%	0	0%	1	50%
Withdrawals or No Complaints Filed	0	0%	0	0%	0	0%
Complaints Filed*					1	50%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	2	100%	0%
Complaint Closures	2	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	2	2	100%				
All Investigations	1	1	100%	0	99	NA%	197
All Complaint Closures	2			0	360	NA%	419
Merit Decisions (no AJ)	0	0	0%	0	0	NA%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	1							
Total Closures	2							
Settlements	0	0%						
Withdrawals	2	100%						
Total Final Agency Actions	0	0%	0	NA%	0	NA%	0	NA%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	0	NA%	0	NA%	0	NA%	0	NA%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	0	NA%	0	NA%	0	NA%	0	NA%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$1,500	\$1,500
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	1	\$6,963	\$6,963
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Justice (DOJ) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	1,072		204		1,276	
Settlements	21	2%	59	28.9%	80	6.3%
Withdrawals or No Complaints Filed	389	36.3%	46	22.6%	435	34.1%
Complaints Filed*					728	57.1%
Decision to File Complaint Pending at End of FY					33	2.6%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	1,276	91.9%	16%
Complaint Closures	532	3.6%	2.8%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	SEX (FEMALE)	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	1,276	1,130	88.6%				
All Investigations	689	519	75.3%	202	205	1.5%	197
All Complaint Closures	532			537	537	0%	419
Merit Decisions (no AJ)	147	17	11.6%	574	573	-0.2%	439
Dismissal Decisions (no AJ)	91			213	136	-36.2%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	837							
Total Closures	532							
Settlements	76	14.3%						
Withdrawals	80	15%						
Total Final Agency Actions	376	70.7%	238	63.3%	135	35.9%	3	0.8%
Dismissals	94	25%	91	96.8%	3	3.2%	0	0%
Merit Decisions	282	75%	147	52.1%	132	46.8%	3	1.1%
Finding Discrimination	8	2.8%	2	25%	3	37.5%	3	37.5%
Finding No Discrimination	274	97.2%	145	52.9%	129	47.1%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	4	\$14,515	\$3,628
ADR Settlements w/ Monetary Benefits	2	\$11,500	\$5,750
Investigation Costs	689	\$3,643,213	\$5,287
Complaint Closures with Monetary Benefits	49	\$1,148,617	\$23,441
ADR Settlements w/ Monetary Benefits	3	\$27,750	\$9,250

Department of Labor (DOL) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	96		100		196	
Settlements	0	0%	8	8%	8	4.1%
Withdrawals or No Complaints Filed	42	43.8%	28	28%	70	35.7%
Complaints Filed*					110	56.1%
Decision to File Complaint Pending at End of FY					8	4.1%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	196	100%	51%
Complaint Closures	117	98.3%	23.1%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	DISABILITY (PHYSICAL)	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	196	196	100%				
All Investigations	111	91	82%	256	270	5.5%	197
All Complaint Closures	117			434	625	44%	419
Merit Decisions (no AJ)	46	32	69.6%	414	475	14.7%	439
Dismissal Decisions (no AJ)	21			135	226	67.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	119							
Total Closures	117							
Settlements	27	23.1%						
Withdrawals	13	11.1%						
Total Final Agency Actions	77	65.8%	67	87%	10	13%	0	0%
Dismissals	21	27.3%	21	100%	0	0%	0	0%
Merit Decisions	56	72.7%	46	82.1%	10	17.9%	0	0%
Finding Discrimination	1	1.8%	1	100%	0	0%	0	0%
Finding No Discrimination	55	98.2%	45	81.8%	10	18.2%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$48,000	\$48,000
ADR Settlements w/ Monetary Benefits	1	\$48,000	\$48,000
Investigation Costs	111	\$307,470	\$2,770
Complaint Closures with Monetary Benefits	15	\$60,173	\$4,011
ADR Settlements w/ Monetary Benefits	15	\$60,173	\$4,011

National Aeronautics and Space Administration (NASA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	58		11		69	
Settlements	4	6.9%	3	27.3%	7	10.1%
Withdrawals or No Complaints Filed	20	34.5%	3	27.3%	23	33.3%
Complaints Filed*					37	53.6%
Decision to File Complaint Pending at End of FY					2	2.9%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	69	34.8%	15.9%
Complaint Closures	35	25.7%	17.1%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	69	46	66.7%				
All Investigations	21	16	76.2%	197	212	7.6%	197
All Complaint Closures	35			377	372	-1.3%	419
Merit Decisions (no AJ)	11	1	9.1%	563	470	-16.5%	439
Dismissal Decisions (no AJ)	11			82	70	-14.6%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	38							
Total Closures	35							
Settlements	6	17.1%						
Withdrawals	4	11.4%						
Total Final Agency Actions	25	71.4%	22	88%	3	12%	0	0%
Dismissals	11	44%	11	100%	0	0%	0	0%
Merit Decisions	14	56%	11	78.6%	3	21.4%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	14	100%	11	78.6%	3	21.4%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	3	\$33,500	\$11,166
ADR Settlements w/ Monetary Benefits	2	\$32,500	\$16,250
Investigation Costs	21	\$106,188	\$5,056
Complaint Closures with Monetary Benefits	2	\$28,238	\$14,119
ADR Settlements w/ Monetary Benefits	1	\$7,500	\$7,500

National Archives and Records Administration (NARA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	30		6		36	
Settlements	3	10%	5	83.3%	8	22.2%
Withdrawals or No Complaints Filed	15	50%	0	0%	15	41.7%
Complaints Filed*					12	33.3%
Decision to File Complaint Pending at End of FY					1	2.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	36	19.4%	16.7%
Complaint Closures	8	62.5%	25%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	RACE (BLACK OR AFRICAN AMERICAN)	AGE	REPRISAL

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	36	30	83.3%				
All Investigations	11	10	90.9%	139	158	13.7%	197
All Complaint Closures	8			538	232	-56.9%	419
Merit Decisions (no AJ)	2	1	50%	430	354	-17.7%	439
Dismissal Decisions (no AJ)	3			20	90	350%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	12							
Total Closures	8							
Settlements	2	25%						
Withdrawals	0	0%						
Total Final Agency Actions	6	75%	5	83.3%	1	16.7%	0	0%
Dismissals	3	50%	3	100%	0	0%	0	0%
Merit Decisions	3	50%	2	66.7%	1	33.3%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	3	100%	2	66.7%	1	33.3%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	11	\$35,624	\$3,238
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

National Credit Union Administration (NCUA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	2		5		7	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	1	50%	1	20%	2	28.6%
Complaints Filed*					5	71.4%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	7	100%	71.4%
Complaint Closures	5	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	7	7	100%				
All Investigations	2	2	100%	160	178	11.3%	197
All Complaint Closures	5			457	480	5%	419
Merit Decisions (no AJ)	3	0	0%	295	583	97.6%	439
Dismissal Decisions (no AJ)	0			135	0	-100%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	5							
Total Closures	5							
Settlements	0	0%						
Withdrawals	1	20%						
Total Final Agency Actions	4	80%	3	75%	1	25%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	4	100%	3	75%	1	25%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	4	100%	3	75%	1	25%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	2	\$7,550	\$3,775
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

National Gallery of Art (NGA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	6		1		7	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	2	33.3%	0	0%	2	28.6%
Complaints Filed*					5	71.4%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	7	100%	14.3%
Complaint Closures	3	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	SEX (FEMALE)	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	7	7	100%				
All Investigations	2	1	50%	216	236	9.3%	197
All Complaint Closures	3			26	200	669.2%	419
Merit Decisions (no AJ)	1	1	100%	42	271	545.2%	439
Dismissal Decisions (no AJ)	1			9	30	233.3%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	5							
Total Closures	3							
Settlements	1	33.3%						
Withdrawals	0	0%						
Total Final Agency Actions	2	66.7%	2	100%	0	0%	0	0%
Dismissals	1	50%	1	100%	0	0%	0	0%
Merit Decisions	1	50%	1	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	1	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	2	\$9,272	\$4,636
Complaint Closures with Monetary Benefits	1	\$3,000	\$3,000
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

National Labor Relations Board (NLRB) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	16		0		16	
Settlements	1	6.3%	0	0%	1	6.3%
Withdrawals or No Complaints Filed	6	37.5%	0	0%	6	37.5%
Complaints Filed*					9	56.3%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	16	6.3%	0%
Complaint Closures	6	33.3%	16.7%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	AGE	REPRISAL	RELIGION

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	16	10	62.5%				
All Investigations	4	2	50%	290	219	-24.5%	197
All Complaint Closures	6			256	248	-3.1%	419
Merit Decisions (no AJ)	2	0	0%	190	190	0%	439
Dismissal Decisions (no AJ)	1			16	666	4,062.5%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	9							
Total Closures	6							
Settlements	3	50%						
Withdrawals	0	0%						
Total Final Agency Actions	3	50%	3	100%	0	0%	0	0%
Dismissals	1	33.3%	1	100%	0	0%	0	0%
Merit Decisions	2	66.7%	2	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	2	100%	2	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	4	\$21,380	\$5,345
Complaint Closures with Monetary Benefits	1	\$2,000	\$2,000
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

National Science Foundation (NSF) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	8		5		13	
Settlements	0	0%	3	60%	3	23.1%
Withdrawals or No Complaints Filed	4	50%	1	20%	5	38.5%
Complaints Filed*					5	38.5%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	13	84.6%	38.5%
Complaint Closures	7	42.9%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	AGE	SEX (MALE)	NATIONAL ORIGIN (OTHER)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	13	9	69.2%				
All Investigations	3	2	66.7%	258	288	11.6%	197
All Complaint Closures	7			375	997	165.9%	419
Merit Decisions (no AJ)	2	0	0%	579	628	8.5%	439
Dismissal Decisions (no AJ)	0			35	0	-100%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	5							
Total Closures	7							
Settlements	2	28.6%						
Withdrawals	0	0%						
Total Final Agency Actions	5	71.4%	2	40%	3	60%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	5	100%	2	40%	3	60%	0	0%
Finding Discrimination	1	20%	0	0%	1	100%	0	0%
Finding No Discrimination	4	80%	2	50%	2	50%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$1,500	\$1,500
ADR Settlements w/ Monetary Benefits	1	\$1,500	\$1,500
Investigation Costs	3	\$10,000	\$3,333
Complaint Closures with Monetary Benefits	1	\$80,166	\$80,166
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of the Navy (NAVY) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	855		707		1,562	
Settlements	28	3.3%	192	27.2%	220	14.1%
Withdrawals or No Complaints Filed	173	20.2%	370	52.3%	543	34.8%
Complaints Filed*					786	50.3%
Decision to File Complaint Pending at End of FY					13	0.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	1,562	100%	45.3%
Complaint Closures	561	8.9%	6.8%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	1,562	1,377	88.2%				
All Investigations	526	358	68.1%	221	218	-1.4%	197
All Complaint Closures	561			442	413	-6.6%	419
Merit Decisions (no AJ)	89	0	0%	537	654	21.8%	439
Dismissal Decisions (no AJ)	122			52	60	15.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	786							
Total Closures	561							
Settlements	231	41.2%						
Withdrawals	60	10.7%						
Total Final Agency Actions	270	48.1%	211	78.1%	59	21.9%	0	0%
Dismissals	129	47.8%	122	94.6%	7	5.4%	0	0%
Merit Decisions	141	52.2%	89	63.1%	52	36.9%	0	0%
Finding Discrimination	4	2.8%	0	0%	4	100%	0	0%
Finding No Discrimination	137	97.2%	89	65%	48	35%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	35	\$183,960	\$5,256
ADR Settlements w/ Monetary Benefits	30	\$137,290	\$4,576
Investigation Costs	526	\$2,402,473	\$4,567
Complaint Closures with Monetary Benefits	147	\$5,315,179	\$36,157
ADR Settlements w/ Monetary Benefits	16	\$222,571	\$13,910

Nuclear Regulatory Commission (NRC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	15		12		27	
Settlements	0	0%	2	16.7%	2	7.4%
Withdrawals or No Complaints Filed	3	20%	4	33.3%	7	25.9%
Complaints Filed*					16	59.3%
Decision to File Complaint Pending at End of FY					2	7.4%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	27	100%	44.4%
Complaint Closures	13	100%	38.5%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	AGE	SEX (FEMALE)	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	27	27	100%				
All Investigations	4	4	100%	242	216	-10.7%	197
All Complaint Closures	13			489	243	-50.3%	419
Merit Decisions (no AJ)	3	3	100%	279	321	15.1%	439
Dismissal Decisions (no AJ)	2			296	108	-63.5%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	17							
Total Closures	13							
Settlements	8	61.5%						
Withdrawals	0	0%						
Total Final Agency Actions	5	38.5%	5	100%	0	0%	0	0%
Dismissals	2	40%	2	100%	0	0%	0	0%
Merit Decisions	3	60%	3	100%	0	0%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	3	100%	3	100%	0	0%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$2,500	\$2,500
ADR Settlements w/ Monetary Benefits	1	\$2,500	\$2,500
Investigation Costs	4	\$18,262	\$4,565
Complaint Closures with Monetary Benefits	5	\$150,744	\$30,148
ADR Settlements w/ Monetary Benefits	2	\$27,744	\$13,872

Office of Personnel Management (OPM) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	51		3		54	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	16	31.4%	1	33.3%	17	31.5%
Complaints Filed*					36	66.7%
Decision to File Complaint Pending at End of FY					1	1.9%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	54	100%	5.6%
Complaint Closures	20	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	SEX (FEMALE)	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	54	52	96.3%				
All Investigations	31	31	100%	116	142	22.4%	197
All Complaint Closures	20			209	320	53.1%	419
Merit Decisions (no AJ)	4	0	0%	379	442	16.6%	439
Dismissal Decisions (no AJ)	9			149	171	14.8%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	36							
Total Closures	20							
Settlements	2	10%						
Withdrawals	3	15%						
Total Final Agency Actions	15	75%	13	86.7%	2	13.3%	0	0%
Dismissals	9	60%	9	100%	0	0%	0	0%
Merit Decisions	6	40%	4	66.7%	2	33.3%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	6	100%	4	66.7%	2	33.3%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	31	\$201,512	\$6,500
Complaint Closures with Monetary Benefits	2	\$25,000	\$12,500
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Peace Corps (PC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	2		0		2	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	0	0%	0	0%	0	0%
Complaints Filed*					2	100%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	2	0%	0%
Complaint Closures	1	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	SEX (MALE)	AGE	REPRISAL

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	2	2	100%				
All Investigations	2	2	100%	103	74	-28.2%	197
All Complaint Closures	1			700	610	-12.9%	419
Merit Decisions (no AJ)	0	0	0%	700	0	-100%	439
Dismissal Decisions (no AJ)	0			0	0	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	2							
Total Closures	1							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	1	100%	0	0%	1	100%	0	0%
Dismissals	0	NA%	0	NA%	0	0%	0	0%
Merit Decisions	1	100%	0	0%	1	100%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	0	0%	1	100%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	2	\$8,070	\$4,035
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Pension Benefit Guaranty Corporation (PBGC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	35		8		43	
Settlements	1	2.9%	0	0%	1	2.3%
Withdrawals or No Complaints Filed	10	28.6%	1	12.5%	11	25.6%
Complaints Filed*					30	69.8%
Decision to File Complaint Pending at End of FY					1	2.3%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	43	74.4%	18.6%
Complaint Closures	25	92%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	COLOR

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	43	39	90.7%				
All Investigations	15	13	86.7%	201	170	-15.4%	197
All Complaint Closures	25			548	207	-62.2%	419
Merit Decisions (no AJ)	3	3	100%	369	331	-10.3%	439
Dismissal Decisions (no AJ)	15			38	122	221.1%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	33							
Total Closures	25							
Settlements	2	8%						
Withdrawals	3	12%						
Total Final Agency Actions	20	80%	18	90%	2	10%	0	0%
Dismissals	15	75%	15	100%	0	0%	0	0%
Merit Decisions	5	25%	3	60%	2	40%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	5	100%	3	60%	2	40%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$6,000	\$6,000
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	15	\$39,076	\$2,605
Complaint Closures with Monetary Benefits	1	\$5,000	\$5,000
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Railroad Retirement Board (RRB) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	7		1		8	
Settlements	0	0%	0	0%	0	0%
Withdrawals or No Complaints Filed	1	14.3%	0	0%	1	12.5%
Complaints Filed*					7	87.5%
Decision to File Complaint Pending at End of FY					0	0%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	8	75%	12.5%
Complaint Closures	2	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	RACE (BLACK OR AFRICAN AMERICAN)	AGE	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	8	7	87.5%				
All Investigations	4	4	100%	114	143	25.4%	197
All Complaint Closures	2			628	545	-13.2%	419
Merit Decisions (no AJ)	0	0	0%	319	0	-100%	439
Dismissal Decisions (no AJ)	1			0	403	NA%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	7							
Total Closures	2							
Settlements	0	0%						
Withdrawals	0	0%						
Total Final Agency Actions	2	100%	1	50%	1	50%	0	0%
Dismissals	1	50%	1	100%	0	0%	0	0%
Merit Decisions	1	50%	0	0%	1	100%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	1	100%	0	0%	1	100%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	4	\$11,866	\$2,966
Complaint Closures with Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Securities and Exchange Commission (SEC) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	25		16		41	
Settlements	1	4%	2	12.5%	3	7.3%
Withdrawals or No Complaints Filed	13	52%	6	37.5%	19	46.3%
Complaints Filed*					15	36.6%
Decision to File Complaint Pending at End of FY					4	9.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	41	80.5%	39%
Complaint Closures	26	3.9%	3.9%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	41	41	100%				
All Investigations	16	14	87.5%	353	216	-38.8%	197
All Complaint Closures	26			312	504	61.5%	419
Merit Decisions (no AJ)	3	2	66.7%	359	365	1.7%	439
Dismissal Decisions (no AJ)	2			37	14	-62.2%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	16							
Total Closures	26							
Settlements	16	61.5%						
Withdrawals	4	15.4%						
Total Final Agency Actions	6	23.1%	5	83.3%	1	16.7%	0	0%
Dismissals	2	33.3%	2	100%	0	0%	0	0%
Merit Decisions	4	66.7%	3	75%	1	25%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	4	100%	3	75%	1	25%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	1	\$35,000	\$35,000
ADR Settlements w/ Monetary Benefits	1	\$35,000	\$35,000
Investigation Costs	16	\$47,867	\$2,991
Complaint Closures with Monetary Benefits	15	\$180,751	\$12,050
ADR Settlements w/ Monetary Benefits	1	\$5,000	\$5,000

Small Business Administration (SBA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	47		9		56	
Settlements	1	2.1%	1	11.1%	2	3.6%
Withdrawals or No Complaints Filed	20	42.6%	0	0%	20	35.7%
Complaints Filed*					32	57.1%
Decision to File Complaint Pending at End of FY					2	3.6%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	56	76.8%	16.1%
Complaint Closures	31	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	SEX (FEMALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	56	45	80.4%				
All Investigations	26	20	76.9%	294	278	-5.4%	197
All Complaint Closures	31			1,539	489	-68.2%	419
Merit Decisions (no AJ)	10	2	20%	215	506	135.3%	439
Dismissal Decisions (no AJ)	4			96	40	-58.3%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	32							
Total Closures	31							
Settlements	10	32.3%						
Withdrawals	3	9.7%						
Total Final Agency Actions	18	58.1%	14	77.8%	4	22.2%	0	0%
Dismissals	4	22.2%	4	100%	0	0%	0	0%
Merit Decisions	14	77.8%	10	71.4%	4	28.6%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	14	100%	10	71.4%	4	28.6%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	26	\$113,228	\$4,354
Complaint Closures with Monetary Benefits	7	\$70,837	\$10,119
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Smithsonian Institution (SI) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	21		8		29	
Settlements	0	0%	1	12.5%	1	3.5%
Withdrawals or No Complaints Filed	10	47.6%	3	37.5%	13	44.8%
Complaints Filed*					12	41.4%
Decision to File Complaint Pending at End of FY					3	10.3%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	29	96.6%	27.6%
Complaint Closures	17	76.5%	5.9%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	RACE (BLACK OR AFRICAN AMERICAN)	REPRISAL	SEX (MALE)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	29	29	100%				
All Investigations	9	8	88.9%	147	180	22.4%	197
All Complaint Closures	17			482	429	-11%	419
Merit Decisions (no AJ)	1	1	100%	234	251	7.3%	439
Dismissal Decisions (no AJ)	4			48	256	433.3%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	13							
Total Closures	17							
Settlements	7	41.2%						
Withdrawals	0	0%						
Total Final Agency Actions	10	58.8%	5	50%	5	50%	0	0%
Dismissals	8	80%	4	50%	4	50%	0	0%
Merit Decisions	2	20%	1	50%	1	50%	0	0%
Finding Discrimination	0	NA%	0	NA%	0	NA%	0	NA%
Finding No Discrimination	2	100%	1	50%	1	50%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	9	\$31,175	\$3,463
Complaint Closures with Monetary Benefits	6	\$139,000	\$23,166
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Social Security Administration (SSA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	661		248		909	
Settlements	7	1.1%	75	30.2%	82	9%
Withdrawals or No Complaints Filed	302	45.7%	61	24.6%	363	39.9%
Complaints Filed*					436	48%
Decision to File Complaint Pending at End of FY					28	3.1%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	909	71.8%	27.3%
Complaint Closures	431	82.4%	4.4%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	909	821	90.3%				
All Investigations	352	177	50.3%	252	257	2%	197
All Complaint Closures	431			533	592	11.1%	419
Merit Decisions (no AJ)	171	29	17%	577	607	5.2%	439
Dismissal Decisions (no AJ)	43			147	114	-22.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	459							
Total Closures	431							
Settlements	65	15.1%						
Withdrawals	41	9.5%						
Total Final Agency Actions	325	75.4%	214	65.8%	110	33.8%	1	0.3%
Dismissals	50	15.4%	43	86%	7	14%	0	0%
Merit Decisions	275	84.6%	171	62.2%	103	37.5%	1	0.4%
Finding Discrimination	1	0.4%	0	0%	0	0%	1	100%
Finding No Discrimination	274	99.6%	171	62.4%	103	37.6%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	5	\$12,792	\$2,558
ADR Settlements w/ Monetary Benefits	3	\$4,400	\$1,466
Investigation Costs	352	\$1,763,047	\$5,008
Complaint Closures with Monetary Benefits	41	\$838,949	\$20,462
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of State (STATE) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	240		66		306	
Settlements	11	4.6%	15	22.7%	26	8.5%
Withdrawals or No Complaints Filed	120	50%	28	42.4%	148	48.4%
Complaints Filed*					126	41.2%
Decision to File Complaint Pending at End of FY					6	2%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	306	97.1%	21.6%
Complaint Closures	121	14.9%	13.2%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	306	241	78.8%				
All Investigations	121	75	62%	278	245	-11.9%	197
All Complaint Closures	121			476	461	-3.2%	419
Merit Decisions (no AJ)	50	20	40%	548	345	-37%	439
Dismissal Decisions (no AJ)	17			79	53	-32.9%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	130							
Total Closures	121							
Settlements	21	17.4%						
Withdrawals	12	9.9%						
Total Final Agency Actions	88	72.7%	67	76.1%	21	23.9%	0	0%
Dismissals	17	19.3%	17	100%	0	0%	0	0%
Merit Decisions	71	80.7%	50	70.4%	21	29.6%	0	0%
Finding Discrimination	1	1.4%	0	0%	1	100%	0	0%
Finding No Discrimination	70	98.6%	50	71.4%	20	28.6%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	4	\$31,750	\$7,937
ADR Settlements w/ Monetary Benefits	3	\$27,250	\$9,083
Investigation Costs	121	\$305,050	\$2,521
Complaint Closures with Monetary Benefits	20	\$1,422,438	\$71,121
ADR Settlements w/ Monetary Benefits	6	\$71,011	\$11,835

Tennessee Valley Authority (TVA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	64		17		81	
Settlements	6	9.4%	3	17.7%	9	11.1%
Withdrawals or No Complaints Filed	26	40.6%	0	0%	26	32.1%
Complaints Filed*					43	53.1%
Decision to File Complaint Pending at End of FY					3	3.7%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	81	85.2%	21%
Complaint Closures	39	0%	0%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	81	81	100%				
All Investigations	41	41	100%	175	200	14.3%	197
All Complaint Closures	39			409	405	-1%	419
Merit Decisions (no AJ)	22	15	68.2%	291	365	25.4%	439
Dismissal Decisions (no AJ)	3			66	105	59.1%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	46							
Total Closures	39							
Settlements	4	10.3%						
Withdrawals	2	5.1%						
Total Final Agency Actions	33	84.6%	25	75.8%	8	24.2%	0	0%
Dismissals	4	12.1%	3	75%	1	25%	0	0%
Merit Decisions	29	87.9%	22	75.9%	7	24.1%	0	0%
Finding Discrimination	2	6.9%	2	100%	0	0%	0	0%
Finding No Discrimination	27	93.1%	20	74.1%	7	25.9%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	0	\$0	\$0
ADR Settlements w/ Monetary Benefits	0	\$0	\$0
Investigation Costs	41	\$26,622	\$649
Complaint Closures with Monetary Benefits	4	\$64,717	\$16,179
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Transportation (DOT) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	319		187		506	
Settlements	4	1.3%	44	23.5%	48	9.5%
Withdrawals or No Complaints Filed	104	32.6%	38	20.3%	142	28.1%
Complaints Filed*					301	59.5%
Decision to File Complaint Pending at End of FY					15	3%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	506	64.6%	37%
Complaint Closures	297	6.1%	6.1%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	506	458	90.5%				
All Investigations	219	212	96.8%	155	139	-10.3%	197
All Complaint Closures	297			454	418	-7.9%	419
Merit Decisions (no AJ)	108	64	59.3%	296	368	24.3%	439
Dismissal Decisions (no AJ)	61			33	46	39.4%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	322							
Total Closures	297							
Settlements	65	21.9%						
Withdrawals	16	5.4%						
Total Final Agency Actions	216	72.7%	169	78.2%	45	20.8%	2	0.9%
Dismissals	61	28.2%	61	100%	0	0%	0	0%
Merit Decisions	155	71.8%	108	69.7%	45	29%	2	1.3%
Finding Discrimination	2	1.3%	0	0%	0	0%	2	100%
Finding No Discrimination	153	98.7%	108	70.6%	45	29.4%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	13	\$94,104	\$7,238
ADR Settlements w/ Monetary Benefits	12	\$88,117	\$7,343
Investigation Costs	219	\$1,294,101	\$5,909
Complaint Closures with Monetary Benefits	34	\$679,206	\$19,976
ADR Settlements w/ Monetary Benefits	0	\$0	\$0

Department of Treasury (TREAS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	319		349		668	
Settlements	16	5%	94	26.9%	110	16.5%
Withdrawals or No Complaints Filed	100	31.3%	99	28.4%	199	29.8%
Complaints Filed*					335	50.2%
Decision to File Complaint Pending at End of FY					24	3.6%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	668	92.1%	52.3%
Complaint Closures	363	76%	13.2%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	AGE	RACE (BLACK OR AFRICAN AMERICAN)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	668	647	96.9%				
All Investigations	353	232	65.7%	245	250	2%	197
All Complaint Closures	363			534	468	-12.4%	419
Merit Decisions (no AJ)	122	109	89.3%	438	454	3.7%	439
Dismissal Decisions (no AJ)	54			79	121	53.2%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	357							
Total Closures	363							
Settlements	75	20.7%						
Withdrawals	45	12.4%						
Total Final Agency Actions	243	66.9%	176	72.4%	66	27.2%	1	0.4%
Dismissals	56	23%	54	96.4%	2	3.6%	0	0%
Merit Decisions	187	77%	122	65.2%	64	34.2%	1	0.5%
Finding Discrimination	3	1.6%	2	66.7%	1	33.3%	0	0%
Finding No Discrimination	184	98.4%	120	65.2%	63	34.2%	1	0.5%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	7	\$48,213	\$6,887
ADR Settlements w/ Monetary Benefits	5	\$46,017	\$9,203
Investigation Costs	353	\$2,199,251	\$6,230
Complaint Closures with Monetary Benefits	32	\$372,027	\$11,625
ADR Settlements w/ Monetary Benefits	1	\$7,698	\$7,698

U.S. Postal Service (USPS) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	3,372		9,402		12,774	
Settlements	90	2.7%	2,939	31.3%	3,029	23.7%
Withdrawals or No Complaints Filed	1,376	40.8%	4,235	45%	5,611	43.9%
Complaints Filed*					3,900	30.5%
Decision to File Complaint Pending at End of FY					234	1.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	12,774	95.5%	73.6%
Complaint Closures	4,177	8.9%	8%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

	Top Basis 1	Top Basis 2	Top Basis 3
Bases of Alleged Discrimination	REPRISAL	AGE	DISABILITY (PHYSICAL)

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	12,768	12,666	99.2%				
All Investigations	3,050	2,914	95.5%	137	140	2.2%	197
All Complaint Closures	4,177			279	296	6.1%	419
Merit Decisions (no AJ)	1,203	1,180	98.1%	266	283	6.4%	439
Dismissal Decisions (no AJ)	1,246			31	30	-3.2%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	4,088							
Total Closures	4,177							
Settlements	661	15.8%						
Withdrawals	259	6.2%						
Total Final Agency Actions	3,257	78%	2,449	75.2%	803	24.7%	5	0.2%
Dismissals	1,246	38.3%	1,246	100%	0	0%	0	0%
Merit Decisions	2,011	61.7%	1,203	59.8%	803	39.9%	5	0.2%
Finding Discrimination	29	1.4%	0	0%	24	82.8%	5	17.2%
Finding No Discrimination	1,982	98.6%	1,203	60.7%	779	39.3%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	485	\$731,055	\$1,507
ADR Settlements w/ Monetary Benefits	463	\$665,084	\$1,436
Investigation Costs	3,050	\$5,539,310	\$1,816
Complaint Closures with Monetary Benefits	580	\$4,510,392	\$7,776
ADR Settlements w/ Monetary Benefits	178	\$404,302	\$2,271

Department of Veterans Affairs (VA) FY 2014 EEO Complaint Processing Statistics

Outcome of Counselings Completed in FY 2014

Pre-Complaint Counseling Outcomes	Completed by EEO Counselor		Completed Using ADR		All Completed Counselings	
	#	%	#	%	#	%
Pre-Complaint Counselings	2,028		2,508		4,536	
Settlements	28	1.4%	318	12.7%	346	7.6%
Withdrawals or No Complaints Filed	1,092	53.8%	912	36.4%	2,004	44.2%
Complaints Filed*					2,058	45.4%
Decision to File Complaint Pending at End of FY					128	2.8%

*Includes only complaints filed in FY 2014 where counseling was also completed during FY 2014.

Agency Use of ADR for EEO Dispute Resolution in FY 2014

	Total Number	Offer Rate	Participation Rate
Pre-Complaint Counselings	4,536	98.1%	55.3%
Complaint Closures	1,638	6.5%	6.5%

Bases Most Frequently Alleged in FY 2014 Filed Complaints

Bases of Alleged Discrimination	Top Basis 1	Top Basis 2	Top Basis 3
	REPRISAL	RACE (BLACK OR AFRICAN AMERICAN)	AGE

Timeliness in FY 2014

	Total #	# Timely	% Timely	FY 2013 APD*	FY 2014 APD*	% Change	Govt Wide APD*
All Pre-Complaint Counselings (minus remands)	4,536	4,393	96.9%				
All Investigations	1,846	1,029	55.7%	230	205	-10.9%	197
All Complaint Closures	1,638			394	459	16.5%	419
Merit Decisions (no AJ)	572	85	14.9%	457	470	2.8%	439
Dismissal Decisions (no AJ)	199			107	81	-24.3%	66

*APD =Average Processing Days

Outcomes of Complaints in FY 2014

	Complaint Closures		Final Agency Decision (no AJ Decision)		Final Order (AJ Decision Fully Implemented)		Final Order (AJ Decision Not Fully Implemented)	
	#	%	#	%	#	%	#	%
Total Complaints Filed	2,130							
Total Closures	1,638							
Settlements	392	23.9%						
Withdrawals	184	11.2%						
Total Final Agency Actions	1,062	64.8%	771	72.6%	290	27.3%	1	0.1%
Dismissals	217	20.4%	199	91.7%	18	8.3%	0	0%
Merit Decisions	845	79.6%	572	67.7%	272	32.2%	1	0.1%
Finding Discrimination	31	3.7%	15	48.4%	15	48.4%	1	3.2%
Finding No Discrimination	814	96.3%	557	68.4%	257	31.6%	0	0%

Costs Associated With EEO Process in FY 2014

	Total #	Total Amount	Average Amount
Pre-Complaint Settlements w/ Monetary Benefits	51	\$660,928	\$12,959
ADR Settlements w/ Monetary Benefits	49	\$641,078	\$13,083
Investigation Costs	1,846	\$13,063,277	\$7,076
Complaint Closures with Monetary Benefits	245	\$6,658,362	\$27,176
ADR Settlements w/ Monetary Benefits	31	\$908,616	\$29,310

APPENDIX I

APPENDIX I

GLOSSARY / DEFINITIONS

Administrative Support Workers - See "Occupational Categories."

Affirmation Rate – The percentage of appeal closures that were affirmed by the EEOC.

ADR Closures – The number of counselings or complaints that completed the ADR process during the fiscal year.

ADR Offer Rate - The percentage of completed/ended counselings or the complaint closures that received an ADR offer.

ADR Participation Rate - The percentage of completed/ended counseling or the complaint closures where both parties agreed to participate in ADR.

ADR Resolution Rate - The percentage of ADR closures that were resolved by either settlement or withdrawal from the EEO process.

Agency – Military departments as defined in Section 102 of Title 5, U.S. Code and executive agencies as defined in Section 105 of Title 5, U.S. Code, the United States Postal Service, the Postal Regulatory Commission, the Tennessee Valley Authority, those units of the legislative and judicial branches of the Federal government having positions in the competitive service, the National Oceanic and Atmospheric Administration Commissioned Corps, the Government Printing Office and the Smithsonian Institution (including those with employees and applicants for employment who are paid from non-appropriated funds).

Annual Reports - Reports required to be submitted to EEOC on agencies' affirmative employment program accomplishments pursuant to EEOC Management Directive 715.

Appeal Closures – The number of appeals decided by the EEOC during the fiscal year.

Appeal Receipts – The number of appeals filed with the EEOC during the fiscal year.

Appeals Inventory – The number of appeals on hand at the end of the fiscal year.

Average Age of Open Pending Inventory – Average number of days of all complaints, hearings or appeals which are not yet resolved at the end of the reporting period.

Average Processing Time – The total number of days divided by the number of investigations, complaint closures, hearing closures, or appeal closures.

Central Personnel Data File (CPDF) - This is a computer data file created and maintained by the OPM. The file is based on personnel action information submitted directly to the OPM by Executive Branch federal agency appointing offices, and is updated monthly. Some Executive Branch agencies do not submit data to the CPDF including the following: the Tennessee Valley Authority, United States Postal Service, Army & Air Force Exchange Service, Central Intelligence Agency, Defense Intelligence Agency, National Geospatial-Intelligence Agency, and the National Security Agency.

Civilian Labor Force (CLF) - Data derived from the decennial census reflecting persons, 16 years of age or older who were employed or seeking employment, excluding those in the Armed Services. CLF data used in this report is based on the 2000 Census.

Complainants – Individuals, either employees or applicants, who filed a formal complaint against a federal agency during the fiscal year.

Complaint Closures – The number of complaints that were completed in the formal complaint process during the fiscal year.

Complainant Rate – The percentage of individuals who filed a complaint per the total work force.

Complaints Filed – The number of complaints that were filed against the federal government during the fiscal year.

Completed/Ended Counselings – The number of counselings which were concluded/closed, either by a written settlement agreement, a written withdrawal from the counseling process, the issuance of a notice of right to file a formal complaint, the forwarding of a counseling to an Administrative Judge when requested/ordered by the Administrative Judge, or the filing of a complaint after the regulatory counseling period has expired even though not all counseling duties have been performed during the fiscal year.

Counseling Rate – The percentage of individuals who completed counseling per the total work force.

Counselings Initiated – The number of new counselings that began during the current fiscal year.

Craft Workers - See “Occupational Categories.”

Data from 2000 Census Special EEO File - Data derived from the 2000 decennial census (www.census.gov/eo2000/).

Decision to File Complaint Pending – The number of completed counselings in which (1) the agency did not receive a complaint, and (2) the 15-day period for filing a complaint had not expired at the end of the fiscal year.

Disability - A physical or mental impairment that substantially limits one or more major life activities.

Dismissals – An agency’s final action on a complaint of discrimination which meets the criteria set forth in 29 C.F.R. § 1614.107(a).

EEOC Form 462 Report – The document in which federal agencies report their discrimination complaint process statistics by October 31st of each year.

Federal Wage System Positions - Positions OPM classifies as those whose primary duty involves the performance of physical work which requires a knowledge or experience of a trade, craft, or manual-labor work.

Final Agency Actions – An agency’s final action on a complaint of discrimination, which includes a final agency decision, a final order implementing an EEOC Administrative Judge’s decision or a final determination on a breach of settlement agreement claim.

General Schedule Positions - Positions OPM classifies as those whose primary duty requires knowledge or experience of an administrative, clerical, scientific, artistic, or technical nature.

Hearing Closures – The number of hearings decided by EEOC Administrative Judges during the fiscal year.

Hearing Requests – The number of hearings requested by complainants during the fiscal year.

Hearings Inventory – The number of hearing requests on hand at the end of the fiscal year.

Investigations – The number of agency reviews or inquiries into claims of discrimination raised in an EEO complaint, resulting in a report of investigation.

Laborers and Helpers - See “Occupational Categories.”

Lump Sum Payment - A single payment made in a settlement which does not identify the portion of the amount paid for back pay, compensatory damages, attorney fees, etc.

Major Occupations – Agency occupations that are mission related and heavily populated relative to other occupations within the agency.

Merit Decisions – Decisions that determine whether or not discrimination was proven. (issued by either a federal agency or an EEOC administrative judge).

MD-110 - EEO Management Directive 110 provides policies, procedures and guidance relating to the processing of employment discrimination complaints governed by the Commission's regulations in 29 CFR Part 1614.

MD-715 – EEO Management Directive 715 describes program responsibilities and reporting requirements relating to agencies' EEO programs.

MD-715 Report – The document which agencies use to annually report the status of its activities undertaken pursuant to its EEO program under Title VII of the Civil Rights Act of 1964 and its activities undertaken pursuant to its affirmative action obligations under the Rehabilitation Act of 1973.

Monetary Benefits – A payment that an agency agreed to provide in a settlement agreement, a final agency decision finding discrimination, a final order agreeing to fully implement an EEOC Administrative Judge's decision containing a payment award, or in compliance with an Office of Federal Operations' appellate decision which ordered a payment award.

No Complaint Filed – Occurs when: (1) agency issues a Notice of Right to File Letter and does not receive a formal complaint within 15 days; or (2) the individual notifies the agency in writing that s/he is withdrawing from counseling.

Occupational Categories - The occupational categories for the EEO-9 are as follows:

Administrative Support Workers - Includes all clerical-type work regardless of level of difficulty, where the activities are predominantly non-manual though some manual work not directly involved with altering or transporting the products is included. Includes: bookkeepers, collectors (bills and accounts), messengers and office helpers, office machine operators (including computer), shipping and receiving clerks, stenographers, typists and secretaries, telegraph and telephone operators, legal assistants, and kindred workers.

Craft Workers - Manual workers of relatively high skill level having a thorough and comprehensive knowledge of the processes involved in their work. Exercise considerable independent judgment and usually receive an extensive period of training. Includes: the building trades, hourly paid supervisors and lead operators who are not members of management, mechanics and repairers, skilled machining occupations, compositors and typesetters, electricians, engravers, painters (construction and maintenance), motion picture projectionists, pattern and model makers, stationary engineers, tailors, arts occupations, hand painters, coaters, bakers, decorating occupations, and kindred workers.

Laborers and Helpers - Workers in manual occupations which generally require no special training who perform elementary duties that may be learned in a few days and require the application of little or no independent judgment. Includes: garage laborers, car washers and greasers, grounds keepers and gardeners, farm workers, stevedores, wood choppers, laborers performing lifting, digging, mixing, loading and pulling operations, and kindred workers.

Officials and Managers - Occupations requiring administrative and managerial personnel who set broad policies, exercise overall responsibility for execution of these policies, and direct individual offices, programs, divisions or other units or special phases of an agency's operations. In the federal sector, this category is further broken down into four sub-categories: (1) Executive/Senior Level - includes those at the GS-15 grade or in the career Senior Executive Service, (2) Mid-Level - includes those at the GS-13 or 14 grade, (3) First-Level - includes those at or below the GS-12 grade and (4) Other - includes employees in a number of different occupations which are primarily business, financial and administrative in nature, and do not have supervisory or significant policy responsibilities, such as Administrative Officers.

Operatives - Workers who operate machine or processing equipment or perform other factory-type duties of intermediate skill level which can be mastered in a few weeks and require only limited training. Includes: apprentices (auto mechanics, plumbers, bricklayers, carpenters, electricians, machinists, mechanics, building trades, printing trades, etc.), operatives, attendants (auto service and parking), blasters, chauffeurs, delivery workers, sewers and stitchers, dryers, furnace workers, heaters, laundry and dry cleaning operatives, milliners, mine operatives and laborers, motor operators, oilers and greasers (except auto), painters (manufactured articles), photographic process workers, truck and tractor drivers, knitting, looping, taping and weaving machine operators, welders and flame cutters, electrical and electronic equipment assemblers, butchers and meat cutters, inspectors, testers and graders, hand packers and packagers, and kindred workers.

Professionals - Occupations requiring either college graduation or experience of such kind and amount as to provide a comparable background.

Technicians - Occupations requiring a combination of basic scientific knowledge and manual skill which can be obtained through two years of post high school education, such as is offered in many technical institutes and junior colleges, or through equivalent on-the-job training.

Sales - Occupations engaging wholly or primarily in direct selling.

Service Workers - Workers in both protective and non-protective service occupations.

Officials and Managers - See “Occupational Categories.”

Operatives - See “Occupational Categories.”

Other Pay System Positions – Those positions in alternative pay plans based on performance, like pay-banding, and market-based pay systems that are not easily converted to General Schedule and Related.

Outreach - Presentations and participation in meetings, conferences and seminars with employee and employer groups, professional associations, students, non-profit entities, community organizations and other members of the general public to provide general information about the EEOC, its mission, the employment discrimination laws enforced by EEOC and the complaint process.

Participation Rate - The extent to which members of a specific demographic group are represented in an agency’s work force.

Permanent Work Force - Full-time, part-time and intermittent employees of a particular agency. For purposes of this Report, those persons employed as of September 30, 2011.

Professionals - See “Occupational Categories.”

Race/Ethnicity -

American Indian or Alaska Native - All persons having origins in any of the original peoples of North and South America (including Central America), and who maintain cultural identification through tribal affiliation or community recognition.

Asian - All persons having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

Black or African American (Not of Hispanic Origin) - All persons having origins in any of the Black racial groups of Africa.

Hispanic or Latino - All persons of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.

Native Hawaiian or Other Pacific Islander – All persons having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

White (Not of Hispanic Origin) - All persons having origins in any of the original peoples of Europe, the Middle East, or North Africa.

Persons of Two or More Races – All persons who identify with two or more of the above race categories.

Reportable Disability - Any self-identified disability reported by an employee to the employing agency.

Sales Workers - See “Occupational Categories.”

Second Level Reporting Component - A subordinate component of a Federal agency which has 1,000 or more employees and which is required to file EEOC FORM 715-01 with the EEOC. While many Federal agencies have subordinate components, not every subordinate component is a Second Level Reporting Component for purposes of filing EEOC FORM 715-01. A list of Federal agencies and departments covered by MD-715 and Second Level

Reporting Components is posted on the EEOC’s website at: [Department or Agency List with Second Level Reporting Components](#).

Senior Pay Level Positions - Positions which include the career Senior Executive Service, Executive Schedule, Senior Foreign Service, and other employees earning salaries above grade 15 in the General Schedule in leadership positions.

Service workers - See “Occupational Categories.”

Settlements – Where an agency agrees to award monetary or non-monetary benefits to an individual who agreed either to not file a formal complaint or to withdraw a formal complaint.

Targeted Disabilities - Those disabilities that the federal government, as a matter of policy, has identified for special emphasis. The targeted disabilities (and the codes that represent them on the Office of Personnel Management’s Standard Form 256) are: hearing 18 (previously deafness (16 and 17)); vision 21 (previously blindness (23 and 25)); missing extremities 30 (previously 28 and 32 through 38); partial paralysis 69 (previously 64 through 68); complete paralysis 79 (previously 71 through 78); epilepsy 82 (previously convulsive disorders (82)); severe intellectual disability 90 (previously mental retardation (90)); psychiatric disability 91 (previously mental illness (91)); and dwarfism 92 (previously distortion of limb and/or spine (92)).”

Technicians - See “Occupational Categories.”

Temporary Work Force –Employees in positions established for a limited period of time, usually for less than a year.

Training – The process of educating managers and employees on the laws enforced by EEOC and how to prevent and correct discrimination in the workplace and educating EEO professionals in carrying out the agency’s equal opportunity responsibilities.

Total Work Force - All employees of an agency subject to 29 C.F.R. Part 1614 regulations, including temporary, seasonal and permanent employees. Total Work Force numbers in Part I, Sections A-D are as reported in the OPM’s CPDF. Total Work Force numbers in Part I, Section E are as reported by agencies in their EEO Form 462 Reports.

Withdrawals – An election to end the EEO process during the formal complaint stage.

APPENDIX II

APPENDIX II

FEDERAL SECTOR EEO COMPLAINT PROCESSING PROCEDURES

A. Contact EEO Counselor

Aggrieved persons who believe they have been discriminated against must contact an agency EEO counselor prior to filing a formal complaint. The person must initiate counselor contact within 45 days of the matter alleged to be discriminatory. 29 C.F.R. Section 1614.105(a)(1). This time limit shall be extended where the aggrieved person shows that: he or she was not notified of the time limits and was not otherwise aware of them; he or she did not and reasonably should not have known that the discriminatory matter occurred; despite due diligence he or she was prevented by circumstances beyond his or her control from contacting the counselor within the time limits. 29 C.F.R. Section 1614.105(a)(2).

B. EEO Counseling

EEO counselors provide information to the aggrieved individual concerning how the federal sector EEO process works, including time frames and appeal procedures, and attempt to informally resolve the matter. At the initial counseling session, counselors must advise individuals in writing of their rights and responsibilities in the EEO process, including the right to request a hearing before an EEOC Administrative Judge or an immediate final decision from the agency following its investigation of the complaint. Individuals must be informed of their right to elect between pursuing the matter in the EEO process under part 1614 and a grievance procedure (where available) or the Merit Systems Protection Board appeal process (where applicable). The counselor must also inform the individuals of their right to proceed directly to court in a lawsuit under the Age Discrimination in Employment Act, of their duty to mitigate damages, and that only claims raised in pre-complaint counseling or claims like or related to those raised in counseling may be alleged in a subsequent complaint filed with the agency. 29 C.F.R. Section 1614.105(b)(1).

Counseling must be completed within 30 days of the date the aggrieved person contacted the agency's EEO office to request counseling. If the matter is not resolved in that time period, the counselor must inform the individual in writing of the right to file a discrimination complaint. This notice ("Notice of Final Interview") must inform the individual that a complaint must be filed within 15 days of receipt of the notice, identify the agency official with whom the complaint must be filed, and of the individual's duty to inform the agency if he or she is represented. 29 C.F.R. Section 1614.105(d). The 30-day counseling period may be extended for an additional 60 days: (1) where the individual agrees to such extension in writing; or (2) where the aggrieved person

chooses to participate in an ADR procedure. If the claim is not resolved before the 90th day, the Notice of Final Interview described above must be issued to the individual. 29 C.F.R. Section 1614.105(e), (f). When a complaint is filed, the EEO counselor must submit a written report to the agency's EEO office concerning the issues discussed and the actions taken during counseling. 29 C.F.R. Section 1614.105(c).

C. Alternative Dispute Resolution (ADR)

Beginning January 1, 2000, all agencies were required to establish or make available an ADR program. Such program must be available for both the pre-complaint process and the formal complaint process. 29 C.F.R. Section 1614.102(b)(2). At the initial counseling session, counselors must advise individuals that, where an agency agrees to offer ADR in a particular case, the individual may choose between participation in the ADR program and EEO counseling. 29 C.F.R. Section 1614.105(b)(2). As noted above, if the matter is not resolved in the ADR process within 90 days of the date the individual contacted the agency's EEO office, a Notice of Final Interview must be issued to the individual giving him or her the right to proceed with a formal complaint.

D. Complaints

A complaint must be filed with the agency that allegedly discriminated against the complainant within 15 days of receipt of the Notice of Final Interview. The complaint must be a signed statement from the complainant or the complainant's attorney, containing the complainant's (or representative's) telephone number and address, and must be sufficiently precise to identify the complainant and the agency, and describe generally the action or practice which forms the basis of the complaint. 29 C.F.R. Section 1614.106.

A complainant may amend a complaint at any time prior to the conclusion of the investigation to include issues or claims like or related to those raised in the complaint. After requesting a hearing, a complainant may file a motion with the AJ to amend a complaint to include issues or claims like or related to those raised in the complaint. 29 C.F.R. Section 1614.106(d).

The agency must acknowledge receipt of the complaint in writing and inform the complainant of the date on which the complaint was filed, of the address of the EEOC office where a request for a hearing should be sent, that the complainant has the right to appeal the agency's final action or dismissal of a complaint, and that the agency must investigate the complaint within 180 days of the filing date. The agency's acknowledgment must also advise the complainant that when a complaint has been amended, the agency must complete the investigation within the earlier of: (1) 180 days after the last amendment to the complaint; or (2) 360 days after the filing of the original

complaint. A complainant may request a hearing from an EEOC AJ on the consolidated complaints any time after 180 days from the date of the first filed complaint. 29 C.F.R. Section 1614.106(e).

E. Dismissals of Complaints

Prior to a request for a hearing, in lieu of accepting a complaint for investigation, an agency may dismiss an entire complaint for any of the following reasons: (1) failure to state a claim, or stating the same claim that is pending or has been decided by the agency or the EEOC; (2) failure to comply with the time limits; (3) filing a complaint on a matter that has not been brought to the attention of an EEO counselor and which is not like or related to the matters counseled; (4) filing a complaint which is the basis of a pending civil action, or which was the basis of a civil action already decided by a court; (5) where the complainant has already elected to pursue the matter through either the negotiated grievance procedure or in an appeal to the Merit Systems Protection Board; (6) where the matter is moot or merely alleges a proposal to take a personnel action, unless the complaint alleges the proposal or preliminary step is retaliatory; (7) where the complainant cannot be located; (8) where the complainant fails to respond to a request to provide relevant information; (9) where the complaint alleges dissatisfaction with the processing of a previously filed complaint; (10) where the complaint is part of a clear pattern of misuse of the EEO process for a purpose other than the prevention and elimination of employment discrimination. 29 C.F.R. Section 1614.107.

If an agency believes that some, but not all, of the claims in a complaint should be dismissed for the above reasons, it must notify the complainant in writing of the rationale for this determination, identify the allegations which will not be investigated, and place a copy of this notice in the investigative file. This determination shall be reviewable by an EEOC AJ if a hearing is requested on the remainder of the complaint, but is not appealable until final action is taken by the agency on the remainder of the complaint. 29 C.F.R. Section 1614.107(b).

F. Investigations

Investigations are conducted by the respondent agency. The agency must develop an impartial and appropriate factual record upon which to make findings on the claims raised by the complaint. An appropriate factual record is defined in the regulations as one that allows a reasonable fact finder to draw conclusions as to whether discrimination occurred. 29 C.F.R. Section 1614.108(b).

The investigation must be completed within 180 days from the filing of the complaint.²¹ A copy of the investigative file must be provided to the complainant, along with a notification that, within 30 days of receipt of the file, the complainant has the right to request a hearing and a decision from an EEOC AJ or may request an immediate final decision from the agency. 29 C.F.R. Section 1614.108(f). Where an agency is unable to complete the investigation within the prescribed timeframes, it must issue a written notice to complainant informing that the investigation is not complete, an estimated time it believes the investigation will be complete and explain that complainant may request a hearing or file a civil action in an appropriate US District Court if s/he does not wish to wait for the agency to complete its investigation. 29 C.F.R. Section 1614.108(g)

An agency may make an offer of resolution to a complainant who is represented by an attorney at any time after the filing of a complaint, but not later than the date an AJ is appointed to conduct a hearing. An agency may make an offer of resolution to a complaint, represented by an attorney or not, after the parties have received notice that an administrative judge was appointed to conduct a hearing, but not later than 30 days prior to a hearing.

Such offer of resolution must be in writing and include a notice explaining the possible consequences of failing to accept the offer. If the complainant fails to accept the offer within 30 days of receipt, and the relief awarded in the final decision on the complaint is not more favorable than the offer, then the complainant shall not receive payment from the agency of attorney's fees or costs incurred after the expiration of the 30-day acceptance period. 29 C.F.R. Section 1614.109(c).

G. Hearings

Requests for a hearing must be sent by the complainant to the EEOC office indicated in the agency's acknowledgment letter, with a copy to the agency's EEO office. Within 15 days of receipt of the request for a hearing, the agency must provide a copy of the complaint file to EEOC. The EEOC will then appoint an AJ to conduct a hearing. 29 C.F.R. Section 1614.108(h).

Prior to the hearing, the parties may conduct discovery. The purpose of discovery is to enable a party to obtain relevant information for preparation of the party's case. Each party initially bears their own costs for discovery. For a more detailed description of discovery procedures, see EEOC Management Directive 110, Chapter 6.

²¹The 180-day statutory period for investigating complaints can be extended to no more than 360 days if the consolidation of two or more complaints occurs. See 29 C.F.R. § 1614.606.

Agencies provide for the attendance of all employees approved as witnesses by the AJ. Hearings are considered part of the investigative process, and are closed to the public. The AJ conducts the hearing and receives relevant information or documents as evidence. The hearing is recorded and the agency is responsible for paying for the transcripts of the hearing. Rules of evidence are not strictly applied to the proceedings. If the AJ determines that some or all facts are not in genuine dispute, he or she may limit the scope of the hearing or issue a summary judgment.

An EEOC AJ may dismiss a complaint for any of the reasons set out above under Dismissals or the AJ must conduct the hearing and issue a decision on the complaint within 180 days of receipt by the AJ of the complaint file from the agency. 29 C.F.R. Section 1614.109(b). The AJ will send copies of the hearing record, the transcript and the decision to the parties. If an agency does not issue a final order within 40 days of receipt of the AJ's decision, then the decision becomes the final action by the agency in the matter. 29 C.F.R. Section 1614.109(i).

H. Final Action by Agencies

When an AJ issues a decision (either a dismissal, a summary judgment decision or a decision following a hearing), the agency must take final action on the complaint by issuing a final order within 40 days of receipt of the hearing file and the AJ's decision. The final order must notify the complainant whether or not the agency will fully implement the decision of the AJ, and shall contain notice of the complainant's right to appeal to EEOC or to file a civil action. If the final order does not fully implement the decision of the AJ, the agency must simultaneously file an appeal with EEOC and attach a copy of the appeal to the final order. 29 C.F.R. Section 1614.110(a).

When an AJ does not issue a decision (i.e., when an agency dismisses an entire complaint under 1614.107, receives a request for an immediate final decision, or does not receive a reply to the notice providing the complainant the right to either request a hearing or an immediate final decision), the agency must take final action by issuing a final decision. The agency's final decision will consist of findings by the agency on the merits of each issue in the complaint. Where the agency has not processed certain allegations in the complaint for procedural reasons set out in 29 C.F.R. Section 1614.107, it must provide the rationale for its decision not to process the allegations. The agency's decision must be issued within 60 days of receiving notification that the complainant has requested an immediate final decision. The agency's decision must contain notice of the complainant's right to appeal to the EEOC, or to file a civil action in federal court. 29 C.F.R. Section 1614.110(b).

I. Appeals to the EEOC

Several types of appeals may be brought to the EEOC. A complainant may appeal an agency's final action or dismissal of a complaint within 30 days of receipt. 29 C.F.R. Sections 1614.401(a), 1614.402(a). A complainant may also appeal to the EEOC for a determination as to whether the agency has complied with the terms of a settlement agreement or decision. 29 C.F.R. Section 1614.504(b). A grievant may appeal the final decision of the agency, arbitrator or the FLRA on a grievance when an issue of employment discrimination was raised in the grievance procedure. 29 C.F.R. Section 1614.401(d). If the agency's final action and order do not fully implement the AJ's decision, the agency must appeal to the EEOC. 29 C.F.R. Section 1614.110(a); 29 C.F.R. Section 1614.401(b).

If the complaint is a class action, the class agent or the agency may appeal an AJ's decision accepting or dismissing all or part of the class complaint. A class agent may appeal an agency's final action or the agency may appeal the AJ's decision on a class complaint. A class member may appeal a final decision on an individual claim for relief pursuant to a finding of class-wide discrimination. Finally, either the class agent or the agency may appeal from an AJ decision on the adequacy of a proposed settlement of a class action. 29 C.F.R. Section 1614.401(c).

Appeals must be filed with EEOC's Office of Federal Operations (OFO). Any statement or brief on behalf of a complainant in support of an appeal must be submitted to OFO within 30 days of filing the notice of appeal. Any statement or brief on behalf of the agency in support of its appeal must be filed within 20 days of filing the notice of appeal. An agency must submit the complaint file to OFO within 30 days of initial notification that the complainant has filed an appeal or within 30 days of submission of an appeal by the agency. Any statement or brief in opposition to an appeal must be submitted to OFO and served on the opposing party within 30 days of receipt of the statement or brief supporting the appeal, or, if no statement or brief supporting the appeal has been filed, within 60 days of receipt of the appeal. 29 C.F.R. Section 1614.403. Federal agencies must submit all case related documentation to EEOC in an acceptable digital format and complainants are encouraged to do so. 29 C.F.R. Section 1614.403(g). EEOC has the authority to draw adverse inferences against a party failing to comply with its appeal procedures or requests for information. 29 C.F.R. Section 1614.404(c). The decision on an appeal from an agency's final action is based on a *de novo* review, except that the review of the factual findings in a decision by an AJ following a hearing is based on a substantial evidence standard of review. 29 C.F.R. Section 1614.405(a).

A party may request that EEOC reconsider its decision within 30 days of receipt of the Commission's decision. Such requests are not a second appeal, and will be granted only when the previous EEOC decision involved a clearly erroneous interpretation of material fact or law; or when the decision will have a substantial impact on the policies, practices or operations of the agency. 29 C.F.R. Section 1614.405(b).

The EEOC's decision will be based on a preponderance of the evidence. The decision will also inform the complainant of his or her right to file a civil action.

J. Civil Actions

Prior to filing a civil action under Title VII of the Civil Rights Act of 1964 or the Rehabilitation Act of 1973, a federal sector complainant must first exhaust the administrative process set out at 29 C.F.R. Part 1614. "Exhaustion," for the purposes of filing a civil action, may occur at different stages of the process. The regulations provide that civil actions may be filed in an appropriate federal court: (1) within 90 days of receipt of the final action where no administrative appeal has been filed; (2) after 180 days from the date of filing a complaint if an administrative appeal has not been filed and final action has not been taken; (3) within 90 days of receipt of EEOC's final decision on an appeal; or (4) after 180 days from the filing of an appeal with EEOC if there has been no final decision by the EEOC. 29 C.F.R. Section 1614.407.

Under the Age Discrimination in Employment Act (ADEA), an individual may proceed directly to federal court after giving the EEOC notice of intent to sue. 29 C.F.R. Section 1614.201. An ADEA complainant who initiates the administrative process in 29 C.F.R. Part 1614 may also file a civil action within the time frames noted above. 29 C.F.R. Section 1614.407.

Under the Equal Pay Act, an individual may file a civil action within 2 years (3 years for willful violations), regardless of whether he or she has pursued an administrative complaint. 29 C.F.R. Section 1614.408. Filing a civil action terminates EEOC processing of an appeal. 29 C.F.R. Section 1614.409.

K. Class Complaints

Class complaints of discrimination are processed differently from individual complaints. See 29 C.F.R. Section 1614.204. The employee or applicant who wishes to file a class complaint must first seek counseling and be counseled, just like an individual complaint. However, once counseling is completed the class complaint is not investigated by the respondent agency. Rather, the complaint is forwarded to the nearest EEOC Field or District Office, where an EEOC AJ is appointed to make a decision as to whether to accept or dismiss the class complaint. The AJ examines the class to determine whether it meets the class certification requirements of numerosity, commonality, typicality and adequacy of representation. The AJ may issue a decision dismissing the class because it fails to meet any of these class certification requirements, as well as for any of the reasons for dismissal discussed above for individual complaints.

A class complaint may begin as an individual complaint of discrimination. At a certain point, it may become evident that there are many more individuals than the complainant affected by the issues raised in the individual complaint. EEOC's regulations provide that a complainant may move for class certification at any reasonable point in the process when it becomes apparent that there are class implications to the claims raised in an individual complaint. 29 C.F.R. Section 1614.204(b).

The AJ transmits his or her decision to accept or dismiss a class complaint to the class agent and the agency. The agency must then take final action by issuing a final order within 60 days of receipt of the AJ's decision. The final order must notify the agent whether or not the agency will implement the decision of the AJ. If the agency's final order does not implement the AJ's decision, the agency must simultaneously appeal the AJ's decision to EEOC's OFO. A copy of the agency's appeal must be appended to the agency's final order. 29 C.F.R. Section 1614.204(d)(7).

A dismissal of a class complaint shall inform the class agent either that the complaint is being filed on that date as an individual complaint and processed accordingly, or that the complaint is also dismissed as an individual complaint for one of the reasons for dismissal (discussed in section E, above). In addition, a dismissal must inform the class agent of the right to appeal to EEOC's OFO or to file a civil action in federal court.

When a class complaint is accepted, the agency must use reasonable means to notify the class members of the acceptance of the class complaint, a description of the issues accepted as part of the complaint, an explanation of the binding nature of the final decision or resolution on the class members, and the name, address and telephone number of the class representative. 29 C.F.R. Section 1614.204(e). In lieu of an investigation by the respondent agency, an EEOC AJ develops the record through discovery and a hearing. The AJ then issues a recommended decision to the agency. Within 60 days of receipt of the AJ's recommended decision on the merits of the class complaint, the agency must issue a final decision which either accepts, rejects or modifies the AJ's recommended decision. If the agency fails to issue such a decision within that time frame, the AJ's recommended decision becomes the agency's final decision in the class complaint.

When discrimination is found in the final decision and a class member believes that he or she is entitled to relief, the class member may file a written claim with the agency within 30 days of receipt of notification by the agency of its final decision. The EEOC AJ retains jurisdiction over the complaint in order to resolve disputed claims by class members. The claim for relief must contain a specific showing that the claimant is a class member entitled to relief. EEOC's regulations provide that, when a finding of discrimination against a class has been made, there is a presumption of discrimination

as to each member of the class. The agency must show by clear and convincing evidence that any class member is not entitled to relief. The agency must issue a final decision on each individual claim for relief within 90 days of filing. Such decision may be appealed to EEOC's OFO, or a civil action may be filed in federal court. 29 C.F.R. Section 1614.204(l)(3).

A class complaint may be resolved at any time by agreement between the agency and the class agent. Notice of such resolution must be provided to all class members, and reviewed and approved by an EEOC AJ. If the AJ finds that the proposed resolution is not fair to the class as a whole, the AJ will issue a decision vacating the agreement, and may replace the class agent with some other eligible class member to further process the class complaint. Such decision may be appealed to EEOC. If the AJ finds that the resolution is fair to the class as a whole, the resolution is binding on all class members. 29 C.F.R. Section 1614.204(g).

L. Grievances

Persons covered by collective bargaining agreements which permit allegations of discrimination to be raised in the grievance procedure, and who wish to file a complaint or grievance on an allegation of employment discrimination, must elect to proceed either under the procedures of 29 C.F.R. Part 1614 or the negotiated grievance procedures, but not both. 29 C.F.R. Section 1614.301(a). An election to proceed under Part 1614 is made by the filing of a complaint, and an election to proceed under the negotiated grievance procedures is made by filing a grievance. Participation in the pre-complaint procedures of Part 1614 is not an election of the 1614 procedures. The election requirement does not apply to employees of agencies not covered by 5 U.S.C. Section 7121(d), notably employees of the United States Postal Service.

M. Mixed Case Complaints

Some employment actions which may be the subject of a discrimination complaint under Part 1614 may also be appealed to the Merit Systems Protection Board (MSPB). In such cases, the employee must elect to proceed with a complaint as a "mixed case complaint" under Part 1614, or a "mixed case appeal" before the MSPB. Whichever is filed first is considered an election to proceed in that forum. 29 C.F.R. Section 1614.302.

Mixed case complaints are processed similarly to other complaints of discrimination, with the following notable exceptions: (1) the agency has only 120 days from the date of the filing of the mixed case complaint to issue a final decision, and the complainant may appeal the matter to the MSPB or file a civil action any time thereafter; (2) the complainant must appeal the agency's decision to the MSPB, not the EEOC, within 30 days of receipt of the agency's decision; (3) at the completion of the

investigation the complainant does not have the right to request a hearing before an EEOC AJ, and the agency must issue a decision within 45 days. 29 C.F.R. Section 1614.302(d). Individuals who have filed either a mixed case complaint or a mixed case appeal, and who have received a final decision from the MSPB, may petition the EEOC to review the MSPB final decision.

In contrast to non-mixed matters, individuals who wish to file a civil action in mixed-case matters must file within 30 days (not 90) of receipt of: (1) the agency's final decision; (2) the MSPB's final decision; or (3) the EEOC's decision on a petition to review. Alternatively, a civil action may be filed after 120 days from the date of filing the mixed case complaint with the agency or the mixed case appeal with the MSPB if there has been no final decision on the complaint or appeal, or 180 days after filing a petition to review with EEOC if there has been no decision by EEOC on the petition. 29 C.F.R. Section 1614.310.

APPENDIX III

Appendix III

Federal Agencies' Program Status

Due to a system failure at 8PM on October 31, 2014, the Form 462 was considered timely filed if certified by appropriate agency personnel on or before November 3, 2014, unless the agency requested and was granted an extension. No additional extensions were granted for the FY 2014 Form 462 report submission.

EEOC FY 2014 Annual Report on the Federal Work Force Part I

DEPARTMENT OR AGENCY	Form 462 Report Timely Filed	EEO Director Reports to Agency Head	Provided EEO Staff with Training
Second Level Reporting Component			
<input checked="" type="checkbox"/> Timely Filed / Yes			
<input type="checkbox"/> Filed After 11/03/2014 / No			
DNF Did Not File			
African Development Foundation	DNF	DNF	DNF
Agency for International Development	√	√	√
American Battle Monuments Commission	√	√	√
Architectural & Transportation Barriers Compliance Board	√	√	√
Armed Forces Retirement Home	DNF	DNF	DNF
Broadcasting Board of Governors	■	■	√
Central Intelligence Agency	√	■	√
Chemical Safety and Hazard Investigation Board	DNF	DNF	DNF
Commission on Civil Rights	√	√	√
Committee for Purchase from People Who Are Blind or Severely Disabled	■	√	√
Commodity Futures Trading Commission	√	■	√
Consumer Financial Protection Bureau	√	√	√
Consumer Product Safety Commission	√	√	√
Corporation for National and Community Service	■	■	√
Court Services & Offender Supervision Agency for the DC	■	■	√
Defense Army and Air Force Exchange	√	√	√
Defense Commissary Agency	√	√	√
Defense Contract Audit Agency	√	√	√
Defense Contract Management Agency	√	√	√
Defense Finance and Accounting Service	√	■	√
Defense Health Agency	■	■	√
Defense Human Resources Activity	■	■	√
Defense Information Systems Agency	■	√	√
Defense Intelligence Agency	√	√	√
Defense Logistics Agency	√	■	√
Defense Media Activity	√	√	√
Defense Missile Defense Agency	√	√	√
Defense National Geospatial-Intelligence Agency	√	√	√
Defense National Guard Bureau	■	■	√
Defense National Security Agency	√	√	√
Defense Nuclear Facilities Safety Board	■	√	√
Defense Office of the Inspector General	√	√	√
Defense Office of the Secretary/Wash. Hqtrs. Services	√	√	√
Defense Security Service	√	■	√
Defense Technical Information Center	√	■	√
Defense Threat Reduction Agency	√	■	√
Defense Uniformed Services University	■	√	√
Department of Agriculture	■	√	√
Agricultural Marketing Service	■	√	√
Agricultural Research Service	√	√	√
Agriculture Civil Rights Division	■	■	√
Animal & Plant Health Inspection Service	√	√	√
National Institute of Food & Agriculture	√	√	√
Economic Research Service	√	√	√
Farm Service Agency	■	√	√

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DEPARTMENT OR AGENCY	Form 462 Report Timely Filed	EEO Director Reports to Agency Head	Provided EEO Staff with Training
Second Level Reporting Component			
√ Timely Filed / Yes			
■ Filed After 11/03/2014 / No			
DNF Did Not File			
Food and Nutrition Service	√	√	√
Food Safety And Inspection Service	√	√	√
Foreign Agricultural Service	√	√	√
Forest Service	√	√	√
Grain Inspection, Packers & Stockyards Administration	√	√	√
National Agricultural Statistics Service	√	√	√
Natural Resources Conservation Service	■	√	√
Office Of Inspector General	■	■	√
Office Of The Chief Financial Officer	√	■	√
Risk Management Agency	√	√	√
Rural Development	√	■	√
Department of Commerce	√	■	√
All Other Commerce Bureaus	√	■	√
Bureau of Census	√	■	√
Decennial Census	√	■	√
International Trade Administration	√	■	√
National Institute of Standards & Technology	√	■	√
National Oceanic & Atmospheric Admin	√	■	√
U. S. Patent and Trademark Office	√	√	√
Department of Defense Education Activity	■	√	√
Department of Education	√	■	√
Department of Energy	■	√	√
Department of Health and Human Services	√	√	√
Administration for Children and Families	√	■	√
Agency for Healthcare Research & Quality	√	√	√
Centers for Disease Control & Prevention	√	√	√
Centers for Medicare & Medicaid Services	√	√	√
Food and Drug Administration	√	■	√
Health Resources & Services Administration	√	√	√
Indian Health Service	√	■	√
National Institutes of Health	√	√	√
Office of the Secretary of HHS	√	■	√
Program Support Center	√	■	√
Substance Abuse & Mental Health Services Admin.	√	■	√
Department of Homeland Security	√	■	√
DHS Headquarters	√	■	√
Federal Emergency Management Ag	√	√	√
Federal Law Enforcement Training Center	√	■	√
Transportation Security Administration	√	√	√
U.S. Citizenship & Immigration Services	√	■	√
U.S. Coast Guard	√	√	√
U.S. Customs and Border Protection	√	■	√
U.S. Immigration & Customs Enforcement	√	√	√
U.S. Secret Service	√	√	√
Department of Housing and Urban Development	√	■	√

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DEPARTMENT OR AGENCY	Form 462 Report Timely Filed	EEO Director Reports to Agency Head	Provided EEO Staff with Training
Second Level Reporting Component			
√ Timely Filed / Yes			
■ Filed After 11/03/2014 / No			
DNF Did Not File			
Department of Justice	√	■	√
Alcohol, Tobacco, Firearms & Explosives	√	√	√
Bureau of Prisons	√	■	√
Drug Enforcement Administration	√	■	√
Executive Office for Immigration Review	√	■	√
Executive Office for U.S. Attorneys	√	■	√
Federal Bureau of Investigation	√	■	√
Office of Justice Programs	√	■	√
Offices, Boards, and Divisions	√	√	√
U.S. Marshals Service	√	√	√
Department of Labor	√	■	√
Bureau of Labor Statistics	√	■	√
DM and Others	√	■	√
Employment & Training Admin	√	■	√
Wage and Hour Division	√	■	√
Office of Workers Compensation Program	√	■	√
Mine Safety & Health Admin	√	■	√
Occupational Safety & Health Admin	√	■	√
Department of State	√	√	√
Department of the Air Force	√	√	√
Department of the Army	√	√	√
Department of the Interior	■	■	√
Bureau Of Indian Affairs	■	√	√
Bureau Of Land Management	■	■	√
Bureau of Ocean Energy Management	■	■	√
Bureau Of Reclamation	■	■	√
Bureau of Safety and Environmental Enforcement	■	■	√
Fish And Wildlife Service	■	■	√
Geological Survey	√	√	√
National Park Service	■	■	√
Office Of The Secretary	√	■	√
Office Of Surface Mining, Reclamation & Enforcement	■	■	√
Department of the Navy	√	√	√
Department of the Treasury	√	√	√
Alcohol & Tobacco Tax & Trade Bureau	√	√	√
Bureau of Engraving and Printing	√	■	√
Bureau of Fiscal Services	√	■	√
Departmental Offices	√	■	√
Financial Crimes Enforcement Network	√	■	√
Internal Revenue Service	√	√	√
IRS Office of the Chief Counsel	√	√	√
Office of the Comptroller of the Currency	√	√	√
Office of the Inspector General	√	√	√
Special IG for Trouble Assets Relief Program	√	√	√
Treasury IG For Tax Administration	√	√	√
U. S. Mint	√	■	√

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DEPARTMENT OR AGENCY	Form 462 Report Timely Filed	EEO Director Reports to Agency Head	Provided EEO Staff with Training
Second Level Reporting Component			
√ Timely Filed / Yes			
■ Filed After 11/03/2014 / No			
DNF Did Not File			
Department of Transportation	■	√	√
Federal Aviation Admin	■	√	√
Federal Highway Admin	■	■	√
Federal Motor Carriers Safety Administration	■	√	√
Federal Railroad Administration	■	√	√
Federal Transit Administration	■	√	√
Maritime Administration	■	√	√
National Highway Traffic Safety Administration	■	■	√
DOT Office of Inspector General	√	■	√
DOT Office of the Secretary	■	√	√
Pipeline and Hazardous Management	■	√	√
Research and Innovative Technology Administration	√	√	√
St Lawrence Development Corp	√	√	√
Department of Veterans Affairs	√	√	√
National Cemeteries Administration	√	√	√
Veterans Benefits Administration	√	√	√
Veterans Health Administration	√	√	√
Headquarters and Others	√	√	√
Election Assistance Commission	DNF	DNF	DNF
Environmental Protection Agency	√	√	√
Equal Employment Opportunity Commission	√	√	√
Export-Import Bank of the US	√	√	√
Farm Credit Administration	√	√	√
Farm Credit System Insurance Corporation	√	√	√
Federal Communications Commission	DNF	DNF	DNF
Federal Deposit Insurance Corporation	√	√	√
Federal Election Commission	√	■	√
Federal Energy Regulatory Commission	√	√	√
Federal Housing Finance Agency	√	√	√
Federal Labor Relations Authority	√	√	√
Federal Maritime Commission	√	√	√
Federal Mediation and Conciliation Service	■	√	√
Federal Mine Safety and Health Review Commission	√	√	√
Federal Reserve System--Board of Governors	√	■	√
Federal Retirement Thrift Investment Board	■	■	DNF
Federal Trade Commission	√	√	√
General Services Administration	√	√	√
Government Printing Office	■	√	√
Harry S. Truman Scholarship Foundation	DNF	DNF	DNF
Holocaust Memorial Museum U.S.	√	■	√
Institute of Museum and Library Services	√	■	√
Inter-American Foundation	√	√	√
International Boundary and Water Commission	√	√	√
International Trade Commission	√	√	√
Japan-United States Friendship Commission	■	√	√
John F. Kennedy Center for the Performing Arts	√	■	√

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DEPARTMENT OR AGENCY	Form 462 Report Timely Filed	EEO Director Reports to Agency Head	Provided EEO Staff with Training
Second Level Reporting Component			
√ Timely Filed / Yes			
■ Filed After 11/03/2014 / No			
DNF Did Not File			
Marine Mammal Commission	■	√	√
Merit Systems Protection Board	√	√	√
Millennium Challenge Corporation	■	√	√
National Aeronautics and Space Administration	■	√	√
National Archives and Records Administration	√	√	√
National Capital Planning Commission	√	√	√
National Council on Disability	DNF	DNF	DNF
National Credit Union Administration	√	√	√
National Endowment for the Arts	√	√	√
National Endowment for the Humanities	√	√	√
National Gallery of Art	√	■	√
National Indian Gaming Commission	■	√	√
National Labor Relations Board	√	√	√
National Mediation Board	■	√	■
National Reconnaissance Office	√	√	√
National Science Foundation	√	√	√
National Transportation Safety Board	■	√	√
Navajo and Hopi Indian Relocation Commission	■	√	√
Nuclear Regulatory Commission	√	√	√
Occupational Safety and Health Review Commission	DNF	DNF	DNF
Office of Government Ethics	■	√	√
Office of Personnel Management	√	√	√
Office of Special Counsel	■	√	√
Office of the Director of National Intelligence	√	√	√
Overseas Private Investment Corporation	√	√	√
Peace Corps	√	√	√
Pension Benefit Guaranty Corporation	√	√	√
Postal Regulatory Commission	■	√	√
Railroad Retirement Board	√	√	√
Securities and Exchange Commission	√	√	√
Selective Service System	DNF	DNF	DNF
Small Business Administration	√	■	√
Smithsonian Institution	√	√	√
Social Security Administration	√	■	√
Tennessee Valley Authority	√	√	√
Trade and Development Agency	√	√	√
U.S. Postal Service	√	■	√
Capital Metro Area Operations	√	■	√
Eastern Area	√	■	√
Great Lakes Area	√	■	√
Headquarters	√	■	√
Northeast Area	√	■	√
Office of the Inspector General	√	■	√
Pacific Area	√	■	√
Southern Area	√	■	√
Western Area	√	■	√

APPENDIX IV

APPENDIX IV

FY 2014 FEDERAL EEO COMPLAINT PROCESSING TABLES

GOVERNMENT-WIDE EEO COMPLAINT PROCESSING, APPELLATE RECEIPTS AND CLOSURES, AND ALTERNATIVE DISPUTE RESOLUTION (Data provided by agencies' EEO Form 462 Reports)

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Table B-1 FY 2014 Total Work Force, Counselings, and Complaints

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	8,979	43	41	0.46%	21	20	0.22%
American Battle Monuments Commission	76	1	1	1.32%	0	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	41	0	0	0.00%	0	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	1,574	28	26	1.65%	9	9	0.57%
Central Intelligence Agency	0	40	40	0.00%	29	29	0.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	40	0	0	0.00%	0	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	26	1	1	3.85%	1	1	3.85%
Commodity Futures Trading Commission	666	3	2	0.30%	1	1	0.15%
Consumer Financial Protection Bureau	1,428	45	43	3.01%	25	24	1.68%
Consumer Product Safety Commission	522	6	6	1.15%	3	3	0.57%
Corporation for National and Community Service	659	5	5	0.76%	2	2	0.30%
Council of the Inspectors General on Integrity and Efficiency	7	0	0	0.00%	0	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	1,199	19	17	1.42%	12	11	0.92%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	29,246	247	240	0.82%	69	65	0.22%
DOD Defense Commissary Agency	13,550	201	201	1.48%	137	137	1.01%
DOD Defense Contract Audit Agency	5,124	68	64	1.25%	36	34	0.66%
DOD Defense Contract Management Agency	11,584	82	79	0.68%	44	41	0.35%
DOD Defense Health Agency	1,319	26	26	1.97%	11	11	0.83%
DOD Defense Human Resources Activity	1,692	13	11	0.65%	8	8	0.47%

Table B-1 FY 2014 Total Work Force, Counselings, and Complaints

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
DOD Defense Information Systems Agency	6,041	36	36	0.60%	25	25	0.41%
DOD Defense Intelligence Agency	0	80	77	0.00%	40	40	0.00%
DOD Defense Logistics Agency	20,577	284	271	1.32%	89	87	0.42%
DOD Defense Media Activity	791	4	4	0.51%	3	3	0.38%
DOD Defense Security Service	873	11	11	1.26%	10	10	1.15%
DOD Defense Technical Information Center	205	0	0	0.00%	0	0	0.00%
DOD Defense Threat Reduction Agency	1,182	16	14	1.18%	12	12	1.02%
DOD Department of Defense Education Activity	15,002	146	144	0.96%	93	91	0.61%
DOD Department of the Air Force	165,361	801	773	0.47%	423	408	0.25%
DOD Department of the Army	274,945	2,178	2,036	0.74%	1,267	1,206	0.44%
DOD Department of the Navy	243,060	1,562	1,531	0.63%	786	769	0.32%
DOD Finance and Accounting Service	11,038	93	93	0.84%	41	41	0.37%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	2,379	7	6	0.25%	2	2	0.08%
DOD National Geospatial-Intelligence Agency	0	40	38	0.00%	23	21	0.00%
DOD National Guard Bureau	64,913	45	45	0.07%	11	11	0.02%
DOD National Security Agency	0	76	65	0.00%	26	26	0.00%
DOD Office of Inspector General	1,532	3	3	0.20%	2	2	0.13%
DOD Office of the Secretary/Washington Headquarters Services	7,132	46	46	0.64%	28	28	0.39%
DOD Uniformed Services University of the Health Sciences	693	2	2	0.29%	2	2	0.29%
Defense Nuclear Facilities Safety Board	102	5	5	4.90%	4	4	3.92%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	96,715	904	868	0.90%	476	459	0.47%
Department of Commerce	46,893	289	279	0.59%	177	169	0.36%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	4,207	26	26	0.62%	20	20	0.48%
Department of Energy	13,677	118	117	0.86%	74	72	0.53%
Department of Health and Human Services	84,087	712	694	0.83%	389	386	0.46%
Department of Homeland Security	191,975	2,067	1,991	1.04%	1,213	1,181	0.62%
Department of Housing and Urban Development	8,530	107	106	1.24%	79	79	0.93%
Department of Justice	114,378	1,276	1,240	1.08%	837	822	0.72%
Department of Labor	15,984	196	189	1.18%	119	119	0.74%

Table B-1 FY 2014 Total Work Force, Counselings, and Complaints

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
Department of State	71,023	306	304	0.43%	130	130	0.18%
Department of Transportation	54,800	506	469	0.86%	322	293	0.53%
Department of Treasury	105,466	668	620	0.59%	357	330	0.31%
Department of Veterans Affairs	347,054	4,536	4,187	1.21%	2,130	2,006	0.58%
Department of the Interior	70,431	483	477	0.68%	293	288	0.41%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	17,002	80	76	0.45%	48	45	0.26%
Equal Employment Opportunity Commission	2,228	41	40	1.80%	24	24	1.08%
Export-Import Bank of the United States	401	2	2	0.50%	2	2	0.50%
Farm Credit Administration	287	2	2	0.70%	2	2	0.70%
Farm Credit System Insurance Corporation	10	0	0	0.00%	0	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	6,965	65	56	0.80%	47	40	0.57%
Federal Election Commission	329	2	1	0.30%	0	0	0.00%
Federal Energy Regulatory Commission	1,463	16	15	1.03%	7	4	0.27%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	717	16	12	1.67%	13	12	1.67%
Federal Labor Relations Authority	120	4	4	3.33%	2	2	1.67%
Federal Maritime Commission	111	2	2	1.80%	1	1	0.90%
Federal Mediation and Conciliation Service	224	2	2	0.89%	2	2	0.89%
Federal Mine Safety and Health Review Commission	84	0	0	0.00%	0	0	0.00%
Federal Reserve Board of Governors	2,556	100	100	3.91%	10	10	0.39%
Federal Retirement Thrift Investment Board	190	5	5	2.63%	3	3	1.58%
Federal Trade Commission	1,171	10	10	0.85%	0	0	0.00%
General Services Administration	11,504	130	110	0.96%	79	65	0.57%
Government Printing Office	1,833	58	47	2.56%	17	13	0.71%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	416	0	0	0.00%	0	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	88	2	2	2.27%	2	2	2.27%
Inter-American Foundation	38	1	1	2.63%	1	1	2.63%
International Boundary and Water Commission	238	0	0	0.00%	0	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-1 FY 2014 Total Work Force, Counselings, and Complaints

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
International Trade Commission	402	2	2	0.50%	1	1	0.25%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	4	0	0	0.00%	0	0	0.00%
John F. Kennedy Center for the Performing Arts	1,256	2	2	0.16%	1	1	0.08%
Marine Mammal Commission	13	0	0	0.00%	0	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	218	3	3	1.38%	1	1	0.46%
Millennium Challenge Corporation	284	1	1	0.35%	1	1	0.35%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	17,962	69	67	0.37%	38	38	0.21%
National Archives and Records Administration	3,182	36	35	1.10%	12	12	0.38%
National Capital Planning Commission	31	0	0	0.00%	0	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	1,230	7	7	0.57%	5	5	0.41%
National Endowment for the Arts	172	3	3	1.74%	1	1	0.58%
National Endowment for the Humanities	182	0	0	0.00%	0	0	0.00%
National Gallery of Art	803	7	7	0.87%	5	5	0.62%
National Indian Gaming Commission	98	2	2	2.04%	2	2	2.04%
National Labor Relations Board	1,603	16	16	1.00%	9	9	0.56%
National Mediation Board	50	0	0	0.00%	0	0	0.00%
National Reconnaissance Office	0	6	6	0.00%	2	2	0.00%
National Science Foundation	1,611	13	10	0.62%	5	5	0.31%
National Transportation Safety Board	414	4	3	0.72%	3	3	0.72%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3,745	27	27	0.72%	17	17	0.45%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	63	12	1	1.59%	1	1	1.59%
Office of Navajo and Hopi Indian Relocation	35	0	0	0.00%	0	0	0.00%
Office of Personnel Management	5,403	54	53	0.98%	36	36	0.67%
Office of Special Counsel	125	0	0	0.00%	0	0	0.00%

Table B-1 FY 2014 Total Work Force, Counselings, and Complaints

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
Office of the Director of National Intelligence	0	6	6	0.00%	5	5	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	229	1	1	0.44%	1	1	0.44%
Peace Corps	1,001	2	2	0.20%	2	2	0.20%
Pension Benefit Guaranty Corporation	962	43	35	3.64%	33	27	2.81%
Postal Regulatory Commission	70	1	1	1.43%	0	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	918	8	8	0.87%	7	7	0.76%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	4,235	41	41	0.97%	16	16	0.38%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	4,775	56	52	1.09%	32	32	0.67%
Smithsonian Institution	6,006	29	29	0.48%	13	13	0.22%
Social Security Administration	65,974	909	829	1.26%	459	434	0.66%
Tennessee Valley Authority	11,530	81	77	0.67%	46	46	0.40%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	614,472	12,774	11,701	1.90%	4,088	3,854	0.63%
US Trade and Development Agency	47	0	0	0.00%	0	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Level Subtotal	2,717,931	31,035	29,084	1.07%	13,892	13,288	0.49%
Medium Level Subtotal	165,411	1,660	1,530	0.92%	888	838	0.51%
Small Level Subtotal	31,501	487	453	1.44%	221	205	0.65%
Micro Level Subtotal	1,015	28	17	1.67%	12	12	1.18%
Government-wide	2,915,858	33,210	31,084	1.07%	15,013	14,343	0.49%

NRF = No Report Filed

* Total work force numbers do not include employees not reported for national security reasons.

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
DOD Defense Logistics Agency Wide	20,577	284	271	1.32%	89	87	0.42%
DLA Aviation	3,204	64	64	2.00%	21	21	0.66%
DLA Disposition Services	1,702	13	12	0.71%	3	3	0.18%
DLA Distribution	6,521	144	133	2.04%	39	37	0.57%
DLA Energy	1,015	7	7	0.69%	2	2	0.20%
DLA Headquarters Operations Division	2,023	17	16	0.79%	10	10	0.49%
DLA Land and Maritime	3,900	12	12	0.31%	7	7	0.18%
DLA Troop Support	2,212	27	27	1.22%	7	7	0.32%
DOD National Guard Bureau Wide	64,913	45	45	0.07%	11	11	0.02%
DOD DNGB Alabama National Guard	11,200	2	2	0.02%	1	1	0.01%
DOD DNGB Alaska National Guard	736	0	0	0.00%	0	0	0.00%
DOD DNGB Arizona National Guard	1,694	2	2	0.12%	0	0	0.00%
DOD DNGB Arkansas National Guard	974	1	1	0.10%	0	0	0.00%
DOD DNGB California National Guard	2,404	8	8	0.33%	4	4	0.17%
DOD DNGB Colorado National Guard	744	2	2	0.27%	1	1	0.13%
DOD DNGB Connecticut National Guard	707	2	2	0.28%	0	0	0.00%
DOD DNGB DC National Guard	530	0	0	0.00%	0	0	0.00%
DOD DNGB Delaware National Guard	443	0	0	0.00%	0	0	0.00%
DOD DNGB Florida National Guard	1,011	1	1	0.10%	1	1	0.10%
DOD DNGB Georgia National Guard	1,311	1	1	0.08%	0	0	0.00%
DOD DNGB Hawaii National Guard	1,159	0	0	0.00%	0	0	0.00%
DOD DNGB Idaho National Guard	887	0	0	0.00%	0	0	0.00%
DOD DNGB Illinois National Guard	1,474	0	0	0.00%	0	0	0.00%
DOD DNGB Indiana National Guard	1,030	0	0	0.00%	0	0	0.00%
DOD DNGB Iowa National Guard	953	9	9	0.94%	0	0	0.00%
DOD DNGB Kansas National Guard	1,084	0	0	0.00%	0	0	0.00%
DOD DNGB Kentucky National Guard	661	0	0	0.00%	0	0	0.00%
DOD DNGB Louisiana National Guard	1,043	0	0	0.00%	0	0	0.00%
DOD DNGB Maine National Guard	510	0	0	0.00%	0	0	0.00%
DOD DNGB Maryland National Guard	652	0	0	0.00%	0	0	0.00%
DOD DNGB Massachusetts National Guard	1,067	1	1	0.09%	0	0	0.00%
DOD DNGB Michigan National Guard	1,120	0	0	0.00%	0	0	0.00%

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
DOD DNGB Minnesota National Guard	1,056	0	0	0.00%	0	0	0.00%
DOD DNGB Mississippi National Guard	1,748	0	0	0.00%	0	0	0.00%
DOD DNGB Missouri National Guard	1,509	0	0	0.00%	0	0	0.00%
DOD DNGB Montana National Guard	569	3	3	0.53%	1	1	0.18%
DOD DNGB Nebraska National Guard	596	0	0	0.00%	0	0	0.00%
DOD DNGB Nevada National Guard	515	0	0	0.00%	0	0	0.00%
DOD DNGB New Hampshire National Guard	451	0	0	0.00%	0	0	0.00%
DOD DNGB New Jersey National Guard	932	0	0	0.00%	0	0	0.00%
DOD DNGB New Mexico National Guard	432	0	0	0.00%	0	0	0.00%
DOD DNGB New York National Guard	1,731	0	0	0.00%	0	0	0.00%
DOD DNGB North Carolina National Guard	1,131	0	0	0.00%	0	0	0.00%
DOD DNGB North Dakota National Guard	533	0	0	0.00%	0	0	0.00%
DOD DNGB Ohio National Guard	3,029	0	0	0.00%	0	0	0.00%
DOD DNGB Oklahoma National Guard	1,125	0	0	0.00%	0	0	0.00%
DOD DNGB Oregon National Guard	1,160	1	1	0.09%	1	1	0.09%
DOD DNGB Pennsylvania National Guard	2,080	0	0	0.00%	0	0	0.00%
DOD DNGB Puerto Rico National Guard	810	1	1	0.12%	1	1	0.12%
DOD DNGB Rhode Island National Guard	442	0	0	0.00%	0	0	0.00%
DOD DNGB South Carolina National Guard	1,135	2	2	0.18%	0	0	0.00%
DOD DNGB South Dakota National Guard	565	0	0	0.00%	0	0	0.00%
DOD DNGB Tennessee National Guard	1,724	0	0	0.00%	0	0	0.00%
DOD DNGB Texas National Guard	1,948	5	5	0.26%	0	0	0.00%
DOD DNGB Utah National Guard	790	0	0	0.00%	0	0	0.00%
DOD DNGB Vermont National Guard	558	0	0	0.00%	0	0	0.00%
DOD DNGB Virgin Islands National Guard	135	1	1	0.74%	1	1	0.74%
DOD DNGB Virginia National Guard	767	2	2	0.26%	0	0	0.00%
DOD DNGB Washington State National Guard	876	1	1	0.11%	0	0	0.00%
DOD DNGB West Virginia National Guard	1,011	0	0	0.00%	0	0	0.00%
DOD DNGB Wisconsin National Guard	1,059	0	0	0.00%	0	0	0.00%
DOD DNGB Wyoming National Guard	1,102	0	0	0.00%	0	0	0.00%
Department of Agriculture Wide	96,715	904	868	0.90%	476	459	0.47%
USDA Agricultural Marketing Service	3,919	22	22	0.56%	9	9	0.23%
USDA Agricultural Research Service	7,935	22	22	0.28%	9	9	0.11%

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
USDA Animal and Plant Health Inspection Service	8,026	73	71	0.88%	41	41	0.51%
USDA Civil Rights Service Division	1,350	95	94	6.96%	67	66	4.89%
USDA Economic Research Service	330	2	2	0.61%	2	2	0.61%
USDA Farm Service Agency	3,748	40	40	1.07%	15	15	0.40%
USDA Food Safety and Inspection Service	9,446	161	154	1.63%	59	56	0.59%
USDA Food and Nutrition Service	1,393	12	11	0.79%	10	9	0.65%
USDA Foreign Agricultural Service	856	9	9	1.05%	5	5	0.58%
USDA Forest Service	39,700	287	265	0.67%	147	138	0.35%
USDA Grain Inspection, Packers and Stockyards Administration	728	18	18	2.47%	8	8	1.10%
USDA National Agricultural Statistics Service	1,147	3	3	0.26%	1	1	0.09%
USDA National Institute of Food and Agriculture	406	5	5	1.23%	3	3	0.74%
USDA Natural Resources Conservation Service	10,740	56	54	0.50%	42	40	0.37%
USDA Office of the Chief Financial Officer	1,363	29	29	2.13%	17	17	1.25%
USDA Office of the Inspector General	492	9	8	1.63%	9	8	1.63%
USDA Risk Management Agency	435	7	7	1.61%	5	5	1.15%
USDA Rural Development	4,701	54	54	1.15%	27	27	0.57%
Department of Commerce Wide	46,893	289	279	0.59%	177	169	0.36%
DOC All Other Bureaus	1,605	14	14	0.87%	11	11	0.69%
DOC Bureau of the Census	14,154	107	103	0.73%	61	57	0.40%
DOC Decennial Census	0	0	0	0.00%	0	0	0.00%
DOC International Trade Administration	1,980	8	8	0.40%	7	7	0.35%
DOC National Institute of Standards and Technology	3,141	27	27	0.86%	8	8	0.25%
DOC National Oceanic and Atmospheric Administration	12,657	64	61	0.48%	40	38	0.30%
DOC Office of the Secretary	766	12	12	1.57%	9	9	1.17%
DOC U.S. Patent and Trademark Office	12,590	57	54	0.43%	41	39	0.31%
Department of Energy Wide	13,677	118	117	0.86%	74	72	0.53%
DOE Bonneville Power Administration	2,888	16	15	0.52%	10	9	0.31%
DOE Chicago Operations	285	1	1	0.35%	1	1	0.35%
DOE Environmental Management Consolidated Business Center	232	4	4	1.72%	3	3	1.29%
DOE Golden Field Office	135	6	6	4.44%	4	4	2.96%

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
DOE Headquarters	4,047	27	27	0.67%	16	16	0.40%
DOE Idaho Operations Office	237	0	0	0.00%	0	0	0.00%
DOE National Energy Technology Lab	568	4	4	0.70%	2	2	0.35%
DOE National Nuclear Security Administration	2,381	19	19	0.80%	14	13	0.55%
DOE Oak Ridge Operations	426	3	3	0.70%	2	2	0.47%
DOE Office of Science and Technology Information	45	0	0	0.00%	0	0	0.00%
DOE Richland Operations Office	392	0	0	0.00%	0	0	0.00%
DOE Savannah River Operations	270	5	5	1.85%	3	3	1.11%
DOE Southeastern Power Administration	44	0	0	0.00%	0	0	0.00%
DOE Southwestern Power Administration	178	8	8	4.49%	7	7	3.93%
DOE Strategic Petroleum Reserve	91	1	1	1.10%	0	0	0.00%
DOE Western Area Power Administration	1,458	24	24	1.65%	12	12	0.82%
Department of Health and Human Services Wide	84,087	712	694	0.83%	389	386	0.46%
HHS Administration for Children and Families	1,310	22	20	1.53%	15	14	1.07%
HHS Agency for Healthcare Research and Quality	313	0	0	0.00%	0	0	0.00%
HHS Centers for Disease Control and Prevention	14,799	91	91	0.61%	60	60	0.41%
HHS Centers for Medicare and Medicaid Services	5,714	63	61	1.07%	26	26	0.46%
HHS Food and Drug Administration	13,974	132	126	0.90%	70	70	0.50%
HHS Health Resources and Services Administration	1,858	15	15	0.81%	7	7	0.38%
HHS Indian Health Service	13,382	218	212	1.58%	94	94	0.70%
HHS National Institutes of Health	18,071	106	104	0.58%	67	65	0.36%
HHS Office of the Secretary	13,460	54	54	0.40%	41	41	0.30%
HHS Program Support Center	578	5	5	0.87%	5	5	0.87%
HHS Substance Abuse and Mental Health Services Administration	628	6	6	0.96%	4	4	0.64%
Department of Homeland Security Wide	191,975	2,067	1,991	1.04%	1,213	1,181	0.62%
DHS Citizenship and Immigration Services	13,281	152	143	1.08%	83	79	0.59%
DHS Customs and Border Protection	59,526	407	380	0.64%	220	207	0.35%
DHS Federal Emergency Management Agency	14,496	152	151	1.04%	78	78	0.54%
DHS Federal Law Enforcement Training Center	1,127	5	5	0.44%	3	3	0.27%
DHS Headquarters	7,250	56	56	0.77%	42	42	0.58%

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
DHS Immigration and Customs Enforcement	18,947	283	280	1.48%	185	182	0.96%
DHS Transportation Security Administration	61,302	886	860	1.40%	543	533	0.87%
DHS U.S. Coast Guard	9,692	93	84	0.87%	40	39	0.40%
DHS U.S. Secret Service	6,354	33	32	0.50%	19	18	0.28%
Department of Justice Wide	114,378	1,276	1,240	1.08%	837	822	0.72%
DOJ Bureau of Alcohol, Tobacco, Firearms & Explosives	4,778	46	46	0.96%	26	26	0.54%
DOJ Bureau of Prisons	39,063	782	755	1.93%	456	446	1.14%
DOJ Drug Enforcement Administration	9,242	38	38	0.41%	100	100	1.08%
DOJ Executive Office for Immigration Review	1,376	11	11	0.80%	5	5	0.36%
DOJ Executive Office for U.S. Attorneys	10,852	27	27	0.25%	16	16	0.15%
DOJ Federal Bureau of Investigation	35,109	197	197	0.56%	122	122	0.35%
DOJ Office of Justice Programs	634	9	9	1.42%	5	4	0.63%
DOJ Offices, Boards and Divisions	7,889	57	57	0.72%	35	35	0.44%
DOJ U.S. Marshals Service	5,435	109	100	1.84%	72	68	1.25%
Department of Labor Wide	15,984	196	189	1.18%	119	119	0.74%
DOL All Other Bureaus	4,670	57	53	1.13%	32	32	0.69%
DOL Bureau of Labor Statistics	2,399	8	8	0.33%	4	4	0.17%
DOL Employment and Training Administration	1,096	19	19	1.73%	10	10	0.91%
DOL Mine Safety and Health Administration	2,316	30	29	1.25%	18	18	0.78%
DOL Occupational Safety and Health Administration	2,170	29	28	1.29%	21	21	0.97%
DOL Office of Workers' Compensation Programs	1,558	34	33	2.12%	24	24	1.54%
DOL Wage and Hour Division	1,775	19	19	1.07%	10	10	0.56%
Department of Transportation Wide	54,800	506	469	0.86%	322	293	0.53%
DOT Federal Aviation Administration	45,543	395	367	0.81%	244	222	0.49%
DOT Federal Highway Administration	2,931	21	18	0.61%	20	18	0.61%
DOT Federal Motor Carriers Safety Administration	1,115	12	12	1.08%	10	10	0.90%
DOT Federal Railroad Administration	838	18	12	1.43%	11	6	0.72%
DOT Federal Transit Administration	544	10	10	1.84%	4	4	0.74%
DOT Maritime Administration	804	10	10	1.24%	5	5	0.62%
DOT National Highway Traffic Safety Administration	583	2	2	0.34%	1	1	0.17%

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
DOT Office of Inspector General	423	4	4	0.95%	4	4	0.95%
DOT Office of the Secretary of Transportation	746	10	10	1.34%	7	7	0.94%
DOT Pipeline and Hazardous Materials Safety Administration	419	7	7	1.67%	5	5	1.19%
DOT Research and Innovative Technology Administration	718	15	15	2.09%	10	10	1.39%
DOT Saint Lawrence Seaway Development Corporation	136	2	2	1.47%	1	1	0.74%
Department of Treasury Wide	105,466	668	620	0.59%	357	330	0.31%
DTR Alcohol and Tobacco Tax and Trade Bureau	472	3	3	0.64%	2	2	0.42%
DTR Bureau of Engraving and Printing	1,812	28	28	1.55%	20	20	1.10%
DTR Bureau of Fiscal Service	3,310	22	20	0.60%	7	7	0.21%
DTR Departmental Offices	1,971	28	28	1.42%	19	19	0.96%
DTR Financial Crimes Enforcement Network	277	3	3	1.08%	4	4	1.44%
DTR Internal Revenue Service	88,867	498	460	0.52%	247	225	0.25%
DTR Internal Revenue Service-Office of Chief Counsel	2,151	11	11	0.51%	7	7	0.33%
DTR Office of Inspector General	169	1	1	0.59%	0	0	0.00%
DTR Office of the Comptroller of the Currency	3,873	25	25	0.65%	17	17	0.44%
DTR Office of the Inspector General for Tax Administration	744	5	5	0.67%	4	4	0.54%
DTR Special Inspector General for the Troubled Asset Relief Program	154	2	1	0.65%	2	1	0.65%
DTR U.S. Mint	1,666	42	35	2.10%	28	24	1.44%
Department of Veterans Affairs Wide	347,054	4,536	4,187	1.21%	2,130	2,006	0.58%
VA All Other Offices	12,806	182	173	1.35%	87	84	0.66%
VA National Cemetery Administration	1,738	30	29	1.67%	9	9	0.52%
VA Veterans Benefits Administration	21,431	334	304	1.42%	168	158	0.74%
VA Veterans Health Administration	311,079	3,990	3,681	1.18%	1,866	1,755	0.56%
Department of the Interior Wide	70,431	483	477	0.68%	293	288	0.41%
DOI Bureau of Indian Affairs	7,880	33	33	0.42%	29	29	0.37%
DOI Bureau of Land Management	10,464	70	69	0.66%	33	33	0.32%
DOI Bureau of Ocean Energy Management	564	4	4	0.71%	4	4	0.71%
DOI Bureau of Reclamation	5,215	69	67	1.28%	34	32	0.61%

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
DOI Bureau of Safety and Environmental Enforcement	800	11	10	1.25%	7	6	0.75%
DOI National Park Service	23,539	171	170	0.72%	99	98	0.42%
DOI Office of Surfacing Mining, Reclamation and Enforcement	439	6	6	1.37%	4	4	0.91%
DOI Office of the Secretary	4,202	43	43	1.02%	32	32	0.76%
DOI U.S. Fish and Wildlife Service	8,914	42	41	0.46%	33	32	0.36%
DOI U.S. Geological Survey	8,414	34	34	0.40%	18	18	0.21%
Federal Housing Finance Agency Wide	717	16	12	1.67%	13	12	1.67%
FHFA Headquarters	574	15	11	1.92%	12	11	1.92%
FHFA Office of Inspector General	143	1	1	0.70%	1	1	0.70%
General Services Administration Wide	11,504	130	110	0.96%	79	65	0.57%
GSA Central Office	3,344	46	38	1.14%	33	27	0.81%
GSA National Capital Region	1,445	16	12	0.83%	8	6	0.42%
GSA Region 1	288	1	1	0.35%	0	0	0.00%
GSA Region 10	416	1	1	0.24%	0	0	0.00%
GSA Region 2	594	22	21	3.54%	15	13	2.19%
GSA Region 3	776	7	7	0.90%	2	2	0.26%
GSA Region 4	964	11	11	1.14%	6	6	0.62%
GSA Region 5	807	6	5	0.62%	3	3	0.37%
GSA Region 6	673	6	6	0.89%	3	3	0.45%
GSA Region 7	984	5	4	0.41%	1	1	0.10%
GSA Region 8	391	2	2	0.51%	2	2	0.51%
GSA Region 9	822	7	2	0.24%	6	2	0.24%
U.S. Postal Service Wide	614,472	12,774	11,701	1.90%	4,088	3,854	0.63%
USPS Capital Metro Area	63,639	1,719	1,574	2.47%	527	498	0.78%
USPS Eastern Area	94,807	1,588	1,480	1.56%	614	587	0.62%
USPS Great Lakes Area	77,026	1,482	1,357	1.76%	462	431	0.56%
USPS Headquarters Area	10,926	198	178	1.63%	99	88	0.81%
USPS Northeast Area	89,363	1,437	1,327	1.48%	390	376	0.42%
USPS Office of Inspector General	1,172	18	17	1.45%	15	15	1.28%
USPS Pacific Area	64,673	1,901	1,745	2.70%	564	526	0.81%

Table B-1a FY 2014 Total Work Force, Counselings, and Complaints - Sub-Component Data

Agency or Department	Total Work Force	Number Completed / Ended Counselings	Number Individuals with Completed / Ended Counselings	Counseled Individuals as % of Total Work Force	Number Complaints Filed	Number Complainants	Number of Complainants as % of Total Work Force
USPS Southern Area	111,828	3,048	2,738	2.45%	979	916	0.82%
USPS Western Area	101,038	1,383	1,285	1.27%	438	417	0.41%

NRF = No Report Filed

* Total work force numbers do not include employees not reported for national security reasons.

Table B-2 FY 2014 All Timely Completed Counselings

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	43	43	15	11	1	27	62.79%
American Battle Monuments Commission	1	1	0	0	1	1	100.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	28	28	16	6	0	22	78.57%
Central Intelligence Agency	40	40	4	25	1	30	75.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	1	1	0	0	1	1	100.00%
Commodity Futures Trading Commission	3	3	1	2	0	3	100.00%
Consumer Financial Protection Bureau	45	45	11	17	17	45	100.00%
Consumer Product Safety Commission	6	6	3	1	2	6	100.00%
Corporation for National and Community Service	5	5	1	0	0	1	20.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	19	19	5	7	6	18	94.74%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	247	247	76	54	85	215	87.04%
DOD Defense Commissary Agency	201	201	121	0	42	163	81.09%
DOD Defense Contract Audit Agency	68	68	21	10	17	48	70.59%
DOD Defense Contract Management Agency	82	82	39	0	40	79	96.34%
DOD Defense Health Agency	26	26	10	6	2	18	69.23%
DOD Defense Human Resources Activity	13	13	4	3	6	13	100.00%
DOD Defense Information Systems Agency	36	36	31	5	0	36	100.00%
DOD Defense Intelligence Agency	80	80	36	31	12	79	98.75%

Table B-2 FY 2014 All Timely Completed Counselings

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
DOD Defense Logistics Agency	284	284	103	12	160	275	96.83%
DOD Defense Media Activity	4	4	1	0	0	1	25.00%
DOD Defense Security Service	11	11	7	3	1	11	100.00%
DOD Defense Technical Information Center	0	0	0	0	0	0	0.00%
DOD Defense Threat Reduction Agency	16	16	2	12	2	16	100.00%
DOD Department of Defense Education Activity	146	146	82	37	27	146	100.00%
DOD Department of the Air Force	801	800	244	186	274	704	88.00%
DOD Department of the Army	2,178	2,178	1,294	278	346	1,918	88.06%
DOD Department of the Navy	1,562	1,562	381	432	564	1,377	88.16%
DOD Finance and Accounting Service	93	93	30	19	44	93	100.00%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	7	3	4	0	7	100.00%
DOD National Geospatial-Intelligence Agency	40	40	18	6	3	27	67.50%
DOD National Guard Bureau	45	45	29	7	6	42	93.33%
DOD National Security Agency	76	76	50	17	9	76	100.00%
DOD Office of Inspector General	3	3	3	0	0	3	100.00%
DOD Office of the Secretary/Washington Headquarters Services	46	46	24	14	7	45	97.83%
DOD Uniformed Services University of the Health Sciences	2	2	2	0	0	2	100.00%
Defense Nuclear Facilities Safety Board	5	5	0	4	1	5	100.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	904	904	304	191	261	756	83.63%
Department of Commerce	289	289	102	130	24	256	88.58%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	26	26	7	9	10	26	100.00%
Department of Energy	118	118	46	19	16	81	68.64%
Department of Health and Human Services	712	712	246	129	208	583	81.88%
Department of Homeland Security	2,067	2,067	449	313	999	1,761	85.20%
Department of Housing and Urban Development	107	107	32	25	48	105	98.13%
Department of Justice	1,276	1,276	472	495	163	1,130	88.56%
Department of Labor	196	196	79	26	91	196	100.00%
Department of State	306	306	120	71	50	241	78.76%
Department of Transportation	506	506	82	198	178	458	90.51%
Department of Treasury	668	668	252	126	269	647	96.86%
Department of Veterans Affairs	4,536	4,536	2,179	48	2,166	4,393	96.85%

Table B-2 FY 2014 All Timely Completed Counselings

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
Department of the Interior	483	482	148	134	118	400	82.99%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	80	80	32	22	15	69	86.25%
Equal Employment Opportunity Commission	41	41	12	7	20	39	95.12%
Export-Import Bank of the United States	2	2	2	0	0	2	100.00%
Farm Credit Administration	2	2	1	0	1	2	100.00%
Farm Credit System Insurance Corporation	0	0	0	0	0	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	65	65	22	15	26	63	96.92%
Federal Election Commission	2	2	1	1	0	2	100.00%
Federal Energy Regulatory Commission	16	16	12	4	0	16	100.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	16	16	8	4	3	15	93.75%
Federal Labor Relations Authority	4	4	3	1	0	4	100.00%
Federal Maritime Commission	2	2	1	1	0	2	100.00%
Federal Mediation and Conciliation Service	2	2	0	0	0	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0	0.00%
Federal Reserve Board of Governors	100	100	100	0	0	100	100.00%
Federal Retirement Thrift Investment Board	5	5	4	1	0	5	100.00%
Federal Trade Commission	10	10	10	0	0	10	100.00%
General Services Administration	130	130	43	17	70	130	100.00%
Government Printing Office	58	58	45	5	3	53	91.38%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	2	2	2	0	0	2	100.00%
Inter-American Foundation	1	1	1	0	0	1	100.00%
International Boundary and Water Commission	0	0	0	0	0	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	2	2	2	0	0	2	100.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0	0.00%
John F. Kennedy Center for the Performing Arts	2	2	0	2	0	2	100.00%
Marine Mammal Commission	0	0	0	0	0	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-2 FY 2014 All Timely Completed Counselings

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
Merit Systems Protection Board	3	3	2	0	1	3	100.00%
Millennium Challenge Corporation	1	1	1	0	0	1	100.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	69	69	16	24	6	46	66.67%
National Archives and Records Administration	36	36	29	1	0	30	83.33%
National Capital Planning Commission	0	0	0	0	0	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	7	7	1	1	5	7	100.00%
National Endowment for the Arts	3	3	2	0	1	3	100.00%
National Endowment for the Humanities	0	0	0	0	0	0	0.00%
National Gallery of Art	7	7	4	3	0	7	100.00%
National Indian Gaming Commission	2	2	1	1	0	2	100.00%
National Labor Relations Board	16	16	4	6	0	10	62.50%
National Mediation Board	0	0	0	0	0	0	0.00%
National Reconnaissance Office	6	6	1	2	1	4	66.67%
National Science Foundation	13	13	3	3	3	9	69.23%
National Transportation Safety Board	4	4	0	0	4	4	100.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	27	27	6	11	10	27	100.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	12	12	0	0	0	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0.00%
Office of Personnel Management	54	54	40	9	3	52	96.30%
Office of Special Counsel	0	0	0	0	0	0	0.00%
Office of the Director of National Intelligence	6	6	0	6	0	6	100.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	1	0	0	0	0	0.00%
Peace Corps	2	2	1	1	0	2	100.00%
Pension Benefit Guaranty Corporation	43	43	6	25	8	39	90.70%
Postal Regulatory Commission	1	1	0	0	1	1	100.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-2 FY 2014 All Timely Completed Counselings

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
Railroad Retirement Board	8	8	3	4	0	7	87.50%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	41	41	19	9	13	41	100.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	56	56	38	1	6	45	80.36%
Smithsonian Institution	29	29	12	9	8	29	100.00%
Social Security Administration	909	909	279	341	201	821	90.32%
Tennessee Valley Authority	81	81	34	31	16	81	100.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	12,774	12,768	1,881	2,094	8,691	12,666	99.20%
US Trade and Development Agency	0	0	0	0	0	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	31,035	31,027	9,010	5,144	14,939	29,093	93.77%
Medium Subtotal	1,660	1,660	589	519	399	1,507	90.78%
Small Subtotal	487	487	263	117	52	432	88.71%
Micro Subtotal	28	28	7	5	4	16	57.14%
Government-wide	33,210	33,202	9,869	5,785	15,394	31,048	93.51%

NRF = No Report Filed

Table B-2a FY 2014 All Timely Completed Counselings - Sub-Component Data

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
DOD Defense Logistics Agency Wide	284	284	103	12	160	275	96.83%
DLA Aviation	64	64	42	0	22	64	100.00%
DLA Disposition Services	13	13	11	0	2	13	100.00%
DLA Distribution	144	144	28	10	100	138	95.83%
DLA Energy	7	7	4	0	2	6	85.71%
DLA Headquarters Operations Division	17	17	7	2	8	17	100.00%
DLA Land and Maritime	12	12	4	0	8	12	100.00%
DLA Troop Support	27	27	7	0	18	25	92.59%
DOD National Guard Bureau Wide	45	45	29	7	6	42	93.33%
DOD DNGB Alabama National Guard	2	2	0	0	2	2	100.00%
DOD DNGB Alaska National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Arizona National Guard	2	2	2	0	0	2	100.00%
DOD DNGB Arkansas National Guard	1	1	1	0	0	1	100.00%
DOD DNGB California National Guard	8	8	2	4	0	6	75.00%
DOD DNGB Colorado National Guard	2	2	1	0	1	2	100.00%
DOD DNGB Connecticut National Guard	2	2	0	2	0	2	100.00%
DOD DNGB DC National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Delaware National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Florida National Guard	1	1	1	0	0	1	100.00%
DOD DNGB Georgia National Guard	1	1	1	0	0	1	100.00%
DOD DNGB Hawaii National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Idaho National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Illinois National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Indiana National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Iowa National Guard	9	9	8	0	1	9	100.00%
DOD DNGB Kansas National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Kentucky National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Louisiana National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Maine National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Maryland National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Massachusetts National Guard	1	1	1	0	0	1	100.00%
DOD DNGB Michigan National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Minnesota National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Mississippi National Guard	0	0	0	0	0	0	0.00%

Table B-2a FY 2014 All Timely Completed Counselings - Sub-Component Data

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
DOD DNGB Missouri National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Montana National Guard	3	3	3	0	0	3	100.00%
DOD DNGB Nebraska National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Nevada National Guard	0	0	0	0	0	0	0.00%
DOD DNGB New Hampshire National Guard	0	0	0	0	0	0	0.00%
DOD DNGB New Jersey National Guard	0	0	0	0	0	0	0.00%
DOD DNGB New Mexico National Guard	0	0	0	0	0	0	0.00%
DOD DNGB New York National Guard	0	0	0	0	0	0	0.00%
DOD DNGB North Carolina National Guard	0	0	0	0	0	0	0.00%
DOD DNGB North Dakota National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Ohio National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Oklahoma National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Oregon National Guard	1	1	0	0	1	1	100.00%
DOD DNGB Pennsylvania National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Puerto Rico National Guard	1	1	0	0	0	0	0.00%
DOD DNGB Rhode Island National Guard	0	0	0	0	0	0	0.00%
DOD DNGB South Carolina National Guard	2	2	2	0	0	2	100.00%
DOD DNGB South Dakota National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Tennessee National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Texas National Guard	5	5	5	0	0	5	100.00%
DOD DNGB Utah National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Vermont National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Virgin Islands National Guard	1	1	1	0	0	1	100.00%
DOD DNGB Virginia National Guard	2	2	1	1	0	2	100.00%
DOD DNGB Washington State National Guard	1	1	0	0	1	1	100.00%
DOD DNGB West Virginia National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Wisconsin National Guard	0	0	0	0	0	0	0.00%
DOD DNGB Wyoming National Guard	0	0	0	0	0	0	0.00%
Department of Agriculture Wide	904	904	304	191	261	756	83.63%
USDA Agricultural Marketing Service	22	22	8	2	11	21	95.45%
USDA Agricultural Research Service	22	22	8	14	0	22	100.00%
USDA Animal and Plant Health Inspection Service	73	73	13	26	5	44	60.27%
USDA Civil Rights Service Division	95	95	13	14	23	50	52.63%
USDA Economic Research Service	2	2	0	2	0	2	100.00%

Table B-2a FY 2014 All Timely Completed Counselings - Sub-Component Data

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
USDA Farm Service Agency	40	40	20	12	5	37	92.50%
USDA Food Safety and Inspection Service	161	161	64	26	63	153	95.03%
USDA Food and Nutrition Service	12	12	7	1	4	12	100.00%
USDA Foreign Agricultural Service	9	9	2	4	2	8	88.89%
USDA Forest Service	287	287	121	57	94	272	94.77%
USDA Grain Inspection, Packers and Stockyards Administration	18	18	6	1	10	17	94.44%
USDA National Agricultural Statistics Service	3	3	2	1	0	3	100.00%
USDA National Institute of Food and Agriculture	5	5	2	2	0	4	80.00%
USDA Natural Resources Conservation Service	56	56	8	10	31	49	87.50%
USDA Office of the Chief Financial Officer	29	29	6	8	5	19	65.52%
USDA Office of the Inspector General	9	9	3	3	0	6	66.67%
USDA Risk Management Agency	7	7	0	2	2	4	57.14%
USDA Rural Development	54	54	21	6	6	33	61.11%
Department of Commerce Wide	289	289	102	130	24	256	88.58%
DOC All Other Bureaus	14	14	3	7	2	12	85.71%
DOC Bureau of the Census	107	107	40	56	1	97	90.65%
DOC Decennial Census	0	0	0	0	0	0	0.00%
DOC International Trade Administration	8	8	0	2	3	5	62.50%
DOC National Institute of Standards and Technology	27	27	17	7	0	24	88.89%
DOC National Oceanic and Atmospheric Administration	64	64	17	26	11	54	84.38%
DOC Office of the Secretary	12	12	0	3	4	7	58.33%
DOC U.S. Patent and Trademark Office	57	57	25	29	3	57	100.00%
Department of Energy Wide	118	118	46	19	16	81	68.64%
DOE Bonneville Power Administration	16	16	2	2	6	10	62.50%
DOE Chicago Operations	1	1	1	0	0	1	100.00%
DOE Environmental Management Consolidated Business Center	4	4	2	0	1	3	75.00%
DOE Golden Field Office	6	6	4	1	1	6	100.00%
DOE Headquarters	27	27	7	0	5	12	44.44%
DOE Idaho Operations Office	0	0	0	0	0	0	0.00%
DOE National Energy Technology Lab	4	4	2	1	0	3	75.00%
DOE National Nuclear Security Administration	19	19	7	7	1	15	78.95%

Table B-2a FY 2014 All Timely Completed Counselings - Sub-Component Data

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
DOE Oak Ridge Operations	3	3	0	0	0	0	0.00%
DOE Office of Science and Technology Information	0	0	0	0	0	0	0.00%
DOE Richland Operations Office	0	0	0	0	0	0	0.00%
DOE Savannah River Operations	5	5	0	0	1	1	20.00%
DOE Southeastern Power Administration	0	0	0	0	0	0	0.00%
DOE Southwestern Power Administration	8	8	5	1	0	6	75.00%
DOE Strategic Petroleum Reserve	1	1	0	1	0	1	100.00%
DOE Western Area Power Administration	24	24	16	6	1	23	95.83%
Department of Health and Human Services Wide	712	712	246	129	208	583	81.88%
HHS Administration for Children and Families	22	22	4	3	11	18	81.82%
HHS Agency for Healthcare Research and Quality	0	0	0	0	0	0	0.00%
HHS Centers for Disease Control and Prevention	91	91	20	20	34	74	81.32%
HHS Centers for Medicare and Medicaid Services	63	63	11	36	16	63	100.00%
HHS Food and Drug Administration	132	132	46	1	73	120	90.91%
HHS Health Resources and Services Administration	15	15	3	5	3	11	73.33%
HHS Indian Health Service	218	218	95	34	44	173	79.36%
HHS National Institutes of Health	106	106	52	24	18	94	88.68%
HHS Office of the Secretary	54	54	13	5	9	27	50.00%
HHS Program Support Center	5	5	0	1	0	1	20.00%
HHS Substance Abuse and Mental Health Services Administration	6	6	2	0	0	2	33.33%
Department of Homeland Security Wide	2,067	2,067	449	313	999	1,761	85.20%
DHS Citizenship and Immigration Services	152	152	30	38	80	148	97.37%
DHS Customs and Border Protection	407	407	106	1	300	407	100.00%
DHS Federal Emergency Management Agency	152	152	87	26	5	118	77.63%
DHS Federal Law Enforcement Training Center	5	5	1	3	1	5	100.00%
DHS Headquarters	56	56	33	2	19	54	96.43%
DHS Immigration and Customs Enforcement	283	283	12	31	60	103	36.40%
DHS Transportation Security Administration	886	886	88	203	509	800	90.29%
DHS U.S. Coast Guard	93	93	59	9	25	93	100.00%
DHS U.S. Secret Service	33	33	33	0	0	33	100.00%

Table B-2a FY 2014 All Timely Completed Counselings - Sub-Component Data

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
Department of Justice Wide	1,276	1,276	472	495	163	1,130	88.56%
DOJ Bureau of Alcohol, Tobacco, Firearms & Explosives	46	46	15	8	12	35	76.09%
DOJ Bureau of Prisons	782	782	251	386	105	742	94.88%
DOJ Drug Enforcement Administration	38	38	13	13	3	29	76.32%
DOJ Executive Office for Immigration Review	11	11	2	0	7	9	81.82%
DOJ Executive Office for U.S. Attorneys	27	27	19	1	4	24	88.89%
DOJ Federal Bureau of Investigation	197	197	71	56	9	136	69.04%
DOJ Office of Justice Programs	9	9	0	2	7	9	100.00%
DOJ Offices, Boards and Divisions	57	57	6	19	15	40	70.18%
DOJ U.S. Marshals Service	109	109	95	10	1	106	97.25%
Department of Labor Wide	196	196	79	26	91	196	100.00%
DOL All Other Bureaus	57	57	27	7	23	57	100.00%
DOL Bureau of Labor Statistics	8	8	6	1	1	8	100.00%
DOL Employment and Training Administration	19	19	8	2	9	19	100.00%
DOL Mine Safety and Health Administration	30	30	8	2	20	30	100.00%
DOL Occupational Safety and Health Administration	29	29	10	4	15	29	100.00%
DOL Office of Workers' Compensation Programs	34	34	13	7	14	34	100.00%
DOL Wage and Hour Division	19	19	7	3	9	19	100.00%
Department of Transportation Wide	506	506	82	198	178	458	90.51%
DOT Federal Aviation Administration	395	395	48	159	158	365	92.41%
DOT Federal Highway Administration	21	21	5	11	2	18	85.71%
DOT Federal Motor Carriers Safety Administration	12	12	1	9	1	11	91.67%
DOT Federal Railroad Administration	18	18	3	7	4	14	77.78%
DOT Federal Transit Administration	10	10	4	3	1	8	80.00%
DOT Maritime Administration	10	10	5	1	3	9	90.00%
DOT National Highway Traffic Safety Administration	2	2	0	2	0	2	100.00%
DOT Office of Inspector General	4	4	2	2	0	4	100.00%
DOT Office of the Secretary of Transportation	10	10	7	1	2	10	100.00%
DOT Pipeline and Hazardous Materials Safety Administration	7	7	1	0	1	2	28.57%

Table B-2a FY 2014 All Timely Completed Counselings - Sub-Component Data

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DOT Research and Innovative Technology Administration	15	15	5	3	6	14	93.33%
DOT Saint Lawrence Seaway Development Corporation	2	2	1	0	0	1	50.00%
Department of Treasury Wide	668	668	252	126	269	647	96.86%
DTR Alcohol and Tobacco Tax and Trade Bureau	3	3	1	0	0	1	33.33%
DTR Bureau of Engraving and Printing	28	28	22	0	4	26	92.86%
DTR Bureau of Fiscal Service	22	22	6	10	2	18	81.82%
DTR Departmental Offices	28	28	10	5	9	24	85.71%
DTR Financial Crimes Enforcement Network	3	3	0	2	1	3	100.00%
DTR Internal Revenue Service	498	498	181	78	238	497	99.80%
DTR Internal Revenue Service-Office of Chief Counsel	11	11	3	3	2	8	72.73%
DTR Office of Inspector General	1	1	1	0	0	1	100.00%
DTR Office of the Comptroller of the Currency	25	25	10	13	2	25	100.00%
DTR Office of the Inspector General for Tax Administration	5	5	3	1	1	5	100.00%
DTR Special Inspector General for the Troubled Asset Relief Program	2	2	0	1	0	1	50.00%
DTR U.S. Mint	42	42	15	13	10	38	90.48%
Department of Veterans Affairs Wide	4,536	4,536	2,179	48	2,166	4,393	96.85%
VA All Other Offices	182	182	74	3	96	173	95.05%
VA National Cemetery Administration	30	30	13	0	15	28	93.33%
VA Veterans Benefits Administration	334	334	140	4	172	316	94.61%
VA Veterans Health Administration	3,990	3,990	1,952	41	1,883	3,876	97.14%
Department of the Interior Wide	483	482	148	134	118	400	82.99%
DOI Bureau of Indian Affairs	33	33	12	15	5	32	96.97%
DOI Bureau of Land Management	70	70	25	23	17	65	92.86%
DOI Bureau of Ocean Energy Management	4	4	1	0	0	1	25.00%
DOI Bureau of Reclamation	69	69	22	20	13	55	79.71%
DOI Bureau of Safety and Environmental Enforcement	11	11	2	1	2	5	45.45%
DOI National Park Service	171	170	57	40	33	130	76.47%
DOI Office of Surfacing Mining, Reclamation and Enforcement	6	6	0	0	3	3	50.00%

Table B-2a FY 2014 All Timely Completed Counselings - Sub-Component Data

Agency or Department	Total Number Completed / Ended Counselings	Total Number Completed / Ended Counselings (excluding remands)	Number Timely within 30 Days	Number Timely with Written Extension	Number Timely with ADR Participation	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings (excluding remands)
DOI Office of the Secretary	43	43	6	9	24	39	90.70%
DOI U.S. Fish and Wildlife Service	42	42	15	13	8	36	85.71%
DOI U.S. Geological Survey	34	34	8	13	13	34	100.00%
Federal Housing Finance Agency Wide	16	16	8	4	3	15	93.75%
FHFA Headquarters	15	15	7	4	3	14	93.33%
FHFA Office of Inspector General	1	1	1	0	0	1	100.00%
General Services Administration Wide	130	130	43	17	70	130	100.00%
GSA Central Office	46	46	14	5	27	46	100.00%
GSA National Capital Region	16	16	11	2	3	16	100.00%
GSA Region 1	1	1	1	0	0	1	100.00%
GSA Region 10	1	1	0	0	1	1	100.00%
GSA Region 2	22	22	2	1	19	22	100.00%
GSA Region 3	7	7	3	3	1	7	100.00%
GSA Region 4	11	11	2	2	7	11	100.00%
GSA Region 5	6	6	4	1	1	6	100.00%
GSA Region 6	6	6	1	0	5	6	100.00%
GSA Region 7	5	5	1	0	4	5	100.00%
GSA Region 8	2	2	1	0	1	2	100.00%
GSA Region 9	7	7	3	3	1	7	100.00%
U.S. Postal Service Wide	12,774	12,768	1,881	2,094	8,691	12,666	99.20%
USPS Capital Metro Area	1,719	1,717	277	270	1,163	1,710	99.59%
USPS Eastern Area	1,588	1,587	211	425	942	1,578	99.43%
USPS Great Lakes Area	1,482	1,482	224	206	1,039	1,469	99.12%
USPS Headquarters Area	198	198	48	70	78	196	98.99%
USPS Northeast Area	1,437	1,437	134	313	980	1,427	99.30%
USPS Office of Inspector General	18	18	6	7	4	17	94.44%
USPS Pacific Area	1,901	1,901	238	188	1,452	1,878	98.79%
USPS Southern Area	3,048	3,046	603	364	2,061	3,028	99.41%
USPS Western Area	1,383	1,382	140	251	972	1,363	98.63%

Table B-3 FY 2014 Outcomes of All Pre-Complaint Closures

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	43	1	2.33%	20	46.51%	21	48.84%	21	48.84%	1	2.33%
American Battle Monuments Commission	1	0	0.00%	1	100.00%	1	100.00%	0	0.00%	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	28	0	0.00%	19	67.86%	19	67.86%	9	32.14%	0	0.00%
Central Intelligence Agency	40	0	0.00%	10	25.00%	10	25.00%	29	72.50%	1	2.50%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
Commodity Futures Trading Commission	3	1	33.33%	1	33.33%	2	66.67%	1	33.33%	0	0.00%
Consumer Financial Protection Bureau	45	2	4.44%	17	37.78%	19	42.22%	25	55.56%	1	2.22%
Consumer Product Safety Commission	6	1	16.67%	2	33.33%	3	50.00%	3	50.00%	0	0.00%
Corporation for National and Community Service	5	0	0.00%	3	60.00%	3	60.00%	2	40.00%	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

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Court Services and Offender Supervision Agency for the District of Columbia	19	3	15.79%	4	21.05%	7	36.84%	12	63.16%	0	0.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	247	59	23.89%	113	45.75%	172	69.64%	69	27.94%	6	2.43%
DOD Defense Commissary Agency	201	4	1.99%	64	31.84%	68	33.83%	127	63.18%	6	2.99%
DOD Defense Contract Audit Agency	68	7	10.29%	23	33.82%	30	44.12%	36	52.94%	2	2.94%
DOD Defense Contract Management Agency	82	13	15.85%	24	29.27%	37	45.12%	43	52.44%	2	2.44%
DOD Defense Health Agency	26	2	7.69%	13	50.00%	15	57.69%	11	42.31%	0	0.00%
DOD Defense Human Resources Activity	13	2	15.38%	2	15.38%	4	30.77%	8	61.54%	1	7.69%
DOD Defense Information Systems Agency	36	0	0.00%	11	30.56%	11	30.56%	25	69.44%	0	0.00%
DOD Defense Intelligence Agency	80	1	1.25%	38	47.50%	39	48.75%	40	50.00%	1	1.25%
DOD Defense Logistics Agency	284	57	20.07%	130	45.77%	187	65.85%	87	30.63%	10	3.52%
DOD Defense Media Activity	4	0	0.00%	1	25.00%	1	25.00%	3	75.00%	0	0.00%
DOD Defense Security Service	11	0	0.00%	1	9.09%	1	9.09%	10	90.91%	0	0.00%
DOD Defense Technical Information Center	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	16	1	6.25%	3	18.75%	4	25.00%	12	75.00%	0	0.00%
DOD Department of Defense Education Activity	146	13	8.90%	37	25.34%	50	34.25%	90	61.64%	6	4.11%
DOD Department of the Air Force	801	114	14.23%	269	33.58%	383	47.82%	407	50.81%	11	1.37%
DOD Department of the Army	2,178	232	10.65%	638	29.29%	870	39.94%	1,227	56.34%	81	3.72%
DOD Department of the Navy	1,562	220	14.08%	543	34.76%	763	48.85%	786	50.32%	13	0.83%
DOD Finance and Accounting Service	93	19	20.43%	33	35.48%	52	55.91%	40	43.01%	1	1.08%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	0	0.00%	5	71.43%	5	71.43%	2	28.57%	0	0.00%
DOD National Geospatial-Intelligence Agency	40	3	7.50%	11	27.50%	14	35.00%	23	57.50%	3	7.50%
DOD National Guard Bureau	45	3	6.67%	31	68.89%	34	75.56%	11	24.44%	0	0.00%
DOD National Security Agency	76	2	2.63%	48	63.16%	50	65.79%	26	34.21%	0	0.00%
DOD Office of Inspector General	3	1	33.33%	0	0.00%	1	33.33%	2	66.67%	0	0.00%

Table B-3 FY 2014 Outcomes of All Pre-Complaint Closures

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DOD Office of the Secretary/Washington Headquarters Services	46	2	4.35%	12	26.09%	14	30.43%	28	60.87%	4	8.70%
DOD Uniformed Services University of the Health Sciences	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
Defense Nuclear Facilities Safety Board	5	0	0.00%	1	20.00%	1	20.00%	4	80.00%	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	904	71	7.85%	348	38.50%	419	46.35%	458	50.66%	27	2.99%
Department of Commerce	289	7	2.42%	106	36.68%	113	39.10%	175	60.55%	1	0.35%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	26	1	3.85%	5	19.23%	6	23.08%	20	76.92%	0	0.00%
Department of Energy	118	12	10.17%	27	22.88%	39	33.05%	74	62.71%	5	4.24%
Department of Health and Human Services	712	37	5.20%	275	38.62%	312	43.82%	380	53.37%	20	2.81%
Department of Homeland Security	2,067	108	5.22%	757	36.62%	865	41.85%	1,137	55.01%	65	3.14%
Department of Housing and Urban Development	107	2	1.87%	29	27.10%	31	28.97%	73	68.22%	3	2.80%
Department of Justice	1,276	80	6.27%	435	34.09%	515	40.36%	728	57.05%	33	2.59%
Department of Labor	196	8	4.08%	70	35.71%	78	39.80%	110	56.12%	8	4.08%
Department of State	306	26	8.50%	148	48.37%	174	56.86%	126	41.18%	6	1.96%
Department of Transportation	506	48	9.49%	142	28.06%	190	37.55%	301	59.49%	15	2.96%
Department of Treasury	668	110	16.47%	199	29.79%	309	46.26%	335	50.15%	24	3.59%
Department of Veterans Affairs	4,536	346	7.63%	2,004	44.18%	2,350	51.81%	2,058	45.37%	128	2.82%
Department of the Interior	483	53	10.97%	138	28.57%	191	39.54%	275	56.94%	17	3.52%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	80	6	7.50%	28	35.00%	34	42.50%	44	55.00%	2	2.50%
Equal Employment Opportunity Commission	41	2	4.88%	14	34.15%	16	39.02%	23	56.10%	2	4.88%
Export-Import Bank of the United States	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
Farm Credit Administration	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	65	1	1.54%	18	27.69%	19	29.23%	44	67.69%	2	3.08%
Federal Election Commission	2	1	50.00%	1	50.00%	2	100.00%	0	0.00%	0	0.00%

Table B-3 FY 2014 Outcomes of All Pre-Complaint Closures

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
Federal Energy Regulatory Commission	16	0	0.00%	8	50.00%	8	50.00%	7	43.75%	1	6.25%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	16	0	0.00%	4	25.00%	4	25.00%	12	75.00%	0	0.00%
Federal Labor Relations Authority	4	0	0.00%	2	50.00%	2	50.00%	2	50.00%	0	0.00%
Federal Maritime Commission	2	0	0.00%	0	0.00%	0	0.00%	1	50.00%	1	50.00%
Federal Mediation and Conciliation Service	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	100	0	0.00%	90	90.00%	90	90.00%	10	10.00%	0	0.00%
Federal Retirement Thrift Investment Board	5	1	20.00%	1	20.00%	2	40.00%	3	60.00%	0	0.00%
Federal Trade Commission	10	0	0.00%	10	100.00%	10	100.00%	0	0.00%	0	0.00%
General Services Administration	130	24	18.46%	30	23.08%	54	41.54%	75	57.69%	1	0.77%
Government Printing Office	58	2	3.45%	37	63.79%	39	67.24%	17	29.31%	2	3.45%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
Inter-American Foundation	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
International Boundary and Water Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	2	0	0.00%	1	50.00%	1	50.00%	1	50.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	2	1	50.00%	0	0.00%	1	50.00%	1	50.00%	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	3	0	0.00%	2	66.67%	2	66.67%	1	33.33%	0	0.00%
Millennium Challenge Corporation	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%

Table B-3 FY 2014 Outcomes of All Pre-Complaint Closures

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	69	7	10.14%	23	33.33%	30	43.48%	37	53.62%	2	2.90%
National Archives and Records Administration	36	8	22.22%	15	41.67%	23	63.89%	12	33.33%	1	2.78%
National Capital Planning Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	7	0	0.00%	2	28.57%	2	28.57%	5	71.43%	0	0.00%
National Endowment for the Arts	3	1	33.33%	1	33.33%	2	66.67%	1	33.33%	0	0.00%
National Endowment for the Humanities	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	7	0	0.00%	2	28.57%	2	28.57%	5	71.43%	0	0.00%
National Indian Gaming Commission	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
National Labor Relations Board	16	1	6.25%	6	37.50%	7	43.75%	9	56.25%	0	0.00%
National Mediation Board	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	6	0	0.00%	4	66.67%	4	66.67%	2	33.33%	0	0.00%
National Science Foundation	13	3	23.08%	5	38.46%	8	61.54%	5	38.46%	0	0.00%
National Transportation Safety Board	4	0	0.00%	0	0.00%	0	0.00%	4	100.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	27	2	7.41%	7	25.93%	9	33.33%	16	59.26%	2	7.41%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	12	0	0.00%	0	0.00%	0	0.00%	12	100.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	54	0	0.00%	17	31.48%	17	31.48%	36	66.67%	1	1.85%
Office of Special Counsel	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	6	0	0.00%	1	16.67%	1	16.67%	5	83.33%	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-3 FY 2014 Outcomes of All Pre-Complaint Closures

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
Overseas Private Investment Corporation	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
Peace Corps	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
Pension Benefit Guaranty Corporation	43	1	2.33%	11	25.58%	12	27.91%	30	69.77%	1	2.33%
Postal Regulatory Commission	1	1	100.00%	0	0.00%	1	100.00%	0	0.00%	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	8	0	0.00%	1	12.50%	1	12.50%	7	87.50%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	41	3	7.32%	19	46.34%	22	53.66%	15	36.59%	4	9.76%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	56	2	3.57%	20	35.71%	22	39.29%	32	57.14%	2	3.57%
Smithsonian Institution	29	1	3.45%	13	44.83%	14	48.28%	12	41.38%	3	10.34%
Social Security Administration	909	82	9.02%	363	39.93%	445	48.95%	436	47.96%	28	3.08%
Tennessee Valley Authority	81	9	11.11%	26	32.10%	35	43.21%	43	53.09%	3	3.70%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	12,774	3,029	23.71%	5,611	43.93%	8,640	67.64%	3,900	30.53%	234	1.83%
US Trade and Development Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	31,035	4,693	15.12%	12,344	39.77%	17,037	54.90%	13,265	42.74%	733	2.36%
Medium Subtotal	1,660	152	9.16%	609	36.69%	761	45.84%	847	51.02%	52	3.13%
Small Subtotal	487	13	2.67%	248	50.92%	261	53.59%	217	44.56%	9	1.85%
Micro Subtotal	28	2	7.14%	3	10.71%	5	17.86%	23	82.14%	0	0.00%
Government-wide	33,210	4,860	14.63%	13,204	39.76%	18,064	54.39%	14,352	43.22%	794	2.39%

NRF = No Report Filed

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
DOD Defense Logistics Agency Wide	284	57	20.07%	130	45.77%	187	65.85%	87	30.63%	10	3.52%
DLA Aviation	64	16	25.00%	23	35.94%	39	60.94%	21	32.81%	4	6.25%
DLA Disposition Services	13	0	0.00%	10	76.92%	10	76.92%	3	23.08%	0	0.00%
DLA Distribution	144	32	22.22%	71	49.31%	103	71.53%	37	25.69%	4	2.78%
DLA Energy	7	0	0.00%	5	71.43%	5	71.43%	2	28.57%	0	0.00%
DLA Headquarters Operations Division	17	3	17.65%	4	23.53%	7	41.18%	10	58.82%	0	0.00%
DLA Land and Maritime	12	4	33.33%	1	8.33%	5	41.67%	7	58.33%	0	0.00%
DLA Troop Support	27	2	7.41%	16	59.26%	18	66.67%	7	25.93%	2	7.41%
DOD National Guard Bureau Wide	45	3	6.67%	31	68.89%	34	75.56%	11	24.44%	0	0.00%
DOD DNGB Alabama National Guard	2	1	50.00%	0	0.00%	1	50.00%	1	50.00%	0	0.00%
DOD DNGB Alaska National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Arizona National Guard	2	0	0.00%	2	100.00%	2	100.00%	0	0.00%	0	0.00%
DOD DNGB Arkansas National Guard	1	1	100.00%	0	0.00%	1	100.00%	0	0.00%	0	0.00%
DOD DNGB California National Guard	8	0	0.00%	4	50.00%	4	50.00%	4	50.00%	0	0.00%
DOD DNGB Colorado National Guard	2	0	0.00%	1	50.00%	1	50.00%	1	50.00%	0	0.00%
DOD DNGB Connecticut National Guard	2	0	0.00%	2	100.00%	2	100.00%	0	0.00%	0	0.00%
DOD DNGB DC National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Delaware National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Florida National Guard	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOD DNGB Georgia National Guard	1	0	0.00%	1	100.00%	1	100.00%	0	0.00%	0	0.00%
DOD DNGB Hawaii National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Idaho National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Illinois National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Indiana National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Iowa National Guard	9	0	0.00%	9	100.00%	9	100.00%	0	0.00%	0	0.00%
DOD DNGB Kansas National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
DOD DNGB Kentucky National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Louisiana National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Maine National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Maryland National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Massachusetts National Guard	1	0	0.00%	1	100.00%	1	100.00%	0	0.00%	0	0.00%
DOD DNGB Michigan National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Minnesota National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Mississippi National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Missouri National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Montana National Guard	3	0	0.00%	2	66.67%	2	66.67%	1	33.33%	0	0.00%
DOD DNGB Nebraska National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Nevada National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New Hampshire National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New Jersey National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New Mexico National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New York National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB North Carolina National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB North Dakota National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Ohio National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Oklahoma National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Oregon National Guard	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOD DNGB Pennsylvania National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Puerto Rico National Guard	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOD DNGB Rhode Island National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
DOD DNGB South Carolina National Guard	2	0	0.00%	2	100.00%	2	100.00%	0	0.00%	0	0.00%
DOD DNGB South Dakota National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Tennessee National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Texas National Guard	5	0	0.00%	5	100.00%	5	100.00%	0	0.00%	0	0.00%
DOD DNGB Utah National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Vermont National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Virgin Islands National Guard	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOD DNGB Virginia National Guard	2	0	0.00%	2	100.00%	2	100.00%	0	0.00%	0	0.00%
DOD DNGB Washington State National Guard	1	1	100.00%	0	0.00%	1	100.00%	0	0.00%	0	0.00%
DOD DNGB West Virginia National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Wisconsin National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Wyoming National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Department of Agriculture Wide	904	71	7.85%	348	38.50%	419	46.35%	458	50.66%	27	2.99%
USDA Agricultural Marketing Service	22	5	22.73%	8	36.36%	13	59.09%	9	40.91%	0	0.00%
USDA Agricultural Research Service	22	1	4.55%	10	45.45%	11	50.00%	9	40.91%	2	9.09%
USDA Animal and Plant Health Inspection Service	73	3	4.11%	31	42.47%	34	46.58%	38	52.05%	1	1.37%
USDA Civil Rights Service Division	95	2	2.11%	25	26.32%	27	28.42%	67	70.53%	1	1.05%
USDA Economic Research Service	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
USDA Farm Service Agency	40	8	20.00%	16	40.00%	24	60.00%	15	37.50%	1	2.50%
USDA Food Safety and Inspection Service	161	22	13.66%	73	45.34%	95	59.01%	58	36.02%	8	4.97%
USDA Food and Nutrition Service	12	1	8.33%	2	16.67%	3	25.00%	8	66.67%	1	8.33%
USDA Foreign Agricultural Service	9	1	11.11%	3	33.33%	4	44.44%	5	55.56%	0	0.00%
USDA Forest Service	287	11	3.83%	129	44.95%	140	48.78%	139	48.43%	8	2.79%
USDA Grain Inspection, Packers and Stockyards Administration	18	2	11.11%	8	44.44%	10	55.56%	8	44.44%	0	0.00%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

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USDA National Agricultural Statistics Service	3	0	0.00%	2	66.67%	2	66.67%	1	33.33%	0	0.00%
USDA National Institute of Food and Agriculture	5	1	20.00%	1	20.00%	2	40.00%	3	60.00%	0	0.00%
USDA Natural Resources Conservation Service	56	7	12.50%	8	14.29%	15	26.79%	39	69.64%	2	3.57%
USDA Office of the Chief Financial Officer	29	3	10.34%	10	34.48%	13	44.83%	16	55.17%	0	0.00%
USDA Office of the Inspector General	9	0	0.00%	0	0.00%	0	0.00%	9	100.00%	0	0.00%
USDA Risk Management Agency	7	1	14.29%	1	14.29%	2	28.57%	5	71.43%	0	0.00%
USDA Rural Development	54	3	5.56%	21	38.89%	24	44.44%	27	50.00%	3	5.56%
Department of Commerce Wide	289	7	2.42%	106	36.68%	113	39.10%	175	60.55%	1	0.35%
DOC All Other Bureaus	14	1	7.14%	2	14.29%	3	21.43%	11	78.57%	0	0.00%
DOC Bureau of the Census	107	3	2.80%	43	40.19%	46	42.99%	61	57.01%	0	0.00%
DOC Decennial Census	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOC International Trade Administration	8	0	0.00%	1	12.50%	1	12.50%	7	87.50%	0	0.00%
DOC National Institute of Standards and Technology	27	0	0.00%	19	70.37%	19	70.37%	8	29.63%	0	0.00%
DOC National Oceanic and Atmospheric Administration	64	2	3.13%	22	34.38%	24	37.50%	40	62.50%	0	0.00%
DOC Office of the Secretary	12	0	0.00%	3	25.00%	3	25.00%	9	75.00%	0	0.00%
DOC U.S. Patent and Trademark Office	57	1	1.75%	16	28.07%	17	29.82%	39	68.42%	1	1.75%
Department of Energy Wide	118	12	10.17%	27	22.88%	39	33.05%	74	62.71%	5	4.24%
DOE Bonneville Power Administration	16	0	0.00%	6	37.50%	6	37.50%	10	62.50%	0	0.00%
DOE Chicago Operations	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOE Environmental Management Consolidated Business Center	4	0	0.00%	1	25.00%	1	25.00%	3	75.00%	0	0.00%
DOE Golden Field Office	6	2	33.33%	0	0.00%	2	33.33%	4	66.67%	0	0.00%
DOE Headquarters	27	3	11.11%	6	22.22%	9	33.33%	16	59.26%	2	7.41%
DOE Idaho Operations Office	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE National Energy Technology Lab	4	0	0.00%	1	25.00%	1	25.00%	2	50.00%	1	25.00%
DOE National Nuclear Security Administration	19	1	5.26%	2	10.53%	3	15.79%	14	73.68%	2	10.53%
DOE Oak Ridge Operations	3	0	0.00%	1	33.33%	1	33.33%	2	66.67%	0	0.00%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
DOE Office of Science and Technology Information	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Richland Operations Office	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Savannah River Operations	5	1	20.00%	1	20.00%	2	40.00%	3	60.00%	0	0.00%
DOE Southeastern Power Administration	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Southwestern Power Administration	8	1	12.50%	0	0.00%	1	12.50%	7	87.50%	0	0.00%
DOE Strategic Petroleum Reserve	1	1	100.00%	0	0.00%	1	100.00%	0	0.00%	0	0.00%
DOE Western Area Power Administration	24	3	12.50%	9	37.50%	12	50.00%	12	50.00%	0	0.00%
Department of Health and Human Services Wide	712	37	5.20%	275	38.62%	312	43.82%	380	53.37%	20	2.81%
HHS Administration for Children and Families	22	3	13.64%	4	18.18%	7	31.82%	15	68.18%	0	0.00%
HHS Agency for Healthcare Research and Quality	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
HHS Centers for Disease Control and Prevention	91	2	2.20%	32	35.16%	34	37.36%	56	61.54%	1	1.10%
HHS Centers for Medicare and Medicaid Services	63	6	9.52%	26	41.27%	32	50.79%	26	41.27%	5	7.94%
HHS Food and Drug Administration	132	6	4.55%	54	40.91%	60	45.45%	70	53.03%	2	1.52%
HHS Health Resources and Services Administration	15	0	0.00%	7	46.67%	7	46.67%	7	46.67%	1	6.67%
HHS Indian Health Service	218	11	5.05%	105	48.17%	116	53.21%	94	43.12%	8	3.67%
HHS National Institutes of Health	106	6	5.66%	37	34.91%	43	40.57%	62	58.49%	1	0.94%
HHS Office of the Secretary	54	3	5.56%	8	14.81%	11	20.37%	41	75.93%	2	3.70%
HHS Program Support Center	5	0	0.00%	0	0.00%	0	0.00%	5	100.00%	0	0.00%
HHS Substance Abuse and Mental Health Services Administration	6	0	0.00%	2	33.33%	2	33.33%	4	66.67%	0	0.00%
Department of Homeland Security Wide	2,067	108	5.22%	757	36.62%	865	41.85%	1,137	55.01%	65	3.14%
DHS Citizenship and Immigration Services	152	23	15.13%	50	32.89%	73	48.03%	77	50.66%	2	1.32%
DHS Customs and Border Protection	407	11	2.70%	179	43.98%	190	46.68%	203	49.88%	14	3.44%
DHS Federal Emergency Management Agency	152	4	2.63%	68	44.74%	72	47.37%	73	48.03%	7	4.61%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
DHS Federal Law Enforcement Training Center	5	0	0.00%	2	40.00%	2	40.00%	3	60.00%	0	0.00%
DHS Headquarters	56	0	0.00%	17	30.36%	17	30.36%	39	69.64%	0	0.00%
DHS Immigration and Customs Enforcement	283	32	11.31%	74	26.15%	106	37.46%	174	61.48%	3	1.06%
DHS Transportation Security Administration	886	21	2.37%	319	36.00%	340	38.37%	509	57.45%	37	4.18%
DHS U.S. Coast Guard	93	16	17.20%	36	38.71%	52	55.91%	40	43.01%	1	1.08%
DHS U.S. Secret Service	33	1	3.03%	12	36.36%	13	39.39%	19	57.58%	1	3.03%
Department of Justice Wide	1,276	80	6.27%	435	34.09%	515	40.36%	728	57.05%	33	2.59%
DOJ Bureau of Alcohol, Tobacco, Firearms & Explosives	46	4	8.70%	13	28.26%	17	36.96%	26	56.52%	3	6.52%
DOJ Bureau of Prisons	782	36	4.60%	296	37.85%	332	42.46%	430	54.99%	20	2.56%
DOJ Drug Enforcement Administration	38	2	5.26%	11	28.95%	13	34.21%	25	65.79%	0	0.00%
DOJ Executive Office for Immigration Review	11	3	27.27%	3	27.27%	6	54.55%	5	45.45%	0	0.00%
DOJ Executive Office for U.S. Attorneys	27	6	22.22%	4	14.81%	10	37.04%	16	59.26%	1	3.70%
DOJ Federal Bureau of Investigation	197	19	9.64%	55	27.92%	74	37.56%	118	59.90%	5	2.54%
DOJ Office of Justice Programs	9	2	22.22%	2	22.22%	4	44.44%	4	44.44%	1	11.11%
DOJ Offices, Boards and Divisions	57	6	10.53%	16	28.07%	22	38.60%	35	61.40%	0	0.00%
DOJ U.S. Marshals Service	109	2	1.83%	35	32.11%	37	33.94%	69	63.30%	3	2.75%
Department of Labor Wide	196	8	4.08%	70	35.71%	78	39.80%	110	56.12%	8	4.08%
DOL All Other Bureaus	57	1	1.75%	23	40.35%	24	42.11%	31	54.39%	2	3.51%
DOL Bureau of Labor Statistics	8	0	0.00%	4	50.00%	4	50.00%	4	50.00%	0	0.00%
DOL Employment and Training Administration	19	0	0.00%	9	47.37%	9	47.37%	10	52.63%	0	0.00%
DOL Mine Safety and Health Administration	30	3	10.00%	9	30.00%	12	40.00%	16	53.33%	2	6.67%
DOL Occupational Safety and Health Administration	29	3	10.34%	7	24.14%	10	34.48%	19	65.52%	0	0.00%
DOL Office of Workers' Compensation Programs	34	1	2.94%	9	26.47%	10	29.41%	21	61.76%	3	8.82%
DOL Wage and Hour Division	19	0	0.00%	9	47.37%	9	47.37%	9	47.37%	1	5.26%
Department of Transportation Wide	506	48	9.49%	142	28.06%	190	37.55%	301	59.49%	15	2.96%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
DOT Federal Aviation Administration	395	39	9.87%	119	30.13%	158	40.00%	226	57.22%	11	2.78%
DOT Federal Highway Administration	21	1	4.76%	3	14.29%	4	19.05%	17	80.95%	0	0.00%
DOT Federal Motor Carriers Safety Administration	12	0	0.00%	1	8.33%	1	8.33%	10	83.33%	1	8.33%
DOT Federal Railroad Administration	18	1	5.56%	6	33.33%	7	38.89%	11	61.11%	0	0.00%
DOT Federal Transit Administration	10	1	10.00%	3	30.00%	4	40.00%	4	40.00%	2	20.00%
DOT Maritime Administration	10	1	10.00%	4	40.00%	5	50.00%	5	50.00%	0	0.00%
DOT National Highway Traffic Safety Administration	2	0	0.00%	0	0.00%	0	0.00%	1	50.00%	1	50.00%
DOT Office of Inspector General	4	0	0.00%	0	0.00%	0	0.00%	4	100.00%	0	0.00%
DOT Office of the Secretary of Transportation	10	1	10.00%	2	20.00%	3	30.00%	7	70.00%	0	0.00%
DOT Pipeline and Hazardous Materials Safety Administration	7	1	14.29%	1	14.29%	2	28.57%	5	71.43%	0	0.00%
DOT Research and Innovative Technology Administration	15	3	20.00%	2	13.33%	5	33.33%	10	66.67%	0	0.00%
DOT Saint Lawrence Seaway Development Corporation	2	0	0.00%	1	50.00%	1	50.00%	1	50.00%	0	0.00%
Department of Treasury Wide	668	110	16.47%	199	29.79%	309	46.26%	335	50.15%	24	3.59%
DTR Alcohol and Tobacco Tax and Trade Bureau	3	1	33.33%	0	0.00%	1	33.33%	2	66.67%	0	0.00%
DTR Bureau of Engraving and Printing	28	1	3.57%	8	28.57%	9	32.14%	17	60.71%	2	7.14%
DTR Bureau of Fiscal Service	22	5	22.73%	10	45.45%	15	68.18%	7	31.82%	0	0.00%
DTR Departmental Offices	28	4	14.29%	6	21.43%	10	35.71%	17	60.71%	1	3.57%
DTR Financial Crimes Enforcement Network	3	0	0.00%	0	0.00%	0	0.00%	3	100.00%	0	0.00%
DTR Internal Revenue Service	498	93	18.67%	155	31.12%	248	49.80%	234	46.99%	16	3.21%
DTR Internal Revenue Service-Office of Chief Counsel	11	1	9.09%	3	27.27%	4	36.36%	7	63.64%	0	0.00%
DTR Office of Inspector General	1	0	0.00%	1	100.00%	1	100.00%	0	0.00%	0	0.00%
DTR Office of the Comptroller of the Currency	25	0	0.00%	8	32.00%	8	32.00%	16	64.00%	1	4.00%
DTR Office of the Inspector General for Tax Administration	5	1	20.00%	0	0.00%	1	20.00%	3	60.00%	1	20.00%
DTR Special Inspector General for the Troubled Asset Relief Program	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
DTR U.S. Mint	42	4	9.52%	8	19.05%	12	28.57%	27	64.29%	3	7.14%
Department of Veterans Affairs Wide	4,536	346	7.63%	2,004	44.18%	2,350	51.81%	2,058	45.37%	128	2.82%
VA All Other Offices	182	20	10.99%	76	41.76%	96	52.75%	84	46.15%	2	1.10%
VA National Cemetery Administration	30	3	10.00%	16	53.33%	19	63.33%	9	30.00%	2	6.67%
VA Veterans Benefits Administration	334	28	8.38%	133	39.82%	161	48.20%	159	47.60%	14	4.19%
VA Veterans Health Administration	3,990	295	7.39%	1,779	44.59%	2,074	51.98%	1,806	45.26%	110	2.76%
Department of the Interior Wide	483	53	10.97%	138	28.57%	191	39.54%	275	56.94%	17	3.52%
DOI Bureau of Indian Affairs	33	2	6.06%	4	12.12%	6	18.18%	27	81.82%	0	0.00%
DOI Bureau of Land Management	70	4	5.71%	29	41.43%	33	47.14%	33	47.14%	4	5.71%
DOI Bureau of Ocean Energy Management	4	0	0.00%	0	0.00%	0	0.00%	4	100.00%	0	0.00%
DOI Bureau of Reclamation	69	15	21.74%	19	27.54%	34	49.28%	34	49.28%	1	1.45%
DOI Bureau of Safety and Environmental Enforcement	11	1	9.09%	3	27.27%	4	36.36%	6	54.55%	1	9.09%
DOI National Park Service	171	17	9.94%	57	33.33%	74	43.27%	89	52.05%	8	4.68%
DOI Office of Surfacing Mining, Reclamation and Enforcement	6	1	16.67%	1	16.67%	2	33.33%	4	66.67%	0	0.00%
DOI Office of the Secretary	43	2	4.65%	9	20.93%	11	25.58%	30	69.77%	2	4.65%
DOI U.S. Fish and Wildlife Service	42	5	11.90%	5	11.90%	10	23.81%	31	73.81%	1	2.38%
DOI U.S. Geological Survey	34	6	17.65%	11	32.35%	17	50.00%	17	50.00%	0	0.00%
Federal Housing Finance Agency Wide	16	0	0.00%	4	25.00%	4	25.00%	12	75.00%	0	0.00%
FHFA Headquarters	15	0	0.00%	4	26.67%	4	26.67%	11	73.33%	0	0.00%
FHFA Office of Inspector General	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%	0	0.00%
General Services Administration Wide	130	24	18.46%	30	23.08%	54	41.54%	75	57.69%	1	0.77%
GSA Central Office	46	6	13.04%	9	19.57%	15	32.61%	30	65.22%	1	2.17%
GSA National Capital Region	16	2	12.50%	6	37.50%	8	50.00%	8	50.00%	0	0.00%
GSA Region 1	1	0	0.00%	1	100.00%	1	100.00%	0	0.00%	0	0.00%
GSA Region 10	1	1	100.00%	0	0.00%	1	100.00%	0	0.00%	0	0.00%

Table B-3a FY 2014 Outcomes of All Pre-Complaint Closures - Sub-Component Data

Agency or Department	Number Completed / Ended Counselings	Number Completed/ Ended by Settlements	% Settlements	Number Completed/ Ended by Withdrawals/No Complaints Filed	% Withdrawals/No Complaints Filed	Total Number Completed/ Ended by Resolution	% Resolutions	Number Completed/ Ended by Filing Complaint	% Complaints	Number Decision To File Complaint Pending	% Decision to File Complaint Pending
GSA Region 2	22	6	27.27%	2	9.09%	8	36.36%	14	63.64%	0	0.00%
GSA Region 3	7	1	14.29%	4	57.14%	5	71.43%	2	28.57%	0	0.00%
GSA Region 4	11	1	9.09%	4	36.36%	5	45.45%	6	54.55%	0	0.00%
GSA Region 5	6	1	16.67%	2	33.33%	3	50.00%	3	50.00%	0	0.00%
GSA Region 6	6	3	50.00%	0	0.00%	3	50.00%	3	50.00%	0	0.00%
GSA Region 7	5	2	40.00%	2	40.00%	4	80.00%	1	20.00%	0	0.00%
GSA Region 8	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%	0	0.00%
GSA Region 9	7	1	14.29%	0	0.00%	1	14.29%	6	85.71%	0	0.00%
U.S. Postal Service Wide	12,774	3,029	23.71%	5,611	43.93%	8,640	67.64%	3,900	30.53%	234	1.83%
USPS Capital Metro Area	1,719	344	20.01%	848	49.33%	1,192	69.34%	506	29.44%	21	1.22%
USPS Eastern Area	1,588	183	11.52%	776	48.87%	959	60.39%	585	36.84%	44	2.77%
USPS Great Lakes Area	1,482	358	24.16%	645	43.52%	1,003	67.68%	444	29.96%	35	2.36%
USPS Headquarters Area	198	15	7.58%	87	43.94%	102	51.52%	92	46.46%	4	2.02%
USPS Northeast Area	1,437	351	24.43%	682	47.46%	1,033	71.89%	374	26.03%	30	2.09%
USPS Office of Inspector General	18	1	5.56%	10	55.56%	11	61.11%	7	38.89%	0	0.00%
USPS Pacific Area	1,901	652	34.30%	685	36.03%	1,337	70.33%	543	28.56%	21	1.10%
USPS Southern Area	3,048	836	27.43%	1,227	40.26%	2,063	67.68%	936	30.71%	49	1.61%
USPS Western Area	1,383	289	20.90%	651	47.07%	940	67.97%	413	29.86%	30	2.17%

Table B-4 FY 2014 Pre-Complaint ADR Offers, Rejections, and Acceptances

Agency or Department	Number Completed / Ended Counselings	Number Completed / Ended Counselings Offered ADR	% Completed / Ended Counselings Offered ADR (Offer Rate)	Number Offers Rejected by Individual	Total Completed / Ended Counselings Accepted/Participated in ADR Program	% Completed / Ended Counselings Accepted into ADR Program (Participation Rate)
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	43	24	55.81%	18	6	13.95%
American Battle Monuments Commission	1	1	100.00%	0	1	100.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	28	28	100.00%	25	3	10.71%
Central Intelligence Agency	40	40	100.00%	23	17	42.50%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	1	1	100.00%	0	1	100.00%
Commodity Futures Trading Commission	3	3	100.00%	1	2	66.67%
Consumer Financial Protection Bureau	45	45	100.00%	28	17	37.78%
Consumer Product Safety Commission	6	5	83.33%	3	2	33.33%
Corporation for National and Community Service	5	0	0.00%	0	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	19	12	63.16%	6	6	31.58%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	247	247	100.00%	132	115	46.56%
DOD Defense Commissary Agency	201	185	92.04%	67	118	58.71%
DOD Defense Contract Audit Agency	68	52	76.47%	28	24	35.29%
DOD Defense Contract Management Agency	82	54	65.85%	7	47	57.32%
DOD Defense Health Agency	26	26	100.00%	22	4	15.38%
DOD Defense Human Resources Activity	13	11	84.62%	5	6	46.15%
DOD Defense Information Systems Agency	36	36	100.00%	36	0	0.00%
DOD Defense Intelligence Agency	80	68	85.00%	56	12	15.00%
DOD Defense Logistics Agency	284	271	95.42%	84	187	65.85%
DOD Defense Media Activity	4	4	100.00%	4	0	0.00%

Table B-4 FY 2014 Pre-Complaint ADR Offers, Rejections, and Acceptances

Agency or Department	Number Completed / Ended Counselings	Number Completed / Ended Counselings Offered ADR	% Completed / Ended Counselings Offered ADR (Offer Rate)	Number Offers Rejected by Individual	Total Completed / Ended Counselings Accepted/Participated in ADR Program	% Completed / Ended Counselings Accepted into ADR Program (Participation Rate)
DOD Defense Security Service	11	4	36.36%	3	1	9.09%
DOD Defense Technical Information Center	0	0	0.00%	0	0	0.00%
DOD Defense Threat Reduction Agency	16	16	100.00%	14	2	12.50%
DOD Department of Defense Education Activity	146	43	29.45%	16	27	18.49%
DOD Department of the Air Force	801	591	73.78%	246	345	43.07%
DOD Department of the Army	2,178	881	40.45%	410	471	21.63%
DOD Department of the Navy	1,562	1,562	100.00%	855	707	45.26%
DOD Finance and Accounting Service	93	72	77.42%	19	53	56.99%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	7	100.00%	6	1	14.29%
DOD National Geospatial-Intelligence Agency	40	10	25.00%	4	6	15.00%
DOD National Guard Bureau	45	41	91.11%	32	9	20.00%
DOD National Security Agency	76	76	100.00%	67	9	11.84%
DOD Office of Inspector General	3	3	100.00%	3	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	46	8	17.39%	1	7	15.22%
DOD Uniformed Services University of the Health Sciences	2	2	100.00%	2	0	0.00%
Defense Nuclear Facilities Safety Board	5	1	20.00%	0	1	20.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	904	845	93.47%	509	336	37.17%
Department of Commerce	289	74	25.61%	32	42	14.53%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	26	25	96.15%	15	10	38.46%
Department of Energy	118	73	61.86%	49	24	20.34%
Department of Health and Human Services	712	625	87.78%	356	269	37.78%
Department of Homeland Security	2,067	1,854	89.70%	684	1,170	56.60%
Department of Housing and Urban Development	107	50	46.73%	0	50	46.73%
Department of Justice	1,276	1,173	91.93%	969	204	15.99%
Department of Labor	196	196	100.00%	96	100	51.02%
Department of State	306	297	97.06%	231	66	21.57%
Department of Transportation	506	327	64.62%	140	187	36.96%
Department of Treasury	668	615	92.07%	266	349	52.25%
Department of Veterans Affairs	4,536	4,451	98.13%	1,943	2,508	55.29%
Department of the Interior	483	432	89.44%	287	145	30.02%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF

Table B-4 FY 2014 Pre-Complaint ADR Offers, Rejections, and Acceptances

Agency or Department	Number Completed / Ended Counselings	Number Completed / Ended Counselings Offered ADR	% Completed / Ended Counselings Offered ADR (Offer Rate)	Number Offers Rejected by Individual	Total Completed / Ended Counselings Accepted/Participated in ADR Program	% Completed / Ended Counselings Accepted into ADR Program (Participation Rate)
Environmental Protection Agency	80	58	72.50%	36	22	27.50%
Equal Employment Opportunity Commission	41	39	95.12%	17	22	53.66%
Export-Import Bank of the United States	2	2	100.00%	0	2	100.00%
Farm Credit Administration	2	2	100.00%	1	1	50.00%
Farm Credit System Insurance Corporation	0	0	0.00%	0	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	65	53	81.54%	27	26	40.00%
Federal Election Commission	2	2	100.00%	2	0	0.00%
Federal Energy Regulatory Commission	16	1	6.25%	1	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	16	15	93.75%	12	3	18.75%
Federal Labor Relations Authority	4	4	100.00%	4	0	0.00%
Federal Maritime Commission	2	2	100.00%	1	1	50.00%
Federal Mediation and Conciliation Service	2	0	0.00%	0	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0	0.00%
Federal Reserve Board of Governors	100	91	91.00%	91	0	0.00%
Federal Retirement Thrift Investment Board	5	2	40.00%	0	2	40.00%
Federal Trade Commission	10	10	100.00%	10	0	0.00%
General Services Administration	130	129	99.23%	51	78	60.00%
Government Printing Office	58	58	100.00%	55	3	5.17%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	2	0	0.00%	0	0	0.00%
Inter-American Foundation	1	1	100.00%	1	0	0.00%
International Boundary and Water Commission	0	0	0.00%	0	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	2	2	100.00%	1	1	50.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0	0.00%
John F. Kennedy Center for the Performing Arts	2	2	100.00%	2	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	3	3	100.00%	2	1	33.33%
Millennium Challenge Corporation	1	0	0.00%	0	0	0.00%

Table B-4 FY 2014 Pre-Complaint ADR Offers, Rejections, and Acceptances

Agency or Department	Number Completed / Ended Counselings	Number Completed / Ended Counselings Offered ADR	% Completed / Ended Counselings Offered ADR (Offer Rate)	Number Offers Rejected by Individual	Total Completed / Ended Counselings Accepted/Participated in ADR Program	% Completed / Ended Counselings Accepted into ADR Program (Participation Rate)
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	69	24	34.78%	13	11	15.94%
National Archives and Records Administration	36	7	19.44%	1	6	16.67%
National Capital Planning Commission	0	0	0.00%	0	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	7	7	100.00%	2	5	71.43%
National Endowment for the Arts	3	3	100.00%	2	1	33.33%
National Endowment for the Humanities	0	0	0.00%	0	0	0.00%
National Gallery of Art	7	7	100.00%	6	1	14.29%
National Indian Gaming Commission	2	0	0.00%	0	0	0.00%
National Labor Relations Board	16	1	6.25%	1	0	0.00%
National Mediation Board	0	0	0.00%	0	0	0.00%
National Reconnaissance Office	6	5	83.33%	4	1	16.67%
National Science Foundation	13	11	84.62%	6	5	38.46%
National Transportation Safety Board	4	4	100.00%	0	4	100.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	27	27	100.00%	15	12	44.44%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	12	0	0.00%	0	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0	0.00%
Office of Personnel Management	54	54	100.00%	51	3	5.56%
Office of Special Counsel	0	0	0.00%	0	0	0.00%
Office of the Director of National Intelligence	6	6	100.00%	6	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	0	0.00%	0	0	0.00%
Peace Corps	2	0	0.00%	0	0	0.00%
Pension Benefit Guaranty Corporation	43	32	74.42%	24	8	18.60%
Postal Regulatory Commission	1	1	100.00%	0	1	100.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	8	6	75.00%	5	1	12.50%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	41	33	80.49%	17	16	39.02%

Table B-4 FY 2014 Pre-Complaint ADR Offers, Rejections, and Acceptances

Agency or Department	Number Completed / Ended Counselings	Number Completed / Ended Counselings Offered ADR	% Completed / Ended Counselings Offered ADR (Offer Rate)	Number Offers Rejected by Individual	Total Completed / Ended Counselings Accepted/Participated in ADR Program	% Completed / Ended Counselings Accepted into ADR Program (Participation Rate)
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	56	43	76.79%	34	9	16.07%
Smithsonian Institution	29	28	96.55%	20	8	27.59%
Social Security Administration	909	653	71.84%	405	248	27.28%
Tennessee Valley Authority	81	69	85.19%	52	17	20.99%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	12,774	12,194	95.46%	2,792	9,402	73.60%
US Trade and Development Agency	0	0	0.00%	0	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	31,035	27,501	88.61%	10,488	17,013	54.82%
Medium Subtotal	1,660	1,244	74.94%	761	483	29.10%
Small Subtotal	487	406	83.37%	320	86	17.66%
Micro Subtotal	28	7	25.00%	1	6	21.43%
Government-wide	33,210	29,158	87.80%	11,570	17,588	52.96%

NRF = No Report Filed

Table B-5 FY 2014 ADR Pre-Complaint Resolutions (Informal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals / No Complaints Filed	% ADR Withdrawals / No Complaints Filed	Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	6	0	0.00%	0	0.00%	0	0.00%
American Battle Monuments Commission	1	0	0.00%	1	100.00%	1	100.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0.00%	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	3	0	0.00%	1	33.33%	1	33.33%
Central Intelligence Agency	17	0	0.00%	6	35.29%	6	35.29%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0.00%	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	1	0	0.00%	0	0.00%	0	0.00%
Commodity Futures Trading Commission	2	1	50.00%	0	0.00%	1	50.00%
Consumer Financial Protection Bureau	17	2	11.76%	5	29.41%	7	41.18%
Consumer Product Safety Commission	2	1	50.00%	0	0.00%	1	50.00%
Corporation for National and Community Service	0	0	0.00%	0	0.00%	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0.00%	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	6	2	33.33%	1	16.67%	3	50.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	115	48	41.74%	38	33.04%	86	74.78%
DOD Defense Commissary Agency	118	3	2.54%	22	18.64%	25	21.19%
DOD Defense Contract Audit Agency	24	5	20.83%	6	25.00%	11	45.83%
DOD Defense Contract Management Agency	47	12	25.53%	9	19.15%	21	44.68%
DOD Defense Health Agency	4	2	50.00%	0	0.00%	2	50.00%
DOD Defense Human Resources Activity	6	2	33.33%	1	16.67%	3	50.00%
DOD Defense Information Systems Agency	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Intelligence Agency	12	0	0.00%	7	58.33%	7	58.33%
DOD Defense Logistics Agency	187	53	28.34%	84	44.92%	137	73.26%
DOD Defense Media Activity	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Security Service	1	0	0.00%	0	0.00%	0	0.00%

Table B-5 FY 2014 ADR Pre-Complaint Resolutions (Informal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals No Complaints Filed	% ADR Withdrawals No Complaints Filed	Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
DOD Defense Technical Information Center	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	2	1	50.00%	0	0.00%	1	50.00%
DOD Department of Defense Education Activity	27	8	29.63%	3	11.11%	11	40.74%
DOD Department of the Air Force	345	99	28.70%	48	13.91%	147	42.61%
DOD Department of the Army	471	177	37.58%	106	22.51%	283	60.08%
DOD Department of the Navy	707	192	27.16%	370	52.33%	562	79.49%
DOD Finance and Accounting Service	53	18	33.96%	16	30.19%	34	64.15%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	1	0	0.00%	1	100.00%	1	100.00%
DOD National Geospatial-Intelligence Agency	6	1	16.67%	1	16.67%	2	33.33%
DOD National Guard Bureau	9	2	22.22%	4	44.44%	6	66.67%
DOD National Security Agency	9	2	22.22%	2	22.22%	4	44.44%
DOD Office of Inspector General	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	7	1	14.29%	1	14.29%	2	28.57%
DOD Uniformed Services University of the Health Sciences	0	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	1	0	0.00%	1	100.00%	1	100.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	336	51	15.18%	115	34.23%	166	49.40%
Department of Commerce	42	4	9.52%	12	28.57%	16	38.10%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	10	1	10.00%	2	20.00%	3	30.00%
Department of Energy	24	5	20.83%	1	4.17%	6	25.00%
Department of Health and Human Services	269	24	8.92%	78	29.00%	102	37.92%
Department of Homeland Security	1,170	91	7.78%	440	37.61%	531	45.38%
Department of Housing and Urban Development	50	2	4.00%	20	40.00%	22	44.00%
Department of Justice	204	59	28.92%	46	22.55%	105	51.47%
Department of Labor	100	8	8.00%	28	28.00%	36	36.00%
Department of State	66	15	22.73%	28	42.42%	43	65.15%
Department of Transportation	187	44	23.53%	38	20.32%	82	43.85%
Department of Treasury	349	94	26.93%	99	28.37%	193	55.30%
Department of Veterans Affairs	2,508	318	12.68%	912	36.36%	1,230	49.04%
Department of the Interior	145	35	24.14%	36	24.83%	71	48.97%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	22	5	22.73%	4	18.18%	9	40.91%
Equal Employment Opportunity Commission	22	2	9.09%	5	22.73%	7	31.82%

Table B-5 FY 2014 ADR Pre-Complaint Resolutions (Informal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals / No Complaints Filed	% ADR Withdrawals / No Complaints Filed	Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
Export-Import Bank of the United States	2	0	0.00%	0	0.00%	0	0.00%
Farm Credit Administration	1	0	0.00%	0	0.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	26	1	3.85%	6	23.08%	7	26.92%
Federal Election Commission	0	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	0	0	0.00%	0	0.00%	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	3	0	0.00%	1	33.33%	1	33.33%
Federal Labor Relations Authority	0	0	0.00%	0	0.00%	0	0.00%
Federal Maritime Commission	1	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	0	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	0	0	0.00%	0	0.00%	0	0.00%
Federal Retirement Thrift Investment Board	2	1	50.00%	0	0.00%	1	50.00%
Federal Trade Commission	0	0	0.00%	0	0.00%	0	0.00%
General Services Administration	78	23	29.49%	16	20.51%	39	50.00%
Government Printing Office	3	2	66.67%	0	0.00%	2	66.67%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0.00%	0	0.00%	0	0.00%
Inter-American Foundation	0	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	0	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	1	0	0.00%	1	100.00%	1	100.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	0	0	0.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	1	0	0.00%	0	0.00%	0	0.00%
Millennium Challenge Corporation	0	0	0.00%	0	0.00%	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	11	3	27.27%	3	27.27%	6	54.55%
National Archives and Records Administration	6	5	83.33%	0	0.00%	5	83.33%

Table B-5 FY 2014 ADR Pre-Complaint Resolutions (Informal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals / No Complaints Filed	% ADR Withdrawals / No Complaints Filed	Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
National Capital Planning Commission	0	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	5	0	0.00%	1	20.00%	1	20.00%
National Endowment for the Arts	1	1	100.00%	0	0.00%	1	100.00%
National Endowment for the Humanities	0	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	1	0	0.00%	0	0.00%	0	0.00%
National Indian Gaming Commission	0	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	0	0	0.00%	0	0.00%	0	0.00%
National Mediation Board	0	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	1	0	0.00%	0	0.00%	0	0.00%
National Science Foundation	5	3	60.00%	1	20.00%	4	80.00%
National Transportation Safety Board	4	0	0.00%	0	0.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	12	2	16.67%	4	33.33%	6	50.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	3	0	0.00%	1	33.33%	1	33.33%
Office of Special Counsel	0	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	0	0	0.00%	0	0.00%	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0.00%	0	0.00%	0	0.00%
Peace Corps	0	0	0.00%	0	0.00%	0	0.00%
Pension Benefit Guaranty Corporation	8	0	0.00%	1	12.50%	1	12.50%
Postal Regulatory Commission	1	1	100.00%	0	0.00%	1	100.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	1	0	0.00%	0	0.00%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	16	2	12.50%	6	37.50%	8	50.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	9	1	11.11%	0	0.00%	1	11.11%
Smithsonian Institution	8	1	12.50%	3	37.50%	4	50.00%
Social Security Administration	248	75	30.24%	61	24.60%	136	54.84%

Table B-5 FY 2014 ADR Pre-Complaint Resolutions (Informal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals / No Complaints Filed	% ADR Withdrawals / No Complaints Filed	Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
Tennessee Valley Authority	17	3	17.65%	0	0.00%	3	17.65%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	9,402	2,939	31.26%	4,235	45.04%	7,174	76.30%
US Trade and Development Agency	0	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	17,013	4,316	25.37%	6,809	40.02%	11,125	65.39%
Medium Subtotal	483	126	26.09%	111	22.98%	237	49.07%
Small Subtotal	86	9	10.47%	16	18.60%	25	29.07%
Micro Subtotal	6	2	33.33%	2	33.33%	4	66.67%
Government-wide	17,588	4,453	25.32%	6,938	39.45%	11,391	64.77%

NRF = No Report Filed

Table B-6 FY 2014 Benefits Provided in All Pre-Complaint Settlements

Agency or Department	Total Number Completed/ Ended Counselings	Total Number Settlements	Number Completed/ Ended Counselings with Non-Monetary Benefits	% Completed/ Ended Counselings by Settlements with Non-Monetary Benefits	Number Completed/ Ended Counselings with Monetary Benefits	% Completed/ Ended Counselings by Settlements with Monetary Benefits	Total Amount of Monetary Benefits	Average Monetary Benefits Per Total Settlements	Ave Monetary Benefits Per Settlements With Monetary Benefits
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	43	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
American Battle Monuments Commission	1	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	28	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Central Intelligence Agency	40	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	1	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Commodity Futures Trading Commission	3	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Consumer Financial Protection Bureau	45	2	2	100.00%	2	100.00%	\$29,500.00	\$14,750.00	\$14,750.00
Consumer Product Safety Commission	6	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Corporation for National and Community Service	5	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Court Services and Offender Supervision Agency for the District of Columbia	19	3	3	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	247	59	59	100.00%	4	6.78%	\$22,258.54	\$377.26	\$5,564.64
DOD Defense Commissary Agency	201	4	4	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Defense Contract Audit Agency	68	7	7	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Defense Contract Management Agency	82	13	13	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Defense Health Agency	26	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00

Table B-6 FY 2014 Benefits Provided in All Pre-Complaint Settlements

Agency or Department	Total Number Completed/ Ended Counselings	Total Number Settlements	Number Completed/ Ended Counselings with Non-Monetary Benefits	% Completed/ Ended Counselings by Settlements with Non-Monetary Benefits	Number Completed/ Ended Counselings with Monetary Benefits	% Completed/ Ended Counselings by Settlements with Monetary Benefits	Total Amount of Monetary Benefits	Average Monetary Benefits Per Total Settlements	Ave Monetary Benefits Per Settlements With Monetary Benefits
DOD Defense Human Resources Activity	13	2	0	0.00%	2	100.00%	\$55,000.00	\$27,500.00	\$27,500.00
DOD Defense Information Systems Agency	36	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Defense Intelligence Agency	80	1	1	100.00%	1	100.00%	\$5,890.96	\$5,890.96	\$5,890.96
DOD Defense Logistics Agency	284	57	54	94.74%	8	14.04%	\$178,944.21	\$3,139.37	\$22,368.03
DOD Defense Media Activity	4	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Defense Security Service	11	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Defense Technical Information Center	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Defense Threat Reduction Agency	16	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Department of Defense Education Activity	146	13	12	92.31%	2	15.38%	\$3,500.00	\$269.23	\$1,750.00
DOD Department of the Air Force	801	114	111	97.37%	11	9.65%	\$114,282.43	\$1,002.48	\$10,389.31
DOD Department of the Army	2,178	232	226	97.41%	22	9.48%	\$190,320.20	\$820.35	\$8,650.92
DOD Department of the Navy	1,562	220	201	91.36%	35	15.91%	\$183,960.40	\$836.18	\$5,256.01
DOD Finance and Accounting Service	93	19	19	100.00%	2	10.53%	\$8,847.64	\$465.67	\$4,423.82
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD National Geospatial-Intelligence Agency	40	3	3	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD National Guard Bureau	45	3	3	100.00%	1	33.33%	\$20,000.00	\$6,666.67	\$20,000.00
DOD National Security Agency	76	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Office of Inspector General	3	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Office of the Secretary/Washington Headquarters Services	46	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
DOD Uniformed Services University of the Health Sciences	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Defense Nuclear Facilities Safety Board	5	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	904	71	68	95.77%	16	22.54%	\$231,845.54	\$3,265.43	\$14,490.35
Department of Commerce	289	7	7	100.00%	1	14.29%	\$1,500.00	\$214.29	\$1,500.00
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	26	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Department of Energy	118	12	10	83.33%	3	25.00%	\$28,708.00	\$2,392.33	\$9,569.33
Department of Health and Human Services	712	37	34	91.89%	17	45.95%	\$671,469.77	\$18,147.83	\$39,498.22
Department of Homeland Security	2,067	108	104	96.30%	11	10.19%	\$82,882.79	\$767.43	\$7,534.80
Department of Housing and Urban Development	107	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00

Table B-6 FY 2014 Benefits Provided in All Pre-Complaint Settlements

Agency or Department	Total Number Completed/ Ended Counselings	Total Number Settlements	Number Completed/ Ended Counselings with Non-Monetary Benefits	% Completed/ Ended Counselings by Settlements with Non-Monetary Benefits	Number Completed/ Ended Counselings with Monetary Benefits	% Completed/ Ended Counselings by Settlements with Monetary Benefits	Total Amount of Monetary Benefits	Average Monetary Benefits Per Total Settlements	Ave Monetary Benefits Per Settlements With Monetary Benefits
Department of Justice	1,276	80	79	98.75%	4	5.00%	\$14,515.00	\$181.44	\$3,628.75
Department of Labor	196	8	8	100.00%	1	12.50%	\$48,000.00	\$6,000.00	\$48,000.00
Department of State	306	26	26	100.00%	4	15.38%	\$31,750.00	\$1,221.15	\$7,937.50
Department of Transportation	506	48	44	91.67%	13	27.08%	\$94,104.00	\$1,960.50	\$7,238.77
Department of Treasury	668	110	107	97.27%	7	6.36%	\$48,213.44	\$438.30	\$6,887.63
Department of Veterans Affairs	4,536	346	315	91.04%	51	14.74%	\$660,928.67	\$1,910.20	\$12,959.39
Department of the Interior	483	53	48	90.57%	16	30.19%	\$178,923.90	\$3,375.92	\$11,182.74
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	80	6	5	83.33%	2	33.33%	\$873.52	\$145.59	\$436.76
Equal Employment Opportunity Commission	41	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Export-Import Bank of the United States	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Farm Credit Administration	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Farm Credit System Insurance Corporation	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	65	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Election Commission	2	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Energy Regulatory Commission	16	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	16	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Labor Relations Authority	4	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Maritime Commission	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Mediation and Conciliation Service	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Mine Safety and Health Review Commission	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Reserve Board of Governors	100	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Retirement Thrift Investment Board	5	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Federal Trade Commission	10	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
General Services Administration	130	24	20	83.33%	7	29.17%	\$43,375.86	\$1,807.33	\$6,196.55
Government Printing Office	58	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Inter-American Foundation	1	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00

Table B-6 FY 2014 Benefits Provided in All Pre-Complaint Settlements

Agency or Department	Total Number Completed/ Ended Counselings	Total Number Settlements	Number Completed/ Ended Counselings with Non-Monetary Benefits	% Completed/ Ended Counselings by Settlements with Non-Monetary Benefits	Number Completed/ Ended Counselings with Monetary Benefits	% Completed/ Ended Counselings by Settlements with Monetary Benefits	Total Amount of Monetary Benefits	Average Monetary Benefits Per Total Settlements	Ave Monetary Benefits Per Settlements With Monetary Benefits
International Boundary and Water Commission	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
John F. Kennedy Center for the Performing Arts	2	1	0	0.00%	1	100.00%	\$1,500.00	\$1,500.00	\$1,500.00
Marine Mammal Commission	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	3	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Millennium Challenge Corporation	1	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	69	7	5	71.43%	3	42.86%	\$33,500.00	\$4,785.71	\$11,166.67
National Archives and Records Administration	36	8	8	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Capital Planning Commission	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	7	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Endowment for the Arts	3	1	0	0.00%	1	100.00%	\$500.00	\$500.00	\$500.00
National Endowment for the Humanities	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Gallery of Art	7	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Indian Gaming Commission	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Labor Relations Board	16	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Mediation Board	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Reconnaissance Office	6	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
National Science Foundation	13	3	2	66.67%	1	33.33%	\$1,500.00	\$500.00	\$1,500.00
National Transportation Safety Board	4	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	27	2	2	100.00%	1	50.00%	\$2,500.00	\$1,250.00	\$2,500.00
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	12	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Office of Navajo and Hopi Indian Relocation	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00

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Office of Personnel Management	54	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Office of Special Counsel	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Office of the Director of National Intelligence	6	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Peace Corps	2	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Pension Benefit Guaranty Corporation	43	1	1	100.00%	1	100.00%	\$6,000.00	\$6,000.00	\$6,000.00
Postal Regulatory Commission	1	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	8	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	41	3	2	66.67%	1	33.33%	\$35,000.00	\$11,666.67	\$35,000.00
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	56	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Smithsonian Institution	29	1	1	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Social Security Administration	909	82	78	95.12%	5	6.10%	\$12,792.00	\$156.00	\$2,558.40
Tennessee Valley Authority	81	9	9	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	12,774	3,029	2,807	92.67%	485	16.01%	\$731,055.93	\$241.35	\$1,507.33
US Trade and Development Agency	0	0	0	0.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	31,035	4,693	4,381	93.35%	717	15.28%	\$3,606,901.42	\$768.57	\$5,030.55
Medium Subtotal	1,660	152	138	90.79%	23	15.13%	\$160,541.38	\$1,056.19	\$6,980.06
Small Subtotal	487	13	12	92.31%	2	15.38%	\$6,500.00	\$500.00	\$3,250.00
Micro Subtotal	28	2	2	100.00%	0	0.00%	\$0.00	\$0.00	\$0.00
Government-wide	33,210	4,860	4,533	93.27%	742	15.27%	\$3,773,942.80	\$776.53	\$5,086.18

NRF = No Report Filed

Table B-7 FY 2014 Profile Agency Timeliness Indicators (totals with and without USPS data)

Agency or Department	Total Number Completed / Ended Counselings (excluding remands)	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings	Total Number Completed Investigations	Total Number Timely Completed Investigations	% Investigations Timely Completed	APD All Completed Investigations From Date Complaint Filed	Total Number Complaint Closures	APD All Complaint Closures from Date Complaint Filed	Total Number Merit FADs *(No AJ Decision)	Total Number Timely Merit FADs *(No AJ Decision)*	% Timely Merit FADs *(No AJ Decision)*	APD Merit FADs *(No AJ Decision)* from Date FAD Required	APD Merit FADs *(No AJ Dec)* from Date Complaint Filed/Remanded
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	43	27	62.79%	7	1	14.29%	360.57	9	349.78	1	0	0.00%	734	1,096.00
American Battle Monuments Commission	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	28	22	78.57%	6	5	83.33%	242.83	12	555.33	2	2	100.00%	51.5	805
Central Intelligence Agency	40	30	75.00%	20	3	15.00%	489.15	26	400.46	12	10	83.33%	61.17	491.5
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Commodity Futures Trading Commission	3	3	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Consumer Financial Protection Bureau	45	45	100.00%	5	5	100.00%	192.4	12	320.83	1	0	0.00%	90	314
Consumer Product Safety Commission	6	6	100.00%	2	2	100.00%	145.5	2	576	1	1	100.00%	45	531
Corporation for National and Community Service	5	1	20.00%	5	5	100.00%	123.4	9	264.67	8	4	50.00%	59	249.25
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Court Services and Offender Supervision Agency for the District of Columbia	19	18	94.74%	7	7	100.00%	166.71	9	439.56	1	1	100.00%	40	253
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	247	215	87.04%	47	22	46.81%	235.09	100	324.04	31	30	96.77%	58.61	337.13
DOD Defense Commissary Agency	201	163	81.09%	87	52	59.77%	182.08	116	356.65	35	7	20.00%	103.66	398
DOD Defense Contract Audit Agency	68	48	70.59%	15	2	13.33%	309.53	23	367.09	4	0	0.00%	102.5	450.75

Table B-7 FY 2014 Profile Agency Timeliness Indicators (totals with and without USPS data)

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DOD Defense Contract Management Agency	82	79	96.34%	27	20	74.07%	183.85	40	309.95	13	11	84.62%	59.46	318.38
DOD Defense Health Agency	26	18	69.23%	4	4	100.00%	65.5	11	375.91	2	0	0.00%	102.5	373.5
DOD Defense Human Resources Activity	13	13	100.00%	3	0	0.00%	269.33	9	291.78	1	0	0.00%	135	315
DOD Defense Information Systems Agency	36	36	100.00%	10	9	90.00%	217.9	28	713.46	8	0	0.00%	554.5	1,000.00
DOD Defense Intelligence Agency	80	79	98.75%	33	23	69.70%	285.73	37	490.3	11	4	36.36%	86.55	528.18
DOD Defense Logistics Agency	284	275	96.83%	58	57	98.28%	134.98	116	393.69	27	2	7.41%	145.67	438.04
DOD Defense Media Activity	4	1	25.00%	5	2	40.00%	231.8	3	367.33	1	0	0.00%	49	254
DOD Defense Security Service	11	11	100.00%	8	1	12.50%	207.38	10	612.9	3	0	0.00%	323.33	350
DOD Defense Technical Information Center	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD Defense Threat Reduction Agency	16	16	100.00%	12	11	91.67%	126.67	4	755.25	1	1	100.00%	59	275
DOD Department of Defense Education Activity	146	146	100.00%	74	57	77.03%	202.19	59	402.46	16	5	31.25%	83.69	315.19
DOD Department of the Air Force	800	704	88.00%	219	92	42.01%	222.44	294	478.94	52	6	11.54%	374.52	781.75
DOD Department of the Army	2,178	1,918	88.06%	701	398	56.78%	212.72	1,122	359.8	207	26	12.56%	233.03	624.4
DOD Department of the Navy	1,562	1,377	88.16%	526	358	68.06%	217.64	561	413.35	89	0	0.00%	216.38	653.85
DOD Finance and Accounting Service	93	93	100.00%	38	21	55.26%	198.66	44	346.95	22	19	86.36%	45.68	287.45
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	7	100.00%	2	0	0.00%	875	7	701.29	1	0	0.00%	117	586
DOD National Geospatial-Intelligence Agency	40	27	67.50%	9	4	44.44%	224.89	11	753.73	4	1	25.00%	85.5	838.5
DOD National Guard Bureau	45	42	93.33%	0	0	0.00%	0	12	356.17	2	1	50.00%	74	152
DOD National Security Agency	76	76	100.00%	11	11	100.00%	301.27	14	401.07	2	2	100.00%	60	395
DOD Office of Inspector General	3	3	100.00%	0	0	0.00%	0	2	278	0	0	0.00%	0	0
DOD Office of the Secretary/Washington Headquarters Services	46	45	97.83%	23	17	73.91%	208.65	30	533.23	5	0	0.00%	149.4	405.2
DOD Uniformed Services University of the Health Sciences	2	2	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Defense Nuclear Facilities Safety Board	5	5	100.00%	3	3	100.00%	166	1	252	1	1	100.00%	58	252
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	904	756	83.63%	420	245	58.33%	205.47	530	568.3	173	43	24.86%	159.76	534.99
Department of Commerce	289	256	88.58%	156	156	100.00%	176.87	192	254.9	77	63	81.82%	51.92	300.1
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	26	26	100.00%	16	13	81.25%	230.44	24	692	5	5	100.00%	24.4	221.6

Table B-7 FY 2014 Profile Agency Timeliness Indicators (totals with and without USPS data)

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Department of Energy	118	81	68.64%	52	42	80.77%	235.46	60	448.13	17	5	29.41%	104.29	383.06
Department of Health and Human Services	712	583	81.88%	257	169	65.76%	209.65	249	434.25	47	8	17.02%	214.89	464.74
Department of Homeland Security	2,067	1,761	85.20%	940	658	70.00%	245.56	980	557.16	301	161	53.49%	116.71	495.88
Department of Housing and Urban Development	107	105	98.13%	55	8	14.55%	294	69	770.75	19	1	5.26%	236.21	781.16
Department of Justice	1,276	1,130	88.56%	689	519	75.33%	205.06	532	536.73	147	17	11.56%	278.07	572.81
Department of Labor	196	196	100.00%	111	91	81.98%	269.95	117	624.74	46	32	69.57%	69.35	474.65
Department of State	306	241	78.76%	121	75	61.98%	244.64	121	461.17	50	20	40.00%	69.48	344.82
Department of Transportation	506	458	90.51%	219	212	96.80%	138.87	297	417.86	108	64	59.26%	102.07	368.18
Department of Treasury	668	647	96.86%	353	232	65.72%	250.17	363	467.82	122	109	89.34%	41.16	454.32
Department of Veterans Affairs	4,536	4,393	96.85%	1,846	1,029	55.74%	205.22	1,638	459.3	572	85	14.86%	130.63	470.05
Department of the Interior	482	400	82.99%	242	162	66.94%	223.38	323	625.8	111	3	2.70%	319.22	673.53
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	80	69	86.25%	57	28	49.12%	226.61	61	726.26	16	1	6.25%	388.06	748.75
Equal Employment Opportunity Commission	41	39	95.12%	16	9	56.25%	236.62	22	453.36	9	2	22.22%	262.67	642.56
Export-Import Bank of the United States	2	2	100.00%	2	2	100.00%	129.5	0	0	0	0	0.00%	0	0
Farm Credit Administration	2	2	100.00%	0	0	0.00%	0	2	130.5	0	0	0.00%	0	0
Farm Credit System Insurance Corporation	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	65	63	96.92%	41	41	100.00%	219.83	43	452.07	6	3	50.00%	67.5	332.67
Federal Election Commission	2	2	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Federal Energy Regulatory Commission	16	16	100.00%	0	0	0.00%	0	8	90	0	0	0.00%	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	16	15	93.75%	9	6	66.67%	323.67	10	419.6	3	2	66.67%	72	501
Federal Labor Relations Authority	4	4	100.00%	1	1	100.00%	154	4	389.75	0	0	0.00%	0	0
Federal Maritime Commission	2	2	100.00%	0	0	0.00%	0	2	167.5	0	0	0.00%	0	0
Federal Mediation and Conciliation Service	2	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Federal Reserve Board of Governors	100	100	100.00%	5	5	100.00%	90.2	5	870.4	0	0	0.00%	0	0
Federal Retirement Thrift Investment Board	5	5	100.00%	1	1	100.00%	120	3	40	0	0	0.00%	0	0
Federal Trade Commission	10	10	100.00%	0	0	0.00%	0	1	234	0	0	0.00%	0	0
General Services Administration	130	130	100.00%	70	62	88.57%	214.43	94	520.56	17	16	94.12%	58.59	500.71

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Government Printing Office	58	53	91.38%	25	1	4.00%	280.72	29	834.41	5	0	0.00%	68.8	513.4
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	2	2	100.00%	1	0	0.00%	291	0	0	0	0	0.00%	0	0
Inter-American Foundation	1	1	100.00%	3	3	100.00%	209	0	0	0	0	0.00%	0	0
International Boundary and Water Commission	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	2	2	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
John F. Kennedy Center for the Performing Arts	2	2	100.00%	1	1	100.00%	99	2	360.5	0	0	0.00%	0	0
Marine Mammal Commission	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	3	3	100.00%	1	1	100.00%	161	1	371	0	0	0.00%	0	0
Millennium Challenge Corporation	1	1	100.00%	6	6	100.00%	121	3	330	0	0	0.00%	0	0
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	69	46	66.67%	21	16	76.19%	211.71	35	372.49	11	1	9.09%	216.82	469.64
National Archives and Records Administration	36	30	83.33%	11	10	90.91%	157.73	8	232.5	2	1	50.00%	65.5	353.5
National Capital Planning Commission	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	7	7	100.00%	2	2	100.00%	178.5	5	480	3	0	0.00%	385.33	583
National Endowment for the Arts	3	3	100.00%	2	2	100.00%	135	1	47	0	0	0.00%	0	0
National Endowment for the Humanities	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
National Gallery of Art	7	7	100.00%	2	1	50.00%	236	3	199.67	1	1	100.00%	45	271
National Indian Gaming Commission	2	2	100.00%	0	0	0.00%	0	1	171	0	0	0.00%	0	0
National Labor Relations Board	16	10	62.50%	4	2	50.00%	219	6	247.83	2	0	0.00%	61.5	190.5
National Mediation Board	0	0	0.00%	0	0	0.00%	0	1	1,095.00	0	0	0.00%	0	0
National Reconnaissance Office	6	4	66.67%	0	0	0.00%	0	3	117.67	1	1	100.00%	60	299

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National Science Foundation	13	9	69.23%	3	2	66.67%	288.33	7	996.86	2	0	0.00%	78.5	627.5
National Transportation Safety Board	4	4	100.00%	4	4	100.00%	45	0	0	0	0	0.00%	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	27	27	100.00%	4	4	100.00%	215.5	13	242.62	3	3	100.00%	58.67	321
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	12	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Office of Personnel Management	54	52	96.30%	31	31	100.00%	141.94	20	319.95	4	0	0.00%	278	442
Office of Special Counsel	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Office of the Director of National Intelligence	6	6	100.00%	1	1	100.00%	232	4	179.5	1	0	0.00%	128	389
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	0	0.00%	0	0	0.00%	0	1	33	0	0	0.00%	0	0
Peace Corps	2	2	100.00%	2	2	100.00%	74	1	610	0	0	0.00%	0	0
Pension Benefit Guaranty Corporation	43	39	90.70%	15	13	86.67%	169.6	25	207.4	3	3	100.00%	30	330.67
Postal Regulatory Commission	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	8	7	87.50%	4	4	100.00%	143.25	2	545	0	0	0.00%	0	0
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	41	41	100.00%	16	14	87.50%	216.06	26	503.54	3	2	66.67%	62	364.67
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	56	45	80.36%	26	20	76.92%	277.85	31	488.55	10	2	20.00%	321.9	505.7
Smithsonian Institution	29	29	100.00%	9	8	88.89%	180.11	17	429.47	1	1	100.00%	49	251
Social Security Administration	909	821	90.32%	352	177	50.28%	256.55	431	591.61	171	29	16.96%	199.15	606.79
Tennessee Valley Authority	81	81	100.00%	41	41	100.00%	200	39	405.49	22	15	68.18%	61.05	364.64
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	12,768	12,666	99.20%	3,050	2,914	95.54%	139.69	4,177	296.25	1,203	1,180	98.09%	37.95	283.09
US Trade and Development Agency	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

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Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal Including USPS	31,027	29,093	93.77%	10,439	7,686	73.63%	193.24	12,325	409.87	3,535	1,911	54.06%	116.21	429.14
Medium Subtotal	1,660	1,507	90.78%	694	464	66.86%	233.93	850	539.88	274	74	27.01%	189.02	558.31
Small Subtotal	487	432	88.71%	142	81	57.04%	251.59	195	429.28	48	27	56.25%	111.98	483.04
Micro Subtotal	28	16	57.14%	8	7	87.50%	192	5	293.4	1	1	100.00%	58	252
Government-wide Including USPS	33,202	31,048	93.51%	11,283	8,238	73.01%	196.48	13,375	418.37	3,858	2,013	52.18%	121.31	438.94
USPS Percentage of Cabinet Sub Total	41.15%	43.54%		29.22%	37.91%			33.89%		34.03%	61.75%			
USPS Percentage of Government-wide	38.46%	40.79%		27.03%	35.37%			31.23%		31.18%	58.62%			
Cabinet Level Subtotal Minus USPS	18,259	16,427	89.97%	7,389	4,772	64.58%	215.35	8,148	468.12	2,332	731	31.35%	156.58	504.48%
Government-wide Minus USPS	20,434	18,382	89.96%	8,233	5,324	64.67%	217.52	9,198	296.25	2,655	833	32.12%	159.09	509.55%

NRF = No Report Filed

Table B-7a FY 2014 Profile Agency Timeliness Indicators (totals with and without USPS data)

Agency or Department	Total Number Completed / Ended Counselings (excluding remands)	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings	Total Number Completed Investigations	Total Number Timely Completed Investigations	% Investigations Timely Completed	APD All Completed Investigations From Date Complaint Filed	Total Number Complaint Closures	APD All Complaint Closures from Date Complaint Filed	Total Number Merit FADs *(No AJ Decision)	Total Number Timely Merit FADs *(No AJ Decision)*	% Timely Merit FADs *(No AJ Decision)*	APD Merit FADs *(No AJ Decision)* from Date FAD Required	APD Merit FADs *(No AJ Dec)* from Date Complaint Filed/Remanded
DOD Defense Logistics Agency Wide	284	275	96.83%	58	57	98.28%	134.98	116	393.69	27	2	7.41%	145.67	438.04
DLA Aviation	64	64	100.00%	9	9	100.00%	127.22	24	506.08	6	0	0.00%	180.67	471.83
DLA Disposition Services	13	13	100.00%	2	2	100.00%	110.5	5	591.8	2	0	0.00%	110	220
DLA Distribution	144	138	95.83%	23	22	95.65%	132.04	49	288.41	16	2	12.50%	133.75	443.56
DLA Energy	7	6	85.71%	2	2	100.00%	166.5	6	405.33	0	0	0.00%	0	0
DLA Headquarters Operations Division	17	17	100.00%	7	7	100.00%	147.86	13	452.08	1	0	0.00%	197	629
DLA Land and Maritime	12	12	100.00%	5	5	100.00%	132	10	501.5	1	0	0.00%	121	456
DLA Troop Support	27	25	92.59%	10	10	100.00%	139.8	9	345.22	1	0	0.00%	171	374
DOD National Guard Bureau Wide	45	42	93.33%	0	0	0.00%	0	12	356.17	2	1	50.00%	74	152
DOD DNGB Alabama National Guard	2	2	100.00%	0	0	0.00%	0	1	1	0	0	0.00%	0	0
DOD DNGB Alaska National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Arizona National Guard	2	2	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Arkansas National Guard	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB California National Guard	8	6	75.00%	0	0	0.00%	0	1	249	0	0	0.00%	0	0
DOD DNGB Colorado National Guard	2	2	100.00%	0	0	0.00%	0	1	165	1	1	100.00%	30	165
DOD DNGB Connecticut National Guard	2	2	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB DC National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Delaware National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Florida National Guard	1	1	100.00%	0	0	0.00%	0	2	214	0	0	0.00%	0	0

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DOD DNGB Georgia National Guard	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Hawaii National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Idaho National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Illinois National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Indiana National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Iowa National Guard	9	9	100.00%	0	0	0.00%	0	1	2,070.00	0	0	0.00%	0	0
DOD DNGB Kansas National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Kentucky National Guard	0	0	0.00%	0	0	0.00%	0	1	295	0	0	0.00%	0	0
DOD DNGB Louisiana National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Maine National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Maryland National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Massachusetts National Guard	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Michigan National Guard	0	0	0.00%	0	0	0.00%	0	2	426.5	0	0	0.00%	0	0
DOD DNGB Minnesota National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Mississippi National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Missouri National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Montana National Guard	3	3	100.00%	0	0	0.00%	0	1	44	0	0	0.00%	0	0
DOD DNGB Nebraska National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Nevada National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB New Hampshire National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0

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DOD DNGB New Jersey National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB New Mexico National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB New York National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB North Carolina National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB North Dakota National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Ohio National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Oklahoma National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Oregon National Guard	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Pennsylvania National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Puerto Rico National Guard	1	0	0.00%	0	0	0.00%	0	1	139	1	0	0.00%	118	139
DOD DNGB Rhode Island National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB South Carolina National Guard	2	2	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB South Dakota National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Tennessee National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Texas National Guard	5	5	100.00%	0	0	0.00%	0	1	30	0	0	0.00%	0	0
DOD DNGB Utah National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Vermont National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Virgin Islands National Guard	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Virginia National Guard	2	2	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Washington State National Guard	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0

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DOD DNGB West Virginia National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Wisconsin National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOD DNGB Wyoming National Guard	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
Department of Agriculture Wide	904	756	83.63%	420	245	58.33%	205.47	530	568.3	173	43	24.86%	159.76	534.99
USDA Agricultural Marketing Service	22	21	95.45%	13	7	53.85%	186	19	780.95	7	4	57.14%	142.57	960.57
USDA Agricultural Research Service	22	22	100.00%	13	9	69.23%	193.38	24	504.42	7	3	42.86%	96.86	344.29
USDA Animal and Plant Health Inspection Service	73	44	60.27%	35	21	60.00%	189.23	40	509.12	11	3	27.27%	111.64	364.82
USDA Civil Rights Service Division	95	50	52.63%	53	30	56.60%	246.55	62	503.13	18	1	5.56%	154.94	859.94
USDA Economic Research Service	2	2	100.00%	3	1	33.33%	242	1	721	0	0	0.00%	0	0
USDA Farm Service Agency	40	37	92.50%	16	8	50.00%	189.25	30	790.37	6	1	16.67%	109	426
USDA Food Safety and Inspection Service	161	153	95.03%	38	22	57.89%	194.18	76	646.96	24	7	29.17%	252.75	581.96
USDA Food and Nutrition Service	12	12	100.00%	9	6	66.67%	193.33	10	317.2	5	2	40.00%	155.4	384.6
USDA Foreign Agricultural Service	9	8	88.89%	5	1	20.00%	240.4	5	808.2	1	0	0.00%	186	409
USDA Forest Service	287	272	94.77%	127	75	59.06%	204.43	131	549.41	40	10	25.00%	148.8	518.75
USDA Grain Inspection, Packers and Stockyards Administration	18	17	94.44%	2	2	100.00%	177	3	377.67	1	1	100.00%	41	309
USDA National Agricultural Statistics Service	3	3	100.00%	1	1	100.00%	174	1	380	1	0	0.00%	136	380
USDA National Institute of Food and Agriculture	5	4	80.00%	0	0	0.00%	0	1	77	0	0	0.00%	0	0
USDA Natural Resources Conservation Service	56	49	87.50%	44	22	50.00%	220.64	40	361.72	16	4	25.00%	102	323.62
USDA Office of the Chief Financial Officer	29	19	65.52%	21	12	57.14%	181.14	35	642.34	18	1	5.56%	201.22	627.33

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USDA Office of the Inspector General	9	6	66.67%	4	3	75.00%	220.75	4	1,216.25	0	0	0.00%	0	0
USDA Risk Management Agency	7	4	57.14%	4	3	75.00%	149.25	4	407.5	2	2	100.00%	55.5	494
USDA Rural Development	54	33	61.11%	32	22	68.75%	191.12	44	565.25	16	4	25.00%	173.06	386
Department of Commerce Wide	289	256	88.58%	156	156	100.00%	176.87	192	254.9	77	63	81.82%	51.92	300.1
DOC All Other Bureaus	14	12	85.71%	12	12	100.00%	206.83	14	247.29	4	3	75.00%	45.5	295.25
DOC Bureau of the Census	107	97	90.65%	53	53	100.00%	184.4	63	189.03	22	19	86.36%	47.09	230.23
DOC Decennial Census	0	0	0.00%	0	0	0.00%	0	2	222	0	0	0.00%	0	0
DOC International Trade Administration	8	5	62.50%	5	5	100.00%	213	17	247.88	3	2	66.67%	55.33	286.33
DOC National Institute of Standards and Technology	27	24	88.89%	7	7	100.00%	139.29	9	207.56	3	1	33.33%	56.67	249
DOC National Oceanic and Atmospheric Administration	64	54	84.38%	35	35	100.00%	185.6	38	213.5	18	12	66.67%	61.5	267.83
DOC Office of the Secretary	12	7	58.33%	16	16	100.00%	161.12	15	290.6	10	9	90.00%	50.1	295.9
DOC U.S. Patent and Trademark Office	57	57	100.00%	28	28	100.00%	150.79	34	428.59	17	17	100.00%	49.18	439.76
Department of Energy Wide	118	81	68.64%	52	42	80.77%	235.46	60	448.13	17	5	29.41%	104.29	383.06
DOE Bonneville Power Administration	16	10	62.50%	8	1	12.50%	299.38	14	255.57	5	1	20.00%	64.8	99
DOE Chicago Operations	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOE Environmental Management Consolidated Business Center	4	3	75.00%	0	0	0.00%	0	4	171.75	0	0	0.00%	0	0
DOE Golden Field Office	6	6	100.00%	2	2	100.00%	331	1	441	0	0	0.00%	0	0
DOE Headquarters	27	12	44.44%	9	8	88.89%	192.67	15	522.87	1	0	0.00%	73	621

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DOE Idaho Operations Office	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOE National Energy Technology Lab	4	3	75.00%	2	2	100.00%	208	1	298	1	0	0.00%	67	298
DOE National Nuclear Security Administration	19	15	78.95%	12	12	100.00%	268.33	10	654.4	4	0	0.00%	224.75	665.75
DOE Oak Ridge Operations	3	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOE Office of Science and Technology Information	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOE Richland Operations Office	0	0	0.00%	0	0	0.00%	0	1	372	0	0	0.00%	0	0
DOE Savannah River Operations	5	1	20.00%	3	2	66.67%	218.33	2	828	1	0	0.00%	94	931
DOE Southeastern Power Administration	0	0	0.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOE Southwestern Power Administration	8	6	75.00%	5	4	80.00%	210.6	4	249.25	2	1	50.00%	71	270
DOE Strategic Petroleum Reserve	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DOE Western Area Power Administration	24	23	95.83%	11	11	100.00%	191.73	8	559	3	3	100.00%	58	321.33
Department of Health and Human Services Wide	712	583	81.88%	257	169	65.76%	209.65	249	434.25	47	8	17.02%	214.89	464.74
HHS Administration for Children and Families	22	18	81.82%	11	9	81.82%	156.18	7	456.57	1	0	0.00%	163	332
HHS Agency for Healthcare Research and Quality	0	0	0.00%	1	1	100.00%	357	0	0	0	0	0.00%	0	0
HHS Centers for Disease Control and Prevention	91	74	81.32%	36	14	38.89%	235.64	56	602.73	6	0	0.00%	267.83	553
HHS Centers for Medicare and Medicaid Services	63	63	100.00%	26	24	92.31%	157.58	19	297.37	7	3	42.86%	98.57	266.71
HHS Food and Drug Administration	132	120	90.91%	35	12	34.29%	274.06	32	442.84	4	0	0.00%	135	478
HHS Health Resources and Services Administration	15	11	73.33%	2	2	100.00%	92.5	7	462.86	1	0	0.00%	98	259
HHS Indian Health Service	218	173	79.36%	55	27	49.09%	220.16	54	282.46	9	3	33.33%	139	427.67

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HHS National Institutes of Health	106	94	88.68%	61	60	98.36%	177.67	52	452.83	9	0	0.00%	478.33	546.56
HHS Office of the Secretary	54	27	50.00%	24	14	58.33%	225.83	19	458.84	9	2	22.22%	141.22	555.44
HHS Program Support Center	5	1	20.00%	2	2	100.00%	171	3	200.33	1	0	0.00%	175	388
HHS Substance Abuse and Mental Health Services Administration	6	2	33.33%	4	4	100.00%	184.5	0	0	0	0	0.00%	0	0
Department of Homeland Security Wide	2,067	1,761	85.20%	940	658	70.00%	245.56	980	557.16	301	161	53.49%	116.71	495.88
DHS Citizenship and Immigration Services	152	148	97.37%	82	82	100.00%	178.16	86	373.66	39	21	53.85%	91.21	338.08
DHS Customs and Border Protection	407	407	100.00%	167	166	99.40%	176.85	210	489.15	39	26	66.67%	91.38	374.9
DHS Federal Emergency Management Agency	152	118	77.63%	104	15	14.42%	419.02	93	637.91	46	13	28.26%	140	666.67
DHS Federal Law Enforcement Training Center	5	5	100.00%	1	1	100.00%	179	8	752.25	1	1	100.00%	33	240
DHS Headquarters	56	54	96.43%	32	30	93.75%	172.34	31	715.03	9	3	33.33%	92.56	463.33
DHS Immigration and Customs Enforcement	283	103	36.40%	167	17	10.18%	425.07	130	722.26	44	22	50.00%	211.86	797.98
DHS Transportation Security Administration	886	800	90.29%	346	307	88.73%	170.34	352	545.06	108	68	62.96%	90.01	406.12
DHS U.S. Coast Guard	93	93	100.00%	28	27	96.43%	186.07	46	478.48	8	4	50.00%	83.75	377.25
DHS U.S. Secret Service	33	33	100.00%	13	13	100.00%	175.38	24	661.67	7	3	42.86%	141.43	626.57
Department of Justice Wide	1,276	1,130	88.56%	689	519	75.33%	205.06	532	536.73	147	17	11.56%	278.07	572.81
DOJ Bureau of Alcohol, Tobacco, Firearms & Explosives	46	35	76.09%	30	20	66.67%	230.6	28	671.75	11	0	0.00%	320.64	739.55
DOJ Bureau of Prisons	782	742	94.88%	409	337	82.40%	180.29	277	522.97	72	10	13.89%	327.42	567.38
DOJ Drug Enforcement Administration	38	29	76.32%	22	15	68.18%	222.77	24	777.58	6	0	0.00%	356.67	681.17

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DOJ Executive Office for Immigration Review	11	9	81.82%	5	5	100.00%	179	9	515.67	1	0	0.00%	252	530
DOJ Executive Office for U.S. Attorneys	27	24	88.89%	12	11	91.67%	202	20	578.6	2	0	0.00%	443	712.5
DOJ Federal Bureau of Investigation	197	136	69.04%	125	80	64.00%	233.25	108	438.15	37	2	5.41%	188.08	471.41
DOJ Office of Justice Programs	9	9	100.00%	9	9	100.00%	213.44	7	903.43	0	0	0.00%	0	0
DOJ Offices, Boards and Divisions	57	40	70.18%	23	16	69.57%	230.22	28	413.89	9	1	11.11%	238.67	524.67
DOJ U.S. Marshals Service	109	106	97.25%	54	26	48.15%	296.96	31	701.9	9	4	44.44%	154.56	779
Department of Labor Wide	196	196	100.00%	111	91	81.98%	269.95	117	624.74	46	32	69.57%	69.35	474.65
DOL All Other Bureaus	57	57	100.00%	44	32	72.73%	285.09	32	718.66	17	12	70.59%	67.47	598.41
DOL Bureau of Labor Statistics	8	8	100.00%	1	1	100.00%	199	10	1,433.50	5	2	40.00%	88.4	550
DOL Employment and Training Administration	19	19	100.00%	12	11	91.67%	272.42	11	329.55	6	5	83.33%	84.5	363.5
DOL Mine Safety and Health Administration	30	30	100.00%	19	14	73.68%	285.26	20	569.6	5	2	40.00%	67.4	493
DOL Occupational Safety and Health Administration	29	29	100.00%	9	9	100.00%	258.56	20	655.95	6	5	83.33%	58	312.83
DOL Office of Workers' Compensation Programs	34	34	100.00%	10	9	90.00%	234.6	17	240.29	5	4	80.00%	57.8	354.2
DOL Wage and Hour Division	19	19	100.00%	16	15	93.75%	241.19	7	506	2	2	100.00%	60	308.5
Department of Transportation Wide	506	458	90.51%	219	212	96.80%	138.87	297	417.86	108	64	59.26%	102.07	368.18
DOT Federal Aviation Administration	395	365	92.41%	168	161	95.83%	140.28	237	400.21	85	46	54.12%	61.56	338.68
DOT Federal Highway Administration	21	18	85.71%	15	15	100.00%	148.07	13	390.77	4	3	75.00%	53.75	330.5
DOT Federal Motor Carriers Safety Administration	12	11	91.67%	7	7	100.00%	155.14	6	317.83	3	2	66.67%	64.33	234

Table B-7a FY 2014 Profile Agency Timeliness Indicators (totals with and without USPS data)

Agency or Department	Total Number Completed / Ended Counselings (excluding remands)	Total Number Timely Completed / Ended Counselings	% Timely Completed / Ended Counselings	Total Number Completed Investigations	Total Number Timely Completed Investigations	% Investigations Timely Completed	APD All Completed Investigations From Date Complaint Filed	Total Number Complaint Closures	APD All Complaint Closures from Date Complaint Filed	Total Number Merit FADs *(No AJ Decision)	Total Number Timely Merit FADs *(No AJ Decision)*	% Timely Merit FADs *(No AJ Decision)*	APD Merit FADs *(No AJ Decision)* from Date FAD Required	APD Merit FADs *(No AJ Dec) from Date Complaint Filed/Remanded
DOT Federal Railroad Administration	18	14	77.78%	7	7	100.00%	121.29	5	398.6	2	2	100.00%	50.5	201
DOT Federal Transit Administration	10	8	80.00%	1	1	100.00%	98	4	592.5	1	1	100.00%	15	161
DOT Maritime Administration	10	9	90.00%	4	4	100.00%	121.25	7	1,215.00	1	0	0.00%	4,679.00	4,943.00
DOT National Highway Traffic Safety Administration	2	2	100.00%	2	2	100.00%	129.5	4	383.25	3	3	100.00%	47.67	224
DOT Office of Inspector General	4	4	100.00%	2	2	100.00%	137.5	3	342.33	2	2	100.00%	34	499.5
DOT Office of the Secretary of Transportation	10	10	100.00%	2	2	100.00%	108.5	2	164.5	1	0	0.00%	80	299
DOT Pipeline and Hazardous Materials Safety Administration	7	2	28.57%	3	3	100.00%	156.67	6	547.83	2	1	50.00%	68.5	337.5
DOT Research and Innovative Technology Administration	15	14	93.33%	8	8	100.00%	110.62	9	357	4	4	100.00%	40	200
DOT Saint Lawrence Seaway Development Corporation	2	1	50.00%	0	0	0.00%	0	1	11	0	0	0.00%	0	0
Department of Treasury Wide	668	647	96.86%	353	232	65.72%	250.17	363	467.82	122	109	89.34%	41.16	454.32
DTR Alcohol and Tobacco Tax and Trade Bureau	3	1	33.33%	1	1	100.00%	139	1	32	0	0	0.00%	0	0
DTR Bureau of Engraving and Printing	28	26	92.86%	33	26	78.79%	218.73	21	442.67	10	9	90.00%	34.6	452.6
DTR Bureau of Fiscal Service	22	18	81.82%	3	2	66.67%	283.33	4	549.5	0	0	0.00%	0	0
DTR Departmental Offices	28	24	85.71%	12	7	58.33%	249.17	14	328.93	2	2	100.00%	43.5	159
DTR Financial Crimes Enforcement Network	3	3	100.00%	3	2	66.67%	241.67	3	252.33	2	2	100.00%	53.5	302
DTR Internal Revenue Service	498	497	99.80%	250	158	63.20%	261.85	266	471	95	86	90.53%	40.69	473.97
DTR Internal Revenue Service-Office of Chief Counsel	11	8	72.73%	6	3	50.00%	220.67	9	330.44	2	2	100.00%	30	291
DTR Office of Inspector General	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
DTR Office of the Comptroller of the Currency	25	25	100.00%	13	13	100.00%	113.08	13	344.69	3	3	100.00%	39.67	398.33

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DTR Office of the Inspector General for Tax Administration	5	5	100.00%	3	1	33.33%	330	1	573	1	1	100.00%	56	573
DTR Special Inspector General for the Troubled Asset Relief Program	2	1	50.00%	2	1	50.00%	191.5	5	722.2	0	0	0.00%	0	0
DTR U.S. Mint	42	38	90.48%	27	18	66.67%	250.3	26	615.62	7	4	57.14%	54.43	371.71
Department of Veterans Affairs Wide	4,536	4,393	96.85%	1,846	1,029	55.74%	205.22	1,638	459.3	572	85	14.86%	130.63	470.05
VA All Other Offices	182	173	95.05%	77	39	50.65%	207.47	70	506.13	13	3	23.08%	103.85	486.62
VA National Cemetery Administration	30	28	93.33%	18	9	50.00%	237.56	15	484	4	1	25.00%	160.75	540.5
VA Veterans Benefits Administration	334	316	94.61%	136	77	56.62%	199.13	125	434.26	34	7	20.59%	129.71	466.91
VA Veterans Health Administration	3,990	3,876	97.14%	1,615	904	55.98%	205.27	1,428	458.94	521	74	14.20%	131.13	469.3
Department of the Interior Wide	482	400	82.99%	242	162	66.94%	223.38	323	625.8	111	3	2.70%	319.22	673.53
DOI Bureau of Indian Affairs	33	32	96.97%	15	7	46.67%	212.53	47	756.91	9	0	0.00%	611.56	1,089.89
DOI Bureau of Land Management	70	65	92.86%	27	18	66.67%	234.81	40	718.38	17	0	0.00%	593.59	885.18
DOI Bureau of Ocean Energy Management	4	1	25.00%	4	0	0.00%	258.5	6	506.83	0	0	0.00%	0	0
DOI Bureau of Reclamation	69	55	79.71%	19	10	52.63%	205.05	20	601.1	9	0	0.00%	342.22	615.33
DOI Bureau of Safety and Environmental Enforcement	11	5	45.45%	5	3	60.00%	199.6	7	632.14	2	0	0.00%	126	596.5
DOI National Park Service	170	130	76.47%	104	72	69.23%	224.92	111	716.39	43	2	4.65%	265.33	666.65
DOI Office of Surfacing Mining, Reclamation and Enforcement	6	3	50.00%	2	2	100.00%	214.5	2	1,116.50	0	0	0.00%	0	0
DOI Office of the Secretary	43	39	90.70%	24	11	45.83%	275.71	37	410.68	8	0	0.00%	145.12	575
DOI U.S. Fish and Wildlife Service	42	36	85.71%	27	24	88.89%	190.63	39	456.21	20	1	5.00%	181.7	434.25

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DOI U.S. Geological Survey	34	34	100.00%	15	15	100.00%	201.07	14	256.79	3	0	0.00%	100.67	407.67
Federal Housing Finance Agency Wide	16	15	93.75%	9	6	66.67%	323.67	10	419.6	3	2	66.67%	72	501
FHFA Headquarters	15	14	93.33%	9	6	66.67%	323.67	9	403.56	3	2	66.67%	72	501
FHFA Office of Inspector General	1	1	100.00%	0	0	0.00%	0	1	564	0	0	0.00%	0	0
General Services Administration Wide	130	130	100.00%	70	62	88.57%	214.43	94	520.56	17	16	94.12%	58.59	500.71
GSA Central Office	46	46	100.00%	16	13	81.25%	233.31	24	369.96	1	1	100.00%	35	297
GSA National Capital Region	16	16	100.00%	7	6	85.71%	220.86	8	536.12	3	3	100.00%	50	694
GSA Region 1	1	1	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
GSA Region 10	1	1	100.00%	0	0	0.00%	0	1	845	0	0	0.00%	0	0
GSA Region 2	22	22	100.00%	20	18	90.00%	216.35	13	585.46	0	0	0.00%	0	0
GSA Region 3	7	7	100.00%	1	1	100.00%	194	8	525.12	3	3	100.00%	51.33	204.67
GSA Region 4	11	11	100.00%	10	8	80.00%	228.9	11	849	5	4	80.00%	88	724.4
GSA Region 5	6	6	100.00%	2	2	100.00%	214.5	5	377.6	0	0	0.00%	0	0
GSA Region 6	6	6	100.00%	7	7	100.00%	168	7	481.57	2	2	100.00%	49.5	244
GSA Region 7	5	5	100.00%	0	0	0.00%	0	0	0	0	0	0.00%	0	0
GSA Region 8	2	2	100.00%	3	3	100.00%	124	2	337	1	1	100.00%	46	123
GSA Region 9	7	7	100.00%	4	4	100.00%	236	15	522.4	2	2	100.00%	36	643

Table B-7a FY 2014 Profile Agency Timeliness Indicators (totals with and without USPS data)

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U.S. Postal Service Wide	12,768	12,666	99.20%	3,050	2,914	95.54%	139.69	4,177	296.25	1,203	1,180	98.09%	37.95	283.09
USPS Capital Metro Area	1,717	1,710	99.59%	381	376	98.69%	134.27	531	288.78	143	141	98.60%	36.06	288.97
USPS Eastern Area	1,587	1,578	99.43%	487	468	96.10%	142.04	627	306.87	200	200	100.00%	36.62	289.36
USPS Great Lakes Area	1,482	1,469	99.12%	380	365	96.05%	134.66	507	273.32	180	177	98.33%	35.18	307.71
USPS Headquarters Area	198	196	98.99%	64	63	98.44%	139.73	90	254.78	14	13	92.86%	41.29	342.5
USPS Northeast Area	1,437	1,427	99.30%	280	265	94.64%	139.22	428	318.91	116	116	100.00%	34.8	260.56
USPS Office of Inspector General	18	17	94.44%	8	8	100.00%	134.38	17	374	4	4	100.00%	36.25	324.25
USPS Pacific Area	1,901	1,878	98.79%	406	386	95.07%	136.66	503	323.96	121	113	93.39%	39.48	288.16
USPS Southern Area	3,046	3,028	99.41%	724	680	93.92%	135.98	1,021	276.27	288	282	97.92%	41.67	261.7
USPS Western Area	1,382	1,363	98.63%	320	303	94.69%	161.35	453	314.17	137	134	97.81%	38.72	287.74

NRF = No Report Filed

Table B-8 FY 2014 Complaints Filed Basis and Issues - Grand Total

AGENCY_SIZE_DESIGNATION	BASES OF ALLEGED DISCRIMINATION																						
	AMERICAN INDIAN / ALASKA NATIVE	ASIAN	NATIVE HAWAIIAN/ OTHER PACIFIC ISLANDER	BLACK AFRICAN AMERICAN	WHITE	TWO OR MORE RACES	COLOR	RELIGION	REPRISAL	SEX		PREGNAN CY DISCRIMIN ATION ACT	NATIONAL ORIGIN		EQUAL PAY ACT		AGE	DISABILITY		GINA	TOTAL BASES BY ISSUE	TOTAL COMPLAIN TS BY ISSUE	TOTAL COMPLAIN ANTS BY ISSUE
										MALE	FEMALE		HISPANIC / LATINO	OTHER	MALE	FEMALE		MENTAL	PHYSICAL				
A. APPOINTMENT/HIRE	10	24	2	174	48	11	92	43	239	93	136	4	36	75			269	56	162	3	1477	638	629
B. ASSIGNMENT OF DUTIES	15	50	2	442	116	22	201	67	790	194	431	11	71	132			520	120	316	8	3508	1556	1526
C. AWARDS	2	10	0	62	63	1	71	38	107	63	60	1	30	27			104	10	31	1	681	236	235
D. CONVERSION TO FULL TIME	0	2	1	12	3	1	8	3	13	7	7	0	0	3			12	1	4	0	77	36	36
E. DISCIPLINARY ACTION	23	101	8	879	291	38	448	141	1935	512	810	11	123	228			1108	353	882	22	7913	3502	3457
E.1. DEMOTION	1	4	0	30	4	2	17	2	50	15	31	1	2	7			29	10	18	0	223	99	98
E.2. REPRIMAND	8	44	5	274	98	12	148	52	643	165	270	4	41	86			389	92	272	3	2606	1108	1087
E.3. SUSPENSION	7	29	3	270	82	11	129	29	618	149	218	2	45	67			316	106	246	2	2329	1007	989
E.4. REMOVAL	4	8	0	148	57	8	83	29	317	98	148	2	21	35			193	92	221	7	1471	674	667
F. DUTY HOURS	4	12	0	135	59	7	73	35	309	78	170	1	15	31			193	36	185	6	1349	604	596
G. EVALUATION/APPRaisal	9	40	2	353	86	12	131	68	740	148	292	3	58	109			417	123	233	3	2827	1289	1271
H. EXAMINATION/TEST	1	0	0	7	4	0	7	2	19	4	11	0	1	7			24	7	15	1	110	54	54
I. HARASSMENT	49	162	11	1634	517	84	778	275	3484	839	2152	26	304	433			1849	670	1467	32	14766	6676	6438
I.1. NON-SEXUAL	49	162	11	1634	517	84	778	275	3313	721	1723	26	304	433			1849	670	1467	32	14048	6102	5930
I.2. SEXUAL									171	118	429	0									718	574	572
J. MEDICAL EXAMINATION	0	0	0	9	3	0	6	2	43	9	10	0	2	1			28	20	88	4	225	127	127
K. PAY INCLUDING OVERTIME	4	21	1	234	86	9	128	35	519	154	253	5	32	62	19	41	370	85	274	10	2338	1040	1023
L. PROMOTION/NON-SELECTION	20	61	12	682	166	25	300	84	907	346	528	4	114	183			946	128	317	16	4839	2227	2164
M. REASSIGNMENT	9	23	2	216	78	7	102	31	436	141	224	4	33	54			294	69	194	2	1919	842	829
M.1. DENIED	4	11	1	77	32	2	45	14	163	54	85	2	17	29			100	29	79	1	745	316	309
M.2. DIRECTED	5	12	1	139	46	5	57	17	273	87	139	2	16	25			194	40	115	1	1174	526	523
N. REASONABLE ACCOMMODATION								68	589									350	1113	14	2134	1435	1405
O. REINSTATEMENT	0	0	1	9	4	1	6	6	14	5	7	1	0	7			16	7	10	1	95	34	34
P. RETIREMENT	0	2	0	19	7	1	6	2	49	19	24	0	4	6			62	18	39	1	259	113	113
Q. TERMINATION	7	22	6	305	59	10	138	62	371	132	247	10	36	72			322	160	340	6	2305	1087	1085
R. TERMS/CONDITIONS OF EMPLOYMENT	16	56	5	610	195	29	340	105	1367	351	645	15	80	162			822	219	689	20	5726	2445	2404
S. TIME AND ATTENDANCE	12	32	2	338	119	15	173	61	799	205	327	5	55	66			428	179	476	12	3304	1446	1411
T. TRAINING	4	19	0	168	35	7	69	29	255	68	143	1	27	49			174	34	85	3	1170	499	492
U. OTHER	4	6	0	125	30	4	51	17	242	60	103	2	10	32			145	50	110	1	992	477	468
TOTAL ALL ISSUES BY BASES	189	643	55	6413	1969	284	3128	1174	13227	3428	6580	104	1031	1739	19	41	8103	2695	7030	166			
TOTAL ALL COMPLAINTS FILED BY BASES	114	368	34	3785	1161	168	1894	670	7018	2008	3814	69	643	1013	18	40	4697	1438	3817	93			
TOTAL ALL COMPLAINANTS BY BASES	109	356	33	3662	1132	158	1840	648	6628	1926	3732	69	629	987	18	40	4564	1395	3700	92			

Table B-8a FY 2014 Complaints Filed Basis and Issues - Cabinet Level Agencies

AGENCY_SIZE_DESIGNATION	BASES OF ALLEGED DISCRIMINATION															EQUAL PAY ACT		DISABILITY			TOTAL BASES BY ISSUE	TOTAL COMPLAINTS BY ISSUE	TOTAL COMPLAINANTS BY ISSUE
	AMERICAN INDIAN / ALASKA NATIVE	ASIAN	NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	BLACK / AFRICAN AMERICAN	WHITE	TWO OR MORE RACES	COLOR	RELIGION	REPRISAL	SEX		PREGNANCY DISCRIMINATION ACT	NATIONAL ORIGIN		MALE	FEMALE	AGE	MENTAL	PHYSICAL	GINA			
										MALE	FEMALE		HISPANIC / LATINO	OTHER									
A. APPOINTMENT/HIRE	9	22	1	158	44	10	85	41	214	80	121	4	33	69			242	52	147	3	1335	580	572
B. ASSIGNMENT OF DUTIES	12	42	1	374	104	18	175	53	698	174	375	11	62	109			452	111	289	7	3067	1394	1370
C. AWARDS	2	9	0	53	61	1	68	33	91	61	48	1	28	24			91	8	25	1	605	209	208
D. CONVERSION TO FULL TIME	0	2	0	11	3	1	7	3	12	7	6	0	0	2			11	0	4	0	69	31	31
E. DISCIPLINARY ACTION	23	98	8	818	284	37	427	126	1843	499	758	11	118	211			1057	345	859	22	7544	3347	3316
E.1. DEMOTION	1	4	0	24	4	2	14	1	41	13	27	1	2	6			25	9	17	0	191	84	83
E.2. REPRIMAND	8	42	5	250	94	11	138	44	610	160	247	4	39	75			362	91	260	3	2443	1048	1029
E.3. SUSPENSION	7	28	3	252	81	11	126	26	589	146	205	2	42	63			304	103	241	2	2231	962	944
E.4. REMOVAL	4	8	0	140	56	8	81	28	303	97	140	2	21	35			189	90	218	7	1427	652	645
F. DUTY HOURS	4	11	0	133	58	6	72	33	299	77	167	1	15	28			190	36	181	6	1317	586	581
G. EVALUATION/APPRaisal	8	31	1	269	69	10	100	43	625	119	225	3	46	90			334	100	189	2	2264	1076	1063
H. EXAMINATION/TEST	1	0	0	7	3	0	7	0	17	3	9	0	0	7			21	6	12	1	94	46	46
I. HARASSMENT	44	142	11	1468	471	78	721	242	3178	785	1976	26	276	398			1681	607	1352	32	13488	6130	5908
I.1. NON-SEXUAL	44	142	11	1468	471	78	721	242	3019	671	1574	26	276	398			1681	607	1352	32	12813	5590	5436
I.2. SEXUAL									159	114	402	0									675	540	538
J. MEDICAL EXAMINATION	0	0	0	9	2	0	6	2	42	8	9	0	2	1			27	20	86	4	218	123	123
K. PAY INCLUDING OVERTIME	4	17	1	221	85	9	122	33	496	144	239	5	29	59	16	31	357	82	267	10	2227	986	970
L. PROMOTION/NON-SELECTION	19	52	12	595	144	23	272	75	796	307	467	3	107	160			801	111	279	16	4239	1948	1900
M. REASSIGNMENT	9	22	2	190	75	5	94	28	393	130	198	3	28	48			268	62	180	2	1737	768	758
M.1. DENIED	4	10	1	62	29	1	40	12	138	47	71	1	13	24			89	24	71	1	638	273	268
M.2. DIRECTED	5	12	1	128	46	4	54	16	255	83	127	2	15	24			179	38	109	1	1099	495	492
N. REASONABLE ACCOMMODATION								65	548									314	1033	14	1974	1322	1297
O. REINSTATEMENT	0	0	0	9	4	1	6	6	13	5	7	1	0	6			15	6	10	1	90	32	32
P. RETIREMENT	0	2	0	16	6	1	6	2	38	13	22	0	3	5			50	14	34	1	213	93	93
Q. TERMINATION	7	19	6	278	55	10	129	56	338	120	222	9	34	64			294	144	312	5	2102	1002	1000
R. TERMS/CONDITIONS OF EMPLOYMENT	15	51	4	570	184	26	322	102	1269	336	607	15	71	149			774	209	659	20	5383	2313	2274
S. TIME AND ATTENDANCE	11	30	2	304	109	13	163	55	748	193	298	5	49	61			399	163	451	12	3066	1343	1310
T. TRAINING	3	16	0	130	34	6	59	25	223	61	121	1	23	45			148	28	74	3	1000	435	431
U. OTHER	4	6	0	106	28	4	47	13	216	48	85	2	10	27			126	45	102	1	870	417	410
TOTAL ALL ISSUES BY BASES	175	572	49	5719	1823	259	2888	1036	12097	3170	5960	101	934	1563	16	31	7338	2463	6545	163			
TOTAL ALL COMPLAINTS FILED BY BASES	105	337	32	3447	1075	147	1761	607	6463	1856	3497	67	590	915	15	31	4262	1305	3552	92			
TOTAL ALL COMPLAINANTS BY BASES	100	328	31	3335	1047	146	1714	589	6109	1796	3423	67	579	895	15	31	4145	1269	3443	91			

Table B-8b FY 2014 Complaints Filed Basis and Issues - Medium Sized Agencies

AGENCY_SIZE_DESIGNATION	BASES OF ALLEGED DISCRIMINATION																			EQUAL PAY		AGE	DISABILITY			GINA	TOTAL BASES BY ISSUE	TOTAL COMPLAINTS BY ISSUE	TOTAL COMPLAINANTS BY ISSUE
	AMERICAN INDIAN / ALASKA NATIVE	ASIAN	NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	BLACK / AFRICAN AMERICAN	WHITE	TWO OR MORE RACES	COLOR	RELIGION	REPRISAL	SEX		PREGNANTY DISCRIMINATION ACT	NATIONAL ORIGIN		ACT		MENTAL	PHYSICAL											
										MALE	FEMALE		HISPANIC / LATINO	OTHER	MALE	FEMALE													
A. APPOINTMENT/HIRE	1	1	1	14	4	1	5	1	19	8	12	0	1	5			22	2	11	0	108	44	43						
B. ASSIGNMENT OF DUTIES	2	7	1	51	9	3	15	10	56	15	35	0	5	15			42	5	22	1	294	115	113						
C. AWARDS	0	1	0	7	2	0	2	5	14	2	10	0	1	3			11	2	5	0	65	23	23						
D. CONVERSION TO FULL TIME	0	0	1	1	0	0	1	0	1	0	1	0	0	1			1	1	0	0	8	5	5						
E. DISCIPLINARY ACTION	0	2	0	47	6	1	16	10	62	9	39	0	4	11			39	5	19	0	270	116	107						
E.1. DEMOTION	0	0	0	6	0	0	3	1	9	1	4	0	0	1			4	0	1	0	30	14	14						
E.2. REPRIMAND	0	1	0	17	3	1	6	4	19	3	14	0	1	7			18	1	10	0	105	44	42						
E.3. SUSPENSION	0	1	0	12	1	0	2	2	18	2	10	0	3	2			9	2	3	0	67	30	30						
E.4. REMOVAL	0	0	0	7	1	0	2	1	9	1	7	0	0	0			4	1	3	0	36	15	15						
F. DUTY HOURS	0	1	0	1	0	1	1	0	7	1	2	0	0	2			1	0	1	0	18	12	9						
G. EVALUATION/APPRaisal	1	6	1	67	15	1	19	20	81	24	53	0	8	15			58	14	32	1	416	165	160						
H. EXAMINATION/TEST	0	0	0	0	1	0	0	2	2	1	2	0	1	0			3	1	3	0	16	8	8						
I. HARASSMENT	3	16	0	134	40	5	36	26	233	43	133	0	21	25			134	48	96	0	993	439	426						
I.1. NON-SEXUAL	3	16	0	134	40	5	36	26	222	39	111	0	21	25			134	48	96	0	956	410	398						
I.2. SEXUAL									11	4	22	0									37	29	29						
J. MEDICAL EXAMINATION	0	0	0	0	1	0	0	0	1	1	0	0	0	0			1	0	2	0	6	3	3						
K. PAY INCLUDING OVERTIME	0	3	0	10	0	0	4	1	15	8	11	0	3	3	3	7	10	2	5	0	81	40	39						
L. PROMOTION/NON-SELECTION	1	8	0	74	20	2	20	8	93	33	43	1	6	19			123	16	33	0	500	233	219						
M. REASSIGNMENT	0	1	0	21	2	2	7	2	32	8	18	0	4	5			24	7	11	0	144	58	56						
M.1. DENIED	0	1	0	11	2	1	4	1	16	5	8	0	3	4			9	5	6	0	76	31	29						
M.2. DIRECTED	0	0	0	10	0	1	3	1	16	3	10	0	1	1			15	2	5	0	68	27	27						
N. REASONABLE ACCOMMODATION								2	29									31	63	0	125	90	88						
O. REINSTATEMENT	0	0	1	0	0	0	0	0	1	0	0	0	0	1			1	1	0	0	5	2	2						
P. RETIREMENT	0	0	0	2	1	0	0	0	7	5	2	0	1	0			10	3	4	0	35	15	15						
Q. TERMINATION	0	3	0	20	3	0	6	5	22	9	17	0	2	6			21	13	22	1	150	62	62						
R. TERMS/CONDITIONS OF EMPLOYMENT	1	4	1	25	7	3	12	3	40	10	15	0	5	10			31	7	20	0	194	81	80						
S. TIME AND ATTENDANCE	0	2	0	26	8	1	6	5	40	9	23	0	5	4			19	13	19	0	180	78	76						
T. TRAINING	0	3	0	29	0	0	5	4	20	7	16	0	3	3			20	3	9	0	122	50	47						
U. OTHER	0	0	0	15	2	0	3	3	18	11	12	0	0	2			11	5	6	0	88	45	44						
TOTAL ALL ISSUES BY BASES	9	58	6	544	121	20	158	107	793	204	444	1	70	130	3	7	582	179	383	3									
TOTAL ALL COMPLAINTS FILED BY BASES	7	26	2	270	75	19	94	49	423	124	242	1	41	75	3	7	353	106	213	1									
TOTAL ALL COMPLAINANTS BY BASES	7	23	2	263	74	10	89	45	398	104	237	1	38	69	3	7	340	99	206	1									

Table B-8c FY 2014 Complaints Filed Basis and Issues - Small Agencies

AGENCY_SIZE_DESIGNATION	BASES OF ALLEGED DISCRIMINATION																		EQUAL PAY		AGE	DISABILITY		GINA	TOTAL BASES BY ISSUE	TOTAL COMPLAINTS BY ISSUE	TOTAL COMPLAINANTS BY ISSUE
	AMERICAN INDIAN / ALASKA NATIVE	ASIAN	NATIVE HAWAIIAN/ OTHER PACIFIC ISLANDER	BLACK/ AFRICAN AMERICAN	WHITE	TWO OR MORE RACES	COLOR	RELIGION	REPRISAL	SEX		PREGNANCY DISCRIMINATION ACT	NATIONAL ORIGIN		ACT												
										MALE	FEMALE		HISPANIC/ LATINO	OTHER	MALE	FEMALE	MENTAL	PHYSICAL									
A. APPOINTMENT/HIRE	0	1	0	1	0	0	2	1	5	4	2	0	2	1			5	2	4	0	30	12	12				
B. ASSIGNMENT OF DUTIES	1	1	0	16	3	1	10	3	34	5	20	0	4	8			26	3	5	0	140	45	41				
C. AWARDS	0	0	0	2	0	0	1	0	2	0	2	0	1	0			2	0	1	0	11	4	4				
D. CONVERSION TO FULL TIME	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0	0				
E. DISCIPLINARY ACTION	0	1	0	13	1	0	4	4	28	4	12	0	1	6			11	2	4	0	91	37	32				
E.1. DEMOTION	0	0	0	0	0	0	0	0	0	1	0	0	0	0			0	1	0	0	2	1	1				
E.2. REPRIMAND	0	1	0	6	1	0	3	3	13	2	8	0	1	4			8	0	2	0	52	15	15				
E.3. SUSPENSION	0	0	0	6	0	0	1	1	11	1	3	0	0	2			3	1	2	0	31	15	15				
E.4. REMOVAL	0	0	0	1	0	0	0	0	4	0	1	0	0	0			0	0	0	0	6	6	6				
F. DUTY HOURS	0	0	0	1	1	0	0	2	3	0	1	0	0	1			2	0	3	0	14	6	6				
G. EVALUATION/APPRaisal	0	3	0	17	2	0	12	5	33	5	13	0	3	4			25	9	12	0	143	47	47				
H. EXAMINATION/TEST	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0	0				
I. HARASSMENT	2	4	0	31	6	0	20	6	67	11	39	0	6	10			32	13	19	0	266	101	98				
I.1. NON-SEXUAL	2	4	0	31	6	0	20	6	66	11	34	0	6	10			32	13	19	0	260	96	90				
I.2. SEXUAL									1	0	5	0									6	5	5				
J. MEDICAL EXAMINATION	0	0	0	0	0	0	0	0	0	0	1	0	0	0			0	0	0	0	1	1	1				
K. PAY INCLUDING OVERTIME	0	1	0	3	1	0	2	1	8	2	3	0	0	0	0	3	3	1	2	0	30	14	14				
L. PROMOTION/NON-SELECTION	0	1	0	12	2	0	7	1	16	6	16	0	1	4			22	1	5	0	94	44	43				
M. REASSIGNMENT	0	0	0	5	1	0	1	1	11	3	8	1	1	1			2	0	3	0	38	16	15				
M.1. DENIED	0	0	0	4	1	0	1	1	9	2	6	1	1	1			2	0	2	0	31	12	12				
M.2. DIRECTED	0	0	0	1	0	0	0	0	2	1	2	0	0	0			0	0	1	0	7	4	4				
N. REASONABLE ACCOMMODATION								1	11									4	17	0	33	22	19				
O. REINSTATEMENT	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0	0				
P. RETIREMENT	0	0	0	1	0	0	0	0	4	1	0	0	0	1			2	1	1	0	11	5	5				
Q. TERMINATION	0	0	0	7	1	0	3	1	9	3	7	1	0	2			7	2	6	0	49	21	21				
R. TERMS/CONDITIONS OF EMPLOYMENT	0	1	0	14	4	0	5	0	56	5	22	0	4	3			17	2	10	0	143	49	48				
S. TIME AND ATTENDANCE	1	0	0	8	2	1	4	1	11	3	6	0	1	1			10	3	6	0	58	25	25				
T. TRAINING	1	0	0	9	1	1	5	0	11	0	6	0	1	1			6	2	2	0	46	13	13				
U. OTHER	0	0	0	4	0	0	1	1	8	1	6	0	0	3			8	0	2	0	34	15	14				
TOTAL ALL ISSUES BY BASES	5	13	0	144	25	3	77	28	317	53	164	2	25	46	0	3	180	45	102	0							
TOTAL ALL COMPLAINTS FILED BY BASES	2	5	0	63	11	1	36	13	122	27	66	1	11	23	0	2	80	25	52	0							
TOTAL ALL COMPLAINANTS BY BASES	2	5	0	59	11	1	34	13	111	25	63	1	11	23	0	2	77	25	51	0							

Table B-9 FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	7	360.57	1	0	1	14.29%	\$24,972.47	\$3,567.50
American Battle Monuments Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	6	242.83	2	3	5	83.33%	\$20,000.00	\$3,333.33
Central Intelligence Agency	20	489.15	0	3	3	15.00%	\$102,993.42	\$5,149.67
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0.00%	\$0.00	\$0.00
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0.00%	\$0.00	\$0.00
Commodity Futures Trading Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Consumer Financial Protection Bureau	5	192.4	3	2	5	100.00%	\$50,000.00	\$10,000.00
Consumer Product Safety Commission	2	145.5	2	0	2	100.00%	\$5,000.00	\$2,500.00
Corporation for National and Community Service	5	123.4	5	0	5	100.00%	\$18,882.00	\$3,776.40
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Court Services and Offender Supervision Agency for the District of Columbia	7	166.71	5	2	7	100.00%	\$52,687.50	\$7,526.79
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	47	235.09	16	6	22	46.81%	\$438,566.75	\$9,331.21
DOD Defense Commissary Agency	87	182.08	49	3	52	59.77%	\$485,995.05	\$5,586.15
DOD Defense Contract Audit Agency	15	309.53	1	1	2	13.33%	\$83,792.25	\$5,586.15
DOD Defense Contract Management Agency	27	183.85	17	3	20	74.07%	\$150,826.05	\$5,586.15
DOD Defense Health Agency	4	65.5	4	0	4	100.00%	\$23,444.60	\$5,861.15
DOD Defense Human Resources Activity	3	269.33	0	0	0	0.00%	\$13,672.30	\$4,557.43
DOD Defense Information Systems Agency	10	217.9	4	5	9	90.00%	\$59,275.35	\$5,927.54
DOD Defense Intelligence Agency	33	285.73	6	17	23	69.70%	\$182,898.00	\$5,542.36
DOD Defense Logistics Agency	58	134.98	54	3	57	98.28%	\$399,789.03	\$6,892.91
DOD Defense Media Activity	5	231.8	1	1	2	40.00%	\$26,313.60	\$5,262.72
DOD Defense Security Service	8	207.38	1	0	1	12.50%	\$44,689.20	\$5,586.15
DOD Defense Technical Information Center	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Threat Reduction Agency	12	126.67	9	2	11	91.67%	\$24,162.00	\$2,013.50
DOD Department of Defense Education Activity	74	202.19	44	13	57	77.03%	\$302,267.70	\$4,084.70
DOD Department of the Air Force	219	222.44	81	11	92	42.01%	\$1,223,366.85	\$5,586.15
DOD Department of the Army	701	212.72	305	93	398	56.78%	\$4,423,297.31	\$6,309.98

Table B-9 FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DOD Department of the Navy	526	217.64	216	142	358	68.06%	\$2,402,473.45	\$4,567.44
DOD Finance and Accounting Service	38	198.66	17	4	21	55.26%	\$212,273.70	\$5,586.15
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	2	875	0	0	0	0.00%	\$15,039.00	\$7,519.50
DOD National Geospatial-Intelligence Agency	9	224.89	3	1	4	44.44%	\$50,275.35	\$5,586.15
DOD National Guard Bureau	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD National Security Agency	11	301.27	0	11	11	100.00%	\$144,144.00	\$13,104.00
DOD Office of Inspector General	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Office of the Secretary/Washington Headquarters Services	23	208.65	11	6	17	73.91%	\$246,983.69	\$10,738.42
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0.00%	\$0.00	\$0.00
Defense Nuclear Facilities Safety Board	3	166	3	0	3	100.00%	\$10,800.00	\$3,600.00
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	420	205.47	200	45	245	58.33%	\$1,276,466.05	\$3,039.20
Department of Commerce	156	176.87	96	60	156	100.00%	\$659,200.97	\$4,225.65
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	16	230.44	10	3	13	81.25%	\$61,539.90	\$3,846.24
Department of Energy	52	235.46	17	25	42	80.77%	\$229,419.49	\$4,411.91
Department of Health and Human Services	257	209.65	124	45	169	65.76%	\$929,735.37	\$3,617.65
Department of Homeland Security	940	245.56	464	194	658	70.00%	\$2,702,034.15	\$2,874.50
Department of Housing and Urban Development	55	294	1	7	8	14.55%	\$128,239.00	\$2,331.62
Department of Justice	689	205.06	289	230	519	75.33%	\$3,643,213.99	\$5,287.68
Department of Labor	111	269.95	11	80	91	81.98%	\$307,470.00	\$2,770.00
Department of State	121	244.64	45	30	75	61.98%	\$305,050.00	\$2,521.07
Department of Transportation	219	138.87	193	19	212	96.80%	\$1,294,101.00	\$5,909.14
Department of Treasury	353	250.17	112	120	232	65.72%	\$2,199,251.00	\$6,230.17
Department of Veterans Affairs	1,846	205.22	681	348	1,029	55.74%	\$13,063,277.92	\$7,076.53
Department of the Interior	242	223.38	94	68	162	66.94%	\$727,935.58	\$3,008.00
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	57	226.61	23	5	28	49.12%	\$175,674.70	\$3,082.01
Equal Employment Opportunity Commission	16	236.62	5	4	9	56.25%	\$146,000.00	\$9,125.00
Export-Import Bank of the United States	2	129.5	2	0	2	100.00%	\$6,500.00	\$3,250.00
Farm Credit Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
Farm Credit System Insurance Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	41	219.83	20	21	41	100.00%	\$198,811.98	\$4,849.07
Federal Election Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Energy Regulatory Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	9	323.67	2	4	6	66.67%	\$30,930.00	\$3,436.67
Federal Labor Relations Authority	1	154	1	0	1	100.00%	\$2,683.00	\$2,683.00
Federal Maritime Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Mediation and Conciliation Service	0	0	0	0	0	0.00%	\$0.00	\$0.00

Table B-9 FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Reserve Board of Governors	5	90.2	4	1	5	100.00%	\$27,753.84	\$5,550.77
Federal Retirement Thrift Investment Board	1	120	1	0	1	100.00%	\$1,550.00	\$1,550.00
Federal Trade Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
General Services Administration	70	214.43	29	33	62	88.57%	\$264,815.00	\$3,783.07
Government Publishing Office	25	280.72	1	0	1	4.00%	\$60,358.00	\$2,414.32
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0.00%	\$0.00	\$0.00
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	1	291	0	0	0	0.00%	\$4,600.00	\$4,600.00
Inter-American Foundation	3	209	2	1	3	100.00%	\$14,420.00	\$4,806.67
International Boundary and Water Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
John F. Kennedy Center for the Performing Arts	1	99	1	0	1	100.00%	\$6,963.66	\$6,963.66
Marine Mammal Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	1	161	1	0	1	100.00%	\$3,702.00	\$3,702.00
Millennium Challenge Corporation	6	121	6	0	6	100.00%	\$1,500.00	\$250.00
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	21	211.71	4	12	16	76.19%	\$106,188.70	\$5,056.60
National Archives and Records Administration	11	157.73	8	2	10	90.91%	\$35,624.00	\$3,238.55
National Capital Planning Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	2	178.5	2	0	2	100.00%	\$7,550.00	\$3,775.00
National Endowment for the Arts	2	135	2	0	2	100.00%	\$5,948.36	\$2,974.18
National Endowment for the Humanities	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Gallery of Art	2	236	0	1	1	50.00%	\$9,272.00	\$4,636.00
National Indian Gaming Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Labor Relations Board	4	219	1	1	2	50.00%	\$21,380.00	\$5,345.00
National Mediation Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Reconnaissance Office	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Science Foundation	3	288.33	0	2	2	66.67%	\$10,000.00	\$3,333.33
National Transportation Safety Board	4	45	4	0	4	100.00%	\$22,542.00	\$5,635.50
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	4	215.5	2	2	4	100.00%	\$18,262.89	\$4,565.72
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0.00%	\$0.00	\$0.00

Table B-9 FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Office of Personnel Management	31	141.94	31	0	31	100.00%	\$201,512.00	\$6,500.39
Office of Special Counsel	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of the Director of National Intelligence	1	232	0	1	1	100.00%	\$13,728.29	\$13,728.29
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Peace Corps	2	74	2	0	2	100.00%	\$8,070.00	\$4,035.00
Pension Benefit Guaranty Corporation	15	169.6	12	1	13	86.67%	\$39,076.00	\$2,605.07
Postal Regulatory Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	4	143.25	4	0	4	100.00%	\$11,866.00	\$2,966.50
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	16	216.06	8	6	14	87.50%	\$47,867.68	\$2,991.73
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	26	277.85	3	17	20	76.92%	\$113,228.00	\$4,354.92
Smithsonian Institution	9	180.11	6	2	8	88.89%	\$31,175.00	\$3,463.89
Social Security Administration	352	256.55	129	48	177	50.28%	\$1,763,047.81	\$5,008.66
Tennessee Valley Authority	41	200	33	8	41	100.00%	\$26,622.66	\$649.33
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	3,050	139.69	2,533	381	2,914	95.54%	\$5,539,310.46	\$1,816.17
US Trade and Development Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal Including USPS	10,439	193.24	5,709	1,977	7,686	73.63%	\$44,019,790.11	\$4,216.86
Medium Subtotal	694	233.93	303	161	464	66.86%	\$3,078,724.08	\$4,436.20
Small Subtotal	142	251.59	61	20	81	57.04%	\$614,464.88	\$4,327.22
Micro Subtotal	8	192	6	1	7	87.50%	\$31,370.00	\$3,921.25
Government-wide Including USPS	11,283	196.48	6,079	2,159	8,238	73.01%	\$47,744,349.07	\$4,231.53
USPS Percentage of Cabinet Sub Total	29.22%		44.37%	19.27%	37.91%		12.58%	
USPS Percentage of Government-wide	27.03%		41.67%	17.65%	35.37%		11.60%	
Cabinet Level Subtotal Minus USPS	7,389	215.35	3,176	1,596	4,772	64.58%	\$38,480,479.65	\$5,207.81
Government-wide Minus USPS	8,233	217.52	3,546	1,778	5,324	64.67%	\$42,205,038.61	\$5,126.33

NRF = No Report Filed

Table B-9a FY 2014 Timeliness and Cost of Complaint Investigations Completed by Agency Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	0	0	0	0	0	0.00%	\$0.00	\$0.00
American Battle Monuments Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	0	0	0	0	0	0.00%	\$0.00	\$0.00
Central Intelligence Agency	20	489.15	0	3	3	15.00%	\$102,993.42	\$5,149.67
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0.00%	\$0.00	\$0.00
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0.00%	\$0.00	\$0.00
Commodity Futures Trading Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Consumer Financial Protection Bureau	0	0	0	0	0	0.00%	\$0.00	\$0.00
Consumer Product Safety Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Corporation for National and Community Service	0	0	0	0	0	0.00%	\$0.00	\$0.00
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Court Services and Offender Supervision Agency for the District of Columbia	6	159	5	1	6	100.00%	\$49,767.50	\$8,294.58
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	47	235.09	16	6	22	46.81%	\$438,566.75	\$9,331.21
DOD Defense Commissary Agency	87	182.08	49	3	52	59.77%	\$485,995.05	\$5,586.15
DOD Defense Contract Audit Agency	15	309.53	1	1	2	13.33%	\$83,792.25	\$5,586.15
DOD Defense Contract Management Agency	27	183.85	17	3	20	74.07%	\$150,826.05	\$5,586.15
DOD Defense Health Agency	4	65.5	4	0	4	100.00%	\$23,444.60	\$5,861.15
DOD Defense Human Resources Activity	0	0	0	0	0	0.00%	\$11,172.30	\$0.00
DOD Defense Information Systems Agency	7	207.71	3	3	6	85.71%	\$50,275.35	\$7,182.19
DOD Defense Intelligence Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Logistics Agency	1	154	1	0	1	100.00%	\$5,586.15	\$5,586.15
DOD Defense Media Activity	4	253	0	1	1	25.00%	\$22,344.60	\$5,586.15

Table B-9a FY 2014 Timeliness and Cost of Complaint Investigations Completed by Agency Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DOD Defense Security Service	8	207.38	1	0	1	12.50%	\$44,689.20	\$5,586.15
DOD Defense Technical Information Center	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Threat Reduction Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Department of Defense Education Activity	38	234.45	16	12	28	73.68%	\$212,273.70	\$5,586.15
DOD Department of the Air Force	219	222.44	81	11	92	42.01%	\$1,223,366.85	\$5,586.15
DOD Department of the Army	701	212.72	305	93	398	56.78%	\$4,423,297.31	\$6,309.98
DOD Department of the Navy	399	222.38	152	113	265	66.42%	\$2,228,873.85	\$5,586.15
DOD Finance and Accounting Service	38	198.66	17	4	21	55.26%	\$212,273.70	\$5,586.15
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD National Geospatial-Intelligence Agency	9	224.89	3	1	4	44.44%	\$50,275.35	\$5,586.15
DOD National Guard Bureau	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD National Security Agency	11	301.27	0	11	11	100.00%	\$144,144.00	\$13,104.00
DOD Office of Inspector General	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Office of the Secretary/Washington Headquarters Services	22	212.73	10	6	16	72.73%	\$244,233.69	\$11,101.53
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0.00%	\$0.00	\$0.00
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	0	0	0	0	0	0.00%	\$0.00	\$0.00
Department of Commerce	3	145.67	3	0	3	100.00%	\$11,740.00	\$3,913.33
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	0	0	0	0	0	0.00%	\$0.00	\$0.00
Department of Energy	0	0	0	0	0	0.00%	\$0.00	\$0.00
Department of Health and Human Services	9	187.56	5	2	7	77.78%	\$16,909.21	\$1,878.80
Department of Homeland Security	272	178.81	178	77	255	93.75%	\$1,041,042.48	\$3,827.36
Department of Housing and Urban Development	0	0	0	0	0	0.00%	\$0.00	\$0.00
Department of Justice	152	233.16	52	50	102	67.11%	\$1,139,021.84	\$7,493.56
Department of Labor	0	0	0	0	0	0.00%	\$0.00	\$0.00
Department of State	13	257.38	1	8	9	69.23%	\$110,200.00	\$8,476.92
Department of Transportation	94	160.77	74	14	88	93.62%	\$695,976.00	\$7,404.00
Department of Treasury	352	250.26	112	120	232	65.91%	\$2,195,072.00	\$6,236.00
Department of Veterans Affairs	851	210.11	316	188	504	59.22%	\$7,887,288.44	\$9,268.26
Department of the Interior	0	0	0	0	0	0.00%	\$0.00	\$0.00
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	1	78	1	0	1	100.00%	\$1,575.00	\$1,575.00

Table B-9a FY 2014 Timeliness and Cost of Complaint Investigations Completed by Agency Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Equal Employment Opportunity Commission	14	230	5	4	9	64.29%	\$140,000.00	\$10,000.00
Export-Import Bank of the United States	0	0	0	0	0	0.00%	\$0.00	\$0.00
Farm Credit Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
Farm Credit System Insurance Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Election Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Energy Regulatory Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Labor Relations Authority	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Maritime Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Mediation and Conciliation Service	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Reserve Board of Governors	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Retirement Thrift Investment Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Trade Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
General Services Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
Government Printing Office	0	0	0	0	0	0.00%	\$0.00	\$0.00
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0.00%	\$0.00	\$0.00
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0	0	0.00%	\$0.00	\$0.00
Inter-American Foundation	0	0	0	0	0	0.00%	\$0.00	\$0.00
International Boundary and Water Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0.00%	\$0.00	\$0.00
Marine Mammal Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Millennium Challenge Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00

Table B-9a FY 2014 Timeliness and Cost of Complaint Investigations Completed by Agency Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
National Archives and Records Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Capital Planning Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Endowment for the Arts	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Endowment for the Humanities	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Gallery of Art	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Indian Gaming Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Labor Relations Board	2	279.5	0	1	1	50.00%	\$15,480.00	\$7,740.00
National Mediation Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Reconnaissance Office	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Science Foundation	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Transportation Safety Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of Personnel Management	31	141.94	31	0	31	100.00%	\$201,512.00	\$6,500.39
Office of Special Counsel	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of the Director of National Intelligence	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Peace Corps	0	0	0	0	0	0.00%	\$0.00	\$0.00
Pension Benefit Guaranty Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Postal Regulatory Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	1	390	0	0	0	0.00%	\$5,000.00	\$5,000.00
Smithsonian Institution	0	0	0	0	0	0.00%	\$0.00	\$0.00

Table B-9a FY 2014 Timeliness and Cost of Complaint Investigations Completed by Agency Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Social Security Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
Tennessee Valley Authority	41	200	33	8	41	100.00%	\$26,622.66	\$649.33
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	0	0	0	0	0	0.00%	\$0.00	\$0.00
US Trade and Development Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal Including USPS	3,383	214.49	1,417	727	2,144	63.38%	\$23,152,680.72	\$6,843.83
Medium Subtotal	76	179.3	65	9	74	97.37%	\$250,189.66	\$3,291.97
Small Subtotal	40	348.92	10	8	18	45.00%	\$292,760.92	\$7,319.02
Micro Subtotal	0	0	0	0	0	0.00%	\$0.00	\$0.00
Government-wide Including USPS	3,499	215.27	1,492	744	2,236	63.90%	\$23,695,631.30	\$6,772.12
USPS Percentage of Cabinet Sub Total	0.00%		0.00%	0.00%	0.00%		0.00%	
USPS Percentage of Government-wide	0.00%		0.00%	0.00%	0.00%		0.00%	
Cabinet Level Subtotal Minus USPS	3,383	214.49	1,417	727	2,144	63.38%	\$23,152,680.72	\$6,843.83
Government-wide Minus USPS	3,499	215.27	1,492	744	2,236	63.90%	\$23,695,631.30	\$6,772.12

NRF = No Report Filed

Table B-9b FY 2014 Timeliness and Cost of Complaint Investigations Completed by Contract Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	7	360.57	1	0	1	14.29%	\$24,972.47	\$3,567.50
American Battle Monuments Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	6	242.83	2	3	5	83.33%	\$20,000.00	\$3,333.33
Central Intelligence Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0.00%	\$0.00	\$0.00
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0.00%	\$0.00	\$0.00
Commodity Futures Trading Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Consumer Financial Protection Bureau	5	192.4	3	2	5	100.00%	\$50,000.00	\$10,000.00
Consumer Product Safety Commission	2	145.5	2	0	2	100.00%	\$5,000.00	\$2,500.00
Corporation for National and Community Service	5	123.4	5	0	5	100.00%	\$18,882.00	\$3,776.40
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Court Services and Offender Supervision Agency for the District of Columbia	1	213	0	1	1	100.00%	\$2,920.00	\$2,920.00
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Commissary Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Contract Audit Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Contract Management Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Health Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Human Resources Activity	3	269.33	0	0	0	0.00%	\$2,500.00	\$833.33
DOD Defense Information Systems Agency	3	241.67	1	2	3	100.00%	\$9,000.00	\$3,000.00
DOD Defense Intelligence Agency	33	285.73	6	17	23	69.70%	\$182,898.00	\$5,542.36
DOD Defense Logistics Agency	57	134.65	53	3	56	98.25%	\$394,202.88	\$6,915.84
DOD Defense Media Activity	1	147	1	0	1	100.00%	\$3,969.00	\$3,969.00

Table B-9b FY 2014 Timeliness and Cost of Complaint Investigations Completed by Contract Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DOD Defense Security Service	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Technical Information Center	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Defense Threat Reduction Agency	12	126.67	9	2	11	91.67%	\$24,162.00	\$2,013.50
DOD Department of Defense Education Activity	36	168.14	28	1	29	80.56%	\$89,994.00	\$2,499.83
DOD Department of the Air Force	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Department of the Army	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Department of the Navy	127	202.76	64	29	93	73.23%	\$173,599.60	\$1,366.93
DOD Finance and Accounting Service	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	2	875	0	0	0	0.00%	\$15,039.00	\$7,519.50
DOD National Geospatial-Intelligence Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD National Guard Bureau	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD National Security Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Office of Inspector General	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD Office of the Secretary/Washington Headquarters Services	1	119	1	0	1	100.00%	\$2,750.00	\$2,750.00
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0.00%	\$0.00	\$0.00
Defense Nuclear Facilities Safety Board	3	166	3	0	3	100.00%	\$10,800.00	\$3,600.00
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	420	205.47	200	45	245	58.33%	\$1,276,466.05	\$3,039.20
Department of Commerce	153	177.48	93	60	153	100.00%	\$647,460.97	\$4,231.77
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	16	230.44	10	3	13	81.25%	\$61,539.90	\$3,846.24
Department of Energy	52	235.46	17	25	42	80.77%	\$229,419.49	\$4,411.91
Department of Health and Human Services	248	210.45	119	43	162	65.32%	\$912,826.16	\$3,680.75
Department of Homeland Security	668	272.74	286	117	403	60.33%	\$1,660,991.67	\$2,486.51
Department of Housing and Urban Development	55	294	1	7	8	14.55%	\$128,239.00	\$2,331.62
Department of Justice	537	197.1	237	180	417	77.65%	\$2,504,192.15	\$4,663.30
Department of Labor	111	269.95	11	80	91	81.98%	\$307,470.00	\$2,770.00
Department of State	108	243.1	44	22	66	61.11%	\$194,850.00	\$1,804.17
Department of Transportation	125	122.4	119	5	124	99.20%	\$598,125.00	\$4,785.00
Department of Treasury	1	219	0	0	0	0.00%	\$4,179.00	\$4,179.00
Department of Veterans Affairs	995	201.05	365	160	525	52.76%	\$5,175,989.48	\$5,202.00
Department of the Interior	242	223.38	94	68	162	66.94%	\$727,935.58	\$3,008.00
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	56	229.27	22	5	27	48.21%	\$174,099.70	\$3,108.92

Table B-9b FY 2014 Timeliness and Cost of Complaint Investigations Completed by Contract Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Equal Employment Opportunity Commission	2	283	0	0	0	0.00%	\$6,000.00	\$3,000.00
Export-Import Bank of the United States	2	129.5	2	0	2	100.00%	\$6,500.00	\$3,250.00
Farm Credit Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
Farm Credit System Insurance Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	41	219.83	20	21	41	100.00%	\$198,811.98	\$4,849.07
Federal Election Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Energy Regulatory Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	9	323.67	2	4	6	66.67%	\$30,930.00	\$3,436.67
Federal Labor Relations Authority	1	154	1	0	1	100.00%	\$2,683.00	\$2,683.00
Federal Maritime Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Mediation and Conciliation Service	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Federal Reserve Board of Governors	5	90.2	4	1	5	100.00%	\$27,753.84	\$5,550.77
Federal Retirement Thrift Investment Board	1	120	1	0	1	100.00%	\$1,550.00	\$1,550.00
Federal Trade Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
General Services Administration	70	214.43	29	33	62	88.57%	\$264,815.00	\$3,783.07
Government Printing Office	25	280.72	1	0	1	4.00%	\$60,358.00	\$2,414.32
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0.00%	\$0.00	\$0.00
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	1	291	0	0	0	0.00%	\$4,600.00	\$4,600.00
Inter-American Foundation	3	209	2	1	3	100.00%	\$14,420.00	\$4,806.67
International Boundary and Water Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
John F. Kennedy Center for the Performing Arts	1	99	1	0	1	100.00%	\$6,963.66	\$6,963.66
Marine Mammal Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	1	161	1	0	1	100.00%	\$3,702.00	\$3,702.00
Millennium Challenge Corporation	6	121	6	0	6	100.00%	\$1,500.00	\$250.00
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	21	211.71	4	12	16	76.19%	\$106,188.70	\$5,056.60

Table B-9b FY 2014 Timeliness and Cost of Complaint Investigations Completed by Contract Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
National Archives and Records Administration	11	157.73	8	2	10	90.91%	\$35,624.00	\$3,238.55
National Capital Planning Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	2	178.5	2	0	2	100.00%	\$7,550.00	\$3,775.00
National Endowment for the Arts	2	135	2	0	2	100.00%	\$5,948.36	\$2,974.18
National Endowment for the Humanities	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Gallery of Art	2	236	0	1	1	50.00%	\$9,272.00	\$4,636.00
National Indian Gaming Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Labor Relations Board	2	158.5	1	0	1	50.00%	\$5,900.00	\$2,950.00
National Mediation Board	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Reconnaissance Office	0	0	0	0	0	0.00%	\$0.00	\$0.00
National Science Foundation	3	288.33	0	2	2	66.67%	\$10,000.00	\$3,333.33
National Transportation Safety Board	4	45	4	0	4	100.00%	\$22,542.00	\$5,635.50
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	4	215.5	2	2	4	100.00%	\$18,262.89	\$4,565.72
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of Personnel Management	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of Special Counsel	0	0	0	0	0	0.00%	\$0.00	\$0.00
Office of the Director of National Intelligence	1	232	0	1	1	100.00%	\$13,728.29	\$13,728.29
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Peace Corps	2	74	2	0	2	100.00%	\$8,070.00	\$4,035.00
Pension Benefit Guaranty Corporation	15	169.6	12	1	13	86.67%	\$39,076.00	\$2,605.07
Postal Regulatory Commission	0	0	0	0	0	0.00%	\$0.00	\$0.00
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	4	143.25	4	0	4	100.00%	\$11,866.00	\$2,966.50
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	16	216.06	8	6	14	87.50%	\$47,867.68	\$2,991.73
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	25	273.36	3	17	20	80.00%	\$108,228.00	\$4,329.12
Smithsonian Institution	9	180.11	6	2	8	88.89%	\$31,175.00	\$3,463.89

Table B-9b FY 2014 Timeliness and Cost of Complaint Investigations Completed by Contract Investigators

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
Social Security Administration	352	256.55	129	48	177	50.28%	\$1,763,047.81	\$5,008.66
Tennessee Valley Authority	0	0	0	0	0	0.00%	\$0.00	\$0.00
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	3,050	139.69	2,533	381	2,914	95.54%	\$5,539,310.46	\$1,816.17
US Trade and Development Agency	0	0	0	0	0	0.00%	\$0.00	\$0.00
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal Including USPS	7,056	183.06	4,292	1,250	5,542	78.54%	\$20,867,109.39	\$2,957.36
Medium Subtotal	618	240.65	238	152	390	63.11%	\$2,828,534.42	\$4,576.92
Small Subtotal	102	213.42	51	12	63	61.76%	\$321,703.96	\$3,153.96
Micro Subtotal	8	192	6	1	7	87.50%	\$31,370.00	\$3,921.25
Government-wide Including USPS	7,784	188.04	4,587	1,415	6,002	77.11%	\$24,048,717.77	\$3,089.51
USPS Percentage of Cabinet Sub Total	43.23%		59.02%	30.48%	52.58%		26.55%	
USPS Percentage of Government-wide	39.18%		55.22%	26.93%	48.55%		23.03%	
Cabinet Level Subtotal Minus USPS	4,006	216.07	1,759	869	2,628	65.60%	\$15,327,798.93	\$3,826.21
Government-wide Minus USPS	4,734	219.18	2,054	1,034	3,088	65.23%	\$18,509,407.31	\$3,909.89

NRF = No Report Filed

Table B-9c FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DOD Defense Logistics Agency Wide	58	134.98	54	3	57	98.28%	\$399,789.03	\$6,892.91
DLA Aviation	9	127.22	9	0	9	100.00%	\$62,242.56	\$6,915.84
DLA Disposition Services	2	110.5	2	0	2	100.00%	\$13,831.68	\$6,915.84
DLA Distribution	23	132.04	21	1	22	95.65%	\$159,064.32	\$6,915.84
DLA Energy	2	166.5	2	0	2	100.00%	\$13,831.68	\$6,915.84
DLA Headquarters Operations Division	7	147.86	7	0	7	100.00%	\$48,410.88	\$6,915.84
DLA Land and Maritime	5	132	5	0	5	100.00%	\$33,249.51	\$6,649.90
DLA Troop Support	10	139.8	8	2	10	100.00%	\$69,158.40	\$6,915.84
DOD National Guard Bureau Wide	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Alabama National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Alaska National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Arizona National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Arkansas National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB California National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Colorado National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Connecticut National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB DC National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Delaware National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Florida National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Georgia National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Hawaii National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Idaho National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Illinois National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Indiana National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Iowa National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Kansas National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Kentucky National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Louisiana National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Maine National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Maryland National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Massachusetts National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Michigan National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Minnesota National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Mississippi National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00

Table B-9c FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DOD DNGB Missouri National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Montana National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Nebraska National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Nevada National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB New Hampshire National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB New Jersey National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB New Mexico National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB New York National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB North Carolina National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB North Dakota National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Ohio National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Oklahoma National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Oregon National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Pennsylvania National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Puerto Rico National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Rhode Island National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB South Carolina National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB South Dakota National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Tennessee National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Texas National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Utah National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Vermont National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Virgin Islands National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Virginia National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Washington State National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB West Virginia National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Wisconsin National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOD DNGB Wyoming National Guard	0	0	0	0	0	0.00%	\$0.00	\$0.00
Department of Agriculture Wide	420	205.47	200	45	245	58.33%	\$1,276,466.05	\$3,039.20
USDA Agricultural Marketing Service	13	186	6	1	7	53.85%	\$39,264.00	\$3,020.31
USDA Agricultural Research Service	13	193.38	5	4	9	69.23%	\$38,204.00	\$2,938.77
USDA Animal and Plant Health Inspection Service	35	189.23	20	1	21	60.00%	\$107,077.53	\$3,059.36
USDA Civil Rights Service Division	53	246.55	25	5	30	56.60%	\$209,852.53	\$3,959.48
USDA Economic Research Service	3	242	1	0	1	33.33%	\$9,664.18	\$3,221.39
USDA Farm Service Agency	16	189.25	7	1	8	50.00%	\$47,043.52	\$2,940.22

Table B-9c FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
USDA Food Safety and Inspection Service	38	194.18	18	4	22	57.89%	\$111,257.57	\$2,927.83
USDA Food and Nutrition Service	9	193.33	6	0	6	66.67%	\$25,292.43	\$2,810.27
USDA Foreign Agricultural Service	5	240.4	1	0	1	20.00%	\$13,611.00	\$2,722.20
USDA Forest Service	127	204.43	56	19	75	59.06%	\$346,643.15	\$2,729.47
USDA Grain Inspection, Packers and Stockyards Administration	2	177	2	0	2	100.00%	\$4,836.55	\$2,418.28
USDA National Agricultural Statistics Service	1	174	1	0	1	100.00%	\$3,291.00	\$3,291.00
USDA National Institute of Food and Agriculture	0	0	0	0	0	0.00%	\$0.00	\$0.00
USDA Natural Resources Conservation Service	44	220.64	18	4	22	50.00%	\$134,456.22	\$3,055.82
USDA Office of the Chief Financial Officer	21	181.14	12	0	12	57.14%	\$63,664.73	\$3,031.65
USDA Office of the Inspector General	4	220.75	1	2	3	75.00%	\$15,137.00	\$3,784.25
USDA Risk Management Agency	4	149.25	3	0	3	75.00%	\$11,869.00	\$2,967.25
USDA Rural Development	32	191.12	18	4	22	68.75%	\$95,301.64	\$2,978.18
Department of Commerce Wide	156	176.87	96	60	156	100.00%	\$659,200.97	\$4,225.65
DOC All Other Bureaus	12	206.83	5	7	12	100.00%	\$65,442.92	\$5,453.58
DOC Bureau of the Census	53	184.4	25	28	53	100.00%	\$221,325.00	\$4,175.94
DOC Decennial Census	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOC International Trade Administration	5	213	1	4	5	100.00%	\$27,002.05	\$5,400.41
DOC National Institute of Standards and Technology	7	139.29	6	1	7	100.00%	\$33,058.00	\$4,722.57
DOC National Oceanic and Atmospheric Administration	35	185.6	18	17	35	100.00%	\$160,460.50	\$4,584.59
DOC Office of the Secretary	16	161.12	15	1	16	100.00%	\$73,321.50	\$4,582.59
DOC U.S. Patent and Trademark Office	28	150.79	26	2	28	100.00%	\$78,591.00	\$2,806.82
Department of Energy Wide	52	235.46	17	25	42	80.77%	\$229,419.49	\$4,411.91
DOE Bonneville Power Administration	8	299.38	1	0	1	12.50%	\$30,672.50	\$3,834.06
DOE Chicago Operations	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOE Environmental Management Consolidated Business Center	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOE Golden Field Office	2	331	0	2	2	100.00%	\$8,814.00	\$4,407.00
DOE Headquarters	9	192.67	2	6	8	88.89%	\$39,903.59	\$4,433.73
DOE Idaho Operations Office	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOE National Energy Technology Lab	2	208	0	2	2	100.00%	\$9,252.40	\$4,626.20
DOE National Nuclear Security Administration	12	268.33	2	10	12	100.00%	\$64,153.00	\$5,346.08
DOE Oak Ridge Operations	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOE Office of Science and Technology Information	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOE Richland Operations Office	0	0	0	0	0	0.00%	\$0.00	\$0.00

Table B-9c FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DOE Savannah River Operations	3	218.33	2	0	2	66.67%	\$11,360.00	\$3,786.67
DOE Southeastern Power Administration	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOE Southwestern Power Administration	5	210.6	3	1	4	80.00%	\$26,643.00	\$5,328.60
DOE Strategic Petroleum Reserve	0	0	0	0	0	0.00%	\$0.00	\$0.00
DOE Western Area Power Administration	11	191.73	7	4	11	100.00%	\$38,621.00	\$3,511.00
Department of Health and Human Services Wide	257	209.65	124	45	169	65.76%	\$929,735.37	\$3,617.65
HHS Administration for Children and Families	11	156.18	9	0	9	81.82%	\$35,117.80	\$3,192.53
HHS Agency for Healthcare Research and Quality	1	357	0	1	1	100.00%	\$3,409.06	\$3,409.06
HHS Centers for Disease Control and Prevention	36	235.64	8	6	14	38.89%	\$109,628.28	\$3,045.23
HHS Centers for Medicare and Medicaid Services	26	157.58	21	3	24	92.31%	\$82,135.82	\$3,159.07
HHS Food and Drug Administration	35	274.06	9	3	12	34.29%	\$137,457.28	\$3,927.35
HHS Health Resources and Services Administration	2	92.5	2	0	2	100.00%	\$6,007.50	\$3,003.75
HHS Indian Health Service	55	220.16	23	4	27	49.09%	\$231,747.08	\$4,213.58
HHS National Institutes of Health	61	177.67	43	17	60	98.36%	\$208,369.70	\$3,415.90
HHS Office of the Secretary	24	225.83	6	8	14	58.33%	\$79,162.97	\$3,298.46
HHS Program Support Center	2	171	1	1	2	100.00%	\$9,311.88	\$4,655.94
HHS Substance Abuse and Mental Health Services Administration	4	184.5	2	2	4	100.00%	\$27,388.00	\$6,847.00
Department of Homeland Security Wide	940	245.56	464	194	658	70.00%	\$2,702,034.15	\$2,874.50
DHS Citizenship and Immigration Services	82	178.16	53	29	82	100.00%	\$348,545.00	\$4,250.55
DHS Customs and Border Protection	167	176.85	104	62	166	99.40%	\$840,655.77	\$5,033.87
DHS Federal Emergency Management Agency	104	419.02	7	8	15	14.42%	\$295,365.46	\$2,840.05
DHS Federal Law Enforcement Training Center	1	179	1	0	1	100.00%	\$5,053.42	\$5,053.42
DHS Headquarters	32	172.34	26	4	30	93.75%	\$76,250.00	\$2,382.81
DHS Immigration and Customs Enforcement	167	425.07	6	11	17	10.18%	\$248,210.50	\$1,486.29
DHS Transportation Security Administration	346	170.34	238	69	307	88.73%	\$726,154.00	\$2,098.71
DHS U.S. Coast Guard	28	186.07	17	10	27	96.43%	\$118,277.00	\$4,224.18
DHS U.S. Secret Service	13	175.38	12	1	13	100.00%	\$43,523.00	\$3,347.92
Department of Justice Wide	689	205.06	289	230	519	75.33%	\$3,643,213.99	\$5,287.68
DOJ Bureau of Alcohol, Tobacco, Firearms & Explosives	30	230.6	10	10	20	66.67%	\$148,048.05	\$4,934.93
DOJ Bureau of Prisons	409	180.29	196	141	337	82.40%	\$2,026,923.44	\$4,955.80
DOJ Drug Enforcement Administration	22	222.77	10	5	15	68.18%	\$74,074.91	\$3,367.04
DOJ Executive Office for Immigration Review	5	179	5	0	5	100.00%	\$14,813.00	\$2,962.60

Table B-9c FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DOJ Executive Office for U.S. Attorneys	12	202	7	4	11	91.67%	\$7,002.00	\$583.50
DOJ Federal Bureau of Investigation	125	233.25	38	42	80	64.00%	\$1,096,625.24	\$8,773.00
DOJ Office of Justice Programs	9	213.44	1	8	9	100.00%	\$23,937.52	\$2,659.72
DOJ Offices, Boards and Divisions	23	230.22	7	9	16	69.57%	\$62,162.36	\$2,702.71
DOJ U.S. Marshals Service	54	296.96	15	11	26	48.15%	\$189,627.47	\$3,511.62
Department of Labor Wide	111	269.95	11	80	91	81.98%	\$307,470.00	\$2,770.00
DOL All Other Bureaus	44	285.09	6	26	32	72.73%	\$121,880.00	\$2,770.00
DOL Bureau of Labor Statistics	1	199	0	1	1	100.00%	\$2,770.00	\$2,770.00
DOL Employment and Training Administration	12	272.42	0	11	11	91.67%	\$33,240.00	\$2,770.00
DOL Mine Safety and Health Administration	19	285.26	4	10	14	73.68%	\$52,630.00	\$2,770.00
DOL Occupational Safety and Health Administration	9	258.56	0	9	9	100.00%	\$24,930.00	\$2,770.00
DOL Office of Workers' Compensation Programs	10	234.6	0	9	9	90.00%	\$27,700.00	\$2,770.00
DOL Wage and Hour Division	16	241.19	1	14	15	93.75%	\$44,320.00	\$2,770.00
Department of Transportation Wide	219	138.87	193	19	212	96.80%	\$1,294,101.00	\$5,909.14
DOT Federal Aviation Administration	168	140.28	145	16	161	95.83%	\$971,496.00	\$5,782.71
DOT Federal Highway Administration	15	148.07	15	0	15	100.00%	\$92,727.00	\$6,181.80
DOT Federal Motor Carriers Safety Administration	7	155.14	5	2	7	100.00%	\$43,971.00	\$6,281.57
DOT Federal Railroad Administration	7	121.29	7	0	7	100.00%	\$43,971.00	\$6,281.57
DOT Federal Transit Administration	1	98	1	0	1	100.00%	\$7,404.00	\$7,404.00
DOT Maritime Administration	4	121.25	3	1	4	100.00%	\$24,378.00	\$6,094.50
DOT National Highway Traffic Safety Administration	2	129.5	2	0	2	100.00%	\$12,189.00	\$6,094.50
DOT Office of Inspector General	2	137.5	2	0	2	100.00%	\$14,808.00	\$7,404.00
DOT Office of the Secretary of Transportation	2	108.5	2	0	2	100.00%	\$9,570.00	\$4,785.00
DOT Pipeline and Hazardous Materials Safety Administration	3	156.67	3	0	3	100.00%	\$22,212.00	\$7,404.00
DOT Research and Innovative Technology Administration	8	110.62	8	0	8	100.00%	\$51,375.00	\$6,421.88
DOT Saint Lawrence Seaway Development Corporation	0	0	0	0	0	0.00%	\$0.00	\$0.00
Department of Treasury Wide	353	250.17	112	120	232	65.72%	\$2,199,251.00	\$6,230.17
DTR Alcohol and Tobacco Tax and Trade Bureau	1	139	1	0	1	100.00%	\$6,236.00	\$6,236.00
DTR Bureau of Engraving and Printing	33	218.73	12	14	26	78.79%	\$205,788.00	\$6,236.00
DTR Bureau of Fiscal Service	3	283.33	0	2	2	66.67%	\$18,708.00	\$6,236.00
DTR Departmental Offices	12	249.17	5	2	7	58.33%	\$74,832.00	\$6,236.00
DTR Financial Crimes Enforcement Network	3	241.67	0	2	2	66.67%	\$18,708.00	\$6,236.00
DTR Internal Revenue Service	250	261.85	69	89	158	63.20%	\$1,556,943.00	\$6,227.77

Table B-9c FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
DTR Internal Revenue Service-Office of Chief Counsel	6	220.67	2	1	3	50.00%	\$37,416.00	\$6,236.00
DTR Office of Inspector General	0	0	0	0	0	0.00%	\$0.00	\$0.00
DTR Office of the Comptroller of the Currency	13	113.08	12	1	13	100.00%	\$81,068.00	\$6,236.00
DTR Office of the Inspector General for Tax Administration	3	330	0	1	1	33.33%	\$18,708.00	\$6,236.00
DTR Special Inspector General for the Troubled Asset Relief Program	2	191.5	1	0	1	50.00%	\$12,472.00	\$6,236.00
DTR U.S. Mint	27	250.3	10	8	18	66.67%	\$168,372.00	\$6,236.00
Department of Veterans Affairs Wide	1,846	205.22	681	348	1,029	55.74%	\$13,063,277.92	\$7,076.53
VA All Other Offices	77	207.47	25	14	39	50.65%	\$620,132.04	\$8,053.66
VA National Cemetery Administration	18	237.56	4	5	9	50.00%	\$142,431.12	\$7,912.84
VA Veterans Benefits Administration	136	199.13	53	24	77	56.62%	\$983,977.68	\$7,235.13
VA Veterans Health Administration	1,615	205.27	599	305	904	55.98%	\$11,316,737.08	\$7,007.27
Department of the Interior Wide	242	223.38	94	68	162	66.94%	\$727,935.58	\$3,008.00
DOI Bureau of Indian Affairs	15	212.53	7	0	7	46.67%	\$56,104.00	\$3,740.27
DOI Bureau of Land Management	27	234.81	7	11	18	66.67%	\$78,810.00	\$2,918.89
DOI Bureau of Ocean Energy Management	4	258.5	0	0	0	0.00%	\$25,997.30	\$6,499.32
DOI Bureau of Reclamation	19	205.05	9	1	10	52.63%	\$52,115.00	\$2,742.89
DOI Bureau of Safety and Environmental Enforcement	5	199.6	2	1	3	60.00%	\$25,786.78	\$5,157.36
DOI National Park Service	104	224.92	35	37	72	69.23%	\$237,164.49	\$2,280.43
DOI Office of Surfacing Mining, Reclamation and Enforcement	2	214.5	1	1	2	100.00%	\$5,777.00	\$2,888.50
DOI Office of the Secretary	24	275.71	7	4	11	45.83%	\$74,445.00	\$3,101.88
DOI U.S. Fish and Wildlife Service	27	190.63	18	6	24	88.89%	\$111,265.46	\$4,120.94
DOI U.S. Geological Survey	15	201.07	8	7	15	100.00%	\$60,470.55	\$4,031.37
Federal Housing Finance Agency Wide	9	323.67	2	4	6	66.67%	\$30,930.00	\$3,436.67
FHFA Headquarters	9	323.67	2	4	6	66.67%	\$30,930.00	\$3,436.67
FHFA Office of Inspector General	0	0	0	0	0	0.00%	\$0.00	\$0.00
General Services Administration Wide	70	214.43	29	33	62	88.57%	\$264,815.00	\$3,783.07
GSA Central Office	16	233.31	7	6	13	81.25%	\$56,861.84	\$3,553.86
GSA National Capital Region	7	220.86	3	3	6	85.71%	\$25,099.08	\$3,585.58
GSA Region 1	0	0	0	0	0	0.00%	\$0.00	\$0.00
GSA Region 10	0	0	0	0	0	0.00%	\$0.00	\$0.00
GSA Region 2	20	216.35	8	10	18	90.00%	\$74,331.57	\$3,716.58
GSA Region 3	1	194	0	1	1	100.00%	\$4,005.63	\$4,005.63

Table B-9c FY 2014 Timeliness and Cost of All Completed Complaint Investigations

Agency or Department	Total Number Completed Investigations	Average Processing Days Completed Investigations	Number Timely Completed within 180 Days	Number Timely Completed within 181-360 Days	Total Number Timely Completed Investigations	% Investigations Timely Completed	Total Cost All Completed Investigations	Average Cost All Completed Investigations
GSA Region 4	10	228.9	3	5	8	80.00%	\$43,466.26	\$4,346.63
GSA Region 5	2	214.5	1	1	2	100.00%	\$10,077.71	\$5,038.86
GSA Region 6	7	168	3	4	7	100.00%	\$30,829.33	\$4,404.19
GSA Region 7	0	0	0	0	0	0.00%	\$0.00	\$0.00
GSA Region 8	3	124	3	0	3	100.00%	\$7,841.61	\$2,613.87
GSA Region 9	4	236	1	3	4	100.00%	\$12,301.97	\$3,075.49
U.S. Postal Service Wide	3,050	139.69	2,533	381	2,914	95.54%	\$5,539,310.46	\$1,816.17
USPS Capital Metro Area	381	134.27	326	50	376	98.69%	\$688,902.26	\$1,808.14
USPS Eastern Area	487	142.04	407	61	468	96.10%	\$884,323.02	\$1,815.86
USPS Great Lakes Area	380	134.66	325	40	365	96.05%	\$695,214.80	\$1,829.51
USPS Headquarters Area	64	139.73	51	12	63	98.44%	\$117,147.44	\$1,830.43
USPS Northeast Area	280	139.22	232	33	265	94.64%	\$508,628.80	\$1,816.53
USPS Office of Inspector General	8	134.38	7	1	8	100.00%	\$13,999.68	\$1,749.96
USPS Pacific Area	406	136.66	349	37	386	95.07%	\$722,606.22	\$1,779.82
USPS Southern Area	724	135.98	600	80	680	93.92%	\$1,326,961.04	\$1,832.82
USPS Western Area	320	161.35	236	67	303	94.69%	\$581,527.20	\$1,817.27

NRF = No Report Filed

Table B-10 FY 2014 Total Number and Average Processing Days for All Complaint Closures

Agency or Department	Total Number Complaint Closures	APD Complaint Closures from Date Complaint Filed/ Remanded	Total Number Dismissals	APD Dismissals by FAD or FO from Date Complaint Filed/ Remanded	Total Number Merit Final Agency Decisions (FADs) (No AJ Decision)	APD Merit FADS from Date Complaint Filed/ Remanded	Number Final Orders (FOs) of Merit AJ Decisions	APD FOs of Merit AJ Decisions from Date Complaint Filed/ Remanded	Total Number Complaint Closures Finding Discrimination	APD Complaint Closures Finding Discrimination from Date Complaint Filed/ Remanded	Total Number Complaint Closures Finding No Discrimination	APD Complaint Closures Finding No Discrimination from Date Complaint Filed/ Remanded
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	9	349.78	1	44	1	1,096.00	2	617.5	0	0	3	777
American Battle Monuments Commission	0	0	0	0	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	12	555.33	7	404.43	2	805	1	846	0	0	3	818.67
Central Intelligence Agency	26	400.46	11	32.45	12	491.5	2	1,969.50	0	0	14	702.64
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	0	0	0	0	0	0	0	0	0	0	0	0
Consumer Financial Protection Bureau	12	320.83	2	271	1	314	0	0	0	0	1	314
Consumer Product Safety Commission	2	576	0	0	1	531	0	0	0	0	1	531
Corporation for National and Community Service	9	264.67	0	0	8	249.25	1	388	0	0	9	264.67
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	9	439.56	2	92	1	253	0	0	0	0	1	253
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	100	324.04	12	48.08	31	337.13	10	689.9	0	0	41	423.17
DOD Defense Commissary Agency	116	356.65	27	35.07	35	398	13	1,165.31	2	3,052.50	46	499.43
DOD Defense Contract Audit Agency	23	367.09	2	185	4	450.75	2	1,134.00	0	0	6	678.5
DOD Defense Contract Management Agency	40	309.95	10	10.4	13	318.38	4	866	0	0	17	447.24
DOD Defense Health Agency	11	375.91	3	70.33	2	373.5	0	0	0	0	2	373.5

DOD Defense Human Resources Activity	9	291.78	3	20	1	315	1	1,635.00	0	0	2	975
DOD Defense Information Systems Agency	28	713.46	6	26.17	8	1,000.00	3	1,012.67	0	0	11	1,003.45
DOD Defense Intelligence Agency	37	490.3	9	81	11	528.18	6	1,099.67	0	0	17	729.88
DOD Defense Logistics Agency	116	393.69	21	52.81	27	438.04	30	755.03	1	1,036.00	56	597.18
DOD Defense Media Activity	3	367.33	0	0	1	254	0	0	0	0	1	254
DOD Defense Security Service	10	612.9	3	523	3	350	3	780	2	930	4	382.5
DOD Defense Technical Information Center	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	4	755.25	1	1,050.00	1	275	0	0	0	0	1	275
DOD Department of Defense Education Activity	59	402.46	9	70.33	16	315.19	8	842.5	1	300	23	499.26
DOD Department of the Air Force	294	478.94	73	247.08	52	781.75	44	881.98	0	0	96	827.69
DOD Department of the Army	1,122	359.8	235	73.95	207	624.4	136	864.68	14	1,209.07	329	698.84
DOD Department of the Navy	561	413.35	129	100.92	89	653.85	52	906.81	4	887.75	137	743.04
DOD Finance and Accounting Service	44	346.95	7	87.43	22	287.45	6	892.17	0	0	28	417.04
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	701.29	2	286	1	586	4	937.75	0	0	5	867.4
DOD National Geospatial-Intelligence Agency	11	753.73	2	48	4	838.5	2	1,054.00	0	0	6	910.33
DOD National Guard Bureau	12	356.17	5	666.6	2	152	0	0	0	0	2	152
DOD National Security Agency	14	401.07	1	123	2	395	2	850.5	0	0	4	622.75
DOD Office of Inspector General	2	278	1	28	0	0	0	0	0	0	0	0
DOD Office of the Secretary/Washington Headquarters Services	30	533.23	3	83.67	5	405.2	4	1,367.00	0	0	9	832.67
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	1	252	0	0	1	252	0	0	0	0	1	252
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	530	568.3	61	181.51	173	534.99	122	1,022.25	19	767.68	276	734.36
Department of Commerce	192	254.9	30	60.6	77	300.1	21	388.19	1	303	97	319.14
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	24	692	2	41.5	5	221.6	5	1,305.00	1	1,260.00	9	708.11
Department of Energy	60	448.13	9	411.33	17	383.06	6	979.33	1	1,232.00	22	507.09
Department of Health and Human Services	249	434.25	35	242.71	47	464.74	31	836.84	3	815	75	604.53
Department of Homeland Security	980	557.16	135	170.17	301	495.88	242	927.1	30	972.27	513	671.44
Department of Housing and Urban Development	69	770.75	8	645.5	19	781.16	12	1,137.25	0	0	31	919
Department of Justice	532	536.73	94	158.17	147	572.81	135	910.37	8	1,023.75	274	725.96
Department of Labor	117	624.74	21	225.52	46	474.65	10	1,583.20	1	484	55	676.04
Department of State	121	461.17	17	52.53	50	344.82	21	1,132.76	1	2,170.00	70	555.13
Department of Transportation	297	417.86	61	46.1	108	368.18	47	808.89	2	2,117.50	153	480.69
Department of Treasury	363	467.82	56	147.8	122	454.32	65	915.71	3	1,193.67	184	605.26
Department of Veterans Affairs	1,638	459.3	217	144.19	572	470.05	273	803.52	31	827.74	814	568.27

National Aeronautics and Space Administration	35	372.49	11	69.73	11	469.64	3	1,238.67	0	0	14	634.43
National Archives and Records Administration	8	232.5	3	89.67	2	353.5	1	492	0	0	3	399.67
National Capital Planning Commission	0	0	0	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	5	480	0	0	3	583	1	577	0	0	4	581.5
National Endowment for the Arts	1	47	0	0	0	0	0	0	0	0	0	0
National Endowment for the Humanities	0	0	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	3	199.67	1	30	1	271	0	0	0	0	1	271
National Indian Gaming Commission	1	171	0	0	0	0	0	0	0	0	0	0
National Labor Relations Board	6	247.83	1	666	2	190.5	0	0	0	0	2	190.5
National Mediation Board	1	1,095.00	0	0	0	0	0	0	0	0	0	0
National Reconnaissance Office	3	117.67	2	27	1	299	0	0	0	0	1	299
National Science Foundation	7	996.86	0	0	2	627.5	3	1,362.33	1	1,472.00	4	967.5
National Transportation Safety Board	0	0	0	0	0	0	0	0	0	0	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	13	242.62	2	108	3	321	0	0	0	0	3	321
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0	0	0	0	0	0
Office of Personnel Management	20	319.95	9	171.11	4	442	2	243.5	0	0	6	375.83
Office of Special Counsel	0	0	0	0	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	4	179.5	3	109.67	1	389	0	0	0	0	1	389
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	33	1	33	0	0	0	0	0	0	0	0
Peace Corps	1	610	0	0	0	0	1	610	0	0	1	610
Pension Benefit Guaranty Corporation	25	207.4	15	122	3	330.67	2	699	0	0	5	478
Postal Regulatory Commission	0	0	0	0	0	0	0	0	0	0	0	0
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	2	545	1	403	0	0	1	687	0	0	1	687
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	26	503.54	2	14.5	3	364.67	1	1,787.00	0	0	4	720.25
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	31	488.55	4	39.75	10	505.7	4	713.5	0	0	14	565.07
Smithsonian Institution	17	429.47	8	412.62	1	251	1	824	0	0	2	537.5
Social Security Administration	431	591.61	50	228.92	171	606.79	104	868.26	1	2,904.00	274	697.65

Tennessee Valley Authority	39	405.49	4	163.25	22	364.64	7	824.57	2	267	27	491.11
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	4,177	296.25	1,246	30.26	1,203	283.09	808	701.42	29	1,002.90	1,982	443.1
US Trade and Development Agency	0	0	0	0	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	12,325	409.87	2,595	89.31	3,535	429.14	2,179	830.59	155	990.2	5,559	570.85
Medium Subtotal	850	539.88	132	175.28	274	558.31	176	906.62	6	1,169.67	444	688.12
Small Subtotal	195	429.28	63	134.43	48	483.04	27	1,040.26	1	928	74	680.34
Micro Subtotal	5	293.4	2	45	1	252	0	0	0	0	1	252
Government-wide	13,375	418.37	2,792	94.36	3,858	438.94	2,382	838.58	162	996.46	6,078	580.7

NRF = No Report Filed

Table B-11 FY 2014 Types of Complaint Closures

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	9	2	22.22%	3	33.33%	1	11.11%	3	33.33%
American Battle Monuments Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	12	0	0.00%	2	16.67%	7	58.33%	3	25.00%
Central Intelligence Agency	26	1	3.85%	0	0.00%	11	42.31%	14	53.85%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Commodity Futures Trading Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Consumer Financial Protection Bureau	12	9	75.00%	0	0.00%	2	16.67%	1	8.33%
Consumer Product Safety Commission	2	1	50.00%	0	0.00%	0	0.00%	1	50.00%
Corporation for National and Community Service	9	0	0.00%	0	0.00%	0	0.00%	9	100.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	9	5	55.56%	1	11.11%	2	22.22%	1	11.11%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	100	37	37.00%	10	10.00%	12	12.00%	41	41.00%
DOD Defense Commissary Agency	116	19	16.38%	22	18.97%	27	23.28%	48	41.38%
DOD Defense Contract Audit Agency	23	9	39.13%	6	26.09%	2	8.70%	6	26.09%
DOD Defense Contract Management Agency	40	7	17.50%	6	15.00%	10	25.00%	17	42.50%
DOD Defense Health Agency	11	6	54.55%	0	0.00%	3	27.27%	2	18.18%
DOD Defense Human Resources Activity	9	4	44.44%	0	0.00%	3	33.33%	2	22.22%
DOD Defense Information Systems Agency	28	8	28.57%	3	10.71%	6	21.43%	11	39.29%
DOD Defense Intelligence Agency	37	7	18.92%	4	10.81%	9	24.32%	17	45.95%
DOD Defense Logistics Agency	116	27	23.28%	11	9.48%	21	18.10%	57	49.14%
DOD Defense Media Activity	3	2	66.67%	0	0.00%	0	0.00%	1	33.33%

Table B-11 FY 2014 Types of Complaint Closures

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
DOD Defense Security Service	10	0	0.00%	1	10.00%	3	30.00%	6	60.00%
DOD Defense Technical Information Center	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	4	2	50.00%	0	0.00%	1	25.00%	1	25.00%
DOD Department of Defense Education Activity	59	17	28.81%	9	15.25%	9	15.25%	24	40.68%
DOD Department of the Air Force	294	79	26.87%	46	15.65%	73	24.83%	96	32.65%
DOD Department of the Army	1,122	433	38.59%	111	9.89%	235	20.94%	343	30.57%
DOD Department of the Navy	561	231	41.18%	60	10.70%	129	22.99%	141	25.13%
DOD Finance and Accounting Service	44	8	18.18%	1	2.27%	7	15.91%	28	63.64%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	0	0.00%	0	0.00%	2	28.57%	5	71.43%
DOD National Geospatial-Intelligence Agency	11	2	18.18%	1	9.09%	2	18.18%	6	54.55%
DOD National Guard Bureau	12	1	8.33%	4	33.33%	5	41.67%	2	16.67%
DOD National Security Agency	14	3	21.43%	6	42.86%	1	7.14%	4	28.57%
DOD Office of Inspector General	2	1	50.00%	0	0.00%	1	50.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	30	7	23.33%	11	36.67%	3	10.00%	9	30.00%
DOD Uniformed Services University of the Health Sciences	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	530	147	27.74%	27	5.09%	61	11.51%	295	55.66%
Department of Commerce	192	39	20.31%	25	13.02%	30	15.62%	98	51.04%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	24	11	45.83%	1	4.17%	2	8.33%	10	41.67%
Department of Energy	60	14	23.33%	14	23.33%	9	15.00%	23	38.33%
Department of Health and Human Services	249	104	41.77%	32	12.85%	35	14.06%	78	31.33%
Department of Homeland Security	980	202	20.61%	100	10.20%	135	13.78%	543	55.41%
Department of Housing and Urban Development	69	21	30.43%	9	13.04%	8	11.59%	31	44.93%
Department of Justice	532	76	14.29%	80	15.04%	94	17.67%	282	53.01%
Department of Labor	117	27	23.08%	13	11.11%	21	17.95%	56	47.86%
Department of State	121	21	17.36%	12	9.92%	17	14.05%	71	58.68%
Department of Transportation	297	65	21.89%	16	5.39%	61	20.54%	155	52.19%
Department of Treasury	363	75	20.66%	45	12.40%	56	15.43%	187	51.52%
Department of Veterans Affairs	1,638	392	23.93%	184	11.23%	217	13.25%	845	51.59%
Department of the Interior	323	98	30.34%	24	7.43%	39	12.07%	162	50.15%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	61	17	27.87%	3	4.92%	10	16.39%	31	50.82%

Table B-11 FY 2014 Types of Complaint Closures

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
Equal Employment Opportunity Commission	22	9	40.91%	1	4.55%	2	9.09%	10	45.45%
Export-Import Bank of the United States	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Farm Credit Administration	2	1	50.00%	0	0.00%	1	50.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	43	17	39.53%	2	4.65%	8	18.60%	16	37.21%
Federal Election Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	8	0	0.00%	0	0.00%	8	100.00%	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	10	4	40.00%	1	10.00%	0	0.00%	5	50.00%
Federal Labor Relations Authority	4	3	75.00%	0	0.00%	1	25.00%	0	0.00%
Federal Maritime Commission	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	5	3	60.00%	1	20.00%	0	0.00%	1	20.00%
Federal Retirement Thrift Investment Board	3	0	0.00%	1	33.33%	2	66.67%	0	0.00%
Federal Trade Commission	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
General Services Administration	94	30	31.91%	5	5.32%	18	19.15%	41	43.62%
Government Printing Office	29	5	17.24%	0	0.00%	7	24.14%	17	58.62%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Inter-American Foundation	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	2	0	0.00%	2	100.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	1	0	0.00%	1	100.00%	0	0.00%	0	0.00%
Millennium Challenge Corporation	3	0	0.00%	2	66.67%	0	0.00%	1	33.33%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	35	6	17.14%	4	11.43%	11	31.43%	14	40.00%

Table B-11 FY 2014 Types of Complaint Closures

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
National Archives and Records Administration	8	2	25.00%	0	0.00%	3	37.50%	3	37.50%
National Capital Planning Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	5	0	0.00%	1	20.00%	0	0.00%	4	80.00%
National Endowment for the Arts	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Humanities	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	3	1	33.33%	0	0.00%	1	33.33%	1	33.33%
National Indian Gaming Commission	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	6	3	50.00%	0	0.00%	1	16.67%	2	33.33%
National Mediation Board	1	0	0.00%	1	100.00%	0	0.00%	0	0.00%
National Reconnaissance Office	3	0	0.00%	0	0.00%	2	66.67%	1	33.33%
National Science Foundation	7	2	28.57%	0	0.00%	0	0.00%	5	71.43%
National Transportation Safety Board	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	13	8	61.54%	0	0.00%	2	15.38%	3	23.08%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	20	2	10.00%	3	15.00%	9	45.00%	6	30.00%
Office of Special Counsel	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	4	0	0.00%	0	0.00%	3	75.00%	1	25.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	0	0.00%	0	0.00%	1	100.00%	0	0.00%
Peace Corps	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
Pension Benefit Guaranty Corporation	25	2	8.00%	3	12.00%	15	60.00%	5	20.00%
Postal Regulatory Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	2	0	0.00%	0	0.00%	1	50.00%	1	50.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	26	16	61.54%	4	15.38%	2	7.69%	4	15.38%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	31	10	32.26%	3	9.68%	4	12.90%	14	45.16%
Smithsonian Institution	17	7	41.18%	0	0.00%	8	47.06%	2	11.76%

Table B-11 FY 2014 Types of Complaint Closures

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
Social Security Administration	431	65	15.08%	41	9.51%	50	11.60%	275	63.81%
Tennessee Valley Authority	39	4	10.26%	2	5.13%	4	10.26%	29	74.36%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	4,177	661	15.82%	259	6.20%	1,246	29.83%	2,011	48.14%
US Trade and Development Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	12,325	2,863	23.23%	1,153	9.35%	2,595	21.05%	5,714	46.36%
Medium Subtotal	850	198	23.29%	70	8.24%	132	15.53%	450	52.94%
Small Subtotal	195	42	21.54%	15	7.69%	63	32.31%	75	38.46%
Micro Subtotal	5	0	0.00%	2	40.00%	2	40.00%	1	20.00%
Government-wide	13,375	3,103	23.20%	1,240	9.27%	2,792	20.87%	6,240	46.65%

NRF = No Report Filed

Table B-11a FY 2014 Types of Complaint Closures - Sub-Component Data

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
DOD Defense Logistics Agency Wide	116	27	23.28%	11	9.48%	21	18.10%	57	49.14%
DLA Aviation	24	2	8.33%	4	16.67%	2	8.33%	16	66.67%
DLA Disposition Services	5	1	20.00%	0	0.00%	0	0.00%	4	80.00%
DLA Distribution	49	7	14.29%	4	8.16%	13	26.53%	25	51.02%
DLA Energy	6	3	50.00%	0	0.00%	1	16.67%	2	33.33%
DLA Headquarters Operations Division	13	4	30.77%	1	7.69%	4	30.77%	4	30.77%
DLA Land and Maritime	10	5	50.00%	1	10.00%	0	0.00%	4	40.00%
DLA Troop Support	9	5	55.56%	1	11.11%	1	11.11%	2	22.22%
DOD National Guard Bureau Wide	12	1	8.33%	4	33.33%	5	41.67%	2	16.67%
DOD DNGB Alabama National Guard	1	0	0.00%	1	100.00%	0	0.00%	0	0.00%
DOD DNGB Alaska National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Arizona National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Arkansas National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB California National Guard	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Colorado National Guard	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
DOD DNGB Connecticut National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB DC National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Delaware National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Florida National Guard	2	0	0.00%	1	50.00%	1	50.00%	0	0.00%
DOD DNGB Georgia National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Hawaii National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Idaho National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Illinois National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Indiana National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Iowa National Guard	1	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOD DNGB Kansas National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Kentucky National Guard	1	0	0.00%	1	100.00%	0	0.00%	0	0.00%
DOD DNGB Louisiana National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Maine National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Maryland National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Massachusetts National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Michigan National Guard	2	0	0.00%	0	0.00%	2	100.00%	0	0.00%
DOD DNGB Minnesota National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Mississippi National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Missouri National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Table B-11a FY 2014 Types of Complaint Closures - Sub-Component Data

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
DOD DNGB Montana National Guard	1	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOD DNGB Nebraska National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Nevada National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New Hampshire National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New Jersey National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New Mexico National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB New York National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB North Carolina National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB North Dakota National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Ohio National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Oklahoma National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Oregon National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Pennsylvania National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Puerto Rico National Guard	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
DOD DNGB Rhode Island National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB South Carolina National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB South Dakota National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Tennessee National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Texas National Guard	1	0	0.00%	1	100.00%	0	0.00%	0	0.00%
DOD DNGB Utah National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Vermont National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Virgin Islands National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Virginia National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Washington State National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB West Virginia National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Wisconsin National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD DNGB Wyoming National Guard	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Department of Agriculture Wide	530	147	27.74%	27	5.09%	61	11.51%	295	55.66%
USDA Agricultural Marketing Service	19	6	31.58%	0	0.00%	1	5.26%	12	63.16%
USDA Agricultural Research Service	24	7	29.17%	2	8.33%	0	0.00%	15	62.50%
USDA Animal and Plant Health Inspection Service	40	13	32.50%	2	5.00%	6	15.00%	19	47.50%
USDA Civil Rights Service Division	62	30	48.39%	1	1.61%	7	11.29%	24	38.71%
USDA Economic Research Service	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
USDA Farm Service Agency	30	11	36.67%	0	0.00%	2	6.67%	17	56.67%
USDA Food Safety and Inspection Service	76	13	17.11%	6	7.89%	6	7.89%	51	67.11%
USDA Food and Nutrition Service	10	3	30.00%	0	0.00%	2	20.00%	5	50.00%

Table B-11a FY 2014 Types of Complaint Closures - Sub-Component Data

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
USDA Foreign Agricultural Service	5	0	0.00%	0	0.00%	0	0.00%	5	100.00%
USDA Forest Service	131	38	29.01%	7	5.34%	19	14.50%	67	51.15%
USDA Grain Inspection, Packers and Stockyards Administration	3	2	66.67%	0	0.00%	0	0.00%	1	33.33%
USDA National Agricultural Statistics Service	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
USDA National Institute of Food and Agriculture	1	0	0.00%	1	100.00%	0	0.00%	0	0.00%
USDA Natural Resources Conservation Service	40	12	30.00%	2	5.00%	7	17.50%	19	47.50%
USDA Office of the Chief Financial Officer	35	6	17.14%	2	5.71%	4	11.43%	23	65.71%
USDA Office of the Inspector General	4	0	0.00%	1	25.00%	0	0.00%	3	75.00%
USDA Risk Management Agency	4	0	0.00%	0	0.00%	1	25.00%	3	75.00%
USDA Rural Development	44	6	13.64%	3	6.82%	6	13.64%	29	65.91%
Department of Commerce Wide	192	39	20.31%	25	13.02%	30	15.62%	98	51.04%
DOC All Other Bureaus	14	2	14.29%	5	35.71%	1	7.14%	6	42.86%
DOC Bureau of the Census	63	12	19.05%	3	4.76%	19	30.16%	29	46.03%
DOC Decennial Census	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%
DOC International Trade Administration	17	2	11.76%	10	58.82%	1	5.88%	4	23.53%
DOC National Institute of Standards and Technology	9	3	33.33%	1	11.11%	2	22.22%	3	33.33%
DOC National Oceanic and Atmospheric Administration	38	8	21.05%	5	13.16%	2	5.26%	23	60.53%
DOC Office of the Secretary	15	3	20.00%	0	0.00%	1	6.67%	11	73.33%
DOC U.S. Patent and Trademark Office	34	9	26.47%	1	2.94%	4	11.76%	20	58.82%
Department of Energy Wide	60	14	23.33%	14	23.33%	9	15.00%	23	38.33%
DOE Bonneville Power Administration	14	3	21.43%	5	35.71%	1	7.14%	5	35.71%
DOE Chicago Operations	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Environmental Management Consolidated Business Center	4	1	25.00%	3	75.00%	0	0.00%	0	0.00%
DOE Golden Field Office	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
DOE Headquarters	15	5	33.33%	4	26.67%	3	20.00%	3	20.00%
DOE Idaho Operations Office	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE National Energy Technology Lab	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
DOE National Nuclear Security Administration	10	2	20.00%	1	10.00%	0	0.00%	7	70.00%
DOE Oak Ridge Operations	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Office of Science and Technology Information	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Richland Operations Office	1	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DOE Savannah River Operations	2	0	0.00%	1	50.00%	0	0.00%	1	50.00%

Table B-11a FY 2014 Types of Complaint Closures - Sub-Component Data

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
DOE Southeastern Power Administration	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Southwestern Power Administration	4	0	0.00%	0	0.00%	2	50.00%	2	50.00%
DOE Strategic Petroleum Reserve	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOE Western Area Power Administration	8	2	25.00%	0	0.00%	2	25.00%	4	50.00%
Department of Health and Human Services Wide	249	104	41.77%	32	12.85%	35	14.06%	78	31.33%
HHS Administration for Children and Families	7	4	57.14%	0	0.00%	0	0.00%	3	42.86%
HHS Agency for Healthcare Research and Quality	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
HHS Centers for Disease Control and Prevention	56	9	16.07%	13	23.21%	3	5.36%	31	55.36%
HHS Centers for Medicare and Medicaid Services	19	5	26.32%	1	5.26%	4	21.05%	9	47.37%
HHS Food and Drug Administration	32	24	75.00%	3	9.38%	0	0.00%	5	15.62%
HHS Health Resources and Services Administration	7	1	14.29%	1	14.29%	4	57.14%	1	14.29%
HHS Indian Health Service	54	27	50.00%	8	14.81%	9	16.67%	10	18.52%
HHS National Institutes of Health	52	27	51.92%	4	7.69%	12	23.08%	9	17.31%
HHS Office of the Secretary	19	7	36.84%	2	10.53%	1	5.26%	9	47.37%
HHS Program Support Center	3	0	0.00%	0	0.00%	2	66.67%	1	33.33%
HHS Substance Abuse and Mental Health Services Administration	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Department of Homeland Security Wide	980	202	20.61%	100	10.20%	135	13.78%	543	55.41%
DHS Citizenship and Immigration Services	86	15	17.44%	6	6.98%	15	17.44%	50	58.14%
DHS Customs and Border Protection	210	37	17.62%	27	12.86%	41	19.52%	105	50.00%
DHS Federal Emergency Management Agency	93	13	13.98%	8	8.60%	9	9.68%	63	67.74%
DHS Federal Law Enforcement Training Center	8	3	37.50%	1	12.50%	0	0.00%	4	50.00%
DHS Headquarters	31	10	32.26%	3	9.68%	1	3.23%	17	54.84%
DHS Immigration and Customs Enforcement	130	35	26.92%	23	17.69%	6	4.62%	66	50.77%
DHS Transportation Security Administration	352	63	17.90%	28	7.95%	52	14.77%	209	59.38%
DHS U.S. Coast Guard	46	18	39.13%	4	8.70%	7	15.22%	17	36.96%
DHS U.S. Secret Service	24	8	33.33%	0	0.00%	4	16.67%	12	50.00%
Department of Justice Wide	532	76	14.29%	80	15.04%	94	17.67%	282	53.01%
DOJ Bureau of Alcohol, Tobacco, Firearms & Explosives	28	4	14.29%	2	7.14%	5	17.86%	17	60.71%
DOJ Bureau of Prisons	277	39	14.08%	53	19.13%	31	11.19%	154	55.60%
DOJ Drug Enforcement Administration	24	4	16.67%	1	4.17%	5	20.83%	14	58.33%
DOJ Executive Office for Immigration Review	9	0	0.00%	2	22.22%	0	0.00%	7	77.78%

Table B-11a FY 2014 Types of Complaint Closures - Sub-Component Data

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
DOJ Executive Office for U.S. Attorneys	20	8	40.00%	1	5.00%	5	25.00%	6	30.00%
DOJ Federal Bureau of Investigation	108	10	9.26%	11	10.19%	35	32.41%	52	48.15%
DOJ Office of Justice Programs	7	4	57.14%	2	28.57%	0	0.00%	1	14.29%
DOJ Offices, Boards and Divisions	28	4	14.29%	5	17.86%	7	25.00%	12	42.86%
DOJ U.S. Marshals Service	31	3	9.68%	3	9.68%	6	19.35%	19	61.29%
Department of Labor Wide	117	27	23.08%	13	11.11%	21	17.95%	56	47.86%
DOL All Other Bureaus	32	7	21.88%	0	0.00%	5	15.62%	20	62.50%
DOL Bureau of Labor Statistics	10	4	40.00%	0	0.00%	0	0.00%	6	60.00%
DOL Employment and Training Administration	11	0	0.00%	3	27.27%	1	9.09%	7	63.64%
DOL Mine Safety and Health Administration	20	6	30.00%	3	15.00%	5	25.00%	6	30.00%
DOL Occupational Safety and Health Administration	20	2	10.00%	4	20.00%	4	20.00%	10	50.00%
DOL Office of Workers' Compensation Programs	17	3	17.65%	3	17.65%	6	35.29%	5	29.41%
DOL Wage and Hour Division	7	5	71.43%	0	0.00%	0	0.00%	2	28.57%
Department of Transportation Wide	297	65	21.89%	16	5.39%	61	20.54%	155	52.19%
DOT Federal Aviation Administration	237	52	21.94%	13	5.49%	50	21.10%	122	51.48%
DOT Federal Highway Administration	13	5	38.46%	0	0.00%	3	23.08%	5	38.46%
DOT Federal Motor Carriers Safety Administration	6	2	33.33%	0	0.00%	1	16.67%	3	50.00%
DOT Federal Railroad Administration	5	0	0.00%	1	20.00%	1	20.00%	3	60.00%
DOT Federal Transit Administration	4	2	50.00%	0	0.00%	0	0.00%	2	50.00%
DOT Maritime Administration	7	2	28.57%	0	0.00%	0	0.00%	5	71.43%
DOT National Highway Traffic Safety Administration	4	0	0.00%	0	0.00%	0	0.00%	4	100.00%
DOT Office of Inspector General	3	0	0.00%	0	0.00%	1	33.33%	2	66.67%
DOT Office of the Secretary of Transportation	2	0	0.00%	0	0.00%	1	50.00%	1	50.00%
DOT Pipeline and Hazardous Materials Safety Administration	6	1	16.67%	1	16.67%	1	16.67%	3	50.00%
DOT Research and Innovative Technology Administration	9	1	11.11%	1	11.11%	2	22.22%	5	55.56%
DOT Saint Lawrence Seaway Development Corporation	1	0	0.00%	0	0.00%	1	100.00%	0	0.00%
Department of Treasury Wide	363	75	20.66%	45	12.40%	56	15.43%	187	51.52%
DTR Alcohol and Tobacco Tax and Trade Bureau	1	0	0.00%	0	0.00%	1	100.00%	0	0.00%
DTR Bureau of Engraving and Printing	21	2	9.52%	1	4.76%	6	28.57%	12	57.14%
DTR Bureau of Fiscal Service	4	2	50.00%	1	25.00%	0	0.00%	1	25.00%
DTR Departmental Offices	14	5	35.71%	4	28.57%	1	7.14%	4	28.57%

Table B-11a FY 2014 Types of Complaint Closures - Sub-Component Data

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
DTR Financial Crimes Enforcement Network	3	0	0.00%	1	33.33%	0	0.00%	2	66.67%
DTR Internal Revenue Service	266	56	21.05%	28	10.53%	39	14.66%	143	53.76%
DTR Internal Revenue Service-Office of Chief Counsel	9	1	11.11%	1	11.11%	2	22.22%	5	55.56%
DTR Office of Inspector General	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DTR Office of the Comptroller of the Currency	13	4	30.77%	2	15.38%	2	15.38%	5	38.46%
DTR Office of the Inspector General for Tax Administration	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
DTR Special Inspector General for the Troubled Asset Relief Program	5	2	40.00%	2	40.00%	1	20.00%	0	0.00%
DTR U.S. Mint	26	3	11.54%	5	19.23%	4	15.38%	14	53.85%
Department of Veterans Affairs Wide	1,638	392	23.93%	184	11.23%	217	13.25%	845	51.59%
VA All Other Offices	70	17	24.29%	11	15.71%	15	21.43%	27	38.57%
VA National Cemetery Administration	15	2	13.33%	2	13.33%	7	46.67%	4	26.67%
VA Veterans Benefits Administration	125	34	27.20%	13	10.40%	23	18.40%	55	44.00%
VA Veterans Health Administration	1,428	339	23.74%	158	11.06%	172	12.04%	759	53.15%
Department of the Interior Wide	323	98	30.34%	24	7.43%	39	12.07%	162	50.15%
DOI Bureau of Indian Affairs	47	20	42.55%	2	4.26%	6	12.77%	19	40.43%
DOI Bureau of Land Management	40	13	32.50%	2	5.00%	4	10.00%	21	52.50%
DOI Bureau of Ocean Energy Management	6	0	0.00%	0	0.00%	5	83.33%	1	16.67%
DOI Bureau of Reclamation	20	3	15.00%	0	0.00%	2	10.00%	15	75.00%
DOI Bureau of Safety and Environmental Enforcement	7	1	14.29%	0	0.00%	3	42.86%	3	42.86%
DOI National Park Service	111	28	25.23%	14	12.61%	7	6.31%	62	55.86%
DOI Office of Surfacing Mining, Reclamation and Enforcement	2	0	0.00%	0	0.00%	0	0.00%	2	100.00%
DOI Office of the Secretary	37	17	45.95%	3	8.11%	5	13.51%	12	32.43%
DOI U.S. Fish and Wildlife Service	39	10	25.64%	2	5.13%	4	10.26%	23	58.97%
DOI U.S. Geological Survey	14	6	42.86%	1	7.14%	3	21.43%	4	28.57%
Federal Housing Finance Agency Wide	10	4	40.00%	1	10.00%	0	0.00%	5	50.00%
FHFA Headquarters	9	4	44.44%	1	11.11%	0	0.00%	4	44.44%
FHFA Office of Inspector General	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
General Services Administration Wide	94	30	31.91%	5	5.32%	18	19.15%	41	43.62%
GSA Central Office	24	14	58.33%	0	0.00%	6	25.00%	4	16.67%
GSA National Capital Region	8	2	25.00%	1	12.50%	1	12.50%	4	50.00%

Table B-11a FY 2014 Types of Complaint Closures - Sub-Component Data

Agency or Department	Total Complaint Closures	Number Closures by Settlement	% Settlements	Number Closures by Withdrawals	% Withdrawals	Number Dismissal Closures	% Dismissals	Number Merit Complaint Closures	% Merit Complaint Closures
GSA Region 1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
GSA Region 10	1	0	0.00%	0	0.00%	0	0.00%	1	100.00%
GSA Region 2	13	6	46.15%	1	7.69%	4	30.77%	2	15.38%
GSA Region 3	8	2	25.00%	0	0.00%	1	12.50%	5	62.50%
GSA Region 4	11	1	9.09%	1	9.09%	0	0.00%	9	81.82%
GSA Region 5	5	0	0.00%	1	20.00%	1	20.00%	3	60.00%
GSA Region 6	7	2	28.57%	0	0.00%	0	0.00%	5	71.43%
GSA Region 7	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
GSA Region 8	2	1	50.00%	0	0.00%	0	0.00%	1	50.00%
GSA Region 9	15	2	13.33%	1	6.67%	5	33.33%	7	46.67%
U.S. Postal Service Wide	4,177	661	15.82%	259	6.20%	1,246	29.83%	2,011	48.14%
USPS Capital Metro Area	531	70	13.18%	37	6.97%	172	32.39%	252	47.46%
USPS Eastern Area	627	104	16.59%	32	5.10%	185	29.51%	306	48.80%
USPS Great Lakes Area	507	73	14.40%	36	7.10%	142	28.01%	256	50.49%
USPS Headquarters Area	90	16	17.78%	7	7.78%	43	47.78%	24	26.67%
USPS Northeast Area	428	66	15.42%	42	9.81%	105	24.53%	215	50.23%
USPS Office of Inspector General	17	0	0.00%	1	5.88%	9	52.94%	7	41.18%
USPS Pacific Area	503	114	22.66%	27	5.37%	156	31.01%	206	40.95%
USPS Southern Area	1,021	135	13.22%	50	4.90%	315	30.85%	521	51.03%
USPS Western Area	453	83	18.32%	27	5.96%	119	26.27%	224	49.45%

Table B-12 FY 2014 Average Processing Days (APD) All Complaint Closures

Agency or Department	APD All Complaint Closures from Date Complaint Filed/ Remanded	APD All Withdrawals from Date Complaint Filed/ Remanded	APD Non-ADR Withdrawals from Date Complaint Filed/ Remanded	APD ADR Withdrawals from Date Complaint Filed/ Remanded	APD All Settlements from Date Complaint Filed/ Remanded	APD Non-ADR Settlements from Date Complaint Filed/ Remanded	APD ADR Settlements from Date Complaint Filed/ Remanded	APD All Final Agency Actions from Date Complaint Filed/ Remanded
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	349.78	214	214	0	65.5	65.5	0	593.75
American Battle Monuments Commission	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	555.33	688.5	688.5	0	0	0	0	528.7
Central Intelligence Agency	400.46	0	0	0	218	218	0	407.76
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	0	0	0	0	0	0	0	0
Consumer Financial Protection Bureau	320.83	0	0	0	332.67	71.75	541.4	285.33
Consumer Product Safety Commission	576	0	0	0	621	621	0	531
Corporation for National and Community Service	264.67	0	0	0	0	0	0	264.67
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	439.56	167	167	0	670.4	813	100	145.67
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	324.04	242.5	297.14	115	325.73	444.52	169.81	338.25
DOD Defense Commissary Agency	356.65	1	1	1	595.95	590	627.67	400.35
DOD Defense Contract Audit Agency	367.09	127.17	127.17	0	359.89	420.67	238.33	555.12
DOD Defense Contract Management Agency	309.95	460	528.4	118	275.86	300.17	130	285.44
DOD Defense Health Agency	375.91	0	0	0	529.5	0	529.5	191.6
DOD Defense Human Resources Activity	291.78	0	0	0	154	0	154	402
DOD Defense Information Systems Agency	713.46	902.67	902.67	0	759.25	759.25	0	658.53
DOD Defense Intelligence Agency	490.3	364.75	364.75	0	506.43	506.43	0	505.27
DOD Defense Logistics Agency	393.69	224.91	242.6	48	281.74	338.06	169.11	456.24

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DOD Defense Media Activity	367.33	0	0	0	424	424	0	254
DOD Defense Security Service	612.9	1,170.00	1,170.00	0	0	0	0	551
DOD Defense Technical Information Center	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	755.25	0	0	0	848	848	0	662.5
DOD Department of Defense Education Activity	402.46	550.67	275.33	0	374.88	396.62	27	376.24
DOD Department of the Air Force	478.94	301.33	301.33	0	372.81	474.5	176.96	576.89
DOD Department of the Army	359.8	202.05	204.35	153.2	270.32	300.75	197	457.14
DOD Department of the Navy	413.35	267.52	270.53	90	421.97	447.2	204.38	438.39
DOD Finance and Accounting Service	346.95	6	6	0	371.38	414.43	70	351.11
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	701.29	0	0	0	0	0	0	701.29
DOD National Geospatial-Intelligence Agency	753.73	767	767	0	983	983	0	694.75
DOD National Guard Bureau	356.17	97	97	0	249	0	249	519.57
DOD National Security Agency	401.07	253	253	0	494.33	494.33	0	522.8
DOD Office of Inspector General	278	0	0	0	528	528	0	28
DOD Office of the Secretary/Washington Headquarters Services	533.23	392.82	392.82	0	561.57	637	109	645.42
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	252	0	0	0	0	0	0	252
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	568.3	195	188.43	232.75	459.8	569.53	218.87	641.41
Department of Commerce	254.9	170.88	170.88	0	297.21	302.3	203	258.42
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	692	13	13	0	807.18	884.4	35	643
Department of Energy	448.13	314.21	324	255.5	457.07	464.92	410	502.81
Department of Health and Human Services	434.25	242.03	242.03	0	424.08	454.78	55.62	498.05
Department of Homeland Security	557.16	390.5	394.96	350.4	546.39	570.31	301.89	584.94
Department of Housing and Urban Development	770.75	523.44	523.44	0	705.62	835	155.75	862.9
Department of Justice	536.73	286.35	289.25	57	535	583.76	120.5	590.35
Department of Labor	624.74	325.69	325.69	0	979.96	0	979.96	550.68
Department of State	461.17	346.92	346.92	0	462.67	610.92	221.75	476.39
Department of Transportation	417.86	864.06	915.33	95	456.72	479.97	102.25	373.12
Department of Treasury	467.82	254.6	251.51	321	468.51	537.1	108.42	507.1
Department of Veterans Affairs	459.3	266.02	267.56	236.11	469.04	486.47	372.6	489.19
Department of the Interior	625.8	421.04	449.77	105	393.93	465.35	161.04	763.29

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Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	726.26	647	647	0	651.76	651.76	0	762.95
Equal Employment Opportunity Commission	453.36	89	89	0	326.67	552	146.4	578.75
Export-Import Bank of the United States	0	0	0	0	0	0	0	0
Farm Credit Administration	130.5	0	0	0	204	204	0	57
Farm Credit System Insurance Corporation	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	452.07	392.5	392.5	0	436.88	476	365.17	467.79
Federal Election Commission	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	90	0	0	0	0	0	0	90
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	419.6	96	96	0	182.75	160.67	249	673.8
Federal Labor Relations Authority	389.75	0	0	0	481.33	658.5	127	115
Federal Maritime Commission	167.5	0	0	0	167.5	167.5	0	0
Federal Mediation and Conciliation Service	0	0	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	870.4	1,149.00	1,149.00	0	671.67	671.67	0	1,188.00
Federal Retirement Thrift Investment Board	40	30	30	0	0	0	0	45
Federal Trade Commission	234	0	0	0	234	234	0	0
General Services Administration	520.56	494	494	0	475.43	473.11	496.33	545.76
Government Printing Office	834.41	0	0	0	1,136.20	1,136.20	0	771.54
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0	0	0	0	0
Inter-American Foundation	0	0	0	0	0	0	0	0
International Boundary and Water Commission	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	360.5	360.5	360.5	0	0	0	0	0
Marine Mammal Commission	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	371	371	371	0	0	0	0	0

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Millennium Challenge Corporation	330	345	345	0	0	0	0	300
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	372.49	608	608	0	159.33	133.67	185	385.96
National Archives and Records Administration	232.5	0	0	0	196	0	196	244.67
National Capital Planning Commission	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	480	74	74	0	0	0	0	581.5
National Endowment for the Arts	47	0	0	0	47	0	47	0
National Endowment for the Humanities	0	0	0	0	0	0	0	0
National Gallery of Art	199.67	0	0	0	298	298	0	150.5
National Indian Gaming Commission	171	0	0	0	171	171	0	0
National Labor Relations Board	247.83	0	0	0	146.67	134	172	349
National Mediation Board	1,095.00	1,095.00	1,095.00	0	0	0	0	0
National Reconnaissance Office	117.67	0	0	0	0	0	0	117.67
National Science Foundation	996.86	0	0	0	818	818	0	1,068.40
National Transportation Safety Board	0	0	0	0	0	0	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	242.62	0	0	0	246.88	304.2	151.33	235.8
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0	0
Office of Personnel Management	319.95	168	168	0	1,050.00	1,050.00	0	253
Office of Special Counsel	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	179.5	0	0	0	0	0	0	179.5
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	33	0	0	0	0	0	0	33
Peace Corps	610	0	0	0	0	0	0	610
Pension Benefit Guaranty Corporation	207.4	267.67	267.67	0	81	81	0	211
Postal Regulatory Commission	0	0	0	0	0	0	0	0
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	545	0	0	0	0	0	0	545
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-12 FY 2014 Average Processing Days (APD) All Complaint Closures

Agency or Department	APD All Complaint Closures from Date Complaint Filed/ Remanded	APD All Withdrawals from Date Complaint Filed/ Remanded	APD Non-ADR Withdrawals from Date Complaint Filed/ Remanded	APD ADR Withdrawals from Date Complaint Filed/ Remanded	APD All Settlements from Date Complaint Filed/ Remanded	APD Non-ADR Settlements from Date Complaint Filed/ Remanded	APD ADR Settlements from Date Complaint Filed/ Remanded	APD All Final Agency Actions from Date Complaint Filed/ Remanded
Securities and Exchange Commission	503.54	293.75	293.75	0	562.94	590.8	145	485
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	488.55	363.33	363.33	0	598.5	598.5	0	448.33
Smithsonian Institution	429.47	0	0	0	417.86	483.17	26	437.6
Social Security Administration	591.61	253.02	264.29	110.33	601.62	681.55	104.22	632.33
Tennessee Valley Authority	405.49	198.5	198.5	0	242.5	242.5	0	437.79
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	296.25	214.05	217.54	36.8	358.54	453.56	119.48	290.15
US Trade and Development Agency	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet	409.87	272.86	275	228.49	411.62	464.67	225.48	428.28
Medium	539.88	313.76	322.87	110.33	511.39	562.11	266.74	576.77
Small	429.28	358.93	358.93	0	442.48	525.12	139.44	432.91
Micro	293.4	562.5	562.5	0	0	0	0	114
Government-wide	418.37	276.68	279.26	222.16	418.4	472.08	226.4	437.82

NRF = No Report Filed

Table B-13 FY 2014 Complaints Closed with Dismissals

Agency or Department	Total Complaint Closures	Number All Dismissals	Number Final Agency Decision (FAD) Dismissals (no AJ)	% FAD Dismissals	Number Final Orders (FOs) of AJ Dismissals	% FOs of AJ Dismissals	Number FOs Fully Implementing (FI) AJ Dismissals	% FOs FI AJ Dismissals	Number FOs Not Fully Implementing (NFI) AJ Dismissals	% FOs NFI AJ Dismissals
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	9	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
American Battle Monuments Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	12	7	7	100.00%	0	0.00%	0	0.00%	0	0.00%
Central Intelligence Agency	26	11	11	100.00%	0	0.00%	0	0.00%	0	0.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Commodity Futures Trading Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Consumer Financial Protection Bureau	12	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Consumer Product Safety Commission	2	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Corporation for National and Community Service	9	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	9	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	100	12	12	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Commissary Agency	116	27	27	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Contract Audit Agency	23	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Contract Management Agency	40	10	10	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Health Agency	11	3	3	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Human Resources Activity	9	3	3	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Information Systems Agency	28	6	6	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Intelligence Agency	37	9	9	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Logistics Agency	116	21	21	100.00%	0	0.00%	0	0.00%	0	0.00%

Table B-13 FY 2014 Complaints Closed with Dismissals

Agency or Department	Total Complaint Closures	Number All Dismissals	Number Final Agency Decision (FAD) Dismissals (no AJ)	% FAD Dismissals	Number Final Orders (FOs) of AJ Dismissals	% FOs of AJ Dismissals	Number FOs Fully Implementing (FI) AJ Dismissals	% FOs FI AJ Dismissals	Number FOs Not Fully Implementing (NFI) AJ Dismissals	% FOs NFI AJ Dismissals
DOD Defense Media Activity	3	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Security Service	10	3	1	33.33%	2	66.67%	2	100.00%	0	0.00%
DOD Defense Technical Information Center	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	4	1	0	0.00%	1	100.00%	1	100.00%	0	0.00%
DOD Department of Defense Education Activity	59	9	9	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Department of the Air Force	294	73	59	80.82%	14	19.18%	12	85.71%	2	14.29%
DOD Department of the Army	1,122	235	224	95.32%	11	4.68%	11	100.00%	0	0.00%
DOD Department of the Navy	561	129	122	94.57%	7	5.43%	7	100.00%	0	0.00%
DOD Finance and Accounting Service	44	7	7	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD National Geospatial-Intelligence Agency	11	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD National Guard Bureau	12	5	5	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD National Security Agency	14	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Office of Inspector General	2	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	30	3	3	100.00%	0	0.00%	0	0.00%	0	0.00%
DOD Uniformed Services University of the Health Sciences	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	530	61	61	100.00%	0	0.00%	0	0.00%	0	0.00%
Department of Commerce	192	30	27	90.00%	3	10.00%	3	100.00%	0	0.00%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	24	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Department of Energy	60	9	6	66.67%	3	33.33%	3	100.00%	0	0.00%
Department of Health and Human Services	249	35	28	80.00%	7	20.00%	7	100.00%	0	0.00%
Department of Homeland Security	980	135	125	92.59%	10	7.41%	10	100.00%	0	0.00%
Department of Housing and Urban Development	69	8	4	50.00%	4	50.00%	4	100.00%	0	0.00%
Department of Justice	532	94	91	96.81%	3	3.19%	3	100.00%	0	0.00%
Department of Labor	117	21	21	100.00%	0	0.00%	0	0.00%	0	0.00%
Department of State	121	17	17	100.00%	0	0.00%	0	0.00%	0	0.00%
Department of Transportation	297	61	61	100.00%	0	0.00%	0	0.00%	0	0.00%
Department of Treasury	363	56	54	96.43%	2	3.57%	2	100.00%	0	0.00%
Department of Veterans Affairs	1,638	217	199	91.71%	18	8.29%	18	100.00%	0	0.00%
Department of the Interior	323	39	26	66.67%	13	33.33%	13	100.00%	0	0.00%

Table B-13 FY 2014 Complaints Closed with Dismissals

Agency or Department	Total Complaint Closures	Number All Dismissals	Number Final Agency Decision (FAD) Dismissals (no AJ)	% FAD Dismissals	Number Final Orders (FOs) of AJ Dismissals	% FOs of AJ Dismissals	Number FOs Fully Implementing (FI) AJ Dismissals	% FOs FI AJ Dismissals	Number FOs Not Fully Implementing (NFI) AJ Dismissals	% FOs NFI AJ Dismissals
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	61	10	10	100.00%	0	0.00%	0	0.00%	0	0.00%
Equal Employment Opportunity Commission	22	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Export-Import Bank of the United States	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Farm Credit Administration	2	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	43	8	8	100.00%	0	0.00%	0	0.00%	0	0.00%
Federal Election Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	8	8	8	100.00%	0	0.00%	0	0.00%	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	10	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Labor Relations Authority	4	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
Federal Maritime Commission	2	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	5	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Federal Retirement Thrift Investment Board	3	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Federal Trade Commission	1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
General Services Administration	94	18	18	100.00%	0	0.00%	0	0.00%	0	0.00%
Government Printing Office	29	7	7	100.00%	0	0.00%	0	0.00%	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Inter-American Foundation	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	2	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Table B-13 FY 2014 Complaints Closed with Dismissals

Agency or Department	Total Complaint Closures	Number All Dismissals	Number Final Agency Decision (FAD) Dismissals (no AJ)	% FAD Dismissals	Number Final Orders (FOs) of AJ Dismissals	% FOs of AJ Dismissals	Number FOs Fully Implementing (FI) AJ Dismissals	% FOs FI AJ Dismissals	Number FOs Not Fully Implementing (NFI) AJ Dismissals	% FOs NFI AJ Dismissals
Millennium Challenge Corporation	3	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	35	11	11	100.00%	0	0.00%	0	0.00%	0	0.00%
National Archives and Records Administration	8	3	3	100.00%	0	0.00%	0	0.00%	0	0.00%
National Capital Planning Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	5	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Arts	1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Humanities	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	3	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
National Indian Gaming Commission	1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	6	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
National Mediation Board	1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	3	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
National Science Foundation	7	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
National Transportation Safety Board	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	13	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	20	9	9	100.00%	0	0.00%	0	0.00%	0	0.00%
Office of Special Counsel	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	4	3	3	100.00%	0	0.00%	0	0.00%	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
Peace Corps	1	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Pension Benefit Guaranty Corporation	25	15	15	100.00%	0	0.00%	0	0.00%	0	0.00%
Postal Regulatory Commission	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	2	1	1	100.00%	0	0.00%	0	0.00%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-13 FY 2014 Complaints Closed with Dismissals

Agency or Department	Total Complaint Closures	Number All Dismissals	Number Final Agency Decision (FAD) Dismissals (no AJ)	% FAD Dismissals	Number Final Orders (FOs) of AJ Dismissals	% FOs of AJ Dismissals	Number FOs Fully Implementing (FI) AJ Dismissals	% FOs FI AJ Dismissals	Number FOs Not Fully Implementing (NFI) AJ Dismissals	% FOs NFI AJ Dismissals
Securities and Exchange Commission	26	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	31	4	4	100.00%	0	0.00%	0	0.00%	0	0.00%
Smithsonian Institution	17	8	4	50.00%	4	50.00%	4	100.00%	0	0.00%
Social Security Administration	431	50	43	86.00%	7	14.00%	7	100.00%	0	0.00%
Tennessee Valley Authority	39	4	3	75.00%	1	25.00%	1	100.00%	0	0.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	4,177	1,246	1,246	100.00%	0	0.00%	0	0.00%	0	0.00%
US Trade and Development Agency	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	12,325	2,595	2,497	96.22%	98	3.78%	96	97.96%	2	2.04%
Medium Subtotal	850	132	120	90.91%	12	9.09%	12	100.00%	0	0.00%
Small Subtotal	195	63	63	100.00%	0	0.00%	0	0.00%	0	0.00%
Micro Subtotal	5	2	2	100.00%	0	0.00%	0	0.00%	0	0.00%
Government-wide	13,375	2,792	2,682	96.06%	110	3.94%	108	98.18%	2	1.82%

NRF = No Report Filed

Table B-14 FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision)

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	1	1,096.00	734	0	0	0	0	0	0.00%
American Battle Monuments Commission	0	0	0	0	0	0	0	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	2	805	51.5	0	0	2	0	2	100.00%
Central Intelligence Agency	12	491.5	61.17	7	3	0	0	10	83.33%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0	0	0	0.00%
Commodity Futures Trading Commission	0	0	0	0	0	0	0	0	0.00%
Consumer Financial Protection Bureau	1	314	90	0	0	0	0	0	0.00%
Consumer Product Safety Commission	1	531	45	0	0	1	0	1	100.00%
Corporation for National and Community Service	8	249.25	59	3	1	0	0	4	50.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	1	253	40	0	1	0	0	1	100.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	31	337.13	58.61	18	11	1	0	30	96.77%
DOD Defense Commissary Agency	35	398	103.66	7	0	0	0	7	20.00%
DOD Defense Contract Audit Agency	4	450.75	102.5	0	0	0	0	0	0.00%
DOD Defense Contract Management Agency	13	318.38	59.46	6	3	1	1	11	84.62%
DOD Defense Health Agency	2	373.5	102.5	0	0	0	0	0	0.00%
DOD Defense Human Resources Activity	1	315	135	0	0	0	0	0	0.00%
DOD Defense Information Systems Agency	8	1,000.00	554.5	0	0	0	0	0	0.00%
DOD Defense Intelligence Agency	11	528.18	86.55	1	1	2	0	4	36.36%
DOD Defense Logistics Agency	27	438.04	145.67	0	0	1	1	2	7.41%

Table B-14 FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision)

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
DOD Defense Media Activity	1	254	49	0	0	0	0	0	0.00%
DOD Defense Security Service	3	350	323.33	0	0	0	0	0	0.00%
DOD Defense Technical Information Center	0	0	0	0	0	0	0	0	0.00%
DOD Defense Threat Reduction Agency	1	275	59	1	0	0	0	1	100.00%
DOD Department of Defense Education Activity	16	315.19	83.69	3	2	0	0	5	31.25%
DOD Department of the Air Force	52	781.75	374.52	0	0	6	0	6	11.54%
DOD Department of the Army	207	624.4	233.03	4	4	4	14	26	12.56%
DOD Department of the Navy	89	653.85	216.38	0	0	0	0	0	0.00%
DOD Finance and Accounting Service	22	287.45	45.68	5	11	2	1	19	86.36%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	1	586	117	0	0	0	0	0	0.00%
DOD National Geospatial-Intelligence Agency	4	838.5	85.5	0	0	1	0	1	25.00%
DOD National Guard Bureau	2	152	74	0	1	0	0	1	50.00%
DOD National Security Agency	2	395	60	1	1	0	0	2	100.00%
DOD Office of Inspector General	0	0	0	0	0	0	0	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	5	405.2	149.4	0	0	0	0	0	0.00%
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0	0	0	0.00%
Defense Nuclear Facilities Safety Board	1	252	58	1	0	0	0	1	100.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	173	534.99	159.76	16	22	5	0	43	24.86%
Department of Commerce	77	300.1	51.92	17	23	16	7	63	81.82%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	5	221.6	24.4	3	2	0	0	5	100.00%
Department of Energy	17	383.06	104.29	4	1	0	0	5	29.41%
Department of Health and Human Services	47	464.74	214.89	2	4	1	1	8	17.02%
Department of Homeland Security	301	495.88	116.71	66	40	51	4	161	53.49%
Department of Housing and Urban Development	19	781.16	236.21	1	0	0	0	1	5.26%
Department of Justice	147	572.81	278.07	0	11	5	1	17	11.56%
Department of Labor	46	474.65	69.35	7	15	5	5	32	69.57%
Department of State	50	344.82	69.48	4	16	0	0	20	40.00%
Department of Transportation	108	368.18	102.07	23	22	13	6	64	59.26%
Department of Treasury	122	454.32	41.16	24	48	25	12	109	89.34%
Department of Veterans Affairs	572	470.05	130.63	28	26	20	11	85	14.86%
Department of the Interior	111	673.53	319.22	1	1	1	0	3	2.70%

Table B-14 FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision)

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	16	748.75	388.06	0	0	0	1	1	6.25%
Equal Employment Opportunity Commission	9	642.56	262.67	0	1	0	1	2	22.22%
Export-Import Bank of the United States	0	0	0	0	0	0	0	0	0.00%
Farm Credit Administration	0	0	0	0	0	0	0	0	0.00%
Farm Credit System Insurance Corporation	0	0	0	0	0	0	0	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	6	332.67	67.5	1	1	1	0	3	50.00%
Federal Election Commission	0	0	0	0	0	0	0	0	0.00%
Federal Energy Regulatory Commission	0	0	0	0	0	0	0	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	3	501	72	2	0	0	0	2	66.67%
Federal Labor Relations Authority	0	0	0	0	0	0	0	0	0.00%
Federal Maritime Commission	0	0	0	0	0	0	0	0	0.00%
Federal Mediation and Conciliation Service	0	0	0	0	0	0	0	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0	0	0	0.00%
Federal Reserve Board of Governors	0	0	0	0	0	0	0	0	0.00%
Federal Retirement Thrift Investment Board	0	0	0	0	0	0	0	0	0.00%
Federal Trade Commission	0	0	0	0	0	0	0	0	0.00%
General Services Administration	17	500.71	58.59	6	4	4	2	16	94.12%
Government Printing Office	5	513.4	68.8	0	0	0	0	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0	0	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0	0	0	0	0	0.00%
Inter-American Foundation	0	0	0	0	0	0	0	0	0.00%
International Boundary and Water Commission	0	0	0	0	0	0	0	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0	0	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0	0	0	0.00%
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0	0	0	0.00%
Marine Mammal Commission	0	0	0	0	0	0	0	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0	0	0	0	0	0	0.00%

Table B-14 FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision)

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
Millennium Challenge Corporation	0	0	0	0	0	0	0	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	11	469.64	216.82	1	0	0	0	1	9.09%
National Archives and Records Administration	2	353.5	65.5	0	0	1	0	1	50.00%
National Capital Planning Commission	0	0	0	0	0	0	0	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	3	583	385.33	0	0	0	0	0	0.00%
National Endowment for the Arts	0	0	0	0	0	0	0	0	0.00%
National Endowment for the Humanities	0	0	0	0	0	0	0	0	0.00%
National Gallery of Art	1	271	45	0	1	0	0	1	100.00%
National Indian Gaming Commission	0	0	0	0	0	0	0	0	0.00%
National Labor Relations Board	2	190.5	61.5	0	0	0	0	0	0.00%
National Mediation Board	0	0	0	0	0	0	0	0	0.00%
National Reconnaissance Office	1	299	60	0	1	0	0	1	100.00%
National Science Foundation	2	627.5	78.5	0	0	0	0	0	0.00%
National Transportation Safety Board	0	0	0	0	0	0	0	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3	321	58.67	3	0	0	0	3	100.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0	0	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0	0	0.00%
Office of Personnel Management	4	442	278	0	0	0	0	0	0.00%
Office of Special Counsel	0	0	0	0	0	0	0	0	0.00%
Office of the Director of National Intelligence	1	389	128	0	0	0	0	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0	0	0	0	0	0.00%
Peace Corps	0	0	0	0	0	0	0	0	0.00%
Pension Benefit Guaranty Corporation	3	330.67	30	0	2	1	0	3	100.00%
Postal Regulatory Commission	0	0	0	0	0	0	0	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	0	0	0	0	0	0	0	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-14 FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision)

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
Securities and Exchange Commission	3	364.67	62	0	2	0	0	2	66.67%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	10	505.7	321.9	1	0	1	0	2	20.00%
Smithsonian Institution	1	251	49	1	0	0	0	1	100.00%
Social Security Administration	171	606.79	199.15	10	6	13	0	29	16.96%
Tennessee Valley Authority	22	364.64	61.05	9	4	2	0	15	68.18%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	1,203	283.09	37.95	133	706	266	75	1,180	98.09%
US Trade and Development Agency	0	0	0	0	0	0	0	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	3,535	429.14	116.21	375	971	426	139	1,911	54.06%
Medium Subtotal	274	558.31	189.02	32	17	22	3	74	27.01%
Small Subtotal	48	483.04	111.98	12	10	4	1	27	56.25%
Micro Subtotal	1	252	58	1	0	0	0	1	100.00%
Government-wide	3,858	438.94	121.31	420	998	452	143	2,013	52.18%

NRF = No Report Filed

Table B-14a FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision) - Sub-Component Data

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
DOD Defense Logistics Agency Wide	27	438.04	145.67	0	0	1	1	2	0.07%
DLA Aviation	6	471.83	180.67	0	0	0	0	0	0.00%
DLA Disposition Services	2	220	110	0	0	0	0	0	0.00%
DLA Distribution	16	443.56	133.75	0	0	1	1	2	0.12%
DLA Energy	0	0	0	0	0	0	0	0	0.00%
DLA Headquarters Operations Division	1	629	197	0	0	0	0	0	0.00%
DLA Land and Maritime	1	456	121	0	0	0	0	0	0.00%
DLA Troop Support	1	374	171	0	0	0	0	0	0.00%
DOD National Guard Bureau Wide	2	152	74	0	1	0	0	1	0.50%
DOD DNGB Alabama National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Alaska National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Arizona National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Arkansas National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB California National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Colorado National Guard	1	165	30	0	1	0	0	1	1.00%
DOD DNGB Connecticut National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB DC National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Delaware National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Florida National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Georgia National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Hawaii National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Idaho National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Illinois National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Indiana National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Iowa National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Kansas National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Kentucky National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Louisiana National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Maine National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Maryland National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Massachusetts National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Michigan National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Minnesota National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Mississippi National Guard	0	0	0	0	0	0	0	0	0.00%

Table B-14a FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision) - Sub-Component Data

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
DOD DNGB Missouri National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Montana National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Nebraska National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Nevada National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB New Hampshire National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB New Jersey National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB New Mexico National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB New York National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB North Carolina National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB North Dakota National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Ohio National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Oklahoma National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Oregon National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Pennsylvania National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Puerto Rico National Guard	1	139	118	0	0	0	0	0	0.00%
DOD DNGB Rhode Island National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB South Carolina National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB South Dakota National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Tennessee National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Texas National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Utah National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Vermont National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Virgin Islands National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Virginia National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Washington State National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB West Virginia National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Wisconsin National Guard	0	0	0	0	0	0	0	0	0.00%
DOD DNGB Wyoming National Guard	0	0	0	0	0	0	0	0	0.00%
Department of Agriculture Wide	173	534.99	159.76	16	22	5	0	43	0.25%
USDA Agricultural Marketing Service	7	960.57	142.57	0	3	1	0	4	0.57%
USDA Agricultural Research Service	7	344.29	96.86	1	2	0	0	3	0.43%
USDA Animal and Plant Health Inspection Service	11	364.82	111.64	1	2	0	0	3	0.27%
USDA Civil Rights Service Division	18	859.94	154.94	1	0	0	0	1	0.06%
USDA Economic Research Service	0	0	0	0	0	0	0	0	0.00%
USDA Farm Service Agency	6	426	109	1	0	0	0	1	0.17%

Table B-14a FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision) - Sub-Component Data

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
USDA Food Safety and Inspection Service	24	581.96	252.75	5	2	0	0	7	0.29%
USDA Food and Nutrition Service	5	384.6	155.4	1	1	0	0	2	0.40%
USDA Foreign Agricultural Service	1	409	186	0	0	0	0	0	0.00%
USDA Forest Service	40	518.75	148.8	1	6	3	0	10	0.25%
USDA Grain Inspection, Packers and Stockyards Administration	1	309	41	1	0	0	0	1	1.00%
USDA National Agricultural Statistics Service	1	380	136	0	0	0	0	0	0.00%
USDA National Institute of Food and Agriculture	0	0	0	0	0	0	0	0	0.00%
USDA Natural Resources Conservation Service	16	323.62	102	3	1	0	0	4	0.25%
USDA Office of the Chief Financial Officer	18	627.33	201.22	0	1	0	0	1	0.06%
USDA Office of the Inspector General	0	0	0	0	0	0	0	0	0.00%
USDA Risk Management Agency	2	494	55.5	0	1	1	0	2	1.00%
USDA Rural Development	16	386	173.06	1	3	0	0	4	0.25%
Department of Commerce Wide	77	300.1	51.92	17	23	16	7	63	0.82%
DOC All Other Bureaus	4	295.25	45.5	1	1	1	0	3	0.75%
DOC Bureau of the Census	22	230.23	47.09	3	8	6	2	19	0.86%
DOC Decennial Census	0	0	0	0	0	0	0	0	0.00%
DOC International Trade Administration	3	286.33	55.33	1	1	0	0	2	0.67%
DOC National Institute of Standards and Technology	3	249	56.67	0	0	0	1	1	0.33%
DOC National Oceanic and Atmospheric Administration	18	267.83	61.5	4	6	1	1	12	0.67%
DOC Office of the Secretary	10	295.9	50.1	3	3	1	2	9	0.90%
DOC U.S. Patent and Trademark Office	17	439.76	49.18	5	4	7	1	17	1.00%
Department of Energy Wide	17	383.06	104.29	4	1	0	0	5	0.29%
DOE Bonneville Power Administration	5	99	64.8	1	0	0	0	1	0.20%
DOE Chicago Operations	0	0	0	0	0	0	0	0	0.00%
DOE Environmental Management Consolidated Business Center	0	0	0	0	0	0	0	0	0.00%
DOE Golden Field Office	0	0	0	0	0	0	0	0	0.00%
DOE Headquarters	1	621	73	0	0	0	0	0	0.00%
DOE Idaho Operations Office	0	0	0	0	0	0	0	0	0.00%
DOE National Energy Technology Lab	1	298	67	0	0	0	0	0	0.00%
DOE National Nuclear Security Administration	4	665.75	224.75	0	0	0	0	0	0.00%
DOE Oak Ridge Operations	0	0	0	0	0	0	0	0	0.00%

Table B-14a FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision) - Sub-Component Data

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
DOE Office of Science and Technology Information	0	0	0	0	0	0	0	0	0.00%
DOE Richland Operations Office	0	0	0	0	0	0	0	0	0.00%
DOE Savannah River Operations	1	931	94	0	0	0	0	0	0.00%
DOE Southeastern Power Administration	0	0	0	0	0	0	0	0	0.00%
DOE Southwestern Power Administration	2	270	71	1	0	0	0	1	0.50%
DOE Strategic Petroleum Reserve	0	0	0	0	0	0	0	0	0.00%
DOE Western Area Power Administration	3	321.33	58	2	1	0	0	3	1.00%
Department of Health and Human Services Wide	47	464.74	214.89	2	4	1	1	8	0.17%
HHS Administration for Children and Families	1	332	163	0	0	0	0	0	0.00%
HHS Agency for Healthcare Research and Quality	0	0	0	0	0	0	0	0	0.00%
HHS Centers for Disease Control and Prevention	6	553	267.83	0	0	0	0	0	0.00%
HHS Centers for Medicare and Medicaid Services	7	266.71	98.57	0	3	0	0	3	0.43%
HHS Food and Drug Administration	4	478	135	0	0	0	0	0	0.00%
HHS Health Resources and Services Administration	1	259	98	0	0	0	0	0	0.00%
HHS Indian Health Service	9	427.67	139	2	0	0	1	3	0.33%
HHS National Institutes of Health	9	546.56	478.33	0	0	0	0	0	0.00%
HHS Office of the Secretary	9	555.44	141.22	0	1	1	0	2	0.22%
HHS Program Support Center	1	388	175	0	0	0	0	0	0.00%
HHS Substance Abuse and Mental Health Services Administration	0	0	0	0	0	0	0	0	0.00%
Department of Homeland Security Wide	301	495.88	116.71	66	40	51	4	161	0.53%
DHS Citizenship and Immigration Services	39	338.08	91.21	8	5	6	2	21	0.54%
DHS Customs and Border Protection	39	374.9	91.38	15	0	9	2	26	0.67%
DHS Federal Emergency Management Agency	46	666.67	140	6	3	4	0	13	0.28%
DHS Federal Law Enforcement Training Center	1	240	33	1	0	0	0	1	1.00%
DHS Headquarters	9	463.33	92.56	1	1	1	0	3	0.33%
DHS Immigration and Customs Enforcement	44	797.98	211.86	9	8	5	0	22	0.50%
DHS Transportation Security Administration	108	406.12	90.01	24	20	24	0	68	0.63%
DHS U.S. Coast Guard	8	377.25	83.75	1	1	2	0	4	0.50%
DHS U.S. Secret Service	7	626.57	141.43	1	2	0	0	3	0.43%
Department of Justice Wide	147	572.81	278.07	0	11	5	1	17	0.12%

Table B-14a FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision) - Sub-Component Data

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
DOJ Bureau of Alcohol, Tobacco, Firearms & Explosives	11	739.55	320.64	0	0	0	0	0	0.00%
DOJ Bureau of Prisons	72	567.38	327.42	0	9	0	1	10	0.14%
DOJ Drug Enforcement Administration	6	681.17	356.67	0	0	0	0	0	0.00%
DOJ Executive Office for Immigration Review	1	530	252	0	0	0	0	0	0.00%
DOJ Executive Office for U.S. Attorneys	2	712.5	443	0	0	0	0	0	0.00%
DOJ Federal Bureau of Investigation	37	471.41	188.08	0	0	2	0	2	0.05%
DOJ Office of Justice Programs	0	0	0	0	0	0	0	0	0.00%
DOJ Offices, Boards and Divisions	9	524.67	238.67	0	1	0	0	1	0.11%
DOJ U.S. Marshals Service	9	779	154.56	0	1	3	0	4	0.44%
Department of Labor Wide	46	474.65	69.35	7	15	5	5	32	0.70%
DOL All Other Bureaus	17	598.41	67.47	1	6	2	3	12	0.71%
DOL Bureau of Labor Statistics	5	550	88.4	0	0	2	0	2	0.40%
DOL Employment and Training Administration	6	363.5	84.5	1	4	0	0	5	0.83%
DOL Mine Safety and Health Administration	5	493	67.4	1	0	1	0	2	0.40%
DOL Occupational Safety and Health Administration	6	312.83	58	2	2	0	1	5	0.83%
DOL Office of Workers' Compensation Programs	5	354.2	57.8	1	2	0	1	4	0.80%
DOL Wage and Hour Division	2	308.5	60	1	1	0	0	2	1.00%
Department of Transportation Wide	108	368.18	102.07	23	22	13	6	64	0.59%
DOT Federal Aviation Administration	85	338.68	61.56	16	13	12	5	46	0.54%
DOT Federal Highway Administration	4	330.5	53.75	0	2	0	1	3	0.75%
DOT Federal Motor Carriers Safety Administration	3	234	64.33	1	1	0	0	2	0.67%
DOT Federal Railroad Administration	2	201	50.5	2	0	0	0	2	1.00%
DOT Federal Transit Administration	1	161	15	0	1	0	0	1	1.00%
DOT Maritime Administration	1	4,943.00	4,679.00	0	0	0	0	0	0.00%
DOT National Highway Traffic Safety Administration	3	224	47.67	3	0	0	0	3	1.00%
DOT Office of Inspector General	2	499.5	34	0	1	1	0	2	1.00%
DOT Office of the Secretary of Transportation	1	299	80	0	0	0	0	0	0.00%
DOT Pipeline and Hazardous Materials Safety Administration	2	337.5	68.5	1	0	0	0	1	0.50%
DOT Research and Innovative Technology Administration	4	200	40	0	4	0	0	4	1.00%
DOT Saint Lawrence Seaway Development Corporation	0	0	0	0	0	0	0	0	0.00%

Table B-14a FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision) - Sub-Component Data

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
Department of Treasury Wide	122	454.32	41.16	24	48	25	12	109	0.89%
DTR Alcohol and Tobacco Tax and Trade Bureau	0	0	0	0	0	0	0	0	0.00%
DTR Bureau of Engraving and Printing	10	452.6	34.6	0	8	1	0	9	0.90%
DTR Bureau of Fiscal Service	0	0	0	0	0	0	0	0	0.00%
DTR Departmental Offices	2	159	43.5	0	0	0	2	2	1.00%
DTR Financial Crimes Enforcement Network	2	302	53.5	2	0	0	0	2	1.00%
DTR Internal Revenue Service	95	473.97	40.69	21	33	22	10	86	0.91%
DTR Internal Revenue Service-Office of Chief Counsel	2	291	30	0	2	0	0	2	1.00%
DTR Office of Inspector General	0	0	0	0	0	0	0	0	0.00%
DTR Office of the Comptroller of the Currency	3	398.33	39.67	1	1	1	0	3	1.00%
DTR Office of the Inspector General for Tax Administration	1	573	56	0	1	0	0	1	1.00%
DTR Special Inspector General for the Troubled Asset Relief Program	0	0	0	0	0	0	0	0	0.00%
DTR U.S. Mint	7	371.71	54.43	0	3	1	0	4	0.57%
Department of Veterans Affairs Wide	572	470.05	130.63	28	26	20	11	85	0.15%
VA All Other Offices	13	486.62	103.85	0	0	3	0	3	0.23%
VA National Cemetery Administration	4	540.5	160.75	1	0	0	0	1	0.25%
VA Veterans Benefits Administration	34	466.91	129.71	2	3	1	1	7	0.21%
VA Veterans Health Administration	521	469.3	131.13	25	23	16	10	74	0.14%
Department of the Interior Wide	111	673.53	319.22	1	1	1	0	3	0.03%
DOI Bureau of Indian Affairs	9	1,089.89	611.56	0	0	0	0	0	0.00%
DOI Bureau of Land Management	17	885.18	593.59	0	0	0	0	0	0.00%
DOI Bureau of Ocean Energy Management	0	0	0	0	0	0	0	0	0.00%
DOI Bureau of Reclamation	9	615.33	342.22	0	0	0	0	0	0.00%
DOI Bureau of Safety and Environmental Enforcement	2	596.5	126	0	0	0	0	0	0.00%
DOI National Park Service	43	666.65	265.33	0	1	1	0	2	0.05%
DOI Office of Surfacing Mining, Reclamation and Enforcement	0	0	0	0	0	0	0	0	0.00%
DOI Office of the Secretary	8	575	145.12	0	0	0	0	0	0.00%
DOI U.S. Fish and Wildlife Service	20	434.25	181.7	1	0	0	0	1	0.05%
DOI U.S. Geological Survey	3	407.67	100.67	0	0	0	0	0	0.00%
Federal Housing Finance Agency Wide	3	501	72	2	0	0	0	2	0.67%

Table B-14a FY 2014 Timeliness of Merit Final Agency Decisions (FAD) (No AJ Decision) - Sub-Component Data

Agency or Department	Total Number Agency Merit Decisions (No AJ Decision)	APD from Date of Complaints Filed/Remanded	APD From Date FAD Required	Number Timely Completed Where FAD Requested	Number Timely Completed Where No Election Made	Number Timely Completed Where AJ Ordered FAD	Number Timely Completed Where Mixed Case	Total Number Timely Agency Merit Decisions (No AJ Decision)	% Timely Agency Merit Decisions (No AJ Decision)
FHFA Headquarters	3	501	72	2	0	0	0	2	0.67%
FHFA Office of Inspector General	0	0	0	0	0	0	0	0	0.00%
General Services Administration Wide	17	500.71	58.59	6	4	4	2	16	0.94%
GSA Central Office	1	297	35	0	1	0	0	1	1.00%
GSA National Capital Region	3	694	50	2	0	1	0	3	1.00%
GSA Region 1	0	0	0	0	0	0	0	0	0.00%
GSA Region 10	0	0	0	0	0	0	0	0	0.00%
GSA Region 2	0	0	0	0	0	0	0	0	0.00%
GSA Region 3	3	204.67	51.33	1	1	0	1	3	1.00%
GSA Region 4	5	724.4	88	1	1	2	0	4	0.80%
GSA Region 5	0	0	0	0	0	0	0	0	0.00%
GSA Region 6	2	244	49.5	1	1	0	0	2	1.00%
GSA Region 7	0	0	0	0	0	0	0	0	0.00%
GSA Region 8	1	123	46	0	0	0	1	1	1.00%
GSA Region 9	2	643	36	1	0	1	0	2	1.00%
U.S. Postal Service Wide	1,203	283.09	37.95	133	706	266	75	1,180	0.98%
USPS Capital Metro Area	143	288.97	36.06	17	75	31	18	141	0.99%
USPS Eastern Area	200	289.36	36.62	18	137	36	9	200	1.00%
USPS Great Lakes Area	180	307.71	35.18	25	94	49	9	177	0.98%
USPS Headquarters Area	14	342.5	41.29	1	8	4	0	13	0.93%
USPS Northeast Area	116	260.56	34.8	13	78	23	2	116	1.00%
USPS Office of Inspector General	4	324.25	36.25	0	1	2	1	4	1.00%
USPS Pacific Area	121	288.16	39.48	11	71	19	12	113	0.93%
USPS Southern Area	288	261.7	41.67	31	160	76	15	282	0.98%
USPS Western Area	137	287.74	38.72	17	82	26	9	134	0.98%

NRF = No Report Filed

Table B-15 FY 2014 Complaints Closed with Findings of Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding Discrimination	% Merit FADs Finding Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding Discrimination	% FOs of AJ Merit Decisions Finding Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding Discrimination	% FOs FI AJ Merit Decisions Finding Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding Discrimination	% FOs NFI AJ Merit Decisions Finding Discrimination
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	3	1	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
American Battle Monuments Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	3	2	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Central Intelligence Agency	14	12	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Commodity Futures Trading Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Consumer Financial Protection Bureau	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Consumer Product Safety Commission	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Corporation for National and Community Service	9	8	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	41	31	0	0.00%	10	0	0.00%	0	0.00%	0	0.00%
DOD Defense Commissary Agency	48	35	1	2.86%	13	1	7.69%	1	100.00%	0	0.00%
DOD Defense Contract Audit Agency	6	4	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
DOD Defense Contract Management Agency	17	13	0	0.00%	4	0	0.00%	0	0.00%	0	0.00%
DOD Defense Health Agency	2	2	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Human Resources Activity	2	1	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
DOD Defense Information Systems Agency	11	8	0	0.00%	3	0	0.00%	0	0.00%	0	0.00%

Table B-15 FY 2014 Complaints Closed with Findings of Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding Discrimination	% Merit FADs Finding Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding Discrimination	% FOs of AJ Merit Decisions Finding Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding Discrimination	% FOs FI AJ Merit Decisions Finding Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding Discrimination	% FOs NFI AJ Merit Decisions Finding Discrimination
DOD Defense Intelligence Agency	17	11	0	0.00%	6	0	0.00%	0	0.00%	0	0.00%
DOD Defense Logistics Agency	57	27	0	0.00%	30	1	3.33%	1	100.00%	0	0.00%
DOD Defense Media Activity	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Security Service	6	3	0	0.00%	3	2	66.67%	2	100.00%	0	0.00%
DOD Defense Technical Information Center	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of Defense Education Activity	24	16	1	6.25%	8	0	0.00%	0	0.00%	0	0.00%
DOD Department of the Air Force	96	52	0	0.00%	44	0	0.00%	0	0.00%	0	0.00%
DOD Department of the Army	343	207	5	2.42%	136	9	6.62%	6	66.67%	3	33.33%
DOD Department of the Navy	141	89	0	0.00%	52	4	7.69%	4	100.00%	0	0.00%
DOD Finance and Accounting Service	28	22	0	0.00%	6	0	0.00%	0	0.00%	0	0.00%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	5	1	0	0.00%	4	0	0.00%	0	0.00%	0	0.00%
DOD National Geospatial-Intelligence Agency	6	4	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
DOD National Guard Bureau	2	2	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD National Security Agency	4	2	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
DOD Office of Inspector General	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	9	5	0	0.00%	4	0	0.00%	0	0.00%	0	0.00%
DOD Uniformed Services University of the Health Sciences	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	295	173	12	6.94%	122	7	5.74%	7	100.00%	0	0.00%
Department of Commerce	98	77	1	1.30%	21	0	0.00%	0	0.00%	0	0.00%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	10	5	0	0.00%	5	1	20.00%	1	100.00%	0	0.00%
Department of Energy	23	17	0	0.00%	6	1	16.67%	0	0.00%	1	100.00%
Department of Health and Human Services	78	47	2	4.26%	31	1	3.23%	1	100.00%	0	0.00%
Department of Homeland Security	543	301	17	5.65%	242	13	5.37%	5	38.46%	8	61.54%
Department of Housing and Urban Development	31	19	0	0.00%	12	0	0.00%	0	0.00%	0	0.00%
Department of Justice	282	147	2	1.36%	135	6	4.44%	3	50.00%	3	50.00%
Department of Labor	56	46	1	2.17%	10	0	0.00%	0	0.00%	0	0.00%
Department of State	71	50	0	0.00%	21	1	4.76%	1	100.00%	0	0.00%

Table B-15 FY 2014 Complaints Closed with Findings of Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding Discrimination	% Merit FADs Finding Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding Discrimination	% FOs of AJ Merit Decisions Finding Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding Discrimination	% FOs FI AJ Merit Decisions Finding Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding Discrimination	% FOs NFI AJ Merit Decisions Finding Discrimination
Department of Transportation	155	108	0	0.00%	47	2	4.26%	0	0.00%	2	100.00%
Department of Treasury	187	122	2	1.64%	65	1	1.54%	1	100.00%	0	0.00%
Department of Veterans Affairs	845	572	15	2.62%	273	16	5.86%	15	93.75%	1	6.25%
Department of the Interior	162	111	0	0.00%	51	1	1.96%	0	0.00%	1	100.00%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	31	16	0	0.00%	15	0	0.00%	0	0.00%	0	0.00%
Equal Employment Opportunity Commission	10	9	0	0.00%	1	1	100.00%	0	0.00%	1	100.00%
Export-Import Bank of the United States	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit Administration	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	16	6	0	0.00%	10	0	0.00%	0	0.00%	0	0.00%
Federal Election Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	5	3	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
Federal Labor Relations Authority	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Maritime Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	1	0	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Federal Retirement Thrift Investment Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Trade Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
General Services Administration	41	17	1	5.88%	24	1	4.17%	1	100.00%	0	0.00%
Government Printing Office	17	5	0	0.00%	12	0	0.00%	0	0.00%	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Inter-American Foundation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-15 FY 2014 Complaints Closed with Findings of Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding Discrimination	% Merit FADs Finding Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding Discrimination	% FOs of AJ Merit Decisions Finding Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding Discrimination	% FOs FI AJ Merit Decisions Finding Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding Discrimination	% FOs NFI AJ Merit Decisions Finding Discrimination
Japan-United States Friendship Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Millennium Challenge Corporation	1	0	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	14	11	0	0.00%	3	0	0.00%	0	0.00%	0	0.00%
National Archives and Records Administration	3	2	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
National Capital Planning Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	4	3	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Arts	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Humanities	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Indian Gaming Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	2	2	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Mediation Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Science Foundation	5	2	0	0.00%	3	1	33.33%	1	100.00%	0	0.00%
National Transportation Safety Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3	3	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	6	4	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
Office of Special Counsel	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%

Table B-15 FY 2014 Complaints Closed with Findings of Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding Discrimination	% Merit FADs Finding Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding Discrimination	% FOs of AJ Merit Decisions Finding Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding Discrimination	% FOs FI AJ Merit Decisions Finding Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding Discrimination	% FOs NFI AJ Merit Decisions Finding Discrimination
Peace Corps	1	0	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Pension Benefit Guaranty Corporation	5	3	0	0.00%	2	0	0.00%	0	0.00%	0	0.00%
Postal Regulatory Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	1	0	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	4	3	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	14	10	0	0.00%	4	0	0.00%	0	0.00%	0	0.00%
Smithsonian Institution	2	1	0	0.00%	1	0	0.00%	0	0.00%	0	0.00%
Social Security Administration	275	171	0	0.00%	104	1	0.96%	0	0.00%	1	100.00%
Tennessee Valley Authority	29	22	2	9.09%	7	0	0.00%	0	0.00%	0	0.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	2,011	1,203	0	0.00%	808	29	3.59%	24	82.76%	5	17.24%
US Trade and Development Agency	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	5,714	3,535	59	1.67%	2,179	96	4.41%	72	75.00%	24	25.00%
Medium Subtotal	450	274	3	1.09%	176	3	1.70%	2	66.67%	1	33.33%
Small Subtotal	75	48	0	0.00%	27	1	3.70%	0	0.00%	1	100.00%
Micro Subtotal	1	1	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Government-wide	6,240	3,858	62	1.61%	2,382	100	4.20%	74	74.00%	26	26.00%

NRF = No Report Filed

Table B-16 FY 2014 Complaints Closed with Findings of No Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding No Discrimination	% Merit FADs Finding No Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding No Discrimination	% FOs of AJ Merit Decisions Finding No Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding No Discrimination	% FOs FI AJ Merit Decisions Finding No Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding No Discrimination	% FOs NFI AJ Merit Decisions Finding No Discrimination
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	3	1	1	100.00%	2	2	100.00%	2	100.00%	0	0.00%
American Battle Monuments Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	3	2	2	100.00%	1	1	100.00%	1	100.00%	0	0.00%
Central Intelligence Agency	14	12	12	100.00%	2	2	100.00%	2	100.00%	0	0.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Commodity Futures Trading Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Consumer Financial Protection Bureau	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Consumer Product Safety Commission	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Corporation for National and Community Service	9	8	8	100.00%	1	1	100.00%	1	100.00%	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	41	31	31	100.00%	10	10	100.00%	10	100.00%	0	0.00%
DOD Defense Commissary Agency	48	35	34	97.14%	13	12	92.31%	12	100.00%	0	0.00%
DOD Defense Contract Audit Agency	6	4	4	100.00%	2	2	100.00%	2	100.00%	0	0.00%
DOD Defense Contract Management Agency	17	13	13	100.00%	4	4	100.00%	4	100.00%	0	0.00%
DOD Defense Health Agency	2	2	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Human Resources Activity	2	1	1	100.00%	1	1	100.00%	1	100.00%	0	0.00%
DOD Defense Information Systems Agency	11	8	8	100.00%	3	3	100.00%	3	100.00%	0	0.00%
DOD Defense Intelligence Agency	17	11	11	100.00%	6	6	100.00%	6	100.00%	0	0.00%

Table B-16 FY 2014 Complaints Closed with Findings of No Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding No Discrimination	% Merit FADs Finding No Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding No Discrimination	% FOs of AJ Merit Decisions Finding No Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding No Discrimination	% FOs FI AJ Merit Decisions Finding No Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding No Discrimination	% FOs NFI AJ Merit Decisions Finding No Discrimination
DOD Defense Logistics Agency	57	27	27	100.00%	30	29	96.67%	29	100.00%	0	0.00%
DOD Defense Media Activity	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Security Service	6	3	3	100.00%	3	1	33.33%	1	100.00%	0	0.00%
DOD Defense Technical Information Center	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of Defense Education Activity	24	16	15	93.75%	8	8	100.00%	8	100.00%	0	0.00%
DOD Department of the Air Force	96	52	52	100.00%	44	44	100.00%	41	93.18%	3	6.82%
DOD Department of the Army	343	207	202	97.58%	136	127	93.38%	127	100.00%	0	0.00%
DOD Department of the Navy	141	89	89	100.00%	52	48	92.31%	48	100.00%	0	0.00%
DOD Finance and Accounting Service	28	22	22	100.00%	6	6	100.00%	6	100.00%	0	0.00%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	5	1	1	100.00%	4	4	100.00%	4	100.00%	0	0.00%
DOD National Geospatial-Intelligence Agency	6	4	4	100.00%	2	2	100.00%	2	100.00%	0	0.00%
DOD National Guard Bureau	2	2	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD National Security Agency	4	2	2	100.00%	2	2	100.00%	2	100.00%	0	0.00%
DOD Office of Inspector General	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	9	5	5	100.00%	4	4	100.00%	4	100.00%	0	0.00%
DOD Uniformed Services University of the Health Sciences	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	295	173	161	93.06%	122	115	94.26%	112	97.39%	3	2.61%
Department of Commerce	98	77	76	98.70%	21	21	100.00%	21	100.00%	0	0.00%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	10	5	5	100.00%	5	4	80.00%	4	100.00%	0	0.00%
Department of Energy	23	17	17	100.00%	6	5	83.33%	5	100.00%	0	0.00%
Department of Health and Human Services	78	47	45	95.74%	31	30	96.77%	30	100.00%	0	0.00%
Department of Homeland Security	543	301	284	94.35%	242	229	94.63%	228	99.56%	1	0.44%
Department of Housing and Urban Development	31	19	19	100.00%	12	12	100.00%	11	91.67%	1	8.33%
Department of Justice	282	147	145	98.64%	135	129	95.56%	129	100.00%	0	0.00%
Department of Labor	56	46	45	97.83%	10	10	100.00%	10	100.00%	0	0.00%
Department of State	71	50	50	100.00%	21	20	95.24%	20	100.00%	0	0.00%
Department of Transportation	155	108	108	100.00%	47	45	95.74%	45	100.00%	0	0.00%

Table B-16 FY 2014 Complaints Closed with Findings of No Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding No Discrimination	% Merit FADs Finding No Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding No Discrimination	% FOs of AJ Merit Decisions Finding No Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding No Discrimination	% FOs FI AJ Merit Decisions Finding No Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding No Discrimination	% FOs NFI AJ Merit Decisions Finding No Discrimination
Department of Treasury	187	122	120	98.36%	65	64	98.46%	63	98.44%	1	1.56%
Department of Veterans Affairs	845	572	557	97.38%	273	257	94.14%	257	100.00%	0	0.00%
Department of the Interior	162	111	111	100.00%	51	50	98.04%	49	98.00%	1	2.00%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	31	16	16	100.00%	15	15	100.00%	15	100.00%	0	0.00%
Equal Employment Opportunity Commission	10	9	9	100.00%	1	0	0.00%	0	0.00%	0	0.00%
Export-Import Bank of the United States	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit Administration	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	16	6	6	100.00%	10	10	100.00%	10	100.00%	0	0.00%
Federal Election Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	5	3	3	100.00%	2	2	100.00%	2	100.00%	0	0.00%
Federal Labor Relations Authority	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Maritime Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	1	0	0	0.00%	1	1	100.00%	1	100.00%	0	0.00%
Federal Retirement Thrift Investment Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Trade Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
General Services Administration	41	17	16	94.12%	24	23	95.83%	23	100.00%	0	0.00%
Government Printing Office	17	5	5	100.00%	12	12	100.00%	12	100.00%	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Inter-American Foundation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%

Table B-16 FY 2014 Complaints Closed with Findings of No Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding No Discrimination	% Merit FADs Finding No Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding No Discrimination	% FOs of AJ Merit Decisions Finding No Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding No Discrimination	% FOs FI AJ Merit Decisions Finding No Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding No Discrimination	% FOs NFI AJ Merit Decisions Finding No Discrimination
John F. Kennedy Center for the Performing Arts	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Millennium Challenge Corporation	1	0	0	0.00%	1	1	100.00%	1	100.00%	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	14	11	11	100.00%	3	3	100.00%	3	100.00%	0	0.00%
National Archives and Records Administration	3	2	2	100.00%	1	1	100.00%	1	100.00%	0	0.00%
National Capital Planning Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	4	3	3	100.00%	1	1	100.00%	1	100.00%	0	0.00%
National Endowment for the Arts	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Humanities	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
National Indian Gaming Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	2	2	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%
National Mediation Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
National Science Foundation	5	2	2	100.00%	3	2	66.67%	2	100.00%	0	0.00%
National Transportation Safety Board	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3	3	3	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	6	4	4	100.00%	2	2	100.00%	2	100.00%	0	0.00%
Office of Special Counsel	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Peace Corps	1	0	0	0.00%	1	1	100.00%	1	100.00%	0	0.00%

Table B-16 FY 2014 Complaints Closed with Findings of No Discrimination

Agency or Department	Total Number Merit Complaint Closures	Number Merit Final Agency Decisions (FADs) (no AJ)	Number Merit FADs Finding No Discrimination	% Merit FADs Finding No Discrimination	Number Final Orders (FOs) of AJ Merit Decisions	Number FOs of AJ Merit Decisions Finding No Discrimination	% FOs of AJ Merit Decisions Finding No Discrimination	Number FOs Fully Implementing (FI) AJ Merit Decisions Finding No Discrimination	% FOs FI AJ Merit Decisions Finding No Discrimination	Number FOs Not Fully Implementing (NFI) AJ Merit Decisions Finding No Discrimination	% FOs NFI AJ Merit Decisions Finding No Discrimination
Pension Benefit Guaranty Corporation	5	3	3	100.00%	2	2	100.00%	2	100.00%	0	0.00%
Postal Regulatory Commission	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	1	0	0	0.00%	1	1	100.00%	1	100.00%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	4	3	3	100.00%	1	1	100.00%	1	100.00%	0	0.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	14	10	10	100.00%	4	4	100.00%	4	100.00%	0	0.00%
Smithsonian Institution	2	1	1	100.00%	1	1	100.00%	1	100.00%	0	0.00%
Social Security Administration	275	171	171	100.00%	104	103	99.04%	103	100.00%	0	0.00%
Tennessee Valley Authority	29	22	20	90.91%	7	7	100.00%	7	100.00%	0	0.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	2,011	1,203	1,203	100.00%	808	779	96.41%	779	100.00%	0	0.00%
US Trade and Development Agency	0	0	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	5,714	3,535	3,476	98.33%	2,179	2,083	95.59%	2,073	99.52%	10	0.48%
Medium Subtotal	450	274	271	98.91%	176	173	98.30%	173	100.00%	0	0.00%
Small Subtotal	75	48	48	100.00%	27	26	96.30%	26	100.00%	0	0.00%
Micro Subtotal	1	1	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Government-wide	6,240	3,858	3,796	98.39%	2,382	2,282	95.80%	2,272	99.56%	10	0.44%

NRF = No Report Filed

Table B-17 FY 2014 Average Processing Days (APD) Final Agency Decisions (FADs) and Final Orders (FOs) Fully Implementing (FI) AJ Decisions

Agency or Department	APD All Final Agency Decisions (FADs) (No AJ)	APD Merit FADs Finding Discrimination	APD Merit FADs Finding No Discrimination	APD Merit FADs From Date of Complaints Filed/Remanded	APD FAD Dismissals	APD ALL Final Orders (FOs) of AJ Decisions	APD FOs Fully Implementing (FI) Merit Decisions	APD FI AJ Merit Decisions Finding Discrimination	APD FI AJ Merit Decisions Finding No Discrimination	APD FOs FI AJ Dismissals
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	570	0	1,096.00	1,096.00	44	617.5	617.5	0	617.5	0
American Battle Monuments Commission	0	0	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	493.44	0	805	805	404.43	846	846	0	846	0
Central Intelligence Agency	271.96	0	491.5	491.5	32.45	1,969.50	1,969.50	0	1,969.50	0
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	0	0	0	0	0	0	0	0	0	0
Consumer Financial Protection Bureau	285.33	0	314	314	271	0	0	0	0	0
Consumer Product Safety Commission	531	0	531	531	0	0	0	0	0	0
Corporation for National and Community Service	249.25	0	249.25	249.25	0	388	388	0	388	0
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	145.67	0	253	253	92	0	0	0	0	0
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	256.47	0	337.13	337.13	48.08	689.9	689.9	0	689.9	0
DOD Defense Commissary Agency	239.95	527	394.21	398	35.07	1,165.31	1,165.31	5,578.00	797.58	0
DOD Defense Contract Audit Agency	362.17	0	450.75	450.75	185	1,134.00	1,134.00	0	1,134.00	0
DOD Defense Contract Management Agency	184.48	0	318.38	318.38	10.4	866	866	0	866	0
DOD Defense Health Agency	191.6	0	373.5	373.5	70.33	0	0	0	0	0
DOD Defense Human Resources Activity	93.75	0	315	315	20	1,635.00	1,635.00	0	1,635.00	0
DOD Defense Information Systems Agency	582.64	0	1,000.00	1,000.00	26.17	1,012.67	1,012.67	0	1,012.67	0
DOD Defense Intelligence Agency	326.95	0	528.18	528.18	81	1,099.67	1,099.67	0	1,099.67	0
DOD Defense Logistics Agency	269.5	0	438.04	438.04	52.81	755.03	755.03	1,036.00	745.34	0

Table B-17 FY 2014 Average Processing Days (APD) Final Agency Decisions (FADs) and Final Orders (FOs) Fully Implementing (FI) AJ Decisions

Agency or Department	APD All Final Agency Decisions (FADs) (No AJ)	APD Merit FADs Finding Discrimination	APD Merit FADs Finding No Discrimination	APD Merit FADs From Date of Complaints Filed/Remanded	APD FAD Dismissals	APD ALL Final Orders (FOs) of AJ Decisions	APD FOs Fully Implementing (FI) Merit Decisions	APD FI AJ Merit Decisions Finding Discrimination	APD FI AJ Merit Decisions Finding No Discrimination	APD FOs FI AJ Dismissals
DOD Defense Media Activity	254	0	254	254	0	0	0	0	0	0
DOD Defense Security Service	290	0	350	350	110	759.8	780	930	480	729.5
DOD Defense Technical Information Center	0	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	275	0	275	275	0	1,050.00	0	0	0	1,050.00
DOD Department of Defense Education Activity	227.04	300	316.2	315.19	70.33	842.5	842.5	0	842.5	0
DOD Department of the Air Force	435.52	0	781.75	781.75	130.37	847.45	869.51	0	869.51	732.83
DOD Department of the Army	318.99	1,135.80	611.74	624.4	36.75	862.18	853.77	1,200.50	837.39	831.36
DOD Department of the Navy	310.75	0	653.85	653.85	60.46	894.86	906.81	887.75	908.4	806.14
DOD Finance and Accounting Service	239.17	0	287.45	287.45	87.43	892.17	892.17	0	892.17	0
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	386	0	586	586	286	937.75	937.75	0	937.75	0
DOD National Geospatial-Intelligence Agency	575	0	838.5	838.5	48	1,054.00	1,054.00	0	1,054.00	0
DOD National Guard Bureau	519.57	0	152	152	666.6	0	0	0	0	0
DOD National Security Agency	304.33	0	395	395	123	850.5	850.5	0	850.5	0
DOD Office of Inspector General	28	0	0	0	28	0	0	0	0	0
DOD Office of the Secretary/Washington Headquarters Services	284.62	0	405.2	405.2	83.67	1,367.00	1,367.00	0	1,367.00	0
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	252	0	252	252	0	0	0	0	0	0
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	442.85	546.42	534.14	534.99	181.51	1,022.25	1,031.19	1,147.00	1,023.96	0
Department of Commerce	229.67	303	300.07	300.1	28.81	383	388.19	0	388.19	346.67
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	170.14	0	221.6	221.6	41.5	1,305.00	1,305.00	1,260.00	1,316.25	0
Department of Energy	390.96	0	383.06	383.06	413.33	788.67	928.8	0	928.8	407.33
Department of Health and Human Services	309.85	671	455.58	464.74	49.86	869.5	836.84	1,103.00	827.97	1,014.14
Department of Homeland Security	390.28	751.06	480.6	495.88	135.99	914.02	909.95	1,021.40	907.5	597.4
Department of Housing and Urban Development	718.61	0	781.16	781.16	421.5	1,070.31	1,152.82	0	1,152.82	869.5
Department of Justice	405.84	589	572.59	572.81	136.13	908.55	901.61	1,041.33	898.36	826.67
Department of Labor	396.57	484	474.44	474.65	225.52	1,583.20	1,583.20	0	1,583.20	0
Department of State	270.66	0	344.82	344.82	52.53	1,132.76	1,132.76	2,170.00	1,080.90	0
Department of Transportation	251.92	0	368.18	368.18	46.1	808.89	750.73	0	750.73	0
Department of Treasury	352.12	690.5	450.38	454.32	121.24	914.19	909.17	2,200.00	888.68	865
Department of Veterans Affairs	369.51	540.53	468.15	470.05	80.53	806.27	801.6	1,081.67	785.25	848
Department of the Interior	578.99	0	673.53	673.53	175.35	1,157.83	1,193.43	0	1,193.43	950.23

Table B-17 FY 2014 Average Processing Days (APD) Final Agency Decisions (FADs) and Final Orders (FOs) Fully Implementing (FI) AJ Decisions

Agency or Department	APD All Final Agency Decisions (FADs) (No AJ)	APD Merit FADs Finding Discrimination	APD Merit FADs Finding No Discrimination	APD Merit FADs From Date of Complaints Filed/Remanded	APD FAD Dismissals	APD ALL Final Orders (FOs) of AJ Decisions	APD FOs Fully Implementing (FI) Merit Decisions	APD FI AJ Merit Decisions Finding Discrimination	APD FI AJ Merit Decisions Finding No Discrimination	APD FOs FI AJ Dismissals
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	552.96	0	748.75	748.75	239.7	1,126.93	1,126.93	0	1,126.93	0
Equal Employment Opportunity Commission	547	0	642.56	642.56	117	928	0	0	0	0
Export-Import Bank of the United States	0	0	0	0	0	0	0	0	0	0
Farm Credit Administration	57	0	0	0	57	0	0	0	0	0
Farm Credit System Insurance Corporation	0	0	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	185.21	0	332.67	332.67	74.62	863.4	863.4	0	863.4	0
Federal Election Commission	0	0	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	90	0	0	0	90	0	0	0	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	501	0	501	501	0	933	933	0	933	0
Federal Labor Relations Authority	115	0	0	0	115	0	0	0	0	0
Federal Maritime Commission	0	0	0	0	0	0	0	0	0	0
Federal Mediation and Conciliation Service	0	0	0	0	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	0	0	0	0	0	1,188.00	1,188.00	0	1,188.00	0
Federal Retirement Thrift Investment Board	45	0	0	0	45	0	0	0	0	0
Federal Trade Commission	0	0	0	0	0	0	0	0	0	0
General Services Administration	259.06	611	493.81	500.71	30.83	963.88	963.88	1,497.00	940.7	0
Government Printing Office	317.92	0	513.4	513.4	178.29	1,225.17	1,225.17	0	1,225.17	0
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0	0	0	0	0	0	0
Inter-American Foundation	0	0	0	0	0	0	0	0	0	0
International Boundary and Water Commission	0	0	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0	0	0	0	0
Marine Mammal Commission	0	0	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0	0	0	0	0	0	0	0

Table B-17 FY 2014 Average Processing Days (APD) Final Agency Decisions (FADs) and Final Orders (FOs) Fully Implementing (FI) AJ Decisions

Agency or Department	APD All Final Agency Decisions (FADs) (No AJ)	APD Merit FADs Finding Discrimination	APD Merit FADs Finding No Discrimination	APD Merit FADs From Date of Complaints Filed/Remanded	APD FAD Dismissals	APD ALL Final Orders (FOs) of AJ Decisions	APD FOs Fully Implementing (FI) Merit Decisions	APD FI AJ Merit Decisions Finding Discrimination	APD FI AJ Merit Decisions Finding No Discrimination	APD FOs FI AJ Dismissals
Millennium Challenge Corporation	0	0	0	0	0	300	300	0	300	0
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	269.68	0	469.64	469.64	69.73	1,238.67	1,238.67	0	1,238.67	0
National Archives and Records Administration	195.2	0	353.5	353.5	89.67	492	492	0	492	0
National Capital Planning Commission	0	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	583	0	583	583	0	577	577	0	577	0
National Endowment for the Arts	0	0	0	0	0	0	0	0	0	0
National Endowment for the Humanities	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	150.5	0	271	271	30	0	0	0	0	0
National Indian Gaming Commission	0	0	0	0	0	0	0	0	0	0
National Labor Relations Board	349	0	190.5	190.5	666	0	0	0	0	0
National Mediation Board	0	0	0	0	0	0	0	0	0	0
National Reconnaissance Office	117.67	0	299	299	27	0	0	0	0	0
National Science Foundation	627.5	0	627.5	627.5	0	1,362.33	1,362.33	1,472.00	1,307.50	0
National Transportation Safety Board	0	0	0	0	0	0	0	0	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	235.8	0	321	321	108	0	0	0	0	0
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0	0	0	0
Office of Personnel Management	254.46	0	442	442	171.11	243.5	243.5	0	243.5	0
Office of Special Counsel	0	0	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	179.5	0	389	389	109.67	0	0	0	0	0
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	33	0	0	0	33	0	0	0	0	0
Peace Corps	0	0	0	0	0	610	610	0	610	0
Pension Benefit Guaranty Corporation	156.78	0	330.67	330.67	122	699	699	0	699	0
Postal Regulatory Commission	0	0	0	0	0	0	0	0	0	0
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	403	0	0	0	403	687	687	0	687	0
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-17 FY 2014 Average Processing Days (APD) Final Agency Decisions (FADs) and Final Orders (FOs) Fully Implementing (FI) AJ Decisions

Agency or Department	APD All Final Agency Decisions (FADs) (No AJ)	APD Merit FADs Finding Discrimination	APD Merit FADs Finding No Discrimination	APD Merit FADs From Date of Complaints Filed/Remanded	APD FAD Dismissals	APD ALL Final Orders (FOs) of AJ Decisions	APD FOs Fully Implementing (FI) Merit Decisions	APD FI AJ Merit Decisions Finding Discrimination	APD FI AJ Merit Decisions Finding No Discrimination	APD FOs FI AJ Dismissals
Securities and Exchange Commission	224.6	0	364.67	364.67	14.5	1,787.00	1,787.00	0	1,787.00	0
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	372.57	0	505.7	505.7	39.75	713.5	713.5	0	713.5	0
Smithsonian Institution	255	0	251	251	256	620.2	824	0	824	569.25
Social Security Administration	507.79	0	606.79	606.79	114.12	872.41	848.5	0	848.5	934.14
Tennessee Valley Authority	333.52	267	374.4	364.64	105.33	763.62	824.57	0	824.57	337
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	154.45	0	283.09	283.09	30.26	701.42	699.55	1,003.04	690.2	0
US Trade and Development Agency	0	0	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	276.94	654.69	425.31	429.14	61.47	829.22	823.8	1,146.10	812.6	799.28
Medium Subtotal	423.76	381.67	560.26	558.31	116.53	897.44	895.21	1,484.50	888.4	762.75
Small Subtotal	285.18	0	483.04	483.04	134.43	1,040.26	1,044.58	0	1,044.58	0
Micro Subtotal	114	0	252	252	45	0	0	0	0	0
Government-wide	285.85	641.48	435.63	438.94	65.63	836.65	831.57	1,155.24	821.03	795.22

NRF = No Report Filed

Table B-18 FY 2014 Average Processing Days (APD) Final Orders (FOs) Not Fully Implementing (NFI) AJ Decisions

Agency or Department	APD All Final Orders (FOs) of AJ Decisions	APD All FOs Not Fully Implementing (NFI) AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding Discrimination	APD Agency Appeal of Finding in AJ Merit Decisions	APD Agency Appeal of Remedy in AJ Merit Decisions	APD Agency Appeal of Remedy and Finding in AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding No Discrimination	APD FOs NFI AJ Dismissals
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	617.5	0	0	0	0	0	0	0
American Battle Monuments Commission	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	846	0	0	0	0	0	0	0
Central Intelligence Agency	1,969.50	0	0	0	0	0	0	0
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	0	0	0	0	0	0	0	0
Consumer Financial Protection Bureau	0	0	0	0	0	0	0	0
Consumer Product Safety Commission	0	0	0	0	0	0	0	0
Corporation for National and Community Service	388	0	0	0	0	0	0	0
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	0	0	0	0	0	0	0	0
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	689.9	0	0	0	0	0	0	0
DOD Defense Commissary Agency	1,165.31	0	0	0	0	0	0	0
DOD Defense Contract Audit Agency	1,134.00	0	0	0	0	0	0	0
DOD Defense Contract Management Agency	866	0	0	0	0	0	0	0
DOD Defense Health Agency	0	0	0	0	0	0	0	0
DOD Defense Human Resources Activity	1,635.00	0	0	0	0	0	0	0
DOD Defense Information Systems Agency	1,012.67	0	0	0	0	0	0	0
DOD Defense Intelligence Agency	1,099.67	0	0	0	0	0	0	0
DOD Defense Logistics Agency	755.03	0	0	0	0	0	0	0

Table B-18 FY 2014 Average Processing Days (APD) Final Orders (FOs) Not Fully Implementing (NFI) AJ Decisions

Agency or Department	APD All Final Orders (FOs) of AJ Decisions	APD All FOs Not Fully Implementing (NFI) AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding Discrimination	APD Agency Appeal of Finding in AJ Merit Decisions	APD Agency Appeal of Remedy in AJ Merit Decisions	APD Agency Appeal of Remedy and Finding in AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding No Discrimination	APD FOs NFI AJ Dismissals
DOD Defense Media Activity	0	0	0	0	0	0	0	0
DOD Defense Security Service	759.8	0	0	0	0	0	0	0
DOD Defense Technical Information Center	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	1,050.00	0	0	0	0	0	0	0
DOD Department of Defense Education Activity	842.5	0	0	0	0	0	0	0
DOD Department of the Air Force	847.45	941.6	0	0	0	0	1,052.33	775.5
DOD Department of the Army	862.18	1,348.33	1,348.33	0	1,653.50	738	0	0
DOD Department of the Navy	894.86	0	0	0	0	0	0	0
DOD Finance and Accounting Service	892.17	0	0	0	0	0	0	0
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	937.75	0	0	0	0	0	0	0
DOD National Geospatial-Intelligence Agency	1,054.00	0	0	0	0	0	0	0
DOD National Guard Bureau	0	0	0	0	0	0	0	0
DOD National Security Agency	850.5	0	0	0	0	0	0	0
DOD Office of Inspector General	0	0	0	0	0	0	0	0
DOD Office of the Secretary/Washington Headquarters Services	1,367.00	0	0	0	0	0	0	0
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0	0	0
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	1,022.25	667.67	0	0	0	0	667.67	0
Department of Commerce	383	0	0	0	0	0	0	0
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	1,305.00	0	0	0	0	0	0	0
Department of Energy	788.67	1,232.00	1,232.00	0	0	1,232.00	0	0
Department of Health and Human Services	869.5	0	0	0	0	0	0	0
Department of Homeland Security	914.02	1,371.22	1,411.62	0	1,447.00	1,406.57	1,048.00	0
Department of Housing and Urban Development	1,070.31	966	0	0	0	0	966	0
Department of Justice	908.55	1,296.00	1,296.00	1,334.50	0	1,219.00	0	0
Department of Labor	1,583.20	0	0	0	0	0	0	0
Department of State	1,132.76	0	0	0	0	0	0	0
Department of Transportation	808.89	2,117.50	2,117.50	0	0	2,117.50	0	0
Department of Treasury	914.19	1,334.00	0	0	0	0	1,334.00	0
Department of Veterans Affairs	806.27	1,327.00	1,327.00	0	1,327.00	0	0	0
Department of the Interior	1,157.83	1,635.00	1,304.00	0	0	1,304.00	1,966.00	0

Table B-18 FY 2014 Average Processing Days (APD) Final Orders (FOs) Not Fully Implementing (NFI) AJ Decisions

Agency or Department	APD All Final Orders (FOs) of AJ Decisions	APD All FOs Not Fully Implementing (NFI) AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding Discrimination	APD Agency Appeal of Finding in AJ Merit Decisions	APD Agency Appeal of Remedy in AJ Merit Decisions	APD Agency Appeal of Remedy and Finding in AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding No Discrimination	APD FOs NFI AJ Dismissals
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	1,126.93	0	0	0	0	0	0	0
Equal Employment Opportunity Commission	928	928	928	0	0	928	0	0
Export-Import Bank of the United States	0	0	0	0	0	0	0	0
Farm Credit Administration	0	0	0	0	0	0	0	0
Farm Credit System Insurance Corporation	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	863.4	0	0	0	0	0	0	0
Federal Election Commission	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	0	0	0	0	0	0	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	933	0	0	0	0	0	0	0
Federal Labor Relations Authority	0	0	0	0	0	0	0	0
Federal Maritime Commission	0	0	0	0	0	0	0	0
Federal Mediation and Conciliation Service	0	0	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	1,188.00	0	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	0	0	0	0	0	0	0	0
Federal Trade Commission	0	0	0	0	0	0	0	0
General Services Administration	963.88	0	0	0	0	0	0	0
Government Printing Office	1,225.17	0	0	0	0	0	0	0
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0	0	0	0	0
Inter-American Foundation	0	0	0	0	0	0	0	0
International Boundary and Water Commission	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0	0	0
Marine Mammal Commission	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0	0	0	0	0	0

Table B-18 FY 2014 Average Processing Days (APD) Final Orders (FOs) Not Fully Implementing (NFI) AJ Decisions

Agency or Department	APD All Final Orders (FOs) of AJ Decisions	APD All FOs Not Fully Implementing (NFI) AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding Discrimination	APD Agency Appeal of Finding in AJ Merit Decisions	APD Agency Appeal of Remedy in AJ Merit Decisions	APD Agency Appeal of Remedy and Finding in AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding No Discrimination	APD FOs NFI AJ Dismissals
Millennium Challenge Corporation	300	0	0	0	0	0	0	0
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	1,238.67	0	0	0	0	0	0	0
National Archives and Records Administration	492	0	0	0	0	0	0	0
National Capital Planning Commission	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	577	0	0	0	0	0	0	0
National Endowment for the Arts	0	0	0	0	0	0	0	0
National Endowment for the Humanities	0	0	0	0	0	0	0	0
National Gallery of Art	0	0	0	0	0	0	0	0
National Indian Gaming Commission	0	0	0	0	0	0	0	0
National Labor Relations Board	0	0	0	0	0	0	0	0
National Mediation Board	0	0	0	0	0	0	0	0
National Reconnaissance Office	0	0	0	0	0	0	0	0
National Science Foundation	1,362.33	0	0	0	0	0	0	0
National Transportation Safety Board	0	0	0	0	0	0	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	0	0	0	0	0	0	0	0
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0	0
Office of Personnel Management	243.5	0	0	0	0	0	0	0
Office of Special Counsel	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	0	0	0	0	0	0	0	0
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0	0	0	0	0
Peace Corps	610	0	0	0	0	0	0	0
Pension Benefit Guaranty Corporation	699	0	0	0	0	0	0	0
Postal Regulatory Commission	0	0	0	0	0	0	0	0
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	687	0	0	0	0	0	0	0
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-18 FY 2014 Average Processing Days (APD) Final Orders (FOs) Not Fully Implementing (NFI) AJ Decisions

Agency or Department	APD All Final Orders (FOs) of AJ Decisions	APD All FOs Not Fully Implementing (NFI) AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding Discrimination	APD Agency Appeal of Finding in AJ Merit Decisions	APD Agency Appeal of Remedy in AJ Merit Decisions	APD Agency Appeal of Remedy and Finding in AJ Merit Decisions	APD FOs NFI AJ Merit Decisions Finding No Discrimination	APD FOs NFI AJ Dismissals
Securities and Exchange Commission	1,787.00	0	0	0	0	0	0	0
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	713.5	0	0	0	0	0	0	0
Smithsonian Institution	620.2	0	0	0	0	0	0	0
Social Security Administration	872.41	2,904.00	2,904.00	0	0	2,904.00	0	0
Tennessee Valley Authority	763.62	0	0	0	0	0	0	0
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	701.42	1,002.20	1,002.20	1,247.00	0	941	0	0
US Trade and Development Agency	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	829.22	1,232.22	1,347.29	1,305.33	1,520.25	1,314.00	1,047.40	775.5
Medium Subtotal	897.44	2,904.00	2,904.00	0	0	2,904.00	0	0
Small Subtotal	1,040.26	928	928	0	0	928	0	0
Micro Subtotal	0	0	0	0	0	0	0	0
Government-wide	836.65	1,268.21	1,391.04	1,305.33	1,520.25	1,377.37	1,047.40	775.5

NRF = No Report Filed

Table B-19 FY 2014 Total Complaint Closures Accepted/Participated in ADR

Agency or Department	Total Complaint Closures	Number Complaint Closures Offered ADR	% Complaints Closures Offered ADR (Offer Rate)	Number Offers Rejected by Complainant	Number Complaint Closures Accepted / Participated in ADR Program	% Complaint Closures Accepted into ADR Program (Participation Rate)
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	9	0	0.00%	0	0	0.00%
American Battle Monuments Commission	0	0	0.00%	0	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	12	11	91.67%	6	5	41.67%
Central Intelligence Agency	26	1	3.85%	1	0	0.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0.00%	0	0	0.00%
Commodity Futures Trading Commission	0	0	0.00%	0	0	0.00%
Consumer Financial Protection Bureau	12	10	83.33%	5	5	41.67%
Consumer Product Safety Commission	2	0	0.00%	0	0	0.00%
Corporation for National and Community Service	9	0	0.00%	0	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	9	4	44.44%	3	1	11.11%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	100	84	84.00%	65	19	19.00%
DOD Defense Commissary Agency	116	9	7.76%	0	9	7.76%
DOD Defense Contract Audit Agency	23	5	21.74%	0	5	21.74%
DOD Defense Contract Management Agency	40	10	25.00%	7	3	7.50%
DOD Defense Health Agency	11	6	54.55%	0	6	54.55%
DOD Defense Human Resources Activity	9	8	88.89%	2	6	66.67%
DOD Defense Information Systems Agency	28	0	0.00%	0	0	0.00%
DOD Defense Intelligence Agency	37	0	0.00%	0	0	0.00%
DOD Defense Logistics Agency	116	18	15.52%	5	13	11.21%
DOD Defense Media Activity	3	0	0.00%	0	0	0.00%
DOD Defense Security Service	10	2	20.00%	2	0	0.00%

Table B-19 FY 2014 Total Complaint Closures Accepted/Participated in ADR

Agency or Department	Total Complaint Closures	Number Complaint Closures Offered ADR	% Complaints Closures Offered ADR (Offer Rate)	Number Offers Rejected by Complainant	Number Complaint Closures Accepted / Participated in ADR Program	% Complaint Closures Accepted into ADR Program (Participation Rate)
DOD Defense Technical Information Center	0	0	0.00%	0	0	0.00%
DOD Defense Threat Reduction Agency	4	4	100.00%	4	0	0.00%
DOD Department of Defense Education Activity	59	4	6.78%	1	3	5.08%
DOD Department of the Air Force	294	118	40.14%	79	39	13.27%
DOD Department of the Army	1,122	247	22.01%	69	178	15.86%
DOD Department of the Navy	561	50	8.91%	12	38	6.77%
DOD Finance and Accounting Service	44	1	2.27%	0	1	2.27%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	2	28.57%	2	0	0.00%
DOD National Geospatial-Intelligence Agency	11	0	0.00%	0	0	0.00%
DOD National Guard Bureau	12	5	41.67%	4	1	8.33%
DOD National Security Agency	14	14	100.00%	14	0	0.00%
DOD Office of Inspector General	2	0	0.00%	0	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	30	2	6.67%	1	1	3.33%
DOD Uniformed Services University of the Health Sciences	0	0	0.00%	0	0	0.00%
Defense Nuclear Facilities Safety Board	1	0	0.00%	0	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	530	246	46.42%	138	108	20.38%
Department of Commerce	192	54	28.12%	51	3	1.56%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	24	14	58.33%	12	2	8.33%
Department of Energy	60	12	20.00%	3	9	15.00%
Department of Health and Human Services	249	95	38.15%	59	36	14.46%
Department of Homeland Security	980	241	24.59%	169	72	7.35%
Department of Housing and Urban Development	69	10	14.49%	0	10	14.49%
Department of Justice	532	19	3.57%	4	15	2.82%
Department of Labor	117	115	98.29%	88	27	23.08%
Department of State	121	18	14.88%	2	16	13.22%
Department of Transportation	297	18	6.06%	0	18	6.06%
Department of Treasury	363	276	76.03%	228	48	13.22%
Department of Veterans Affairs	1,638	107	6.53%	0	107	6.53%
Department of the Interior	323	273	84.52%	230	43	13.31%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	61	0	0.00%	0	0	0.00%
Equal Employment Opportunity Commission	22	5	22.73%	0	5	22.73%

Table B-19 FY 2014 Total Complaint Closures Accepted/Participated in ADR

Agency or Department	Total Complaint Closures	Number Complaint Closures Offered ADR	% Complaints Closures Offered ADR (Offer Rate)	Number Offers Rejected by Complainant	Number Complaint Closures Accepted / Participated in ADR Program	% Complaint Closures Accepted into ADR Program (Participation Rate)
Export-Import Bank of the United States	0	0	0.00%	0	0	0.00%
Farm Credit Administration	2	0	0.00%	0	0	0.00%
Farm Credit System Insurance Corporation	0	0	0.00%	0	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	43	24	55.81%	10	14	32.56%
Federal Election Commission	0	0	0.00%	0	0	0.00%
Federal Energy Regulatory Commission	8	0	0.00%	0	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	10	1	10.00%	0	1	10.00%
Federal Labor Relations Authority	4	4	100.00%	3	1	25.00%
Federal Maritime Commission	2	0	0.00%	0	0	0.00%
Federal Mediation and Conciliation Service	0	0	0.00%	0	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0	0.00%
Federal Reserve Board of Governors	5	0	0.00%	0	0	0.00%
Federal Retirement Thrift Investment Board	3	0	0.00%	0	0	0.00%
Federal Trade Commission	1	0	0.00%	0	0	0.00%
General Services Administration	94	6	6.38%	0	6	6.38%
Government Printing Office	29	0	0.00%	0	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0.00%	0	0	0.00%
Inter-American Foundation	0	0	0.00%	0	0	0.00%
International Boundary and Water Commission	0	0	0.00%	0	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0.00%	0	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0	0.00%
John F. Kennedy Center for the Performing Arts	2	0	0.00%	0	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	1	1	100.00%	1	0	0.00%
Millennium Challenge Corporation	3	0	0.00%	0	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	35	9	25.71%	3	6	17.14%
National Archives and Records Administration	8	5	62.50%	3	2	25.00%

Table B-19 FY 2014 Total Complaint Closures Accepted/Participated in ADR

Agency or Department	Total Complaint Closures	Number Complaint Closures Offered ADR	% Complaints Closures Offered ADR (Offer Rate)	Number Offers Rejected by Complainant	Number Complaint Closures Accepted / Participated in ADR Program	% Complaint Closures Accepted into ADR Program (Participation Rate)
National Capital Planning Commission	0	0	0.00%	0	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	5	0	0.00%	0	0	0.00%
National Endowment for the Arts	1	1	100.00%	0	1	100.00%
National Endowment for the Humanities	0	0	0.00%	0	0	0.00%
National Gallery of Art	3	0	0.00%	0	0	0.00%
National Indian Gaming Commission	1	0	0.00%	0	0	0.00%
National Labor Relations Board	6	2	33.33%	1	1	16.67%
National Mediation Board	1	0	0.00%	0	0	0.00%
National Reconnaissance Office	3	3	100.00%	2	1	33.33%
National Science Foundation	7	3	42.86%	3	0	0.00%
National Transportation Safety Board	0	0	0.00%	0	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	13	13	100.00%	8	5	38.46%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0.00%	0	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0	0.00%
Office of Personnel Management	20	0	0.00%	0	0	0.00%
Office of Special Counsel	0	0	0.00%	0	0	0.00%
Office of the Director of National Intelligence	4	0	0.00%	0	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	0	0.00%	0	0	0.00%
Peace Corps	1	0	0.00%	0	0	0.00%
Pension Benefit Guaranty Corporation	25	23	92.00%	23	0	0.00%
Postal Regulatory Commission	0	0	0.00%	0	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	2	0	0.00%	0	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	26	1	3.85%	0	1	3.85%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	31	0	0.00%	0	0	0.00%
Smithsonian Institution	17	13	76.47%	12	1	5.88%
Social Security Administration	431	355	82.37%	336	19	4.41%

Table B-19 FY 2014 Total Complaint Closures Accepted/Participated in ADR

Agency or Department	Total Complaint Closures	Number Complaint Closures Offered ADR	% Complaints Closures Offered ADR (Offer Rate)	Number Offers Rejected by Complainant	Number Complaint Closures Accepted / Participated in ADR Program	% Complaint Closures Accepted into ADR Program (Participation Rate)
Tennessee Valley Authority	39	0	0.00%	0	0	0.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	4,177	370	8.86%	34	336	8.04%
US Trade and Development Agency	0	0	0.00%	0	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	12,325	2,457	19.94%	1,285	1,172	9.51%
Medium Subtotal	850	441	51.88%	381	60	7.06%
Small Subtotal	195	54	27.69%	39	15	7.69%
Micro Subtotal	5	0	0.00%	0	0	0.00%
Government-wide	13,375	2,952	22.07%	1,705	1,247	9.32%

NRF = No Report Filed

Table B-20 FY 2014 ADR Complaint Resolutions (Formal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals	% ADR Withdrawals	Total Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	0	0	0.00%	0	0.00%	0	0.00%
American Battle Monuments Commission	0	0	0.00%	0	0.00%	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0.00%	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	5	0	0.00%	0	0.00%	0	0.00%
Central Intelligence Agency	0	0	0.00%	0	0.00%	0	0.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0.00%	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0.00%	0	0.00%	0	0.00%
Commodity Futures Trading Commission	0	0	0.00%	0	0.00%	0	0.00%
Consumer Financial Protection Bureau	5	5	100.00%	0	0.00%	5	100.00%
Consumer Product Safety Commission	0	0	0.00%	0	0.00%	0	0.00%
Corporation for National and Community Service	0	0	0.00%	0	0.00%	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0.00%	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	1	1	100.00%	0	0.00%	1	100.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	19	16	84.21%	3	15.79%	19	100.00%
DOD Defense Commissary Agency	9	3	33.33%	6	66.67%	9	100.00%
DOD Defense Contract Audit Agency	5	3	60.00%	0	0.00%	3	60.00%
DOD Defense Contract Management Agency	3	1	33.33%	1	33.33%	2	66.67%
DOD Defense Health Agency	6	6	100.00%	0	0.00%	6	100.00%
DOD Defense Human Resources Activity	6	4	66.67%	0	0.00%	4	66.67%
DOD Defense Information Systems Agency	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Intelligence Agency	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Logistics Agency	13	9	69.23%	1	7.69%	10	76.92%
DOD Defense Media Activity	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Security Service	0	0	0.00%	0	0.00%	0	0.00%

Table B-20 FY 2014 ADR Complaint Resolutions (Formal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals	% ADR Withdrawals	Total Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
DOD Defense Technical Information Center	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of Defense Education Activity	3	1	33.33%	0	0.00%	1	33.33%
DOD Department of the Air Force	39	27	69.23%	0	0.00%	27	69.23%
DOD Department of the Army	178	127	71.35%	5	2.81%	132	74.16%
DOD Department of the Navy	38	24	63.16%	1	2.63%	25	65.79%
DOD Finance and Accounting Service	1	1	100.00%	0	0.00%	1	100.00%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	0	0	0.00%	0	0.00%	0	0.00%
DOD National Geospatial-Intelligence Agency	0	0	0.00%	0	0.00%	0	0.00%
DOD National Guard Bureau	1	1	100.00%	0	0.00%	1	100.00%
DOD National Security Agency	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of Inspector General	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	1	1	100.00%	0	0.00%	1	100.00%
DOD Uniformed Services University of the Health Sciences	0	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	0	0	0.00%	0	0.00%	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	108	46	42.59%	4	3.70%	50	46.30%
Department of Commerce	3	2	66.67%	0	0.00%	2	66.67%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	2	1	50.00%	0	0.00%	1	50.00%
Department of Energy	9	2	22.22%	2	22.22%	4	44.44%
Department of Health and Human Services	36	8	22.22%	0	0.00%	8	22.22%
Department of Homeland Security	72	18	25.00%	10	13.89%	28	38.89%
Department of Housing and Urban Development	10	4	40.00%	0	0.00%	4	40.00%
Department of Justice	15	8	53.33%	1	6.67%	9	60.00%
Department of Labor	27	27	100.00%	0	0.00%	27	100.00%
Department of State	16	8	50.00%	0	0.00%	8	50.00%
Department of Transportation	18	4	22.22%	1	5.56%	5	27.78%
Department of Treasury	48	12	25.00%	2	4.17%	14	29.17%
Department of Veterans Affairs	107	60	56.07%	9	8.41%	69	64.49%
Department of the Interior	43	23	53.49%	2	4.65%	25	58.14%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	0	0	0.00%	0	0.00%	0	0.00%
Equal Employment Opportunity Commission	5	5	100.00%	0	0.00%	5	100.00%
Export-Import Bank of the United States	0	0	0.00%	0	0.00%	0	0.00%

Table B-20 FY 2014 ADR Complaint Resolutions (Formal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals	% ADR Withdrawals	Total Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
Farm Credit Administration	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	14	6	42.86%	0	0.00%	6	42.86%
Federal Election Commission	0	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	0	0	0.00%	0	0.00%	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	1	1	100.00%	0	0.00%	1	100.00%
Federal Labor Relations Authority	1	1	100.00%	0	0.00%	1	100.00%
Federal Maritime Commission	0	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	0	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	0	0	0.00%	0	0.00%	0	0.00%
Federal Retirement Thrift Investment Board	0	0	0.00%	0	0.00%	0	0.00%
Federal Trade Commission	0	0	0.00%	0	0.00%	0	0.00%
General Services Administration	6	3	50.00%	0	0.00%	3	50.00%
Government Printing Office	0	0	0.00%	0	0.00%	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0.00%	0	0.00%	0	0.00%
Inter-American Foundation	0	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	0	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0.00%	0	0.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	0	0	0.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0.00%	0	0.00%	0	0.00%
Millennium Challenge Corporation	0	0	0.00%	0	0.00%	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	6	3	50.00%	0	0.00%	3	50.00%
National Archives and Records Administration	2	2	100.00%	0	0.00%	2	100.00%
National Capital Planning Commission	0	0	0.00%	0	0.00%	0	0.00%

Table B-20 FY 2014 ADR Complaint Resolutions (Formal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals	% ADR Withdrawals	Total Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	0	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Arts	1	1	100.00%	0	0.00%	1	100.00%
National Endowment for the Humanities	0	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	0	0	0.00%	0	0.00%	0	0.00%
National Indian Gaming Commission	0	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	1	1	100.00%	0	0.00%	1	100.00%
National Mediation Board	0	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	1	0	0.00%	0	0.00%	0	0.00%
National Science Foundation	0	0	0.00%	0	0.00%	0	0.00%
National Transportation Safety Board	0	0	0.00%	0	0.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	5	3	60.00%	0	0.00%	3	60.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	0	0	0.00%	0	0.00%	0	0.00%
Office of Special Counsel	0	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	0	0	0.00%	0	0.00%	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0.00%	0	0.00%	0	0.00%
Peace Corps	0	0	0.00%	0	0.00%	0	0.00%
Pension Benefit Guaranty Corporation	0	0	0.00%	0	0.00%	0	0.00%
Postal Regulatory Commission	0	0	0.00%	0	0.00%	0	0.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	0	0	0.00%	0	0.00%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	1	1	100.00%	0	0.00%	1	100.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	0	0	0.00%	0	0.00%	0	0.00%
Smithsonian Institution	1	1	100.00%	0	0.00%	1	100.00%
Social Security Administration	19	9	47.37%	3	15.79%	12	63.16%
Tennessee Valley Authority	0	0	0.00%	0	0.00%	0	0.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-20 FY 2014 ADR Complaint Resolutions (Formal Phase)

Agency or Department	Number ADR Closures	Number ADR Settlements	% ADR Settlements	Number ADR Withdrawals	% ADR Withdrawals	Total Number ADR Resolutions	% ADR Resolutions (Resolution Rate)
U.S. Postal Service	336	188	55.95%	5	1.49%	193	57.44%
US Trade and Development Agency	0	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	1,172	635	54.18%	53	4.52%	688	58.70%
Medium Subtotal	60	34	56.67%	3	5.00%	37	61.67%
Small Subtotal	15	9	60.00%	0	0.00%	9	60.00%
Micro Subtotal	0	0	0.00%	0	0.00%	0	0.00%
Government-wide	1,247	678	54.37	56	4.49%	734	58.86%

NRF = No Report Filed

Table B-21 FY 2014 Complaint Closures with Benefits

Agency or Department	Number Complaint Closures with Benefits	Number Complaints Closed w/ Monetary Benefits	Total Amount Back Pay / Front Pay	Total Amount Lump Sum Payments	Total Amount Compensatory Damages	Total Amount Attorney's Fees and Costs	Total Amount All Monetary Benefits	Average Monetary Benefits Per Complaint Closures With Benefits	Number Complaint Closures with Non-Monetary Benefits	% Complaint Closures with Non-Monetary Benefits
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	2	1	\$0.00	\$0.00	\$0.00	\$7,731.34	\$7,731.34	\$3,865.67	2	100.00%
American Battle Monuments Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Central Intelligence Agency	1	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	100.00%
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Commodity Futures Trading Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Consumer Financial Protection Bureau	9	8	\$0.00	\$92,000.00	\$0.00	\$8,000.00	\$100,000.00	\$11,111.11	9	100.00%
Consumer Product Safety Commission	1	1	\$0.00	\$75,000.00	\$0.00	\$0.00	\$75,000.00	\$75,000.00	0	0.00%
Corporation for National and Community Service	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Council of the Inspectors General on Integrity and Efficiency	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Court Services and Offender Supervision Agency for the District of Columbia	5	4	\$0.00	\$14,000.00	\$0.00	\$18,384.00	\$32,384.00	\$6,476.80	3	60.00%
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	37	18	\$76,077.35	\$180,668.26	\$0.00	\$59,097.23	\$315,842.84	\$8,536.29	29	78.38%
DOD Defense Commissary Agency	21	12	\$250.00	\$267,001.00	\$107,000.00	\$94,944.55	\$469,195.55	\$22,342.65	16	76.19%
DOD Defense Contract Audit Agency	9	5	\$3,679.84	\$6,700.00	\$0.00	\$21,500.00	\$31,879.84	\$3,542.20	8	88.89%
DOD Defense Contract Management Agency	7	6	\$0.00	\$13,400.00	\$0.00	\$5,450.00	\$18,850.00	\$2,692.86	5	71.43%
DOD Defense Health Agency	6	4	\$0.00	\$19,540.00	\$0.00	\$0.00	\$19,540.00	\$3,256.67	4	66.67%
DOD Defense Human Resources Activity	4	3	\$0.00	\$45,000.00	\$0.00	\$10,000.00	\$55,000.00	\$13,750.00	1	25.00%
DOD Defense Information Systems Agency	8	3	\$0.00	\$42,889.00	\$0.00	\$7,000.00	\$49,889.00	\$6,236.12	7	87.50%
DOD Defense Intelligence Agency	7	5	\$0.00	\$265,000.00	\$0.00	\$32,000.00	\$297,000.00	\$42,428.57	5	71.43%

Table B-21 FY 2014 Complaint Closures with Benefits

Agency or Department	Number Complaint Closures with Benefits	Number Complaints Closed w/ Monetary Benefits	Total Amount Back Pay / Front Pay	Total Amount Lump Sum Payments	Total Amount Compensatory Damages	Total Amount Attorney's Fees and Costs	Total Amount All Monetary Benefits	Average Monetary Benefits Per Complaint Closures With Benefits	Number Complaint Closures with Non-Monetary Benefits	% Complaint Closures with Non-Monetary Benefits
DOD Defense Logistics Agency	28	16	\$20.00	\$234,845.87	\$20,000.00	\$52,641.29	\$307,507.16	\$10,982.40	23	82.14%
DOD Defense Media Activity	2	2	\$0.00	\$21,704.74	\$0.00	\$5,644.00	\$27,348.74	\$13,674.37	2	100.00%
DOD Defense Security Service	2	2	\$0.00	\$0.00	\$17,500.00	\$17,237.00	\$34,737.00	\$17,368.50	0	0.00%
DOD Defense Technical Information Center	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
DOD Defense Threat Reduction Agency	2	2	\$8,365.04	\$0.00	\$9,500.00	\$39,500.00	\$57,365.04	\$28,682.52	1	50.00%
DOD Department of Defense Education Activity	18	12	\$82,935.00	\$226,301.38	\$40,000.00	\$285,596.72	\$634,833.10	\$35,268.51	17	94.44%
DOD Department of the Air Force	79	26	\$17,480.00	\$88,164.60	\$50,750.00	\$168,165.16	\$324,559.76	\$4,108.35	63	79.75%
DOD Department of the Army	444	215	\$206,441.48	\$2,973,971.72	\$1,245,939.50	\$1,464,965.97	\$5,891,318.67	\$13,268.74	372	83.78%
DOD Department of the Navy	235	147	\$617,594.15	\$1,883,160.35	\$1,036,923.71	\$1,777,501.46	\$5,315,179.67	\$22,617.79	163	69.36%
DOD Finance and Accounting Service	8	5	\$0.00	\$16,000.00	\$0.00	\$40,000.00	\$56,000.00	\$7,000.00	5	62.50%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
DOD National Geospatial-Intelligence Agency	2	2	\$0.00	\$114,738.87	\$0.00	\$39,241.13	\$153,980.00	\$76,990.00	0	0.00%
DOD National Guard Bureau	2	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	100.00%
DOD National Security Agency	3	2	\$0.00	\$22,696.00	\$5,000.00	\$35,000.00	\$62,696.00	\$20,898.67	3	100.00%
DOD Office of Inspector General	1	1	\$0.00	\$0.00	\$0.00	\$7,000.00	\$7,000.00	\$7,000.00	1	100.00%
DOD Office of the Secretary/Washington Headquarters Services	7	6	\$0.00	\$1,785.00	\$174,500.00	\$78,500.00	\$254,785.00	\$36,397.86	4	57.14%
DOD Uniformed Services University of the Health Sciences	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Defense Nuclear Facilities Safety Board	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	166	111	\$179,382.40	\$1,569,568.05	\$117,900.00	\$481,076.82	\$2,347,927.27	\$14,144.14	121	72.89%
Department of Commerce	40	21	\$8,236.80	\$318,250.00	\$0.00	\$104,254.00	\$430,740.80	\$10,768.52	38	95.00%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	12	10	\$0.00	\$10,000.00	\$500.00	\$51,998.98	\$62,498.98	\$5,208.25	12	100.00%
Department of Energy	14	9	\$8,000.00	\$112,500.00	\$0.00	\$269,500.00	\$390,000.00	\$27,857.14	9	64.29%
Department of Health and Human Services	107	79	\$38,704.99	\$1,281,848.98	\$68,500.00	\$553,714.65	\$1,942,768.62	\$18,156.72	67	62.62%
Department of Homeland Security	224	140	\$448,313.45	\$1,723,470.90	\$555,975.30	\$940,950.61	\$3,668,710.26	\$16,378.17	171	76.34%
Department of Housing and Urban Development	21	12	\$5,000.00	\$72,000.00	\$6,565.00	\$117,500.00	\$201,065.00	\$9,574.52	15	71.43%
Department of Justice	81	49	\$38,850.00	\$321,010.48	\$460,545.84	\$328,211.04	\$1,148,617.36	\$14,180.46	68	83.95%
Department of Labor	28	15	\$2,571.20	\$57,202.00	\$0.00	\$400.00	\$60,173.20	\$2,149.04	20	71.43%
Department of State	22	20	\$3,368.72	\$1,173,392.60	\$15,000.00	\$230,677.32	\$1,422,438.64	\$64,656.30	13	59.09%
Department of Transportation	65	34	\$658.79	\$506,607.57	\$31,000.00	\$140,940.00	\$679,206.36	\$10,449.33	52	80.00%
Department of Treasury	78	32	\$8,849.80	\$121,000.00	\$73,143.00	\$169,035.00	\$372,027.80	\$4,769.59	70	89.74%

Table B-21 FY 2014 Complaint Closures with Benefits

Agency or Department	Number Complaint Closures with Benefits	Number Complaints Closed w/ Monetary Benefits	Total Amount Back Pay / Front Pay	Total Amount Lump Sum Payments	Total Amount Compensatory Damages	Total Amount Attorney's Fees and Costs	Total Amount All Monetary Benefits	Average Monetary Benefits Per Complaint Closures With Benefits	Number Complaint Closures with Non-Monetary Benefits	% Complaint Closures with Non-Monetary Benefits
Department of Veterans Affairs	422	245	\$51,376.42	\$4,433,555.96	\$561,994.02	\$1,611,436.53	\$6,658,362.93	\$15,778.11	284	67.30%
Department of the Interior	98	73	\$3,260.00	\$1,332,323.66	\$32,088.00	\$181,034.50	\$1,548,706.16	\$15,803.12	68	69.39%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	17	15	\$45,001.98	\$1,620,000.04	\$114,036.43	\$345,689.32	\$2,124,727.77	\$124,983.99	11	64.71%
Equal Employment Opportunity Commission	9	8	\$0.00	\$93,821.00	\$31,482.00	\$10,500.00	\$135,803.00	\$15,089.22	7	77.78%
Export-Import Bank of the United States	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Farm Credit Administration	1	1	\$0.00	\$5,000.00	\$0.00	\$0.00	\$5,000.00	\$5,000.00	1	100.00%
Farm Credit System Insurance Corporation	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	17	13	\$0.00	\$59,633.00	\$0.00	\$20,900.00	\$80,533.00	\$4,737.24	17	100.00%
Federal Election Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Federal Energy Regulatory Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	4	4	\$4,217.00	\$169,500.00	\$0.00	\$0.00	\$173,717.00	\$43,429.25	0	0.00%
Federal Labor Relations Authority	3	2	\$0.00	\$10,500.00	\$0.00	\$0.00	\$10,500.00	\$3,500.00	3	100.00%
Federal Maritime Commission	2	1	\$0.00	\$7,000.00	\$0.00	\$11,000.00	\$18,000.00	\$9,000.00	2	100.00%
Federal Mediation and Conciliation Service	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Federal Reserve Board of Governors	3	3	\$0.00	\$68,613.00	\$0.00	\$2,000.00	\$70,613.00	\$23,537.67	0	0.00%
Federal Retirement Thrift Investment Board	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Federal Trade Commission	1	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	100.00%
General Services Administration	32	20	\$81,761.60	\$273,100.00	\$122,000.00	\$108,534.41	\$585,396.01	\$18,293.63	25	78.12%
Government Printing Office	5	3	\$0.00	\$35,250.00	\$0.00	\$0.00	\$35,250.00	\$7,050.00	3	60.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Inter-American Foundation	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
International Boundary and Water Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
John F. Kennedy Center for the Performing Arts	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%

Table B-21 FY 2014 Complaint Closures with Benefits

Agency or Department	Number Complaint Closures with Benefits	Number Complaints Closed w/ Monetary Benefits	Total Amount Back Pay / Front Pay	Total Amount Lump Sum Payments	Total Amount Compensatory Damages	Total Amount Attorney's Fees and Costs	Total Amount All Monetary Benefits	Average Monetary Benefits Per Complaint Closures With Benefits	Number Complaint Closures with Non-Monetary Benefits	% Complaint Closures with Non-Monetary Benefits
Marine Mammal Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Millennium Challenge Corporation	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	6	2	\$13,238.40	\$0.00	\$0.00	\$15,000.00	\$28,238.40	\$4,706.40	6	100.00%
National Archives and Records Administration	2	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	100.00%
National Capital Planning Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
National Endowment for the Arts	1	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	100.00%
National Endowment for the Humanities	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
National Gallery of Art	1	1	\$0.00	\$0.00	\$0.00	\$3,000.00	\$3,000.00	\$3,000.00	1	100.00%
National Indian Gaming Commission	1	1	\$8,882.77	\$0.00	\$0.00	\$0.00	\$8,882.77	\$8,882.77	0	0.00%
National Labor Relations Board	3	1	\$0.00	\$2,000.00	\$0.00	\$0.00	\$2,000.00	\$666.67	2	66.67%
National Mediation Board	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
National Reconnaissance Office	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
National Science Foundation	3	1	\$0.00	\$15,000.00	\$100.00	\$65,066.00	\$80,166.00	\$26,722.00	2	66.67%
National Transportation Safety Board	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	8	5	\$0.00	\$33,244.00	\$33,000.00	\$84,500.00	\$150,744.00	\$18,843.00	8	100.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Office of Personnel Management	2	2	\$0.00	\$25,000.00	\$0.00	\$0.00	\$25,000.00	\$12,500.00	0	0.00%
Office of Special Counsel	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Office of the Director of National Intelligence	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Peace Corps	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Pension Benefit Guaranty Corporation	2	1	\$0.00	\$0.00	\$0.00	\$5,000.00	\$5,000.00	\$2,500.00	2	100.00%
Postal Regulatory Commission	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%

Table B-21 FY 2014 Complaint Closures with Benefits

Agency or Department	Number Complaint Closures with Benefits	Number Complaints Closed w/ Monetary Benefits	Total Amount Back Pay / Front Pay	Total Amount Lump Sum Payments	Total Amount Compensatory Damages	Total Amount Attorney's Fees and Costs	Total Amount All Monetary Benefits	Average Monetary Benefits Per Complaint Closures With Benefits	Number Complaint Closures with Non-Monetary Benefits	% Complaint Closures with Non-Monetary Benefits
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	16	15	\$6,251.18	\$55,000.00	\$40,000.00	\$79,500.00	\$180,751.18	\$11,296.95	7	43.75%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	10	7	\$0.00	\$10,087.18	\$3,000.00	\$57,750.00	\$70,837.18	\$7,083.72	3	30.00%
Smithsonian Institution	7	6	\$0.00	\$139,000.00	\$0.00	\$0.00	\$139,000.00	\$19,857.14	7	100.00%
Social Security Administration	65	41	\$18,421.21	\$667,046.50	\$0.00	\$153,481.99	\$838,949.70	\$12,906.92	49	75.38%
Tennessee Valley Authority	6	4	\$1,457.21	\$53,260.00	\$10,000.00	\$0.00	\$64,717.21	\$10,786.20	5	83.33%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	685	580	\$452,702.80	\$192,443.07	\$2,835,363.07	\$1,029,883.37	\$4,510,392.31	\$6,584.51	329	48.03%
US Trade and Development Agency	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	2,995	1,924	\$2,262,118.23	\$19,648,740.06	\$7,465,687.44	\$10,451,597.33	\$39,828,143.06	\$13,298.21	2,068	69.05%
Medium Subtotal	203	140	\$166,131.58	\$3,044,370.72	\$322,136.43	\$938,421.72	\$4,471,060.45	\$22,024.93	153	75.37%
Small Subtotal	42	31	\$13,099.77	\$478,684.00	\$31,482.00	\$57,615.34	\$580,881.11	\$13,830.50	27	64.29%
Micro Subtotal	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0.00%
Government-wide	3,240	2,095	\$2,441,349.58	\$23,171,794.78	\$7,819,305.87	\$11,447,634.39	\$44,880,084.62	\$13,851.88	2,248	69.38%

NRF = No Report Filed

Table B-22 FY 2014 Complaint Closures By Statute

Agency or Department	Total Complaint Closures	Title VII	PDA	Total Title VII	ADEA	Rehabilitation Act	EPA	GINA	Total by Statute
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	9	8	0	8	3	1	0	0	12
American Battle Monuments Commission	0	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	12	11	0	11	8	1	1	0	21
Central Intelligence Agency	26	21	0	21	8	9	0	0	38
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	0	0	0	0	0	0	0	0	0
Consumer Financial Protection Bureau	12	12	0	12	2	1	0	0	15
Consumer Product Safety Commission	2	2	0	2	1	1	1	0	5
Corporation for National and Community Service	9	9	0	9	1	0	0	0	10
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	9	7	1	8	3	4	0	0	15
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	100	100	0	100	14	0	0	1	115
DOD Defense Commissary Agency	116	108	1	109	32	27	0	0	168
DOD Defense Contract Audit Agency	23	15	0	15	5	5	0	0	25
DOD Defense Contract Management Agency	40	33	0	33	18	8	0	1	60
DOD Defense Health Agency	11	11	0	11	0	0	1	0	12
DOD Defense Human Resources Activity	9	9	0	9	1	4	0	0	14
DOD Defense Information Systems Agency	28	28	2	30	3	1	0	0	34
DOD Defense Intelligence Agency	37	30	0	30	16	11	0	0	57
DOD Defense Logistics Agency	116	99	1	100	36	44	0	0	180
DOD Defense Media Activity	3	3	0	3	0	0	1	0	4

Table B-22 FY 2014 Complaint Closures By Statute

Agency or Department	Total Complaint Closures	Title VII	PDA	Total Title VII	ADEA	Rehabilitation Act	EPA	GINA	Total by Statute
DOD Defense Security Service	10	7	0	7	0	3	0	0	10
DOD Defense Technical Information Center	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	4	4	0	4	2	0	0	0	6
DOD Department of Defense Education Activity	59	52	0	52	21	12	0	0	85
DOD Department of the Air Force	294	251	3	254	94	72	3	0	423
DOD Department of the Army	1,122	957	4	961	327	261	5	2	1,556
DOD Department of the Navy	561	483	3	486	151	141	8	3	789
DOD Finance and Accounting Service	44	39	0	39	20	12	1	0	72
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	7	7	0	7	5	2	0	0	14
DOD National Geospatial-Intelligence Agency	11	8	0	8	1	3	1	0	13
DOD National Guard Bureau	12	12	0	12	1	1	0	0	14
DOD National Security Agency	14	6	0	6	1	8	0	0	15
DOD Office of Inspector General	2	2	0	2	0	1	0	0	3
DOD Office of the Secretary/Washington Headquarters Services	30	23	1	24	3	10	1	0	38
DOD Uniformed Services University of the Health Sciences	0	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	1	1	0	1	0	0	0	0	1
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	530	477	3	480	206	141	6	2	835
Department of Commerce	192	146	0	146	64	56	0	1	267
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	24	22	0	22	17	6	1	0	46
Department of Energy	60	52	0	52	27	15	3	2	99
Department of Health and Human Services	249	227	3	230	78	69	17	0	394
Department of Homeland Security	980	818	6	824	325	217	2	8	1,376
Department of Housing and Urban Development	69	64	0	64	25	19	0	0	108
Department of Justice	532	463	0	463	140	110	4	0	717
Department of Labor	117	105	0	105	52	34	0	0	191
Department of State	121	103	1	104	28	27	2	0	161
Department of Transportation	297	251	3	254	126	76	13	2	471
Department of Treasury	363	301	0	301	87	116	2	0	506
Department of Veterans Affairs	1,638	923	9	932	384	497	3	0	1,816
Department of the Interior	323	266	1	267	123	93	0	2	485
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	61	49	0	49	20	25	1	0	95

Table B-22 FY 2014 Complaint Closures By Statute

Agency or Department	Total Complaint Closures	Title VII	PDA	Total Title VII	ADEA	Rehabilitation Act	EPA	GINA	Total by Statute
Equal Employment Opportunity Commission	22	16	0	16	5	10	1	0	32
Export-Import Bank of the United States	0	0	0	0	0	0	0	0	0
Farm Credit Administration	2	1	0	1	1	1	0	0	3
Farm Credit System Insurance Corporation	0	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	43	38	0	38	20	11	0	0	69
Federal Election Commission	0	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	8	4	0	4	4	4	0	0	12
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	10	10	0	10	3	2	0	0	15
Federal Labor Relations Authority	4	4	0	4	3	1	0	0	8
Federal Maritime Commission	2	2	0	2	1	0	0	0	3
Federal Mediation and Conciliation Service	0	0	0	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	5	5	0	5	3	0	0	0	8
Federal Retirement Thrift Investment Board	3	3	0	3	0	0	0	0	3
Federal Trade Commission	1	1	0	1	0	0	0	0	1
General Services Administration	94	80	1	81	51	28	4	0	164
Government Printing Office	29	28	0	28	7	3	0	0	38
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0	0	0	0	0	0	0
Inter-American Foundation	0	0	0	0	0	0	0	0	0
International Boundary and Water Commission	0	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	2	2	0	2	1	0	0	0	3
Marine Mammal Commission	0	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	1	1	0	1	0	0	0	0	1
Millennium Challenge Corporation	3	3	0	3	0	0	0	0	3
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	35	30	0	30	13	15	0	0	58

Table B-22 FY 2014 Complaint Closures By Statute

Agency or Department	Total Complaint Closures	Title VII	PDA	Total Title VII	ADEA	Rehabilitation Act	EPA	GINA	Total by Statute
National Archives and Records Administration	8	8	0	8	5	1	0	0	14
National Capital Planning Commission	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	5	5	0	5	2	2	0	0	9
National Endowment for the Arts	1	1	0	1	0	0	0	0	1
National Endowment for the Humanities	0	0	0	0	0	0	0	0	0
National Gallery of Art	3	2	0	2	1	2	0	0	5
National Indian Gaming Commission	1	1	1	2	0	0	1	0	3
National Labor Relations Board	6	5	0	5	4	3	0	0	12
National Mediation Board	1	1	0	1	0	0	0	0	1
National Reconnaissance Office	3	3	0	3	3	2	0	0	8
National Science Foundation	7	4	0	4	3	2	0	0	9
National Transportation Safety Board	0	0	0	0	0	0	0	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	13	10	0	10	6	4	0	0	20
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0	0	0
Office of Personnel Management	20	13	0	13	4	3	0	0	20
Office of Special Counsel	0	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	4	3	1	4	0	0	0	0	4
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	1	0	1	1	1	0	0	3
Peace Corps	1	1	0	1	0	0	0	0	1
Pension Benefit Guaranty Corporation	25	23	1	24	15	5	0	0	44
Postal Regulatory Commission	0	0	0	0	0	0	0	0	0
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	2	2	0	2	1	0	0	0	3
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	26	23	0	23	14	14	1	0	52
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	31	28	0	28	13	7	0	0	48
Smithsonian Institution	17	16	0	16	3	3	1	0	23

Table B-22 FY 2014 Complaint Closures By Statute

Agency or Department	Total Complaint Closures	Title VII	PDA	Total Title VII	ADEA	Rehabilitation Act	EPA	GINA	Total by Statute
Social Security Administration	431	370	0	370	160	120	0	0	650
Tennessee Valley Authority	39	31	0	31	17	9	3	0	60
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	4,177	3,577	17	3,594	1,475	1,484	0	53	6,606
US Trade and Development Agency	0	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	12,325	10,082	58	10,140	3,908	3,586	74	77	17,785
Medium Subtotal	850	724	1	725	338	248	10	0	1,321
Small Subtotal	195	170	4	174	72	47	4	0	297
Micro Subtotal	5	5	0	5	0	0	0	0	5
Government-wide	13,375	10,981	63	11,044	4,318	3,881	88	77	19,408

NRF = No Report Filed

Table B-23 FY 2014 Summary of Pending Complaints By Category

Agency or Department	Pending End of Period		Pending Acknowledgement		Pending Accept/Dismiss		Pending Investigation		Pending Hearing		Pending Final Agency Action	
	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	43	557.81	0	0	7	67.57	10	268.1	22	819.91	4	698.5
American Battle Monuments Commission	2	685.5	0	0	0	0	0	0	2	685.5	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	15	387	0	0	1	21	4	122.75	7	561.57	3	454
Central Intelligence Agency	55	849.75	1	4	2	4	17	216.29	31	1,318.23	4	545.5
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	1	113	0	0	0	0	1	113	0	0	0	0
Commodity Futures Trading Commission	1	60	0	0	0	0	1	60	0	0	0	0
Consumer Financial Protection Bureau	19	116.47	0	0	2	30	13	130.46	2	205.5	2	23
Consumer Product Safety Commission	4	233.75	0	0	1	8	1	120	2	403.5	0	0
Corporation for National and Community Service	8	707.62	0	0	0	0	2	12	6	939.5	0	0
Council of the Inspectors General on Integrity and Efficiency	0	0	0	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	17	446.35	0	0	0	0	5	151.8	11	603.73	1	188
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	65	351.17	0	0	8	41.62	24	123.42	28	640.07	5	321.8
DOD Defense Commissary Agency	182	507.06	10	18.7	2	68.5	36	111.97	106	743.26	28	326.57
DOD Defense Contract Audit Agency	48	365.54	0	0	9	99.44	18	164.56	16	695.75	5	511.4
DOD Defense Contract Management Agency	60	625.18	0	0	6	794.17	17	377.53	35	739.06	2	230.5
DOD Defense Health Agency	14	464.71	0	0	2	13	2	102.5	10	627.5	0	0
DOD Defense Human Resources Activity	9	498.67	0	0	1	4	2	114.5	5	799.2	1	259
DOD Defense Information Systems Agency	49	521.18	0	0	1	19	12	78.42	25	723.68	11	589.64
DOD Defense Intelligence Agency	83	539.23	0	0	9	40.33	18	141.22	48	800.33	8	429.38
DOD Defense Logistics Agency	120	449.77	0	0	6	14.33	24	72.17	74	639.09	16	303.81
DOD Defense Media Activity	9	583.33	0	0	1	82	2	198.5	5	792	1	811

Table B-23 FY 2014 Summary of Pending Complaints By Category

Agency or Department	Pending End of Period		Pending Acknowledgement		Pending Accept/Dismiss		Pending Investigation		Pending Hearing		Pending Final Agency Action	
	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days
DOD Defense Security Service	20	418.65	0	0	3	12.33	2	94	9	674.89	6	345.67
DOD Defense Technical Information Center	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	26	281.35	4	12.5	2	33.5	1	339	18	379.28	1	32
DOD Department of Defense Education Activity	146	407.79	3	32.67	9	58.11	40	136.95	82	599.12	12	359.17
DOD Department of the Air Force	813	602.27	2	45	0	0	232	189.55	280	858.44	299	686.34
DOD Department of the Army	1,575	459.66	15	64.67	85	50.47	452	135.17	770	701.15	253	465.3
DOD Department of the Navy	1,212	501.9	7	0.57	77	52.69	277	102.49	590	737.33	261	539.56
DOD Finance and Accounting Service	53	468.58	1	4	0	0	16	110.31	34	667.47	2	186
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	10	799.3	0	0	0	0	4	459	5	998.6	1	1,164.00
DOD National Geospatial-Intelligence Agency	33	332.55	0	0	3	4.67	12	129.5	13	614.38	5	283.8
DOD National Guard Bureau	21	753.33	0	0	5	60.6	2	863	1	355	13	1,033.54
DOD National Security Agency	63	764.63	0	0	9	87	11	144.64	39	1,061.49	4	1,100.00
DOD Office of Inspector General	4	158.75	0	0	0	0	1	39	3	198.67	0	0
DOD Office of the Secretary/Washington Headquarters Services	75	577.33	0	0	12	92.5	15	105.93	42	901.02	6	459.67
DOD Uniformed Services University of the Health Sciences	8	659.25	0	0	0	0	0	0	8	659.25	0	0
Defense Nuclear Facilities Safety Board	3	196	0	0	0	0	1	184	2	202	0	0
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	904	737.98	7	8.43	70	154.29	175	275.56	531	905.12	121	1,053.20
Department of Commerce	302	467.52	1	3	12	11.92	77	106.49	189	678.34	23	201.7
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	39	683.51	1	1	0	0	10	157	26	915.42	2	642.5
Department of Energy	127	449.35	2	12.5	26	396.38	30	189.03	50	579.44	19	636.47
Department of Health and Human Services	721	523.65	12	103.67	104	116.17	144	170.88	365	793.59	96	520.41
Department of Homeland Security	2,182	494.45	24	22.25	282	66.24	472	193.95	1,138	717.93	266	568.15
Department of Housing and Urban Development	177	603.65	0	0	5	25.4	64	214.95	91	945.33	17	408.06
Department of Justice	1,917	630.45	127	418.07	157	232.81	301	207.32	802	851.33	530	705.21
Department of Labor	210	499.42	2	4	26	54.23	39	188.95	119	732.87	24	369.96
Department of State	220	481.65	3	3.33	14	16.5	62	117.53	117	772.97	24	333.29
Department of Transportation	635	720.02	0	0	99	179.24	112	83.23	367	1,013.79	57	1,019.09
Department of Treasury	585	470.25	7	5.71	25	14.72	150	109.41	355	678	48	366.33
Department of Veterans Affairs	3,583	452.23	9	4.67	222	36.67	850	109.99	2,173	645.28	329	353.99
Department of the Interior	455	437.21	15	35.27	32	39.69	117	161.79	239	643.93	52	467.37
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	129	570.45	3	19.33	6	47.67	19	137.26	69	721.58	32	651.47

Table B-23 FY 2014 Summary of Pending Complaints By Category

Agency or Department	Pending End of Period		Pending Acknowledgement		Pending Accept/Dismiss		Pending Investigation		Pending Hearing		Pending Final Agency Action	
	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days
Equal Employment Opportunity Commission	36	404.81	1	4	0	0	13	175.85	16	601.56	6	443
Export-Import Bank of the United States	3	257.67	0	0	0	0	1	90	2	341.5	0	0
Farm Credit Administration	1	95	0	0	0	0	1	95	0	0	0	0
Farm Credit System Insurance Corporation	0	0	0	0	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	68	410.49	0	0	6	49.33	15	87.27	43	569.88	4	450.75
Federal Election Commission	0	0	0	0	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	4	52.5	0	0	2	60	2	45	0	0	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	13	367.77	0	0	1	14	6	102.83	5	784.2	1	229
Federal Labor Relations Authority	3	532.33	0	0	0	0	0	0	3	532.33	0	0
Federal Maritime Commission	1	84	0	0	0	0	1	84	0	0	0	0
Federal Mediation and Conciliation Service	2	138.5	1	108	0	0	1	169	0	0	0	0
Federal Mine Safety and Health Review Commission	0	0	0	0	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	22	649.91	0	0	0	0	8	333.38	12	760.17	2	1,254.50
Federal Retirement Thrift Investment Board	0	0	0	0	0	0	0	0	0	0	0	0
Federal Trade Commission	0	0	0	0	0	0	0	0	0	0	0	0
General Services Administration	137	559.66	5	10.8	1	190	23	112.61	99	685.97	9	658.78
Government Printing Office	68	826.07	0	0	5	68	11	246	47	1,078.36	5	488.8
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0	0	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	2	235.5	0	0	0	0	1	291	1	180	0	0
Inter-American Foundation	3	324.33	0	0	0	0	0	0	3	324.33	0	0
International Boundary and Water Commission	0	0	0	0	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	2	217.5	0	0	0	0	1	30	1	405	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0	0	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0	0	0	0	0	0	0
Marine Mammal Commission	0	0	0	0	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	2	233	0	0	0	0	0	0	2	233	0	0
Millennium Challenge Corporation	4	1,345.00	0	0	0	0	0	0	3	1,733.33	1	180
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	47	426.51	3	10	5	38.4	12	149.25	17	756.76	10	516.8

Table B-23 FY 2014 Summary of Pending Complaints By Category

Agency or Department	Pending End of Period		Pending Acknowledgement		Pending Accept/Dismiss		Pending Investigation		Pending Hearing		Pending Final Agency Action	
	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days
National Archives and Records Administration	13	339.92	0	0	0	0	4	157.75	9	420.89	0	0
National Capital Planning Commission	0	0	0	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	5	293	0	0	0	0	3	190.33	0	0	2	447
National Endowment for the Arts	3	208.33	0	0	0	0	0	0	3	208.33	0	0
National Endowment for the Humanities	0	0	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	5	225.8	1	62	0	0	3	92.67	1	789	0	0
National Indian Gaming Commission	5	426.8	0	0	0	0	3	288.67	2	634	0	0
National Labor Relations Board	9	370.22	0	0	0	0	4	92.75	4	668.75	1	286
National Mediation Board	1	1,095.00	0	0	0	0	0	0	0	0	1	1,095.00
National Reconnaissance Office	2	225	0	0	0	0	1	179	1	271	0	0
National Science Foundation	10	518.9	0	0	2	33	2	462.5	5	770	1	348
National Transportation Safety Board	4	71.25	0	0	0	0	0	0	4	71.25	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	13	202.38	1	0	4	47.25	4	141.5	2	669.5	2	268.5
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	1	259	0	0	0	0	1	259	0	0	0	0
Office of Navajo and Hopi Indian Relocation	0	0	0	0	0	0	0	0	0	0	0	0
Office of Personnel Management	74	3,985.69	0	0	0	0	8	50.5	47	6,145.17	19	300.74
Office of Special Counsel	0	0	0	0	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	4	227.25	0	0	2	59.5	1	55	1	735	0	0
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0	0	0	0	0	0	0	0	0	0
Peace Corps	5	434.8	0	0	0	0	0	0	5	434.8	0	0
Pension Benefit Guaranty Corporation	25	404.08	0	0	1	5	7	82.14	15	512.2	2	919.5
Postal Regulatory Commission	0	0	0	0	0	0	0	0	0	0	0	0
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	11	459	0	0	0	0	3	82.67	3	355.67	5	746.8
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	21	547.52	0	0	0	0	2	89.5	18	561.72	1	1,208.00
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	56	690.29	0	0	0	0	11	119.55	35	854.49	10	743.4
Smithsonian Institution	16	348.94	0	0	2	24.5	5	138.4	8	580.75	1	196

Table B-23 FY 2014 Summary of Pending Complaints By Category

Agency or Department	Pending End of Period		Pending Acknowledgement		Pending Accept/Dismiss		Pending Investigation		Pending Hearing		Pending Final Agency Action	
	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days	Number	Average Days
Social Security Administration	877	502.68	22	14.09	101	50.39	195	236.06	398	760.19	161	539.55
Tennessee Valley Authority	63	452.95	3	11.33	6	48.33	12	144.92	33	595.67	9	757.33
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	4,411	417.98	0	0	426	23.04	801	87.85	2,885	590.09	299	204.31
US Trade and Development Agency	0	0	0	0	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	21,166	502.45	252	226.16	1,750	83.18	4,624	140.82	11,693	704.36	2,847	542.68
Medium Subtotal	1,557	666.37	37	13.14	135	49.68	332	191.02	789	1,042.88	264	545.81
Small Subtotal	368	578.18	4	44.5	22	50.36	103	182.98	205	841.55	34	591.74
Micro Subtotal	13	374.62	0	0	0	0	4	211.75	8	366	1	1,095.00
Government-wide	23,104	514.63	293	196.78	1,907.00	80.43	5,063	145.02	12,695	727.41	3,146	543.64

NRF = No Report Filed

Table B-24 FY 2014 Agency Staff Resources

Agency or Department	Agency Counselors							Agency Investigators							Agency Counselors/Investigators							
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%	Number
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	39	0	0.00%	0	0.00%	39	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
American Battle Monuments Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	4	0	0.00%	0	0.00%	4	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Central Intelligence Agency	6	5	83.33%	1	16.67%	0	0.00%	8	6	75.00%	2	25.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Commodity Futures Trading Commission	12	0	0.00%	0	0.00%	12	100.00%	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%	
Consumer Financial Protection Bureau	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Consumer Product Safety Commission	9	0	0.00%	0	0.00%	9	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Corporation for National and Community Service	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Court Services and Offender Supervision Agency for the District of Columbia	18	0	0.00%	1	5.56%	17	94.44%	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	177	0	0.00%	0	0.00%	177	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Commissary Agency	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Contract Audit Agency	7	7	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Contract Management Agency	5	5	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Health Agency	2	0	0.00%	2	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Human Resources Activity	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Information Systems Agency	5	5	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Intelligence Agency	6	6	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Logistics Agency	42	9	21.43%	23	54.76%	10	23.81%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Media Activity	5	0	0.00%	0	0.00%	5	100.00%	4	4	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	

Table B-24 FY 2014 Agency Staff Resources

Agency or Department	Agency Counselors							Agency Investigators							Agency Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
DOD Defense Security Service	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Technical Information Center	5	0	0.00%	5	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of Defense Education Activity	3	3	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	3	3	100.00%	0	0.00%	0	0.00%
DOD Department of the Air Force	363	314	86.50%	12	3.31%	37	10.19%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of the Army	795	0	0.00%	0	0.00%	795	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of the Navy	252	0	0.00%	252	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Finance and Accounting Service	8	2	25.00%	6	75.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	3	3	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD National Geospatial-Intelligence Agency	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD National Guard Bureau	335	31	9.25%	3	0.90%	301	89.85%	15	2	13.33%	0	0.00%	13	86.67%	14	4	28.57%	0	0.00%	10	71.43%
DOD National Security Agency	3	3	100.00%	0	0.00%	0	0.00%	7	6	85.71%	1	14.29%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of Inspector General	8	6	75.00%	0	0.00%	2	25.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	4	4	100.00%	0	0.00%	0	0.00%	96	96	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Uniformed Services University of the Health Sciences	4	0	0.00%	0	0.00%	4	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	2	0	0.00%	0	0.00%	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	39	37	94.87%	0	0.00%	2	5.13%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Commerce	34	17	50.00%	0	0.00%	17	50.00%	5	0	0.00%	0	0.00%	5	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	2	1	50.00%	0	0.00%	1	50.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Energy	67	4	5.97%	0	0.00%	63	94.03%	0	0	0.00%	0	0.00%	0	0.00%	3	0	0.00%	0	0.00%	3	100.00%
Department of Health and Human Services	136	29	21.32%	11	8.09%	96	70.59%	1	0	0.00%	0	0.00%	1	100.00%	25	25	100.00%	0	0.00%	0	0.00%
Department of Homeland Security	196	62	31.63%	61	31.12%	73	37.24%	57	22	38.60%	0	0.00%	35	61.40%	0	0	0.00%	0	0.00%	0	0.00%
Department of Housing and Urban Development	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Justice	249	28	11.24%	5	2.01%	216	86.75%	31	8	25.81%	0	0.00%	23	74.19%	9	5	55.56%	4	44.44%	0	0.00%
Department of Labor	28	0	0.00%	0	0.00%	28	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of State	576	0	0.00%	0	0.00%	576	100.00%	6	0	0.00%	6	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Transportation	75	6	8.00%	0	0.00%	69	92.00%	7	7	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Treasury	69	41	59.42%	5	7.25%	23	33.33%	19	19	100.00%	0	0.00%	0	0.00%	3	0	0.00%	0	0.00%	3	100.00%
Department of Veterans Affairs	47	47	100.00%	0	0.00%	0	0.00%	72	40	55.56%	32	44.44%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%
Department of the Interior	114	21	18.42%	22	19.30%	71	62.28%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	43	0	0.00%	0	0.00%	43	100.00%	0	0	0.00%	0	0.00%	0	0.00%	11	11	100.00%	0	0.00%	0	0.00%

Table B-24 FY 2014 Agency Staff Resources

Agency or Department	Agency Counselors							Agency Investigators							Agency Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
Equal Employment Opportunity Commission	1	1	100.00%	0	0.00%	0	0.00%	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Export-Import Bank of the United States	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit Administration	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit System Insurance Corporation	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	5	1	20.00%	4	80.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Election Commission	3	1	33.33%	0	0.00%	2	66.67%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	5	0	0.00%	0	0.00%	5	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Labor Relations Authority	3	0	0.00%	0	0.00%	3	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Maritime Commission	3	1	33.33%	0	0.00%	2	66.67%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	5	0	0.00%	0	0.00%	5	100.00%	2	0	0.00%	0	0.00%	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	4	4	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Retirement Thrift Investment Board	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Trade Commission	9	1	11.11%	0	0.00%	8	88.89%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
General Services Administration	30	0	0.00%	29	96.67%	1	3.33%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Government Printing Office	4	0	0.00%	4	100.00%	0	0.00%	4	0	0.00%	0	0.00%	4	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	4	0	0.00%	0	0.00%	4	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	2	1	50.00%	0	0.00%	1	50.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Inter-American Foundation	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	4	0	0.00%	0	0.00%	4	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	3	0	0.00%	0	0.00%	3	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Millennium Challenge Corporation	3	0	0.00%	0	0.00%	3	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	25	11	44.00%	10	40.00%	4	16.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%

Table B-24 FY 2014 Agency Staff Resources

Agency or Department	Agency Counselors							Agency Investigators							Agency Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
National Archives and Records Administration	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Capital Planning Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Arts	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Humanities	2	0	0.00%	0	0.00%	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	5	0	0.00%	0	0.00%	5	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Indian Gaming Commission	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	40	0	0.00%	0	0.00%	40	100.00%	2	2	100.00%	0	0.00%	0	0.00%	4	4	100.00%	0	0.00%	0	0.00%
National Mediation Board	2	0	0.00%	0	0.00%	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Science Foundation	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Transportation Safety Board	1	0	0.00%	1	100.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	22	4	18.18%	0	0.00%	18	81.82%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	4	4	100.00%	0	0.00%	0	0.00%
Office of Special Counsel	5	0	0.00%	0	0.00%	5	100.00%	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	6	0	0.00%	0	0.00%	6	100.00%	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Peace Corps	14	0	0.00%	0	0.00%	14	100.00%	0	0	0.00%	0	0.00%	0	0.00%	14	0	0.00%	0	0.00%	14	100.00%
Pension Benefit Guaranty Corporation	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Postal Regulatory Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	5	0	0.00%	0	0.00%	5	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	20	0	0.00%	0	0.00%	20	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	10	0	0.00%	0	0.00%	10	100.00%	4	0	0.00%	0	0.00%	4	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Smithsonian Institution	2	2	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%

Table B-24 FY 2014 Agency Staff Resources

Agency or Department	Agency Counselors								Agency Investigators						Agency Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
Social Security Administration	217	2	0.92%	0	0.00%	215	99.08%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Tennessee Valley Authority	18	1	5.56%	0	0.00%	17	94.44%	4	1	25.00%	0	0.00%	3	75.00%	0	0	0.00%	0	0.00%	0	0.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	112	112	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
US Trade and Development Agency	2	0	0.00%	0	0.00%	2	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	3,785	811	21.43%	408	10.78%	2,566	67.79%	321	205	63.86%	39	12.15%	77	23.99%	58	38	65.52%	4	6.90%	16	27.59%
Medium Subtotal	434	22	5.07%	44	10.14%	368	84.79%	10	3	30.00%	0	0.00%	7	70.00%	19	19	100.00%	0	0.00%	0	0.00%
Small Subtotal	184	17	9.24%	7	3.80%	160	86.96%	20	9	45.00%	4	20.00%	7	35.00%	17	1	5.88%	0	0.00%	16	94.12%
Micro Subtotal	10	1	10.00%	0	0.00%	9	90.00%	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%
Government-wide	4,413	851	19.28%	459	10.40%	3,103	70.31%	351	217	61.82%	43	12.25%	91	25.93%	95	58	61.05%	4	4.21%	33	34.74%

NRF = No Report Filed

Table B-24a FY 2014 Contract Staff Resources

Agency or Department	Contract Counselors							Contract Investigators							Contract Counselors/Investigators							
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%	
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	1	0	0.00%	0	0.00%	1	100.00%	8	0	0.00%	0	0.00%	8	100.00%	0	0	0.00%	0	0.00%	0	0.00%	
American Battle Monuments Commission	3	0	0.00%	3	100.00%	0	0.00%	14	0	0.00%	14	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	5	0	0.00%	5	100.00%	0	0.00%	4	0	0.00%	4	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Central Intelligence Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	
Commodity Futures Trading Commission	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	
Consumer Financial Protection Bureau	4	0	0.00%	4	100.00%	0	0.00%	8	0	0.00%	8	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Consumer Product Safety Commission	1	0	0.00%	1	100.00%	0	0.00%	3	0	0.00%	3	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Corporation for National and Community Service	10	10	100.00%	0	0.00%	0	0.00%	10	10	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Council of the Inspectors General on Integrity and Efficiency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
Court Services and Offender Supervision Agency for the District of Columbia	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Commissary Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Contract Audit Agency	10	10	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Contract Management Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Health Agency	5	0	0.00%	5	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Human Resources Activity	0	0	0.00%	0	0.00%	0	0.00%	3	3	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Information Systems Agency	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Intelligence Agency	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Logistics Agency	0	0	0.00%	0	0.00%	0	0.00%	28	19	67.86%	9	32.14%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	
DOD Defense Media Activity	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	

Table B-24a FY 2014 Contract Staff Resources

Agency or Department	Contract Counselors							Contract Investigators							Contract Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
DOD Defense Security Service	5	5	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Technical Information Center	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Defense Threat Reduction Agency	1	0	0.00%	1	100.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of Defense Education Activity	1	0	0.00%	1	100.00%	0	0.00%	6	6	100.00%	0	0.00%	0	0.00%	7	0	0.00%	0	0.00%	7	100.00%
DOD Department of the Air Force	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of the Army	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Department of the Navy	0	0	0.00%	0	0.00%	0	0.00%	42	42	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Finance and Accounting Service	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%
DOD National Geospatial-Intelligence Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD National Guard Bureau	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD National Security Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of Inspector General	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Office of the Secretary/Washington Headquarters Services	2	2	100.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
DOD Uniformed Services University of the Health Sciences	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Defense Nuclear Facilities Safety Board	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Agriculture	31	24	77.42%	7	22.58%	0	0.00%	132	82	62.12%	50	37.88%	0	0.00%	4	0	0.00%	0	0.00%	4	100.00%
Department of Commerce	0	0	0.00%	0	0.00%	0	0.00%	29	23	79.31%	1	3.45%	5	17.24%	0	0	0.00%	0	0.00%	0	0.00%
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	0	0	0.00%	0	0.00%	0	0.00%	11	11	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Energy	12	4	33.33%	1	8.33%	7	58.33%	34	13	38.24%	21	61.76%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Health and Human Services	77	35	45.45%	42	54.55%	0	0.00%	287	65	22.65%	222	77.35%	0	0.00%	7	7	100.00%	0	0.00%	0	0.00%
Department of Homeland Security	12	12	100.00%	0	0.00%	0	0.00%	164	64	39.02%	100	60.98%	0	0.00%	3	0	0.00%	3	100.00%	0	0.00%
Department of Housing and Urban Development	0	0	0.00%	0	0.00%	0	0.00%	52	22	42.31%	30	57.69%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Justice	0	0	0.00%	0	0.00%	0	0.00%	44	39	88.64%	0	0.00%	5	11.36%	73	73	100.00%	0	0.00%	0	0.00%
Department of Labor	2	2	100.00%	0	0.00%	0	0.00%	35	35	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of State	0	0	0.00%	0	0.00%	0	0.00%	38	38	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Transportation	2	1	50.00%	0	0.00%	1	50.00%	51	51	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Treasury	6	6	100.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Department of Veterans Affairs	42	10	23.81%	24	57.14%	8	19.05%	176	90	51.14%	61	34.66%	25	14.20%	82	54	65.85%	27	32.93%	1	1.22%
Department of the Interior	17	14	82.35%	3	17.65%	0	0.00%	97	79	81.44%	18	18.56%	0	0.00%	4	0	0.00%	4	100.00%	0	0.00%
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	0	0	0.00%	0	0.00%	0	0.00%	14	14	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%

Table B-24a FY 2014 Contract Staff Resources

Agency or Department	Contract Counselors							Contract Investigators							Contract Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
Equal Employment Opportunity Commission	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Export-Import Bank of the United States	1	1	100.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%
Farm Credit Administration	3	3	100.00%	0	0.00%	0	0.00%	7	7	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Farm Credit System Insurance Corporation	3	3	100.00%	0	0.00%	0	0.00%	7	7	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	0	0	0.00%	0	0.00%	0	0.00%	21	21	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Election Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Energy Regulatory Commission	0	0	0.00%	0	0.00%	0	0.00%	3	0	0.00%	0	0.00%	3	100.00%	1	0	0.00%	0	0.00%	1	100.00%
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	1	1	100.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	2	0	0.00%	2	100.00%	0	0.00%
Federal Labor Relations Authority	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Maritime Commission	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mediation and Conciliation Service	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Mine Safety and Health Review Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Reserve Board of Governors	0	0	0.00%	0	0.00%	0	0.00%	7	7	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Federal Retirement Thrift Investment Board	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	10	10	100.00%	0	0.00%	0	0.00%
Federal Trade Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
General Services Administration	0	0	0.00%	0	0.00%	0	0.00%	61	61	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Government Printing Office	0	0	0.00%	0	0.00%	0	0.00%	4	4	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%	1	0	0.00%	0	0.00%	1	100.00%
Inter-American Foundation	3	0	0.00%	0	0.00%	3	100.00%	3	0	0.00%	0	0.00%	3	100.00%	0	0	0.00%	0	0.00%	0	0.00%
International Boundary and Water Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
John F. Kennedy Center for the Performing Arts	1	0	0.00%	0	0.00%	1	100.00%	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%
Marine Mammal Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Millennium Challenge Corporation	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	15	15	100.00%	0	0.00%	0	0.00%	13	11	84.62%	2	15.38%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%

Table B-24a FY 2014 Contract Staff Resources

Agency or Department	Contract Counselors							Contract Investigators							Contract Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
National Archives and Records Administration	0	0	0.00%	0	0.00%	0	0.00%	9	9	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Capital Planning Commission	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	1	0	0.00%	1	100.00%	0	0.00%	4	0	0.00%	4	100.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%
National Endowment for the Arts	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Endowment for the Humanities	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Gallery of Art	0	0	0.00%	0	0.00%	0	0.00%	3	3	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Indian Gaming Commission	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Labor Relations Board	0	0	0.00%	0	0.00%	0	0.00%	1	1	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Mediation Board	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Reconnaissance Office	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Science Foundation	2	0	0.00%	2	100.00%	0	0.00%	2	0	0.00%	2	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
National Transportation Safety Board	6	3	50.00%	2	33.33%	1	16.67%	7	4	57.14%	3	42.86%	0	0.00%	3	2	66.67%	1	33.33%	0	0.00%
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	1	1	100.00%	0	0.00%	0	0.00%	3	3	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	1	0	0.00%	1	100.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Navajo and Hopi Indian Relocation	1	0	0.00%	0	0.00%	1	100.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Personnel Management	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of Special Counsel	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of the Director of National Intelligence	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	1	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Peace Corps	0	0	0.00%	0	0.00%	0	0.00%	4	0	0.00%	0	0.00%	4	100.00%	4	0	0.00%	0	0.00%	4	100.00%
Pension Benefit Guaranty Corporation	0	0	0.00%	0	0.00%	0	0.00%	10	10	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Postal Regulatory Commission	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	1	0	0.00%	0	0.00%	1	100.00%
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	0	0	0.00%	0	0.00%	0	0.00%	4	4	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	1	0	0.00%	1	100.00%	0	0.00%	5	0	0.00%	5	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	0	0	0.00%	0	0.00%	0	0.00%	25	25	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Smithsonian Institution	0	0	0.00%	0	0.00%	0	0.00%	4	4	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%

Table B-24a FY 2014 Contract Staff Resources

Agency or Department	Contract Counselors							Contract Investigators							Contract Counselors/Investigators						
	Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty		Total	Full Time		Part Time		Collateral Duty	
		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%		Number	%	Number	%	Number	%
Social Security Administration	28	28	100.00%	0	0.00%	0	0.00%	100	100	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Tennessee Valley Authority	0	0	0.00%	0	0.00%	0	0.00%	2	0	0.00%	2	100.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	0	0	0.00%	0	0.00%	0	0.00%	218	218	100.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
US Trade and Development Agency	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%	0	0	0.00%	0	0.00%	0	0.00%
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	225	125	55.56%	84	37.33%	16	7.11%	1,453	904	62.22%	513	35.31%	36	2.48%	181	134	74.03%	35	19.34%	12	6.63%
Medium Subtotal	53	44	83.02%	8	15.09%	1	1.89%	273	249	91.21%	23	8.42%	1	0.37%	1	0	0.00%	1	100.00%	0	0.00%
Small Subtotal	28	18	64.29%	8	28.57%	2	7.14%	86	55	63.95%	14	16.28%	17	19.77%	11	2	18.18%	4	36.36%	5	45.45%
Micro Subtotal	12	3	25.00%	5	41.67%	4	33.33%	26	7	26.92%	15	57.69%	4	15.38%	13	10	76.92%	1	7.69%	2	15.38%
Government-wide	318	190	59.75%	105	33.02%	23	7.23%	1,838	1,215	66.10%	565	30.74%	58	3.16%	206	146	70.87%	41	19.90%	19	9.22%

NRF = No Report Filed

Table B-25 FY 2014 Agency New Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	8,979	8	8	0	0	0	0	0	0	0	0	0	0
American Battle Monuments Commission	76	0	0	0	0	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	41	0	0	0	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	1,574	0	0	0	0	0	0	0	0	0	0	0	0
Central Intelligence Agency	0	4	2	2	2	1	1	1	0	0	0	0	0
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	40	0	0	0	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	26	0	0	0	0	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	666	0	0	0	0	0	0	0	0	0	0	0	0
Consumer Financial Protection Bureau	1,428	0	0	0	0	0	0	0	0	0	0	0	0
Consumer Product Safety Commission	522	0	0	0	0	0	0	0	0	0	0	0	0
Corporation for National and Community Service	659	0	0	0	0	0	0	0	0	0	0	0	0
Council of the Inspectors General on Integrity and Efficiency	7	0	0	0	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	1,199	10	10	0	0	0	0	0	0	0	0	0	0
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	29,246	41	41	0	0	0	0	0	0	0	0	0	0
DOD Defense Commissary Agency	13,550	0	0	0	0	0	0	0	0	0	0	0	0

Table B-25 FY 2014 Agency New Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
DOD Defense Contract Audit Agency	5,124	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Contract Management Agency	11,584	1	0	1	0	0	0	0	0	0	0	0	0
DOD Defense Health Agency	1,319	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Human Resources Activity	1,692	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Information Systems Agency	6,041	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Logistics Agency	20,577	10	4	2	4	0	0	0	0	0	0	0	0
DOD Defense Media Activity	791	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Security Service	873	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Technical Information Center	205	2	2	0	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	1,182	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of Defense Education Activity	15,002	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of the Air Force	165,361	59	15	30	21	0	0	0	0	0	0	0	0
DOD Department of the Army	274,945	206	180	26	0	0	0	0	0	0	0	0	0
DOD Department of the Navy	243,060	37	37	0	0	0	0	0	0	0	0	0	0
DOD Finance and Accounting Service	11,038	0	0	0	0	0	0	0	0	0	0	0	0
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	2,379	1	1	0	0	0	0	0	0	0	0	0	0
DOD National Geospatial-Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
DOD National Guard Bureau	64,913	102	102	0	0	13	13	0	0	1	1	0	0
DOD National Security Agency	0	0	0	0	0	2	2	0	0	0	0	0	0
DOD Office of Inspector General	1,532	1	0	1	0	0	0	0	0	0	0	0	0
DOD Office of the Secretary/Washington Headquarters Services	7,132	2	0	2	0	0	0	0	0	0	0	0	0
DOD Uniformed Services University of the Health Sciences	693	0	0	0	0	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	102	0	0	0	0	0	0	0	0	0	0	0	0
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-25 FY 2014 Agency New Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Department of Agriculture	96,715	1	1	0	0	0	0	0	0	0	0	0	0
Department of Commerce	46,893	2	2	0	0	0	0	0	0	0	0	0	0
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	4,207	0	0	0	0	0	0	0	0	0	0	0	0
Department of Energy	13,677	6	6	0	0	0	0	0	0	0	0	0	0
Department of Health and Human Services	84,087	14	14	0	0	0	0	0	0	3	3	0	0
Department of Homeland Security	191,975	39	39	0	0	25	24	0	1	0	0	0	0
Department of Housing and Urban Development	8,530	0	0	0	0	0	0	0	0	0	0	0	0
Department of Justice	114,378	51	51	0	0	2	2	0	0	0	0	0	0
Department of Labor	15,984	1	1	0	0	0	0	0	0	0	0	0	0
Department of State	71,023	113	113	0	0	1	1	0	0	0	0	0	0
Department of Transportation	54,800	16	16	0	0	1	0	0	1	0	0	0	0
Department of Treasury	105,466	7	7	0	0	0	0	0	0	0	0	0	0
Department of Veterans Affairs	347,054	15	15	0	0	7	7	0	0	0	0	0	0
Department of the Interior	70,431	15	14	0	1	0	0	0	0	0	0	0	0
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	17,002	0	0	0	0	0	0	0	0	0	0	0	0
Equal Employment Opportunity Commission	2,228	0	0	0	0	0	0	0	0	0	0	0	0
Export-Import Bank of the United States	401	0	0	0	0	0	0	0	0	0	0	0	0
Farm Credit Administration	287	0	0	0	0	0	0	0	0	0	0	0	0
Farm Credit System Insurance Corporation	10	0	0	0	0	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	6,965	0	0	0	0	0	0	0	0	0	0	0	0
Federal Election Commission	329	0	0	0	0	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	1,463	3	3	0	0	0	0	0	0	0	0	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	717	0	0	0	0	0	0	0	0	0	0	0	0

Table B-25 FY 2014 Agency New Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Federal Labor Relations Authority	120	2	2	0	0	0	0	0	0	0	0	0	0
Federal Maritime Commission	111	2	2	2	0	0	0	0	0	0	0	0	0
Federal Mediation and Conciliation Service	224	2	2	0	0	0	0	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	84	0	0	0	0	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	2,556	0	0	0	0	0	0	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	190	0	0	0	0	0	0	0	0	0	0	0	0
Federal Trade Commission	1,171	1	1	0	0	0	0	0	0	0	0	0	0
General Services Administration	11,504	0	0	0	0	0	0	0	0	0	0	0	0
Government Printing Office	1,833	0	0	0	0	0	0	0	0	0	0	0	0
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	416	0	0	0	0	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	88	0	0	0	0	0	0	0	0	0	0	0	0
Inter-American Foundation	38	0	0	0	0	0	0	0	0	0	0	0	0
International Boundary and Water Commission	238	0	0	0	0	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	402	0	0	0	0	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	4	0	0	0	0	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	1,256	0	0	0	0	0	0	0	0	0	0	0	0
Marine Mammal Commission	13	0	0	0	0	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	218	0	0	0	0	0	0	0	0	0	0	0	0
Millennium Challenge Corporation	284	1	1	0	0	0	0	0	0	0	0	0	0
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	17,962	6	6	0	0	0	0	0	0	0	0	0	0
National Archives and Records Administration	3,182	0	0	0	0	0	0	0	0	0	0	0	0

Table B-25 FY 2014 Agency New Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
National Capital Planning Commission	31	0	0	0	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	1,230	0	0	0	0	0	0	0	0	0	0	0	0
National Endowment for the Arts	172	0	0	0	0	0	0	0	0	0	0	0	0
National Endowment for the Humanities	182	1	1	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	803	0	0	0	0	0	0	0	0	0	0	0	0
National Indian Gaming Commission	98	0	0	0	0	0	0	0	0	0	0	0	0
National Labor Relations Board	1,603	6	4	0	2	1	1	0	0	0	0	0	0
National Mediation Board	50	0	0	0	0	0	0	0	0	0	0	0	0
National Reconnaissance Office	0	0	0	0	0	0	0	0	0	0	0	0	0
National Science Foundation	1,611	0	0	0	0	0	0	0	0	0	0	0	0
National Transportation Safety Board	414	0	0	0	0	0	0	0	0	0	0	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3,745	1	0	1	0	0	0	0	0	0	0	0	0
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	63	0	0	0	0	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	35	0	0	0	0	0	0	0	0	0	0	0	0
Office of Personnel Management	5,403	0	0	0	0	0	0	0	0	2	2	0	0
Office of Special Counsel	125	0	0	0	0	1	1	0	0	0	0	0	0
Office of the Director of National Intelligence	0	2	2	0	0	0	0	0	0	0	0	0	0
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	229	0	0	0	0	0	0	0	0	0	0	0	0
Peace Corps	1,001	8	8	0	0	0	0	0	0	8	8	0	0
Pension Benefit Guaranty Corporation	962	0	0	0	0	0	0	0	0	0	0	0	0
Postal Regulatory Commission	70	0	0	0	0	0	0	0	0	0	0	0	0

Table B-25 FY 2014 Agency New Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	918	1	1	0	0	0	0	0	0	0	0	0	0
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	4,235	9	9	0	0	0	0	0	0	0	0	0	0
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	4,775	2	2	0	0	2	2	0	0	0	0	0	0
Smithsonian Institution	6,006	0	0	0	0	0	0	0	0	0	0	0	0
Social Security Administration	65,974	69	69	0	0	0	0	0	0	0	0	0	0
Tennessee Valley Authority	11,530	2	2	0	0	0	0	0	0	0	0	0	0
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	614,472	19	0	10	9	0	0	0	0	0	0	0	0
US Trade and Development Agency	47	0	0	0	0	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	2,717,931	761	661	72	35	51	49	0	2	4	4	0	0
Medium Subtotal	165,411	95	92	1	2	3	3	0	0	2	2	0	0
Small Subtotal	31,501	45	43	4	2	2	2	1	0	8	8	0	0
Micro Subtotal	1,015	0	0	0	0	0	0	0	0	0	0	0	0
Government-wide	2,915,858	901	796	77	39	56	54	1	2	14	14	0	0

NRF = No Report Filed

Table B-26 FY 2014 Agency Experienced Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	8,979	31	23	8	0	0	0	0	0	0	0	0	0
American Battle Monuments Commission	76	0	0	0	0	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	41	0	0	0	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	1,574	4	4	0	0	0	0	0	0	0	0	0	0
Central Intelligence Agency	0	2	2	0	0	7	7	0	0	0	0	0	0
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	40	1	1	0	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	26	0	0	0	0	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	666	12	12	0	0	0	0	0	0	1	1	0	0
Consumer Financial Protection Bureau	1,428	1	0	1	0	0	0	0	0	0	0	0	0
Consumer Product Safety Commission	522	9	9	0	0	0	0	0	0	0	0	0	0
Corporation for National and Community Service	659	0	0	0	0	0	0	0	0	0	0	0	0
Council of the Inspectors General on Integrity and Efficiency	7	0	0	0	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	1,199	8	8	0	0	1	1	0	0	0	0	0	0
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	29,246	136	136	0	0	0	0	0	0	0	0	0	0
DOD Defense Commissary Agency	13,550	2	2	0	0	0	0	0	0	0	0	0	0

Table B-26 FY 2014 Agency Experienced Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
DOD Defense Contract Audit Agency	5,124	7	7	0	0	0	0	0	0	0	0	0	0
DOD Defense Contract Management Agency	11,584	4	4	0	0	0	0	0	0	0	0	0	0
DOD Defense Health Agency	1,319	2	2	0	0	0	0	0	0	0	0	0	0
DOD Defense Human Resources Activity	1,692	1	1	0	0	0	0	0	0	0	0	0	0
DOD Defense Information Systems Agency	6,041	5	5	0	0	0	0	0	0	0	0	0	0
DOD Defense Intelligence Agency	0	6	2	4	0	0	0	0	0	0	0	0	0
DOD Defense Logistics Agency	20,577	32	31	0	1	0	0	0	0	0	0	0	0
DOD Defense Media Activity	791	5	5	0	0	4	4	0	0	0	0	0	0
DOD Defense Security Service	873	0	0	0	0	1	1	0	0	0	0	0	0
DOD Defense Technical Information Center	205	3	3	0	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	1,182	2	2	0	0	0	0	0	0	0	0	0	0
DOD Department of Defense Education Activity	15,002	3	3	0	0	0	0	0	0	3	3	0	0
DOD Department of the Air Force	165,361	304	132	2	172	0	0	0	0	0	0	0	0
DOD Department of the Army	274,945	589	337	131	121	0	0	0	0	0	0	0	0
DOD Department of the Navy	243,060	215	215	0	0	0	0	0	0	0	0	0	0
DOD Finance and Accounting Service	11,038	8	6	0	2	0	0	0	0	0	0	0	0
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	2,379	2	2	0	0	0	0	0	0	0	0	0	0
DOD National Geospatial-Intelligence Agency	0	2	2	0	0	0	0	0	0	0	0	0	0
DOD National Guard Bureau	64,913	233	211	4	18	2	1	0	1	13	8	0	5
DOD National Security Agency	0	3	3	0	0	5	5	0	0	0	0	0	0
DOD Office of Inspector General	1,532	7	7	0	0	0	0	0	0	0	0	0	0
DOD Office of the Secretary/Washington Headquarters Services	7,132	2	2	0	0	96	92	0	4	0	0	0	0
DOD Uniformed Services University of the Health Sciences	693	4	4	0	0	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	102	2	1	0	1	0	0	0	0	0	0	0	0
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-26 FY 2014 Agency Experienced Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Department of Agriculture	96,715	38	36	0	2	0	0	0	0	0	0	0	0
Department of Commerce	46,893	32	32	0	0	5	5	0	0	0	0	0	0
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	4,207	2	2	0	0	0	0	0	0	0	0	0	0
Department of Energy	13,677	61	55	1	5	0	0	0	0	3	3	0	0
Department of Health and Human Services	84,087	122	122	1	0	1	1	0	0	22	17	5	0
Department of Homeland Security	191,975	157	124	25	8	32	19	13	0	0	0	0	0
Department of Housing and Urban Development	8,530	2	2	0	0	0	0	0	0	0	0	0	0
Department of Justice	114,378	198	123	0	76	29	29	0	0	9	9	0	0
Department of Labor	15,984	27	27	0	0	0	0	0	0	0	0	0	0
Department of State	71,023	463	157	0	306	5	5	0	0	0	0	0	0
Department of Transportation	54,800	59	45	4	10	6	5	0	1	0	0	0	0
Department of Treasury	105,466	62	62	0	0	19	19	0	0	3	3	0	0
Department of Veterans Affairs	347,054	32	31	1	0	65	65	0	0	1	1	0	0
Department of the Interior	70,431	99	58	34	7	0	0	0	0	0	0	0	0
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	17,002	43	43	0	0	0	0	0	0	11	11	0	0
Equal Employment Opportunity Commission	2,228	1	1	0	0	2	2	0	0	0	0	0	0
Export-Import Bank of the United States	401	0	0	0	0	0	0	0	0	0	0	0	0
Farm Credit Administration	287	0	0	0	0	0	0	0	0	0	0	0	0
Farm Credit System Insurance Corporation	10	0	0	0	0	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	6,965	5	5	0	0	0	0	0	0	0	0	0	0
Federal Election Commission	329	3	3	0	0	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	1,463	2	2	0	0	0	0	0	0	0	0	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	717	0	0	0	0	0	0	0	0	0	0	0	0

Table B-26 FY 2014 Agency Experienced Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Federal Labor Relations Authority	120	1	1	0	0	0	0	0	0	0	0	0	0
Federal Maritime Commission	111	1	1	0	0	0	0	0	0	0	0	0	0
Federal Mediation and Conciliation Service	224	3	3	0	0	2	2	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	84	1	1	0	0	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	2,556	4	4	0	0	0	0	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	190	0	0	0	0	0	0	0	0	0	0	0	0
Federal Trade Commission	1,171	8	1	7	0	1	1	0	0	0	0	0	0
General Services Administration	11,504	30	29	1	0	0	0	0	0	0	0	0	0
Government Printing Office	1,833	4	4	0	0	4	4	0	0	0	0	0	0
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	416	4	4	0	0	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	88	2	2	0	0	0	0	0	0	0	0	0	0
Inter-American Foundation	38	0	0	0	0	0	0	0	0	0	0	0	0
International Boundary and Water Commission	238	4	4	0	0	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	402	2	2	2	0	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	4	0	0	0	0	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	1,256	0	0	0	0	0	0	0	0	0	0	0	0
Marine Mammal Commission	13	0	0	0	0	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	218	3	3	0	0	0	0	0	0	0	0	0	0
Millennium Challenge Corporation	284	2	2	0	0	0	0	0	0	0	0	0	0
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	17,962	19	18	1	0	0	0	0	0	0	0	0	0
National Archives and Records Administration	3,182	1	1	0	0	0	0	0	0	0	0	0	0

Table B-26 FY 2014 Agency Experienced Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
National Capital Planning Commission	31	0	0	0	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	1,230	0	0	0	0	0	0	0	0	0	0	0	0
National Endowment for the Arts	172	1	1	0	0	0	0	0	0	0	0	0	0
National Endowment for the Humanities	182	1	1	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	803	5	5	0	0	0	0	0	0	0	0	0	0
National Indian Gaming Commission	98	1	1	0	0	0	0	0	0	0	0	0	0
National Labor Relations Board	1,603	34	34	0	0	1	1	0	0	4	4	0	0
National Mediation Board	50	2	0	0	2	0	0	0	0	0	0	0	0
National Reconnaissance Office	0	0	0	0	0	0	0	0	0	0	0	0	0
National Science Foundation	1,611	0	0	0	0	0	0	0	0	0	0	0	0
National Transportation Safety Board	414	1	1	0	0	1	1	0	0	1	1	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3,745	21	19	2	0	0	0	0	0	0	0	0	0
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	63	0	0	0	0	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	35	0	0	0	0	0	0	0	0	0	0	0	0
Office of Personnel Management	5,403	0	0	0	0	0	0	0	0	2	2	0	0
Office of Special Counsel	125	5	5	0	0	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	0	4	3	0	1	0	0	0	0	1	1	0	0
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	229	1	1	0	0	0	0	0	0	0	0	0	0
Peace Corps	1,001	6	6	0	0	0	0	0	0	6	6	0	0
Pension Benefit Guaranty Corporation	962	2	2	0	0	0	0	0	0	0	0	0	0
Postal Regulatory Commission	70	0	0	0	0	0	0	0	0	1	1	0	0

Table B-26 FY 2014 Agency Experienced Staff Training

Agency or Department	Total Work Force	Agency Counselors				Agency Investigators				Agency Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	918	4	4	0	0	0	0	0	0	0	0	0	0
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	4,235	11	10	1	0	0	0	0	0	0	0	0	0
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	4,775	8	8	0	0	2	2	0	0	0	0	0	0
Smithsonian Institution	6,006	2	2	0	0	0	0	0	0	0	0	0	0
Social Security Administration	65,974	148	124	8	16	0	0	0	0	0	0	0	0
Tennessee Valley Authority	11,530	16	16	0	0	4	4	0	0	0	0	0	0
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	614,472	93	91	0	2	0	0	0	0	0	0	0	0
US Trade and Development Agency	47	2	1	0	1	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	2,717,931	3,024	2,091	207	730	270	251	13	6	54	44	5	5
Medium Subtotal	165,411	339	309	14	16	7	7	0	0	17	17	0	0
Small Subtotal	31,501	139	123	17	1	18	18	0	0	9	9	0	0
Micro Subtotal	1,015	10	6	0	4	0	0	0	0	1	1	0	0
Government-wide	2,915,858	3,512	2,529	238	751	295	276	13	6	81	71	5	5

NRF = No Report Filed

Table B-27 FY 2014 Contractor New Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	8,979	0	0	0	0	0	0	0	0	0	0	0	0
American Battle Monuments Commission	76	0	0	0	0	0	0	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	41	0	0	0	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	1,574	0	0	0	0	0	0	0	0	0	0	0	0
Central Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	40	0	0	0	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	26	0	0	0	0	0	0	0	0	0	0	0	0
Commodity Futures Trading Commission	666	0	0	0	0	0	0	0	0	0	0	0	0
Consumer Financial Protection Bureau	1,428	0	0	0	0	0	0	0	0	0	0	0	0
Consumer Product Safety Commission	522	1	1	0	0	0	0	0	0	0	0	0	0
Corporation for National and Community Service	659	0	0	0	0	0	0	0	0	0	0	0	0
Council of the Inspectors General on Integrity and Efficiency	7	0	0	0	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	1,199	0	0	0	0	0	0	0	0	0	0	0	0
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	29,246	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Commissary Agency	13,550	0	0	0	0	0	0	0	0	0	0	0	0

Table B-27 FY 2014 Contractor New Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
DOD Defense Contract Audit Agency	5,124	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Contract Management Agency	11,584	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Health Agency	1,319	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Human Resources Activity	1,692	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Information Systems Agency	6,041	0	0	0	0	1	0	1	0	0	0	0	0
DOD Defense Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Logistics Agency	20,577	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Media Activity	791	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Security Service	873	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Technical Information Center	205	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	1,182	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of Defense Education Activity	15,002	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of the Air Force	165,361	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of the Army	274,945	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of the Navy	243,060	0	0	0	0	0	0	0	0	0	0	0	0
DOD Finance and Accounting Service	11,038	0	0	0	0	0	0	0	0	0	0	0	0
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	2,379	0	0	0	0	0	0	0	0	0	0	0	0
DOD National Geospatial-Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
DOD National Guard Bureau	64,913	0	0	0	0	0	0	0	0	0	0	0	0
DOD National Security Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
DOD Office of Inspector General	1,532	0	0	0	0	0	0	0	0	0	0	0	0
DOD Office of the Secretary/Washington Headquarters Services	7,132	2	0	2	0	0	0	0	0	0	0	0	0
DOD Uniformed Services University of the Health Sciences	693	0	0	0	0	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	102	0	0	0	0	0	0	0	0	0	0	0	0
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-27 FY 2014 Contractor New Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Department of Agriculture	96,715	0	0	0	0	10	10	0	0	0	0	0	0
Department of Commerce	46,893	0	0	0	0	0	0	0	0	0	0	0	0
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	4,207	0	0	0	0	0	0	0	0	0	0	0	0
Department of Energy	13,677	2	2	0	0	1	1	0	0	0	0	0	0
Department of Health and Human Services	84,087	0	0	0	0	0	0	0	0	0	0	0	0
Department of Homeland Security	191,975	0	0	0	0	2	2	0	0	1	0	1	0
Department of Housing and Urban Development	8,530	0	0	0	0	0	0	0	0	0	0	0	0
Department of Justice	114,378	0	0	0	0	8	0	8	0	0	0	0	0
Department of Labor	15,984	0	0	0	0	0	0	0	0	0	0	0	0
Department of State	71,023	0	0	0	0	0	0	0	0	0	0	0	0
Department of Transportation	54,800	0	0	0	0	2	2	0	0	0	0	0	0
Department of Treasury	105,466	0	0	0	0	0	0	0	0	0	0	0	0
Department of Veterans Affairs	347,054	10	10	0	0	16	16	0	0	10	10	0	0
Department of the Interior	70,431	0	0	0	0	0	0	0	0	0	0	0	0
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	17,002	0	0	0	0	0	0	0	0	0	0	0	0
Equal Employment Opportunity Commission	2,228	0	0	0	0	0	0	0	0	0	0	0	0
Export-Import Bank of the United States	401	0	0	0	0	0	0	0	0	0	0	0	0
Farm Credit Administration	287	0	0	0	0	0	0	0	0	0	0	0	0
Farm Credit System Insurance Corporation	10	0	0	0	0	0	0	0	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	6,965	0	0	0	0	0	0	0	0	0	0	0	0
Federal Election Commission	329	0	0	0	0	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	1,463	0	0	0	0	0	0	0	0	0	0	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	717	1	0	1	0	1	0	1	0	0	0	0	0

Table B-27 FY 2014 Contractor New Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Federal Labor Relations Authority	120	0	0	0	0	0	0	0	0	0	0	0	0
Federal Maritime Commission	111	0	0	0	0	0	0	0	0	0	0	0	0
Federal Mediation and Conciliation Service	224	0	0	0	0	0	0	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	84	0	0	0	0	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	2,556	0	0	0	0	0	0	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	190	0	0	0	0	0	0	0	0	0	0	0	0
Federal Trade Commission	1,171	0	0	0	0	0	0	0	0	0	0	0	0
General Services Administration	11,504	0	0	0	0	0	0	0	0	0	0	0	0
Government Printing Office	1,833	0	0	0	0	0	0	0	0	0	0	0	0
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	416	0	0	0	0	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	88	0	0	0	0	0	0	0	0	0	0	0	0
Inter-American Foundation	38	0	0	0	0	0	0	0	0	0	0	0	0
International Boundary and Water Commission	238	0	0	0	0	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	402	0	0	0	0	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	4	0	0	0	0	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	1,256	0	0	0	0	0	0	0	0	0	0	0	0
Marine Mammal Commission	13	0	0	0	0	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	218	0	0	0	0	0	0	0	0	0	0	0	0
Millennium Challenge Corporation	284	0	0	0	0	1	1	0	0	0	0	0	0
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	17,962	0	0	0	0	0	0	0	0	0	0	0	0
National Archives and Records Administration	3,182	0	0	0	0	0	0	0	0	0	0	0	0

Table B-27 FY 2014 Contractor New Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
National Capital Planning Commission	31	0	0	0	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	1,230	0	0	0	0	0	0	0	0	0	0	0	0
National Endowment for the Arts	172	0	0	0	0	0	0	0	0	0	0	0	0
National Endowment for the Humanities	182	0	0	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	803	0	0	0	0	0	0	0	0	0	0	0	0
National Indian Gaming Commission	98	0	0	0	0	0	0	0	0	0	0	0	0
National Labor Relations Board	1,603	0	0	0	0	0	0	0	0	0	0	0	0
National Mediation Board	50	0	0	0	0	0	0	0	0	0	0	0	0
National Reconnaissance Office	0	0	0	0	0	0	0	0	0	0	0	0	0
National Science Foundation	1,611	0	0	0	0	0	0	0	0	0	0	0	0
National Transportation Safety Board	414	0	0	0	0	0	0	0	0	0	0	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3,745	0	0	0	0	0	0	0	0	0	0	0	0
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	63	0	0	0	0	0	0	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	35	0	0	0	0	0	0	0	0	0	0	0	0
Office of Personnel Management	5,403	0	0	0	0	0	0	0	0	0	0	0	0
Office of Special Counsel	125	0	0	0	0	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	0	0	0	0	0	0	0	0	0	0	0	0	0
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	229	0	0	0	0	0	0	0	0	0	0	0	0
Peace Corps	1,001	0	0	0	0	0	0	0	0	0	0	0	0
Pension Benefit Guaranty Corporation	962	0	0	0	0	0	0	0	0	0	0	0	0
Postal Regulatory Commission	70	0	0	0	0	0	0	0	0	0	0	0	0

Table B-27 FY 2014 Contractor New Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		New Staff Training				New Staff Training				New Staff Training			
		Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None	Total	32 Hour	8 Hour	None
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	918	0	0	0	0	0	0	0	0	0	0	0	0
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	4,235	0	0	0	0	0	0	0	0	0	0	0	0
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	4,775	0	0	0	0	0	0	0	0	0	0	0	0
Smithsonian Institution	6,006	0	0	0	0	0	0	0	0	0	0	0	0
Social Security Administration	65,974	2	2	0	0	5	5	0	0	0	0	0	0
Tennessee Valley Authority	11,530	0	0	0	0	2	2	0	0	0	0	0	0
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	614,472	0	0	0	0	17	17	0	0	0	0	0	0
US Trade and Development Agency	47	0	0	0	0	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	2,717,931	14	12	2	0	57	48	9	0	11	10	1	0
Medium Subtotal	165,411	2	2	0	0	7	7	0	0	0	0	0	0
Small Subtotal	31,501	2	1	1	0	2	1	1	0	0	0	0	0
Micro Subtotal	1,015	0	0	0	0	0	0	0	0	0	0	0	0
Government-wide	2,915,858	18	15	3	0	66	56	10	0	11	10	1	0

NRF = No Report Filed

Table B-28 FY 2014 Contractor Experienced Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Administrative Conference of the United States	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Advisory Council on Historic Preservation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
African Development Agency	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Agency for International Development	8,979	1	1	0	0	8	8	0	0	0	0	0	0
American Battle Monuments Commission	76	3	3	0	0	14	14	0	0	0	0	0	0
Appalachian Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Architectural and Transportation Barriers Compliance Board	41	0	0	0	0	0	0	0	0	0	0	0	0
Arctic Research Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Barry Goldwater Scholarship & Excellence in Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Broadcasting Board of Governors	1,574	5	5	0	0	4	4	0	0	0	0	0	0
Central Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Chemical Safety and Hazard Investigation Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Christopher Columbus Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission for the Preservation of America's Heritage Abroad	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on Civil Rights	40	0	0	0	0	0	0	0	0	0	0	0	0
Commission on Fine Arts	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Commission on the Prevention of Weapons of Mass Destruction Proliferation and Terrorism	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Committee for Purchase from People Who Are Blind or Severely Disabled	26	0	0	0	0	0	0	0	0	1	0	1	0
Commodity Futures Trading Commission	666	0	0	0	0	1	1	0	0	0	0	0	0
Consumer Financial Protection Bureau	1,428	4	4	0	0	8	8	0	0	0	0	0	0
Consumer Product Safety Commission	522	0	0	0	0	3	3	0	0	0	0	0	0
Corporation for National and Community Service	659	10	10	0	0	10	10	0	0	0	0	0	0
Council of the Inspectors General on Integrity and Efficiency	7	0	0	0	0	0	0	0	0	0	0	0	0
Court Services and Offender Supervision Agency for the District of Columbia	1,199	0	0	0	0	1	1	0	0	0	0	0	0
DOD Armed Forces Retirement Home	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Army and Air Force Exchange Service	29,246	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Commissary Agency	13,550	0	0	0	0	0	0	0	0	0	0	0	0

Table B-28 FY 2014 Contractor Experienced Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
DOD Defense Contract Audit Agency	5,124	10	10	0	0	0	0	0	0	0	0	0	0
DOD Defense Contract Management Agency	11,584	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Health Agency	1,319	5	5	0	0	0	0	0	0	0	0	0	0
DOD Defense Human Resources Activity	1,692	0	0	0	0	3	3	0	0	0	0	0	0
DOD Defense Information Systems Agency	6,041	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Intelligence Agency	0	0	0	0	0	1	1	0	0	0	0	0	0
DOD Defense Logistics Agency	20,577	0	0	0	0	28	28	0	0	0	0	0	0
DOD Defense Media Activity	791	0	0	0	0	1	1	0	0	0	0	0	0
DOD Defense Security Service	873	5	5	0	0	0	0	0	0	0	0	0	0
DOD Defense Technical Information Center	205	0	0	0	0	0	0	0	0	0	0	0	0
DOD Defense Threat Reduction Agency	1,182	1	1	0	0	1	0	0	1	0	0	0	0
DOD Department of Defense Education Activity	15,002	1	1	0	0	6	6	0	0	7	7	0	0
DOD Department of the Air Force	165,361	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of the Army	274,945	0	0	0	0	0	0	0	0	0	0	0	0
DOD Department of the Navy	243,060	0	0	0	0	42	42	0	0	0	0	0	0
DOD Finance and Accounting Service	11,038	0	0	0	0	0	0	0	0	0	0	0	0
DOD Joint Task Force National Capital Region Medical	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
DOD Missile Defense Agency	2,379	0	0	0	0	0	0	0	0	1	1	0	0
DOD National Geospatial-Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
DOD National Guard Bureau	64,913	0	0	0	0	0	0	0	0	0	0	0	0
DOD National Security Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
DOD Office of Inspector General	1,532	0	0	0	0	0	0	0	0	0	0	0	0
DOD Office of the Secretary/Washington Headquarters Services	7,132	0	0	0	0	1	1	0	0	0	0	0	0
DOD Uniformed Services University of the Health Sciences	693	0	0	0	0	0	0	0	0	0	0	0	0
Defense Nuclear Facilities Safety Board	102	0	0	0	0	0	0	0	0	0	0	0	0
Delta Regional Authority	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Denali Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF

Table B-28 FY 2014 Contractor Experienced Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Department of Agriculture	96,715	31	31	0	0	122	122	0	0	4	4	0	0
Department of Commerce	46,893	0	0	0	0	29	29	0	0	0	0	0	0
Department of Defense	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Department of Education	4,207	0	0	0	0	11	11	0	0	0	0	0	0
Department of Energy	13,677	10	10	0	0	33	33	0	0	0	0	0	0
Department of Health and Human Services	84,087	77	70	7	0	287	250	37	0	7	7	0	0
Department of Homeland Security	191,975	12	8	4	0	162	147	15	0	2	2	0	0
Department of Housing and Urban Development	8,530	0	0	0	0	52	52	0	0	0	0	0	0
Department of Justice	114,378	0	0	0	0	36	36	0	0	73	73	0	0
Department of Labor	15,984	2	2	0	0	35	35	0	0	0	0	0	0
Department of State	71,023	0	0	0	0	38	38	0	0	0	0	0	0
Department of Transportation	54,800	2	2	0	0	49	49	0	0	0	0	0	0
Department of Treasury	105,466	6	6	0	0	1	1	0	0	0	0	0	0
Department of Veterans Affairs	347,054	32	32	0	0	160	160	0	0	72	72	0	0
Department of the Interior	70,431	17	3	14	0	97	63	34	0	4	4	0	0
Election Assistance Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Environmental Protection Agency	17,002	0	0	0	0	14	14	0	0	0	0	0	0
Equal Employment Opportunity Commission	2,228	0	0	0	0	1	1	0	0	0	0	0	0
Export-Import Bank of the United States	401	1	1	0	0	1	1	0	0	1	1	0	0
Farm Credit Administration	287	3	2	1	0	7	5	2	0	0	0	0	0
Farm Credit System Insurance Corporation	10	3	2	1	0	7	5	2	0	0	0	0	0
Federal Communications Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Deposit Insurance Corporation	6,965	0	0	0	0	21	21	0	0	0	0	0	0
Federal Election Commission	329	0	0	0	0	0	0	0	0	0	0	0	0
Federal Energy Regulatory Commission	1,463	0	0	0	0	3	3	0	0	1	1	0	0
Federal Financial Institutions Examination Council	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Federal Housing Finance Agency	717	0	0	0	0	0	0	0	0	2	2	0	0

Table B-28 FY 2014 Contractor Experienced Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Federal Labor Relations Authority	120	0	0	0	0	1	1	0	0	0	0	0	0
Federal Maritime Commission	111	0	0	0	0	1	0	1	0	0	0	0	0
Federal Mediation and Conciliation Service	224	0	0	0	0	0	0	0	0	0	0	0	0
Federal Mine Safety and Health Review Commission	84	0	0	0	0	0	0	0	0	0	0	0	0
Federal Reserve Board of Governors	2,556	0	0	0	0	7	7	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	190	0	0	0	0	0	0	0	0	10	10	0	0
Federal Trade Commission	1,171	0	0	0	0	0	0	0	0	0	0	0	0
General Services Administration	11,504	0	0	0	0	61	55	6	0	0	0	0	0
Government Printing Office	1,833	0	0	0	0	4	4	0	0	0	0	0	0
Harry S. Truman Scholarship	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Holocaust Memorial Museum	416	0	0	0	0	0	0	0	0	0	0	0	0
Illinois and Michigan Canal National Heritage Corridor Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Institute of Museum and Library Services	88	0	0	0	0	1	1	0	0	1	1	0	0
Inter-American Foundation	38	3	3	0	0	3	3	0	0	0	0	0	0
International Boundary and Water Commission	238	0	0	0	0	0	0	0	0	0	0	0	0
International Broadcasting Bureau	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
International Trade Commission	402	0	0	0	0	0	0	0	0	0	0	0	0
James Madison Memorial Fellowship Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Japan-United States Friendship Commission	4	0	0	0	0	0	0	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	1,256	1	1	0	0	1	1	0	0	0	0	0	0
Marine Mammal Commission	13	0	0	0	0	0	0	0	0	0	0	0	0
Medicaid and CHIP Payment and Access Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Merit Systems Protection Board	218	0	0	0	0	1	1	0	0	0	0	0	0
Millennium Challenge Corporation	284	0	0	0	0	0	0	0	0	0	0	0	0
Morris K. Udall Scholarship and Excellence in National Environmental Policy Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Aeronautics and Space Administration	17,962	15	12	3	0	13	10	3	0	0	0	0	0
National Archives and Records Administration	3,182	0	0	0	0	9	9	0	0	0	0	0	0

Table B-28 FY 2014 Contractor Experienced Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
National Capital Planning Commission	31	1	1	0	0	0	0	0	0	0	0	0	0
National Commission on Libraries and Information Science	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Council on Disability	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
National Credit Union Administration	1,230	1	1	0	0	4	4	0	0	1	1	0	0
National Endowment for the Arts	172	0	0	0	0	1	1	0	0	0	0	0	0
National Endowment for the Humanities	182	0	0	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	803	0	0	0	0	3	3	0	0	0	0	0	0
National Indian Gaming Commission	98	0	0	0	0	1	1	0	0	0	0	0	0
National Labor Relations Board	1,603	0	0	0	0	1	1	0	0	0	0	0	0
National Mediation Board	50	0	0	0	0	0	0	0	0	0	0	0	0
National Reconnaissance Office	0	0	0	0	0	0	0	0	0	0	0	0	0
National Science Foundation	1,611	2	2	0	0	2	2	0	0	0	0	0	0
National Transportation Safety Board	414	6	6	0	0	7	7	0	0	3	3	0	0
Northern Border Regional Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Nuclear Regulatory Commission	3,745	1	0	1	0	3	3	0	0	0	0	0	0
Nuclear Waste Technical Review Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Occupational Safety and Health Review Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Office of Government Ethics	63	1	1	0	0	1	1	0	0	0	0	0	0
Office of Navajo and Hopi Indian Relocation	35	1	1	0	0	0	0	0	0	0	0	0	0
Office of Personnel Management	5,403	0	0	0	0	0	0	0	0	0	0	0	0
Office of Special Counsel	125	0	0	0	0	0	0	0	0	0	0	0	0
Office of the Director of National Intelligence	0	0	0	0	0	1	1	0	0	0	0	0	0
Office of the Federal Coordinator for Alaska Natural Gas Transportation Projects	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Overseas Private Investment Corporation	229	0	0	0	0	0	0	0	0	0	0	0	0
Peace Corps	1,001	0	0	0	0	4	4	0	0	4	4	0	0
Pension Benefit Guaranty Corporation	962	0	0	0	0	10	10	0	0	0	0	0	0
Postal Regulatory Commission	70	0	0	0	0	0	0	0	0	1	1	0	0

Table B-28 FY 2014 Contractor Experienced Staff Training

Agency or Department	Total Work Force	Contract Counselors				Contract Investigators				Contract Counselors/Investigators			
		Experienced Staff Training				Experienced Staff Training				Experienced Staff Training			
		Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None	Total	8 Hour	32 Hour	None
Public Interest Declassification Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Public International Organization	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Railroad Retirement Board	918	0	0	0	0	4	4	0	0	0	0	0	0
Recovery Act Accountability and Transparency Board	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Securities and Exchange Commission	4,235	1	1	0	0	5	5	0	0	0	0	0	0
Selective Service System	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Small Business Administration	4,775	0	0	0	0	25	25	0	0	0	0	0	0
Smithsonian Institution	6,006	0	0	0	0	4	4	0	0	0	0	0	0
Social Security Administration	65,974	26	26	0	0	95	95	0	0	0	0	0	0
Tennessee Valley Authority	11,530	0	0	0	0	0	0	0	0	0	0	0	0
U.S. Interagency Council on Homelessness	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
U.S. Postal Service	614,472	0	0	0	0	201	197	4	0	0	0	0	0
US Trade and Development Agency	47	0	0	0	0	0	0	0	0	0	0	0	0
Utah Reclamation Mitigation and Conservation Commission	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Valles Caldera Trust	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Vietnam Education Foundation	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
White House Commission on the National Moment of Remembrance	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF	NRF
Cabinet Subtotal	2,717,931	211	186	25	0	1,396	1,305	90	1	170	170	0	0
Medium Subtotal	165,411	51	47	4	0	266	257	9	0	1	1	0	0
Small Subtotal	31,501	26	25	1	0	84	81	3	0	11	11	0	0
Micro Subtotal	1,015	12	11	1	0	26	24	2	0	13	12	1	0
Government-wide	2,915,858	300	269	31	0	1,772	1,667	104	1	195	194	1	0

NRF = No Report Filed

Table B-29 FY 2014 Appellate Receipts and Closures

	Total Work Force	Total Final Agency Actions	Number Appellate Receipts	% Appellate Receipts Per Total Final Agency Actions	Number Appellate Closures	% Appellate Closures Per Total Final Agency Actions	% Appellate Closures Per Total Work Force	Number Appellate Merit Closures	Number Appellate Findings of Discrimination (Disc.)	% Appellate Findings of Disc. Per Merit Closures	Number Appellate Procedural (Proc.) Closures	Number Appellate Reversals of Proc. Closures	% Appellate Reversals Per Proc. Closures
Agency for International Development	8,979	4	0	0.00%	2	50.00%	0.02%	0	0	0.00%	2	1	50.00%
American Battle Monuments Commission	76	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Armed Forces Retirement Home	NRF	NRF	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Broadcasting Board of Governors	1,574	10	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Central Intelligence Agency	0	25	13	52.00%	14	56.00%	0.00%	7	0	0.00%	7	0	0.00%
Commodity Futures Trading Commission	666	0	0	0.00%	2	0.00%	0.30%	2	0	0.00%	0	0	0.00%
Commission on Civil Rights	40	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Consumer Financial Protection Bureau	1,428	3	2	66.67%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Consumer Product Safety Commission	522	1	2	200.00%	1	100.00%	0.19%	1	0	0.00%	0	0	0.00%
Corporation for National and Community Service	659	9	3	33.33%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Court Services & Offender Supervision Agency for DC	1,199	3	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Defense Army and Air Force Exchange	29,246	53	18	33.96%	19	35.85%	0.06%	7	0	0.00%	10	2	20.00%
Defense Commissary Agency	13,550	75	31	41.33%	21	28.00%	0.15%	9	0	0.00%	10	3	30.00%
Defense Contract Audit Agency	5,124	8	9	112.50%	2	25.00%	0.04%	2	0	0.00%	0	0	0.00%
Defense Contract Management Agency	11,584	27	20	74.07%	20	74.07%	0.17%	3	1	33.33%	13	4	30.77%
Defense Department of Education Activity	15,002	33	32	96.97%	17	51.52%	0.11%	8	1	12.50%	8	4	50.00%
Defense Finance and Accounting Service	11,038	35	10	28.57%	14	40.00%	0.13%	9	0	0.00%	4	1	25.00%
Defense Health Agency	1,319	5	3	60.00%	2	40.00%	0.15%	0	0	0.00%	2	2	100.00%
Defense Human Resource Activity	1,692	5	1	20.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Defense Information Systems Agency	6,041	17	6	35.29%	4	23.53%	0.07%	1	0	0.00%	3	2	66.67%
Defense Intelligence Agency	0	26	11	42.31%	11	42.31%	0.00%	6	2	33.33%	3	1	33.33%
Defense Media Activity	791	1	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Defense Missile Defense Agency	2,379	7	6	85.71%	2	28.57%	0.08%	0	0	0.00%	2	0	0.00%
Defense Logistics Agency	20,577	78	32	41.03%	22	28.21%	0.11%	8	2	25.00%	11	3	27.27%
Defense National Geospatial-Intelligence	0	8	1	12.50%	6	75.00%	0.00%	1	0	0.00%	5	0	0.00%
Defense National Guard Bureau	64,913	7	15	214.29%	13	185.71%	0.02%	4	0	0.00%	7	4	57.14%
Defense National Security Agency	0	5	8	160.00%	8	160.00%	0.00%	3	0	0.00%	4	0	0.00%
Defense Nuclear Facilities Safety Board	102	1	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Defense Office of the Inspector General	1,532	1	0	0.00%	2	200.00%	0.13%	2	0	0.00%	0	0	0.00%
Defense Office of the Secretary/Wash Hqtrs Service	7,132	12	5	41.67%	6	50.00%	0.08%	1	0	0.00%	4	2	50.00%
Defense Security Service	873	9	1	11.11%	1	11.11%	0.11%	0	0	0.00%	1	0	0.00%
Defense Threat Reduction Agency	1,182	2	6	300.00%	1	50.00%	0.08%	0	0	0.00%	0	0	0.00%
Defense Uniformed Services University	693	0	0	0.00%	1	0.00%	0.14%	0	0	0.00%	1	1	100.00%
Department of Agriculture	96,715	356	152	42.70%	113	31.74%	0.12%	45	3	6.67%	50	7	14.00%
Department of Commerce	46,893	128	55	42.97%	91	71.09%	0.19%	47	1	2.13%	35	2	5.71%
Department of Education	4,207	12	8	66.67%	6	50.00%	0.14%	4	1	25.00%	2	0	0.00%
Department of Energy	13,677	32	22	68.75%	16	50.00%	0.12%	7	1	14.29%	8	3	37.50%
Department of Health and Human Services	84,087	113	50	44.25%	71	62.83%	0.08%	33	0	0.00%	32	13	40.63%
Department of Homeland Security	191,975	678	272	40.12%	236	34.81%	0.12%	122	6	4.92%	86	18	20.93%
Department of Housing and Urban Development	8,530	39	16	41.03%	23	58.97%	0.27%	14	2	14.29%	6	2	33.33%
Department of Justice	114,378	376	155	41.22%	161	42.82%	0.14%	61	6	9.84%	79	21	26.58%
Department of Labor	15,984	77	44	57.14%	29	37.66%	0.18%	12	0	0.00%	8	1	12.50%
Department of State	71,023	88	47	53.41%	31	35.23%	0.04%	11	0	0.00%	16	8	50.00%
Department of the Air Force	165,361	169	89	52.66%	88	52.07%	0.05%	35	2	5.71%	42	9	21.43%
Department of the Army	274,945	578	242	41.87%	206	35.64%	0.07%	69	8	11.59%	124	39	31.45%

Table B-29 FY 2014 Appellate Receipts and Closures

	Total Work Force	Total Final Agency Actions	Number Appellate Receipts	% Appellate Receipts Per Total Final Agency Actions	Number Appellate Closures	% Appellate Closures Per Total Final Agency Actions	% Appellate Closures Per Total Work Force	Number Appellate Merit Closures	Number Appellate Findings of Discrimination (Disc.)	% Appellate Findings of Disc. Per Merit Closures	Number Appellate Procedural (Proc.) Closures	Number Appellate Reversals of Proc. Closures	% Appellate Reversals Per Proc. Closures
Department of the Interior	70,431	201	83	41.29%	56	27.86%	0.08%	27	2	7.41%	21	5	23.81%
Department of the Navy	243,060	270	143	52.96%	165	61.11%	0.07%	65	5	7.69%	82	25	30.49%
Department of the Treasury	105,466	243	90	37.04%	80	32.92%	0.08%	33	2	6.06%	35	5	14.29%
Department of Transportation	54,800	216	101	46.76%	103	47.69%	0.19%	42	3	7.14%	57	18	31.58%
Department of Veterans Affairs	347,054	1,062	425	40.02%	377	35.50%	0.11%	174	11	6.32%	169	37	21.89%
Environmental Protection Agency	17,002	41	14	34.15%	11	26.83%	0.06%	8	0	0.00%	3	1	33.33%
Equal Employment Opportunity Commission	2,228	12	5	41.67%	8	66.67%	0.36%	1	0	0.00%	5	1	20.00%
Export-Import Bank of the US	401	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Farm Credit Administration	287	1	1	100.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Federal Communications Commission	NRF	NRF	1	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Federal Deposit Insurance Corporation	6,965	24	11	45.83%	13	54.17%	0.19%	6	0	0.00%	4	0	0.00%
Federal Election Commission	329	0	1	0.00%	2	0.00%	0.61%	1	0	0.00%	1	0	0.00%
Federal Energy Regulatory Commission	1,463	8	8	100.00%	4	50.00%	0.27%	1	0	0.00%	2	1	50.00%
Federal Housing Finance Agency	717	5	2	40.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Federal Labor Relations Authority	120	1	1	100.00%	1	100.00%	0.83%	0	0	0.00%	0	0	0.00%
Federal Maritime Commission	111	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Federal Mediation and Conciliation Service	224	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Federal Reserve System- Board of Governors	2,556	1	1	100.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Federal Retirement Thrift Investment Board	190	2	2	100.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Federal Trade Commission	1,171	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
General Services Administration	11,504	59	36	61.02%	30	50.85%	0.26%	10	0	0.00%	14	5	35.71%
Government Printing Office	1,833	24	2	8.33%	3	12.50%	0.16%	1	0	0.00%	2	1	50.00%
Holocaust Memorial Museum U.S.	416	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
International Boundary and Water Commission	238	0	2	0.00%	1	0.00%	0.42%	0	0	0.00%	1	0	0.00%
International Broadcasting Bureau	NRF	NRF	3	0.00%	3	0.00%	0.00%	1	0	0.00%	1	0	0.00%
International Trade Commission	402	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
John F. Kennedy Center for the Performing Arts	1,256	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Merit Systems Protection Board	218	0	1	0.00%	2	0.00%	0.92%	1	0	0.00%	1	0	0.00%
National Aeronautics and Space Administration	17,962	25	9	36.00%	7	28.00%	0.04%	4	0	0.00%	2	2	100.00%
National Archives and Records Administration	3,182	6	2	33.33%	1	16.67%	0.03%	1	0	0.00%	0	0	0.00%
National Credit Union Administration	1,230	4	1	25.00%	1	25.00%	0.08%	1	0	0.00%	0	0	0.00%
National Endowment for the Arts	172	0	0	0.00%	1	0.00%	0.58%	1	0	0.00%	0	0	0.00%
National Endowment for the Humanities	182	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
National Gallery of Art	803	2	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
National Indian Gaming Commission	98	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
National Labor Relations Board	1,603	3	1	33.33%	2	66.67%	0.12%	1	0	0.00%	1	0	0.00%
National Mediation Board	50	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
National Science Foundation	1,611	5	2	40.00%	5	100.00%	0.31%	4	0	0.00%	1	0	0.00%
National Transportation Safety Board	414	0	1	0.00%	1	0.00%	0.24%	1	0	0.00%	0	0	0.00%
Nuclear Regulatory Commission	3,745	5	5	100.00%	2	40.00%	0.05%	0	0	0.00%	1	0	0.00%
Office of Personnel Management	5,403	15	11	73.33%	11	73.33%	0.20%	5	0	0.00%	5	1	20.00%
Office of Special Counsel	125	0	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Office of the Director of National Intelligence	0	4	1	25.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Overseas Private Investment Corporation	229	1	1	100.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Peace Corps	1001	1	1	100.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%

Table B-29 FY 2014 Appellate Receipts and Closures

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Pension Benefit Guaranty Corporation	962	20	10	50.00%	10	50.00%	1.04%	5	0	0.00%	5	1	20.00%
Railroad Retirement Board	918	2	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Securities and Exchange Commission	4,235	6	1	16.67%	3	50.00%	0.07%	1	0	0.00%	2	0	0.00%
Selective Service System	NRF	NRF	0	0.00%	0	0.00%	0.00%	0	0	0.00%	0	0	0.00%
Small Business Administration	4,775	18	8	44.44%	12	66.67%	0.25%	4	0	0.00%	6	3	50.00%
Smithsonian Institution	6,006	10	5	50.00%	1	10.00%	0.02%	1	1	100.00%	0	0	0.00%
Social Security Administration	65,974	325	141	43.38%	145	44.62%	0.22%	70	2	2.86%	51	9	17.65%
Tennessee Valley Authority	11,530	33	0	0.00%	12	36.36%	0.10%	8	2	25.00%	4	0	0.00%
U.S. Postal Service	614,472	3,257	1,462	44.89%	1,429	43.87%	0.23%	555	22	3.96%	769	164	21.33%
Other Agencies*	NRF	4	0	0.00%	3	75.00%	0.00%	2	0	0.00%	1	1	100.00%
Grand Total	2,915,858	9,032	4,003	44.32%	3,767	41.71%	0.13%	1,569	86	5.48%	1,831	433	23.65%

* Other agencies include Administrative Conference of the United States, Administrative Office of the U.S. Courts, Office of Management and Budget, Inter-American Foundation, Millenium Challenge Corporation, and National Reconnaissance Office.